

METRO REGIONAL TRANSIT AUTHORITY

# Asset Protection & Development Committee

OCTOBER 20, 2021  
9:00 AM

CHAIR: MR. CHARLES RECTOR  
MEMBERS: MR. DONALD CHRISTIAN



**METRO RTA  
APD (ASSET PROTECTION & DEVELOPMENT)  
COMMITTEE MEETING AGENDA  
ROBERT K. PFAFF TRANSIT CENTER BOARDROOM  
WEDNESDAY, OCTOBER 20, 2021  
9:00 AM**

**ITEM 1: CALL TO ORDER**

**ITEM 2: APPROVAL OF MINUTES FROM SEPTEMBER MEETING**

**ITEM 3: SUB-COMMITTEE REPORTS**

**Employee Engagement Report | Jay Hunter**

- KPIs (Page 3)
- Engagement Center Days

**Safety & Security Report | Shawn Metcalf**

- KPIs (Page 3)

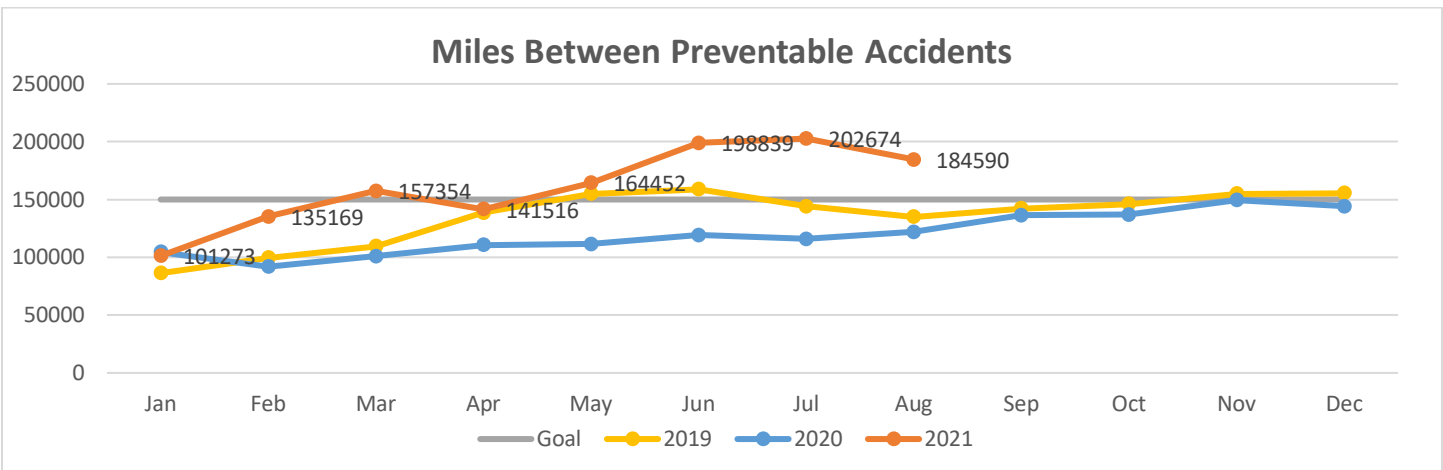
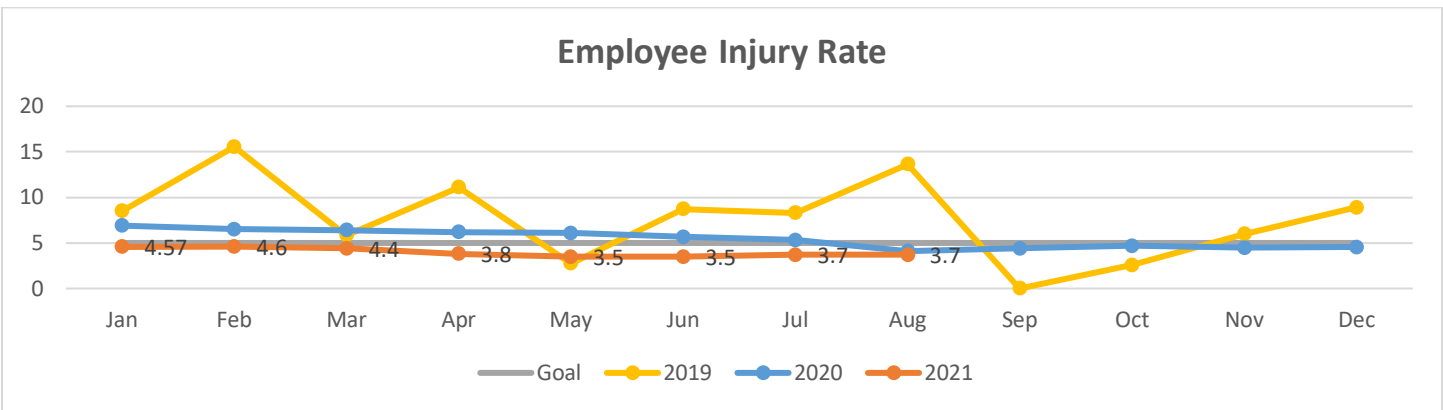
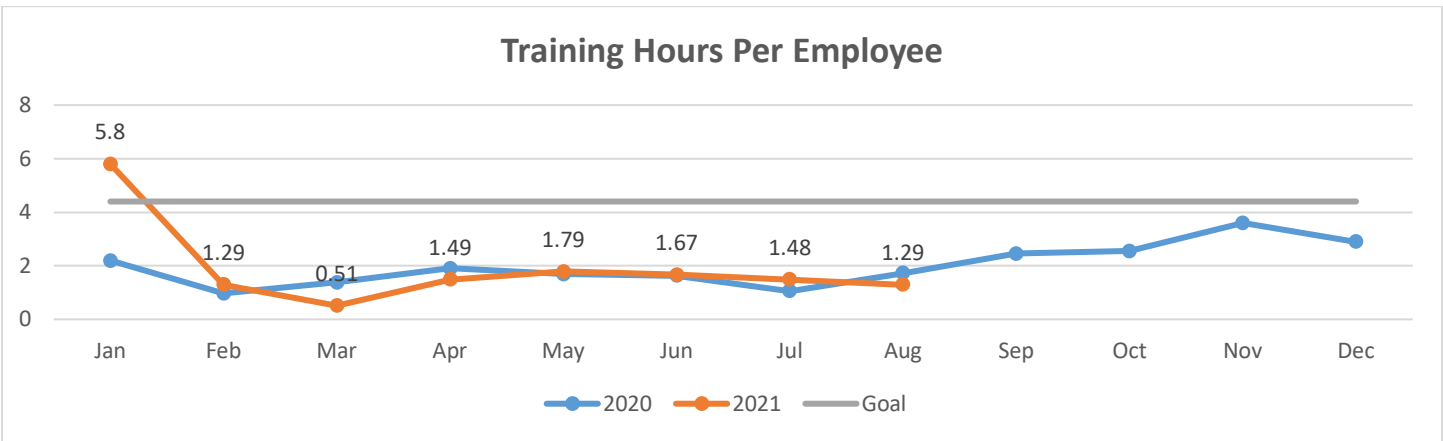
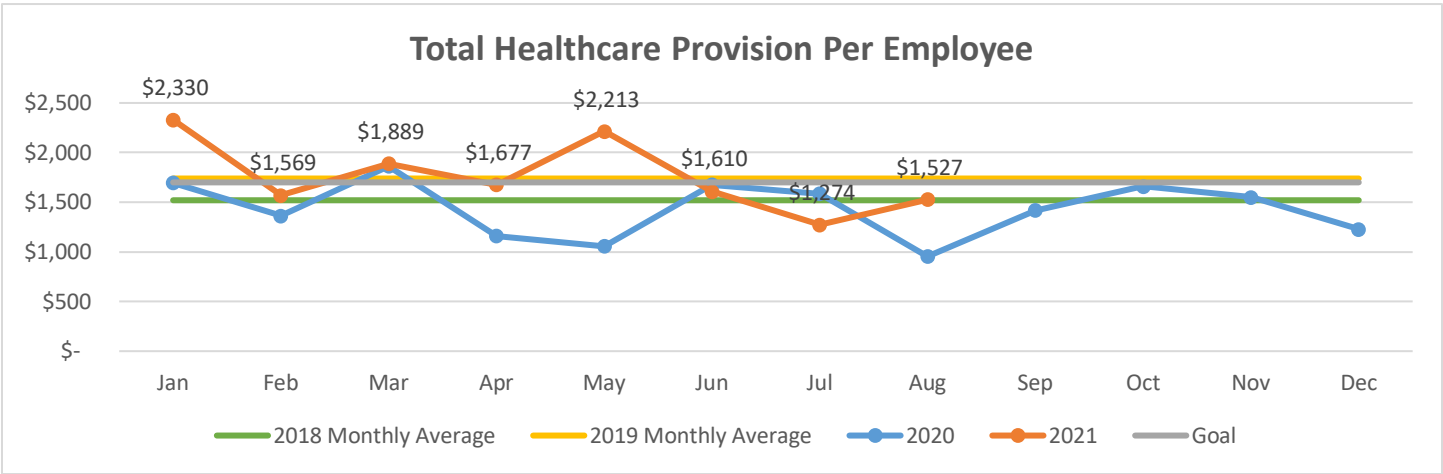
**ITEM 4: RESOLUTIONS FOR CONSIDERATION**

None

**ITEM 5: OTHER BUSINESS**

**ITEM 6: CALL FOR ADJOURNMENT**

## Asset Protection and Development – Key Performance Indicators



**METRO RTA  
APD (ASSET PROTECTION & DEVELOPMENT)  
COMMITTEE MEETING MINUTES  
ROBERT K. PFAFF TRANSIT CENTER BOARDROOM  
WEDNESDAY, SEPTEMBER 15, 2021  
9:30 AM**

**ITEM 1: CALL TO ORDER**

Attendees: Chuck Rector, Vincent Rubino, Dawn Distler, Jay Hunter, Shawn Metcalf, Angela Neeley, Molly Becker, Jarrod Hampshire, DeHavilland McCall, Bambi Miller

Mr. Chuck Rector called the meeting to order at 9:31 am.

**ITEM 2: APPROVAL OF MINUTES FROM AUGUST MEETING**

Motion to approve minutes by Mr. Vincent Rubino. Second by Mr. Rector.

**ITEM 3: SUB-COMMITTEE REPORTS**

**Safety & Security Report | Shawn Metcalf**

- Reviewed KPIs

**Employee Engagement Report | Jay Hunter**

- Reviewed KPIs
- The theme for Engagement Center Days in July was walking for wellness and the Employee Engagement Center (EEC) partnered with the Customer Care and Mobility Solutions team. The EEC will be at the RKP Transit Center today for September Engagement Center Days.
- Mr. Hunter updated the Committee on METRO's health care analysis. METRO has been in the [Ohio Transit Risk] Pool for eight years and, in light of the need to reduce healthcare expenses, METRO began to explore other health care providers. Mr. Hunter said the Pool provided METRO with a broker to analyze and assist with the decision making process. Medical Mutual of Ohio (MMO) was selected as METRO's healthcare provider. Mr. Hunter said MMO is the same provider the Pool has used for the last eight years; however, the difference is METRO will be contracting with MMO directly and will be able to make independent decisions instead of having a vote for the overall Pool. Mr. Hunter indicated substantial savings.

Ms. Dawn Distler applauded Mr. Hunter for his fine leadership of the Employee Engagement Center. She stated the healthcare costs have been a "monster" but Mr. Hunter explored the best way to provide Cadillac benefits at

a more than reasonable price for our team. Ms. Distler is hopeful this will save money for the organization and allow METRO to look for more ways to invest in and add [bus] service.

**ITEM 4: RESOLUTIONS FOR CONSIDERATION**

None

**ITEM 5: OTHER BUSINESS**

**ITEM 6: CALL FOR ADJOURNMENT**

Adjourned at 9:38 am.