METRO REGIONAL TRANSIT AUTHORITY

# Asset Protection & Development Committee

## JUNE 16, 2021
## 9:30 AM

CHAIR: MR. CHARLES RECTOR
MEMBERS: MR. DONALD CHRISTIAN

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**METRO RTA**
**APD (ASSET PROTECTION & DEVELOPMENT)**
**COMMITTEE MEETING AGENDA**
**416 KENMORE BOULEVARD BOARDROOM**
**VIRTUAL MEETING**
**WEDNESDAY, JUNE 16, 2021**
**9:30 AM**

**ITEM 1:** **CALL TO ORDER**

**ITEM 2:** **APPROVAL OF MINUTES FROM MAY MEETING**

**ITEM 3:** **SUB-COMMITTEE REPORTS**

**Employee Engagement Report | Jay Hunter**

- KPIs (Page 3)
- Engagement Center Days

**Safety & Security Report | Shawn Metcalf**

- KPIs (Page 3)

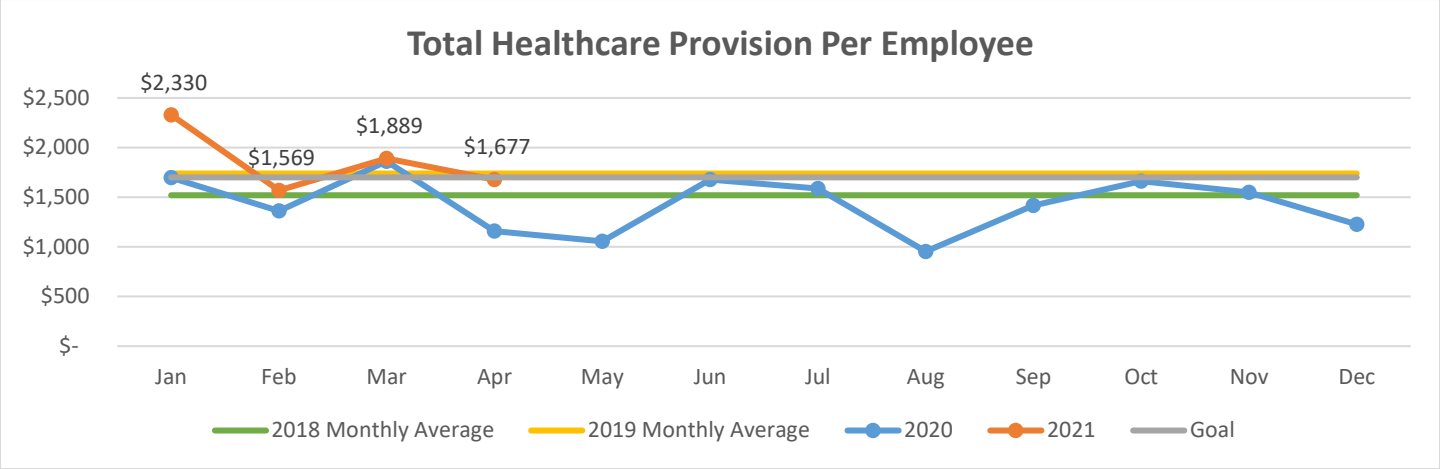
**ITEM 4:** **RESOLUTIONS FOR CONSIDERATION**

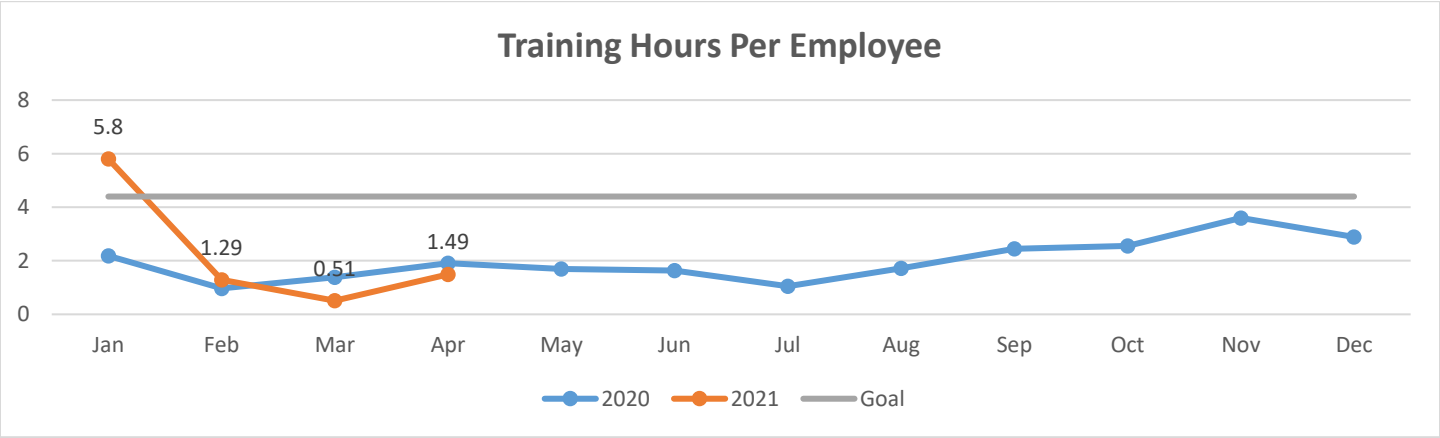
None

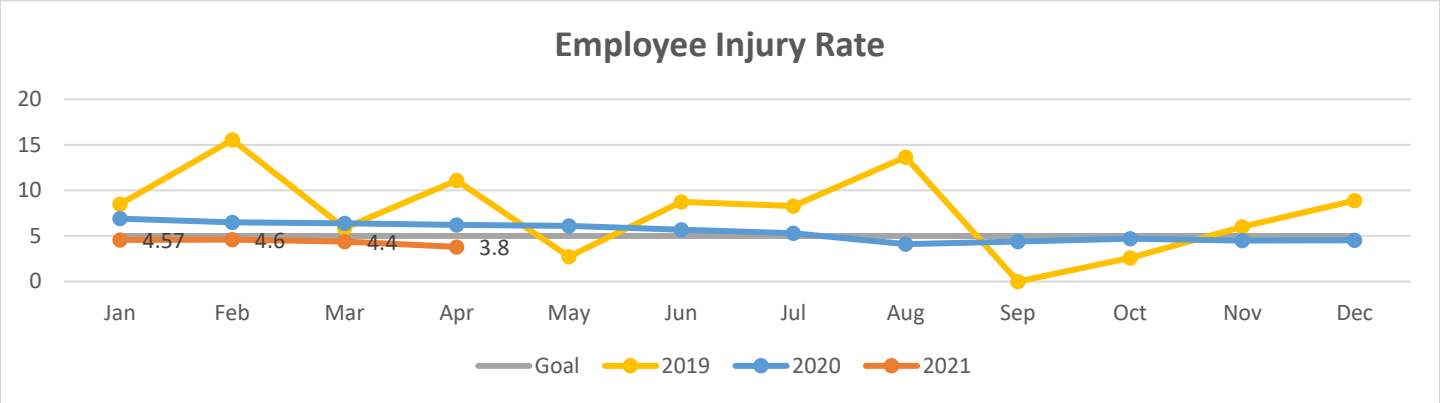
**ITEM 5:** **OTHER BUSINESS**

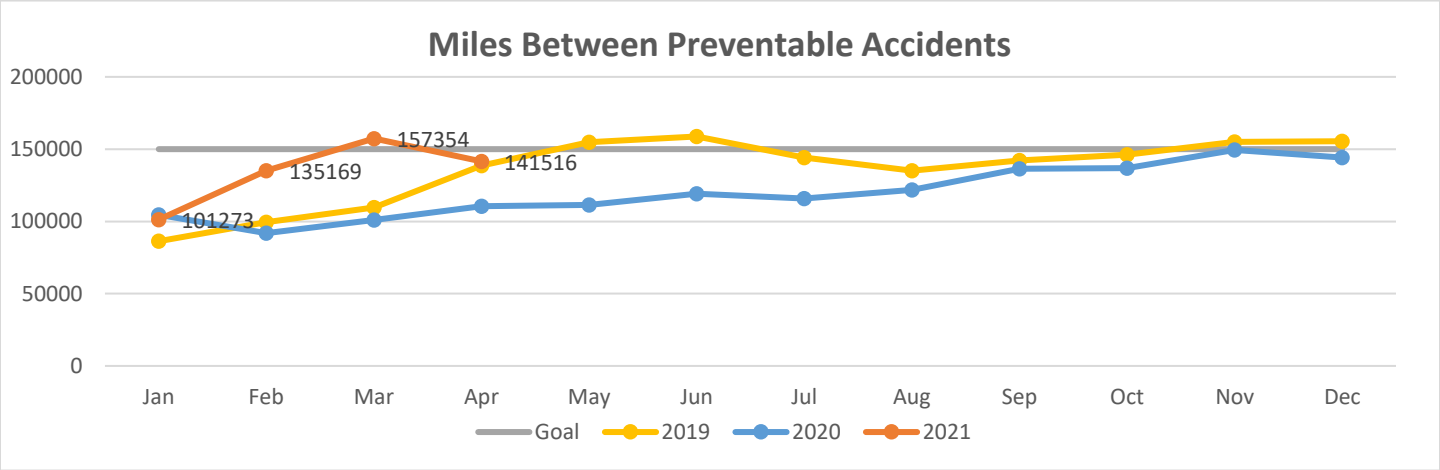
**ITEM 6:** **CALL FOR ADJOURNMENT**

Asset Protection and Development – Key Performance Indicators



**METRO RTA**
**APD (ASSET PROTECTION & DEVELOPMENT)**
**COMMITTEE MEETING MINUTES**
**416 KENMORE BOULEVARD BOARD ROOM**
**VIRTUAL MEETING**
**WEDNESDAY, MAY 19, 2021**
**9:30 A.M.**

## ITEM 1: CALL TO ORDER

Attendees: Chuck Rector, Vincent Rubino, Donald Christian, David Prentice, Robert DeJournett, Dawn Distler, Jay Hunter, Shawn Metcalf, Jarrod Hampshire, DeHavilland McCall, Bambi Miller, Molly Becker, Valerie Shea, Angela Neeley

Mr. Chuck Rector called the meeting to order at 9:30 a.m.

## ITEM 2: APPROVAL OF MINUTES FROM APRIL MEETING

Motion to approve minutes by Mr. Donald Christian. Second by Mr. Vincent Rubino.

## ITEM 3: SUB-COMMITTEE REPORTS

**Employee Engagement Report | Jay Hunter**

- Reviewed KPIs
- Engagement Center Days are being held today at the RKP Transit Center. The EEC is partnering with Maintenance and focusing on vision health to educate team members on the change in METRO's vision coverage. In March, the EEC partnered with the PR & Marketing Department and focused on healthy eating.

**Safety & Security Report | Shawn Metcalf**

- Reviewed KPIs
- Mr. Metcalf briefed the Committee on the safety incident that occurred at the RKP Transit Center on Tuesday, May 18. METRO has increased its officer presence at the Transit Center; we want people to understand the Transit Center and buses are a safe place. All evidence has been turned over to the Akron Police Department, who is handling the investigation.

Mr. Christian, who was on the scene at the time of the incident, commended the team of operators, supervisors, and METRO staff for taking control of the situation. Ms. Dawn Distler spoke with all operators to make sure everyone

was okay. Mr. Christian said the team did a great job with critical incident management.

Mr. Rector echoed Mr. Christian's remarks.

**ITEM 4: RESOLUTIONS FOR CONSIDERATION**

None

**ITEM 5: OTHER BUSINESS**

**ITEM 6: CALL FOR ADJOURNMENT**

Adjourned at 9:37 a.m.