

METRO REGIONAL TRANSIT AUTHORITY

# Asset Protection & Development Committee

**AUGUST 17, 2022**

**9:00 AM**

CHAIR: MR. CHARLES RECTOR

MEMBERS: MR. DONALD CHRISTIAN, MS. DANA LAGARDE, MR. DAVID PRENTICE & MR.  
GARY SPRING



**METRO RTA  
APD (ASSET PROTECTION & DEVELOPMENT)  
COMMITTEE MEETING AGENDA  
ROBERT K. PFAFF TRANSIT CENTER BOARD ROOM  
WEDNESDAY, AUGUST 17, 2022  
9:00 AM**

**ITEM 1: CALL TO ORDER**

**ITEM 2: APPROVAL OF MINUTES FROM JUNE MEETING**

**ITEM 3: SUB-COMMITTEE REPORTS**

**Employee Engagement Report | Jay Hunter**

- KPIs (Page 2)
- Engagement Center Days

**Safety & Security Report | Shawn Metcalf**

- KPIs (Page 2)

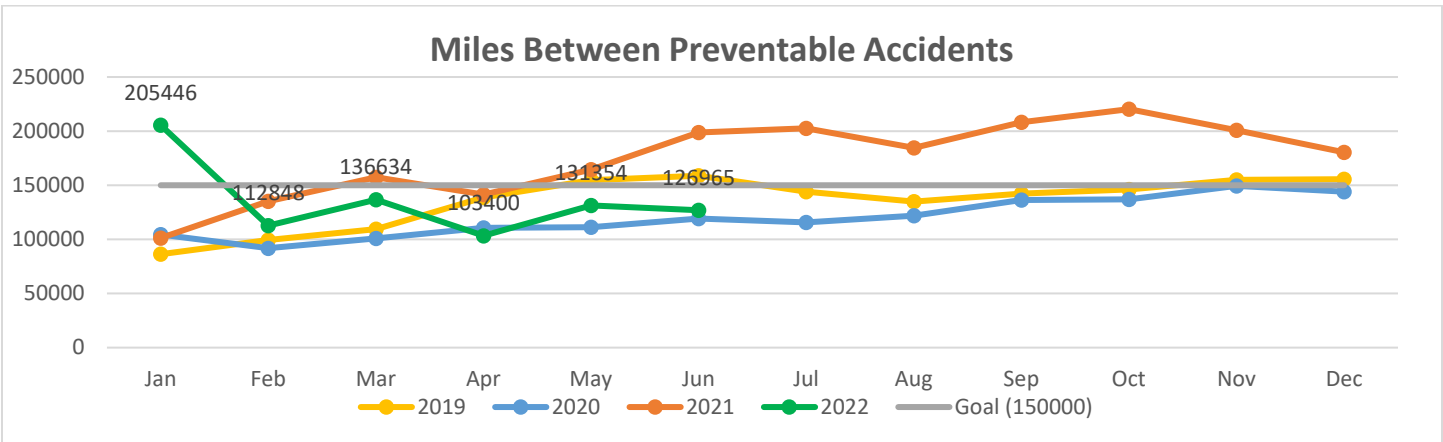
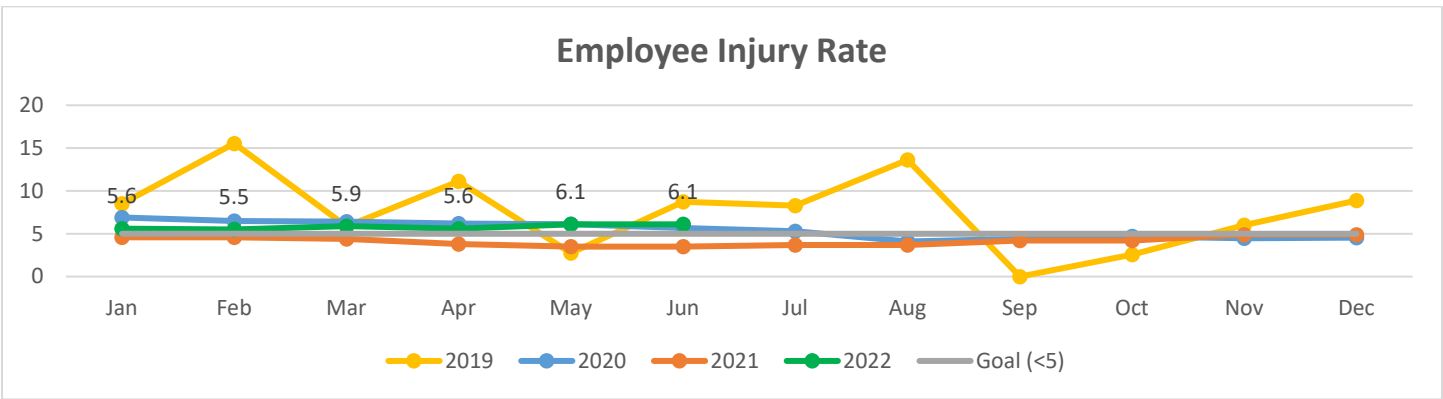
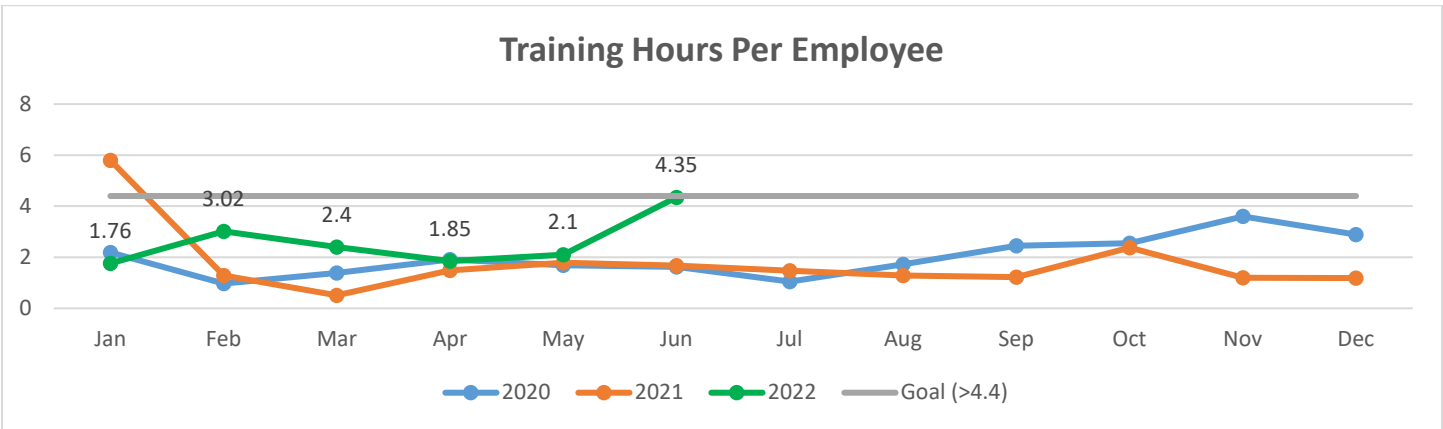
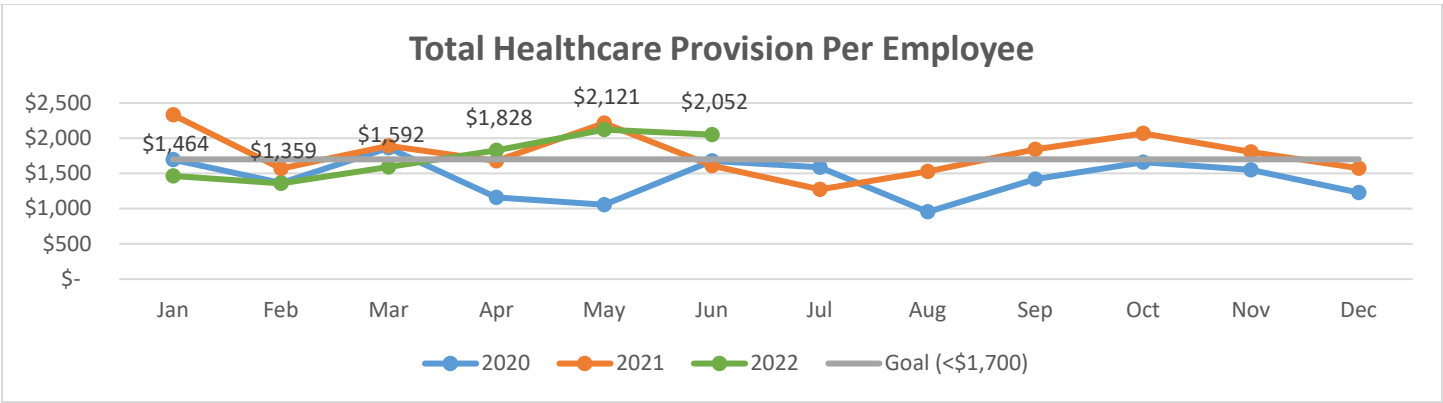
**ITEM 4: RESOLUTIONS FOR CONSIDERATION**

None

**ITEM 5: OTHER BUSINESS**

**ITEM 6: CALL FOR ADJOURNMENT**

## Asset Protection and Development – Key Performance Indicators



**METRO RTA  
APD (ASSET PROTECTION & DEVELOPMENT)  
COMMITTEE MEETING MINUTES  
ROBERT K. PFAFF TRANSIT CENTER BOARD ROOM  
WEDNESDAY, JULY 20, 2022  
9:00 AM**

**Committee**

**Members Present:** Chuck Rector, Donald Christian,

**Trustees Present:** John Valle, Vincent Rubino, Mark Derrig

**METRO Team**

**Members Present:** Dawn Distler, Jarrod Hampshire, Jay Hunter, Angela Neeley, Tatia Harris, DeHavilland McCall, Molly Becker, Eric Scott, Valerie Shea, Shawn Metcalf, Jamie Saylor

**CALL TO ORDER**

Mr. Chuck Rector called the meeting to order at 9:10 am

**APPROVAL OF MINUTES FROM APRIL MEETING**

Mr. Donald Christian made a motion to approve minutes from the June 15 meeting. The minutes were unanimously approved.

**SUB-COMMITTEE REPORTS**

**Employee Engagement Report | Jay Hunter**

Reviewed KPIs. A question was asked about healthcare provision costs. It was reported that Rx prescription cost had seen a recent increase. A question was asked about the upcoming EEC initiative for July. It was reported that the topic would be social wellness, with a focus on positive interaction with social media. It was reported Ms. Tatia Harris would be heading to local churches to speak about METRO's hiring opportunities. It was also reported that flyers and signs were put up throughout METRO's properties and Akron as a whole to promote the August 6<sup>th</sup> hiring event and METRO's general hiring initiative. It was reported that METRO had six billboards related to the free fare weekends and hiring events. It was reported that in a partnership with Barberton schools, there was a plan to recruit students in and just graduating high school. A question was asked about creating a uniform presentation for high schools in partnership with school career centers and departments. It was requested that an overarching campaign focused on area schools be developed. A question was asked about how long it takes to get to the top pay rate as an operator. It was reported that it takes five years. A question was asked about if METRO's insurance was affected by the change in required driver age from 21 to

18. It was reported that it was not affected. A question was asked about starting up the college tuition program. It was reported that the tuition program still existed, but was not very enticing, and that it would hopefully be improved going forward.

**Safety & Security Report | Shawn Metcalf**

Reviewed KPIs. It was reported that there were two injuries for the month of May, with 11 total for the year compared to 19 injuries in 2021. It was reported that miles between preventable accidents was 131,354. It was reported that a new backing procedure in the garage, featuring a no backing policy, had improved the rate of preventable accidents over the previous month.

**RESOLUTIONS FOR CONSIDERATION**

None

**OTHER BUSINESS**

**CALL FOR ADJOURNMENT**

Adjourned at 9:26 am

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**DAWN S. DISTLER,  
CHIEF EXECUTIVE OFFICER/  
SECRETARY-TREASURER**