

HOW TO USE WHEELCHAIR SECUREMENTS Video

Final Script

B-roll of METRO buses

Narrator (V.O.):

Akron METRO RTA is the public transportation provider for Summit County. Each year, we make more than five million trips countywide. Is your trip one of them? Keep watching to learn how to use your mobility aid on METRO line service buses

B-roll of METRO buses, deploying wheelchair ramp and wheelchair lift.

Narrator (V.O.):

All METRO buses are equipped with wheelchair ramps or lifts to meet your transportation needs. Our operators are there to assist you, so don't be shy about asking! Most types of wheelchairs or mobility aids are accommodated on METRO buses, provided they fit on the lift platform.

Narrator (V.O.):

To fit safely on ramps or lifts, your mobility aid must be no longer than 48 inches, no wider than 30 inches and no heavier than 600 pounds, with you included.

SLATE: Maximum length: 48 inches; Maximum width: 30 inches; Maximum weight: 600 pounds

Narrator (V.O.):

The first step to a successful trip is a bit of homework. Make sure your mobility aid meets the requirements we just discussed. It's also a good idea to know your destination and stops along your route before you go.

Narrator (V.O.):

When your bus has arrived, let the operator know you will need to board. Depending on the type of bus, the bus operator will either lower a wheelchair ramp or a wheelchair lift. Make sure you wait about three feet back from the curb, as the lift or ramp will extend about 18 inches.

EXT. CITY SIDEWALK— DAY

METRO bus operator lowers wheelchair ramp. Person boards bus.

Narrator (V.O.):

If the bus has a ramp, simply wheel onboard, pay your fare and proceed to the wheelchair securement area at the front of the bus.

EXT. CITY SIDEWALK– DAY

METRO bus operator lowers wheelchair lift. Person back slowly onto wheelchair lift and sets handbrakes.

Narrator (V.O.):

If your bus has a wheelchair lift, wait until the bus operator has fully lowered the lift. Then, you may back your mobility aid slowly onto the lift. Set your handbrakes and hold onto the security bars if you can.

EXT. CITY SIDEWALK– DAY

Bus operator raises lift.

Narrator (V.O.):

The bus operator will raise the lift to bus-floor level. When the operator gives you the all-clear, unlock your handbrakes and make your way to the wheelchair securement area at the front of the bus. On your way, keep an eye out for items on the floor.

INT. METRO BUS – DAY

Person moves into wheelchair securement area. Bus operator secures chair. Person fastens lap belt.

Narrator (V.O.):

There is a wheel clamp, an "S" hook and a lap and shoulder belt in the securement area. The operator will secure both the clamp and hook for you. There is a personal lap belt in the securement area for you to fasten. For your added safety, we suggest the use of this personal lap and shoulder belt. Let the operator know if you need assistance.

Narrator (V.O.):

Now, it's time for the bus to get rolling! Pull the accessible stop signal cord along the wall to let the operator know your stop is coming up. If you are not sure how to locate the stop cord, ask the operator.

INT. METRO BUS – DAY

Person pulls stop cord. Bus stops. The bus operator comes over to help person.

Narrator (V.O.):

To exit the bus, reverse the boarding procedure. At ground level, wait for the lift barriers to lower, look right and left, then you're off!

B-roll of METRO buses

SLATE: METRO Logo

Narrator (V.O.):

Of course, if you have any questions, visit akronmetro.org

SLATE: www.akronmetro.org

Narrator (V.O.):

or call 330.762.0341

SLATE: 330.762.0341

B-roll of METRO buses