Board of Trustees

August 28, 2018

Committee Meetings
&
Board Packet

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METRO
METRO REGIONAL TRANSIT AUTHORITY

TO: Robert E. DeJournett, President, and all other Board Members

FROM: Angela M. Neeley, Interim Executive Director/Assistant Secretary-Treasurer

DATE: August 21, 2018

RE: Monthly Update

Month	Cash Sales Tax 2016	Cash Sales Tax 2017	Cash Sales Tax 2018	OVER (UNDER)	Percent
Jan	3,841,753.97	3,699,567.18	3,549,046.83	(150,520.35)	-4.07%
Feb	3,602,929.61	3,855,694.60	3,843,740.00	(11,954.60)	-0.31%
Mar	4,560,452.70	4,756,847.41	4,199,231.00	(557,616.41)	-11.72%
Apr	3,190,477.28	3,454,559.43	3,158,875.37	(295,684.06)	-8.56%
May	3,252,123.31	3,478,015.71	3,240,297.78	(237,717.93)	-6.83%
Jun	4,470,105.24	4,049,604.94	3,818,687.38	(230,917.56)	-5.70%
Jul	3,690,063.41	3,903,194.96	3,556,444.43	(346,750.53)	-8.88%
Aug	3,725,602.49	4,008,496.05	3,923,891.63	(84,604.42)	-2.11%
Sep	4,282,103.74	4,160,902.19	0.00	(4,160,902.19)	-100.00%
Oct	3,954,973.56	3,557,339.45	0.00	(3,557,339.45)	-100.00%
Nov	3,828,091.77	3,739,620.87	0.00	(3,739,620.87)	-100.00%
Dec	3,807,198.45	3,607,773.04	0.00	(3,607,773.04)	-100.00%
Total	46,205,875.53	46,271,615.83	29,290,214.42	(16,981,401.41)	-36.70%

	2016	2017	2018	
Jan - Aug	30,333,508.01	31,205,980.28	29,290,214.42	(1,915,765.86)
		2.88%	-6.14%	

The following Resolutions will be presented at the upcoming Board Meeting:

Committee	Resolution No.	Authorizing
Human Resources	2018-28	amendment of the Compensation and Benefits Policy to allow a within pay band increase due to additional job duties.
Human Resources	2018-29	amendment of the Compensation and Benefits Policy to add a week of vacation following 25 years of service.

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JULY 2018 OPERATIONS REPORT

The training hours for the month of July were 1700. The training consisted of New Hire Training, Refresher Training, Line Service training, Specialty Training and mandatory training per the Preventable Accident Policy.

A METRO Road Supervisor attended a Bed Bug Bootcamp on July 31, 2018. The seminar was led by THE DIRECTION HOME AKRON CANTON AREA AGENCY ON AGING AND DISABILITES. The purpose of the workshop is to provide the participants the proper way to perform a visual inspection of the home and surroundings as well as the signs of bed bug infestations. Participants will also learn the various health risks to passengers of having bed bugs on the bus and effectively communicate with them.

Operations staff assisted with the planning of the LeBron James Family Foundation's WE ARE FAMILY REUNION transportation. Annually, the Foundation has used the Robert K. Pfaff Transit Center as a staging location to transport participants to Cedar Point Amusement Park in Sandusky, Ohio.

JULY 2018 CUSTOMER SERVICE AND PARATRANSIT BOARD REPORT

WORKING THROUGH ADVERSITY:

METRO employees really stepped up to respond to an emergency situation with the explosion at our neighboring chemical company during normal business hours. I am very proud to report that our department reacted calmly and continued to take care of our passengers, as they have been trained to do. Our subcontractor, TL Worldwide immediately offered us office space if we needed it to continue to answer phones and schedule trips. We have a terrific team and I am very proud of them, as well as how METRO as a whole responded.

PEER VISITATIONS:

METRO's Paratransit operation is very well respected in the industry. In fact, we have hosted many agencies and shared our best practices having representatives visit with Paratransit Dispatch, Scheduling, Eligibility, Mobility as well as riding with our paratransit drivers and our clients. We have recently hosted Senior Transportation in Cleveland and Kansas City Area Transportation Authority and have West Palm Beach and GCRTA on our calendars in August.

PARATRANSIT PASSENGERS:

There were 21 weekdays in July and nine (9) weekend days, which enabled us to transport 22,275 passengers via paratransit. The number of passengers transported includes trips taken on the mandated ADA paratransit program, METRO SCAT Senior, METRO SCAT Temporary and other contracted paratransit services offered throughout Summit County. Below is a snapshot showing the number of passengers transported in the months of July, from 2012 through 2018:

MONTH/YEAR	JULY 2012	JULY 2013	JULY 2014	JULY 2015	JULY 2016	JULY 2017	JULY 2018
NUMBER OF WEEKDAYS / WEEKENDS	21 / 9	22 / 8	22 / 8	23 / 7	20 / 10	20 / 10	21 / 9
TOTAL NUMBER OF PASSENGERS TRANSPORTED	19,167	19,394	20,941	22,705	20,027	20,528	22,275

ADA PASSENGERS:

ADA passengers and ADA trips remain stable and consistent throughout the seven year period. During July 2018, we transported 1,614 ADA passengers and their Personal Care Attendants (PCA's) and/or Companions on 1,250 trips. January through July 2018 we transported 11,349 ADA passengers and their PCA's, versus 11,082 transported in 2017 for the same time period.

NON EMERGENCY TRANSPORTATION (NET):

We have a contract with the Department of Job and Family Services to provide transportation for NET (Non Emergency Transportation) medical appointments for qualified Medicaid citizens. NET passengers transported by METRO were exceptionally high this month as compared to the same month in the past six (6) years, as shown below:

MONTH/YEAR	JULY 2012	JULY 2013	JULY 2014	JULY 2015	JULY 2016	JULY 2017	JULY 2018
TOTAL NUMBER OF NET PASSENGERS TRANSPORTED	1,209	1,434	1,428	2,351	2,438	3,759	5,189

TRAINING, MOBILITY, ELIGIBILTY AND COMMUNITY INVOLVEMENT:

As part of our continuing commitment to training, as a Department we participated in over 100 hours of additional training including Bed Bug Bootcamp, NET training, SCAT refresher training, Advocacy Council for Summit Older Adult Project, American Heart Association messaging for healthy living, Transit System Security Seminar through DOT Transit Safety Institute, as well as other Customer Service related articles and webinars.

One hundred and twelve (112) applications were processed during July including 6 new approved ADA clients and 21 new approved Reduced Fare clients who can now ride all line service buses at a discount. Twenty (20) new SCAT Temporary applications were approved and 21 SCAT Temporary clients were renewed. Additionally, forty-five courtesy calls were made to review services with clients.

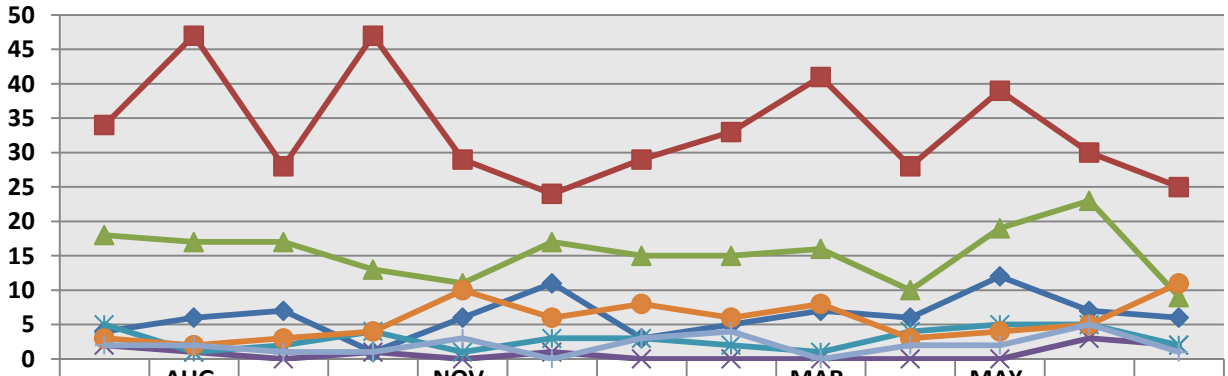
Our group attended meetings, gave presentations or worked at several events in the community in July, some of these events are listed below: Ohio Means Jobs Center, Standdown for Homeless Steering Committee meeting, Akron Urban League, United HealthCare Wellness meeting at Collinson, CareSource Community Agency Forum, Akron Children's Language Access Services, United HealthCare Health Fair at Summit County Public Health, Backpack Adventures at the Akron Zoo, Stark State Open House, AMHA Reasonable Accommodation Appeals Meetings, Easter Seals of Northern Ohio, Bed Bug Bootcamp hosted by Direction Home, Tallmadge Acres Health Fair, Keys Towers Building Meeting, Village at New Seasons, Zion Terrace, WIC 2018 Breastfeeding Awareness Month Baby Fair.

BAM

METRO MAINTENANCE

August 2018 Update

ROAD CALLS BY FLEET TYPE

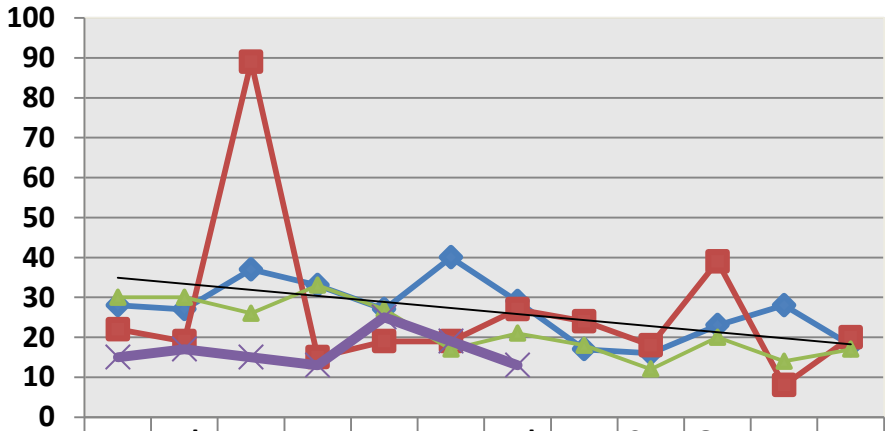


	JUL-17	AUG-17	SEP-17	OCT-17	NOV-17	DEC-17	JAN-18	FEB-18	MAR-18	APR-18	MAY-18	JUN-18	JUL-18
35'Gillig Diesel	4	6	7	1	6	11	3	5	7	6	12	7	6
40' Gillig CNG	34	47	28	47	29	24	29	33	41	28	39	30	25
40' Gillig Diesel	18	17	17	13	11	17	15	15	16	10	19	23	9
40' Gillig Hybrid Diesel	2	1	0	1	0	1	0	0	0	0	0	3	2
45' Motorcoach Industries	5	1	2	4	1	3	3	2	1	4	5	5	2
60' New Flyer CNG	3	2	3	4	10	6	8	6	8	3	4	5	11
35' Gillig CNG DASH	2	2	1	1	3	0	3	4	0	2	2	5	1

REPEAT ROAD CALLS

	Average Monthly Repeats (YTD-JUL)
2015	31.6
2016	30
2017	26.3
2018	16.7
	-0.4

	Average Monthly Road Calls (YTD-JUL)
2015	95.4
2016	87.4
2017	89.7
2018	76
	-0.2



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	28	27	37	33	27	40	29	17	16	23	28	18
2016	22	19	89	15	19	19	27	24	18	39	8	20
2017	30	30	26	33	27	17	21	18	12	20	14	17
2018	15	17	15	13	25	19	13					

METRO RTA
MONTHLY BOARD MEETING AGENDA
VERNON LANE ODOM BOARD ROOM
TUESDAY, AUGUST 28, 2018
9:00 A.M.

ITEM 1: CALL TO ORDER:

ITEM 2: AUDIENCE PARTICIPATION:

Any individual or representative of a group may take two (2) minutes to address the Board on any topic on the agenda. Anyone desiring more time than provided herein, shall notify the Secretary-Treasurer by the Tuesday preceding the Board meeting so that he/she may be placed on the Agenda for a maximum of five (5) minutes. METRO's Board Meetings are held the last Tuesday of the month as stated within Resolution 2016-28, unless otherwise noted.

ITEM 3: RECOGNITION

The following Operators will be recognized for 20 years of safe driving:
Debbie Lewis
Larry Strong

ITEM 4: BOARD MINUTES:

*Approval of Board Meeting Minutes from July 31, 2018

ITEM 5: COMMITTEE REPORTS & RESOLUTIONS:

Finance Committee

Chair Report

Marketing & Service Planning Committee

Chair Report

Rail Operations Committee

Chair Report

Safety Committee

Chair Report

Human Resources Committee

Chair Report

*Resolution 2018-28 authorizing the amendment of the Compensation and Benefits Policy to allow a within pay band increase as a result of additional job duties.

*Resolution 2018-29 authorizing the amendment of the Compensation and Benefits Policy to add an additional week of vacation eligibility following 25 years of service.

ITEM 6: EXECUTIVE SESSION

ITEM 7: OTHER BUSINESS:

ITEM 8: OFFICERS' REPORT:

- President
- Executive Director

ITEM 9: CALL FOR ADJOURNMENT:

***Denotes items that need approval of the Board**

Next Scheduled Meeting – September 25, 2018

METRO RTA
BOARD MINUTES
ROBERT K. PFAFF TRANSIT CENTER
TUESDAY, JULY 31, 2018

Trustees Present:	Stephan Kremer, Gary Spring, Nicholas Fernandez, Chuck Rector, Robert DeJournett, Mark Derrig, Donald Christian, Renee Greene, Louise Gissendaner
Trustees Absent:	David Prentice, Heather Heslop Licata, Jack Hefner
Staff Present:	Angela Neeley, Antoine Buie, Bambi Miller, Christine Hoffer, Claire Merrick, DeHavilland McCall, Halee Heironimus, Jamie Saylor, Jarrod Hampshire, Jason Popik, John Sutherland, Matthew Mullen, Mary Adcox, Molly Becker, Rick Cipro, Robin Bobkoskie, Sue Ketelsen, Tim Smith, Rick Speelman
Guests Present:	Rick Merolla (RAM Advising), Tom Chema (Gateway Consulting Group), Barbara Rhodes (Ohio Transit Risk Pool), David Smith, Esq. (Mazanec, Raskin), Dr. Daniel Van Epps

CALL TO ORDER

Mr. DeJournett called the meeting to order at 9:07 a.m.

AUDIENCE PARTICIPATION

None

RECOGNITION

Operator Mary Adcox was recognized for 20 Years of safe driving. She was presented with a plaque and had her picture taken by Communications Specialist Halee Heironimus with Ms. DeHavilland McCall, Director of Operations, and Mr. Jamie Saylor, Chief Dispatcher. Ms. McCall thanked her for her dedicated service to METRO.

APPROVAL OF MINUTES

Mr. DeJournett asked for a motion to approve the Minutes of the June 26, 2018 meeting. Mr. Derrig made a motion for approval, seconded by Ms. Greene. The minutes were unanimously approved by the Board.

FINANCE COMMITTEE

The Finance Committee met and had three resolutions to present.

Resolution 2018-25 authorizing the filing of a proposal with AMATS by METRO for grants through the US DOT was presented for approval. Mr. Kremer made a motion for approval, seconded by Mr. Christian. Resolution 2018-25 was unanimously approved by the Board.

Resolution 2018-26 authorizing the filing of applications with the US DOT for grants under the FTA Act of 1964, as amended, section 5339 Bus & Bus Facilities Infrastructure Investment Program was presented for approval. Mr. Kremer made a motion for approval, seconded by Mr. Spring. Resolution 2018-26 was unanimously approved by the Board.

Resolution 2018-27 authorizing the filing of applications with The Ohio EPA for grants under the Diesel Mitigation Trust Fund (DMTF) program was presented for approval. Mr. Fernandez made a motion for approval, seconded by Ms. Greene. Resolution 2018-27 was unanimously approved by the Board.

MARKETING AND SERVICE PLANNING COMMITTEE

The Marketing and Service Planning Committee met and updates were presented by Mr. Christian. There was one resolution presented.

Resolution 2018-24 authorizing the adoption of an update to the Akron Metropolitan Area Transportation Study (AMATS) Coordinated Public Transit Human Services Transportation Plan (Coordinated Plan) was presented for approval. Mr. Spring made a motion for approval, seconded by Mr. Derrig. Resolution 2018-24 was unanimously approved by the Board.

RAIL OPERATIONS COMMITTEE

The Rail Operations Committee did meet. Mr. Kremer will be following up with Valerie on an email received regarding some rail matters.

SAFETY COMMITTEE

The Safety Committee met. No items needed action. Mr. Spring noted that the staff should be commended for their response to the evacuation that was needed on July 18th when an explosion occurred at the adjacent property, Emerald Performance Materials. He noted that a good job was done by everyone, with everything being very orderly, and that the evacuation was handled very efficiently and appropriately. Mr. DeJournett noted that his President's Report contained a similar commendation.

HUMAN RESOURCES

Mr. DeJournett reported that the Human Resources Committee did meet. No Resolutions were presented.

OFFICERS' REPORT

Executive Director:
Ms. Neeley reported on the timeline of the evacuation of staff to the Transit Center, and also that METRO evacuated about 150 people in the surrounding area. She also reported that there is a business moving into the Rolling Acres development, and that METRO is prepared to have a route going through there in light of news that there could be around 500+ jobs at that facility.

President:
Mr. DeJournett reported that he and Ms. Neeley have been making the rounds to all of the appointing authorities, the final one being to the Mayor of Akron that afternoon. The effort is being made to hear from them and to be sure that they are supportive of the direction that METRO is moving in, and they are. The Executive Director search is moving forward, with 48

applications submitted for the position, and 12 of those receiving phone or Skype interviews. Seven were then chosen to meet with the Selection Committee, and four of those were selected as final candidates who will be interviewed Aug 17th by the Selection Committee, leadership, union representatives, the county Executive, and Akron's Mayor.

EXECUTIVE SESSION:

Mr. DeJournett requested a motion to go into Executive Session to discuss personnel matters. Ms. Greene made a motion, seconded by Mr. Fernandez.

ROLL CALL

Robert DeJournett	Yes	Stephan Kremer	Yes
Mark Derrig	Yes	Gary Spring	Yes
Chuck Rector	Yes	Don Christian	Yes
Louise Gissendaner	Yes	Renee Greene	Yes
Nicholas Fernandez	Yes		

The motion being unanimously approved, the Board entered Executive Session at 9:17 a.m. At 10:09 a.m., Ms. Greene made a motion to come out of Executive Session, seconded by Ms. Gissendaner.

ROLL CALL

Robert DeJournett	Yes	Stephan Kremer	Yes
Mark Derrig	Yes	Gary Spring	Yes
Chuck Rector	Yes	Don Christian	Yes
Louise Gissendaner	Yes	Renee Greene	Yes
Nicholas Fernandez	Yes		

ADJOURNMENT

There being no other business to come before the Board, Mr. Christian made a motion to adjourn, seconded by Ms. Greene. The motion to adjourn was unanimously approved, and the meeting adjourned at 10:10 a.m.

CERTIFICATE OF COMPLIANCE

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

DATE APPROVED: August 28, 2018

ROBERT E. DEJOURNETT, **PRESIDENT**	**ANGELA M. NEELEY,** **INTERIM EXECUTIVE DIRECTOR/** **SECRETARY-TREASURER**

Finance Committee

SCHEDULED & SCAT SERVICES
METRO Regional Transit Authority
JULY 2018

CURRENT MONTH					YEAR TO DATE				
ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE	REVENUES	ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANC	YTD % CHANGE
285,907	333,333	262,182	-14.2%	Passenger Fares	2,125,317	2,333,333	2,244,651	-8.9%	-5.3%
63,436	39,833	39,406	59.3%	Advertising Revenue	322,222	278,833	238,184	15.6%	35.3%
349,343	373,167	301,588	-6.4%	Total Operating	2,447,538	2,612,167	2,482,835	-6.3%	-1.4%
507,554	170,614	44,178	197.5%	Non-Transportation	2,632,544	1,194,300	750,734	120.4%	250.7%
20,829	6,431	23,012	223.9%	Rail Related Revenue	49,417	45,016	53,970	9.8%	-8.4%
				Local Subsidy					
7,663,527	3,865,552	4,008,496	98.3%	METRO Tax	29,701,180	27,058,865	27,743,766	9.8%	7.1%
135,953	103,750	123,260	31.0%	Local Contracted Services	1,085,685	726,250	953,176	49.5%	13.9%
12,388	56,250	12,685	-78.0%	State Subsidy	82,359	393,750	583,156	-79.1%	-85.9%
0	326,054	0	0.0%	Federal Subsidy	118,158	2,282,376	0	-94.8%	
8,689,593	4,901,818	4,513,219	77.3%	TOTAL REVENUES	36,116,881	34,312,723	32,567,638	5.3%	10.9%
				EXPENSES					
1,974,208	1,985,872	1,727,841	-0.6%	Wages and Salaries	13,440,817	13,901,104	12,941,435	-3.3%	3.9%
1,416,191	1,438,042	924,898	-1.5%	Fringe Benefits	9,345,846	10,066,293	7,975,116	-7.2%	17.2%
239,169	317,476	207,672	-24.7%	Services	1,990,520	2,222,332	1,586,535	-10.4%	25.5%
272,634	316,650	268,447	-13.9%	Materials and Supplies	2,067,866	2,216,551	1,841,001	-6.7%	12.3%
148,682	151,500	139,442	-1.9%	Fuel	1,050,505	1,060,500	1,025,620	-0.9%	2.4%
89,011	82,538	99,810	7.8%	Utilities	551,993	577,767	571,506	-4.5%	-3.4%
64,124	143,703	122,671	-55.4%	Casualty and Liability	494,079	1,005,918	834,497	-50.9%	-40.8%
165,290	166,733	142,372	-0.9%	Purchased Transportation	1,109,354	1,167,133	1,028,352	-5.0%	7.9%
45,143	51,386	35,748	-12.1%	Other Expenses	268,546	359,702	404,439	-25.3%	-33.6%
4,414,451	4,653,900	3,668,901	-5.1%	TOTAL OPERATING EXPENSE	30,319,525	32,577,299	28,208,500	-6.9%	7.5%
4,275,141	247,918	844,318	1624.4%	NET INCOME (LOSS) Before Depreciation	5,797,356	1,735,424	4,359,137	234.1%	33.0%
1,390	1,390	1,424	0.0%	Depreciation Operating	9,669	9,669	9,968	0.0%	-3.0%
843,697	843,697	871,979	0.0%	Depreciation Capital	5,799,046	4,955,349	5,937,351	17.0%	-2.3%
5,259,539	5,498,987	4,542,304	-4.4%	TOTAL EXPENSES	36,128,240	37,542,317	34,155,819	-3.8%	5.8%
3,430,054	(597,169)	(29,085)	674.4%	NET INCOME (LOSS) After Depreciation	(11,359)	(3,229,594)	(1,588,181)	99.6%	99.3%

METRO Regional Transit Authority

FRINGE BENEFITS

CURRENT MONTH				JULY 2018	YEAR TO DATE			
ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE		ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE
367,346	520,960	351,292	-29.5%	P E R S	2,624,527	3,646,720	2,536,712	-28.0%
592,586	599,990	552,555	-1.2%	HOSP-MEDICAL	4,675,315	4,199,932	4,297,429	11.3%
19,729	0	29,539		DENTAL	152,799	0	126,862	
1,893	0	3,727		LIFE-INS	10,538	0	25,158	
0	0	0	0.0%	UNEMPLOYMENT	0	0	0	0.0%
42,416	56,346	(434,306)	-24.7%	W. COMPENSATION	256,763	394,421	(629,272)	-34.9%
10,381	8,763	20,409	18.5%	SICK LEAVE	55,324	61,342	80,722	-9.8%
180,826	97,349	179,941	85.8%	HOLIDAY PAY	608,590	681,445	608,465	-10.7%
190,393	143,258	216,692	32.9%	VACATION PAY	828,642	1,002,809	835,732	-17.4%
10,619	11,375	4,299	-6.6%	UNIFORM ALLOWANCE	131,382	79,625	88,441	65.0%
0	0	750		DEFER COMP EMPLR	1,966	0	4,867	
1,416,191	1,438,042	924,898	-1.5%	TOTAL FRINGE BENEFITS	9,345,846	10,066,293	7,975,116	-7.2%

METRO REGIONAL TRANSIT AUTHORITY

Consolidated Summary

Balance Sheet

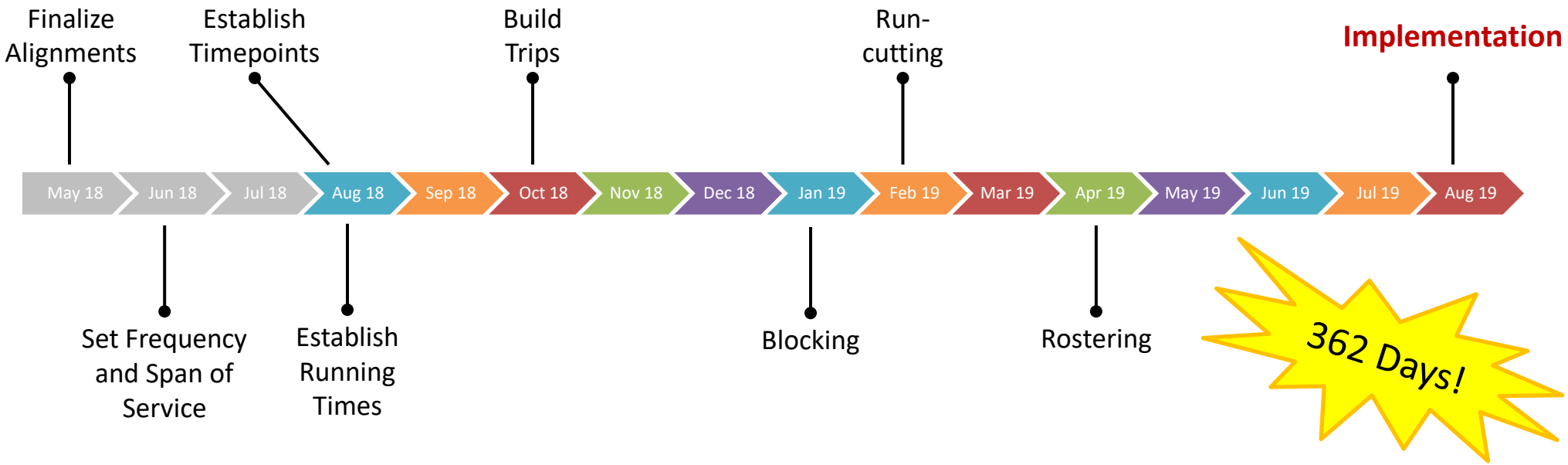
JULY 31, 2018 & 2017

ASSETS	2018	2017
Current Assets:		
Cash	1,676,108.81	2,772,499.92
Short Term Investments (sweep/repurch)	0.00	972,523.71
Capital Fund (Restricted)	6,323.60	6,323.60
HB Contingency Trust	10,537,012.54	10,604,021.64
HB Savings	12,679,557.62	10,809,853.82
Fifth Third Investment Acct	7,133,112.27	7,093,764.09
HB Investment Agcy	4,702,011.64	4,730,867.80
Total Cash	36,734,126.48	36,989,854.58
Receivables, Inventory & Prepaid :		
Trade, Less allowance	167,300.25	348,032.73
Federal Assistance	5,897,274.00	3,263,944.00
State Assistance	0.00	46,552.51
Sales Tax Receivable	11,546,092.44	7,809,601.07
Material & Supplies Inventory	1,906,651.69	1,572,517.45
Prepaid Expenses	3,182,782.35	3,603,857.41
Total Rec'v, Inv, & PP	22,700,100.73	16,644,505.17
Property, Facilities & Equipment		
Construction in Progress	804,785.08	2,313,248.66
Land	4,480,557.96	4,480,557.96
Building & Improvements	58,378,803.48	56,127,631.02
Transportation Equipment	72,675,757.20	74,162,083.20
Other Equipment	12,630,623.11	11,628,902.51
Rail right-of-way	10,653,206.00	10,653,206.00
Rail Infrastructure	8,270,372.94	7,669,000.44
Total Fixed Assets	167,894,105.77	167,034,629.79
Less allowance for depreciation	(79,280,124.38)	(70,659,717.53)
Total Fixed Assets (net of deprec)	88,613,981.39	96,374,912.26
Deferred Outflows	3,485,891.00	3,485,891.00
Deferred Charges & Other Assets	7,341.03	13,006.59
Total Deferred	3,493,232.03	3,498,897.59
Total Assets	$ 151,541,440.63	$ 153,508,169.60

LIABILITIES AND CAPITAL	2018	2017
Current Liabilities:		
Accounts Payable	579,743.64	483,044.90
Accrued Payroll	3,036,085.81	2,890,168.82
Accrued Payroll Tax Liabilities	136,023.14	576,381.25
Capital Contract Payable	0.00	0.00
Short Term Debt	0.00	
Other	79,141.65	216,971.23
Total Current Liabilities	3,830,994.24	4,166,566.20
Other Liabilities:		
Long Term Debt	0.00	0.00
Net Pension Liability	19,171,267.00	19,171,267.00
Deferred Inflows	336,801.00	336,801.00
Deferred Revenue	54,380.00	29,970.00
Other Estimated Liabilities	1,000.00	1,000.00
Total Other Liabilities	19,563,448.00	19,539,038.00
Capital & Accumulated Earnings:		
Capital Grant: State & Federal	29,605,747.90	39,805,167.12
Accumulated Earnings	98,541,250.49	89,997,398.23
Total Grants & Accum Earnings	128,146,998.39	129,802,565.35
Total Liability and Earnings	$ 151,541,440.63	$ 153,508,169.60

Marketing & Service Planning Committee

Driving METRO Forward Update
August 2018



Overview of this month's activities:

- Attended Operator Sign-Ups to discuss construction projects and Driving METRO Forward updates
- Tweaked frequency and span of service based on existing ridership
- Continued drafting changes to Service and Bus Stop standards
- Continued run time and ridership analysis
- Setup hardware and software for bus stop data collection
- Began analyzing Grocery Bus ridership
- Coordinated with City on Bus Tour dates

Summary of Outreach Statistics (since 2017):

- # of Public Outreach Events: **26**
- # of Attendees at Outreach Events: **700+**
- # of Internal Outreach Events/Mtgs: **19**
- # of Stakeholder Outreach Events/Mtgs: **16**
- # of Comments Received: **520+**

Project Website:
https://www.akronmetro.org/driving-forward.aspx

Questions? Contact Valerie Shea at valerie.shea@akronmetro.org or 330-564-2281

July 2018
Performance Reports
Combined Service

Current Month 2018	Current Month 2017	Percentage Changed		Year to Date 2018	Year to Date 2017	Percentage Changed
			Service Day Data			
21	20	5.00%	Weekdays Operated	149	148	0.68%
4	5	-20.00%	Saturdays Operated	31	30	3.33%
5	5	0.00%	Sundays Operated	29	30	-3.33%
			Passenger Data			
404,288	400,389	0.97%	Total Passengers	2,949,326	2,943,405	0.20%
16,529	16,766	-1.42%	Average Weekday Passengers	17,202	17,255	-0.31%
7,426	7,568	-1.87%	Average Saturday Passengers	7,094	7,565	-6.22%
4,265	4,202	1.49%	Average Sunday Passengers	4,268	4,044	5.55%
			Service Level Data			
602,710	568,077	6.10%	Total Vehicle Miles	4,156,894	3,950,037	5.24%
495,850	466,254	6.35%	Total Vehicle Revenue Miles	3,524,171	3,338,092	5.57%
0.8153	0.8587	-5.05%	Average Passengers per Vehicle Revenue Mile	0.8369	0.8818	-5.09%
40,377	39,243	2.89%	Total Vehicle Hours	288,817	286,558	0.79%
36,243	35,158	3.09%	Total Vehicle Revenue Hours	259,416	257,226	0.85%
11.1549	11.3882	-2.05%	Average Passengers per Vehicle Revenue Hour	11.3691	11.4429	-0.64%
			Financial Data			
$164,883	$151,718	8.68%	Cash Fares	$1,279,459	$1,323,026	-3.29%
$121,024	$110,464	9.56%	Ticket and Pass Revenue	$845,858	$921,625	-8.22%
$115,119	$102,427	12.39%	Other Fare Related Revenue	$939,852	$807,343	16.41%
11.1%	12.0%	-7.89%	Percentage Total Farebox Recovery	10.1%	10.8%	-6.19%
$8.91	$7.87	13.13%	Average Cost per Vehicle Revenue Mile	$8.57	$8.45	1.41%
$121.84	$104.39	16.71%	Average Cost per Vehicle Revenue Hour	$116.46	$109.70	6.16%
$10.92	$9.17	19.15%	Average Cost per Passenger	$10.24	$9.59	6.85%
			Safety Data			
5	3	66.67%	Preventable Accidents	27	33	-18.18%
3	2	50.00%	Nonpreventable Accidents	39	39	0.00%
8	5	60.00%	Total Accidents	66	72	-8.33%

July 2018
Performance Reports
SCAT/ADA Paratransit Service

Current Month 2018	Current Month 2017	Percentage Changed		Year to Date 2018	Year to Date 2017	Percentage Changed
			Service Day Data			
21	20	5.00%	Weekdays Operated	149	148	0.68%
4	5	-20.00%	Saturdays Operated	31	30	3.33%
5	5	0.00%	Sundays Operated	29	30	-3.33%
			Passenger Data			
22,275	20,528	8.51%	Total Passengers	159,807	156,244	2.28%
743	684	8.51%	Average Passengers per Day	765	751	1.79%
79.25	81.20	-2.40%	Average Saturday ADA Passengers	72.9	84.5	-13.69%
44.00	45.20	-2.65%	Average Sunday ADA Passengers	37.2	37.5	-0.78%
53.80	51.40	4.67%	Average Total ADA Passengers	54.3	53.3	1.92%
5,873	4,826	21.69%	Total Purchased Transportation Pass.	39,280	39,138	0.36%
			Service Level Data			
134,916	126,648	6.53%	Total METRO Vehicle Miles	987,956	887,800	11.28%
58,925	45,824	28.59%	Total Purchased Trans. Vehicle Miles	385,304	317,647	21.30%
193,841	172,472	12.39%	Total Vehicle Miles	1,373,260	1,205,447	13.92%
159,783	137,388	16.30%	Total Revenue Miles	1,134,655	966,197	17.44%
0.13941	0.14942	-6.70%	Average Pass. per Revenue Vehicle Mile	0.1408	0.1617	-12.90%
12,634	12,205	3.51%	Total Vehicle Hours	91,661	88,886	3.12%
10,326	9,860	4.73%	Total Vehicle Revenue Hours	75,138	71,934	4.45%
2.1572	2.0819	3.61%	Average Pass. per Vehicle Revenue Hour	2.1268	2.1720	-2.08%
91%	93%	-2.15%	On-time Performance - METRO	90%	93%	-2.77%
92%	93%	-1.08%	On-time Performance - Purchased Transportation	90%	93%	-3.21%
			Financial Data			
$45,357	$41,827	8.44%	Cash Fares	$325,368	$310,470	4.80%
$8,347	$4,323	93.08%	Ticket and Pass Revenue	$44,637	$39,565	12.82%
$106,786	$82,030	30.18%	Other Fare Related Revenue	$699,134	$561,708	24.47%
20.0%	19.9%	0.53%	Percentage Total Farebox Recovery	18.8%	17.6%	6.79%
$5.89	$5.14	14.51%	Average Cost per Vehicle Revenue Mile - METRO	$5.74	$6.03	-4.77%
$3.19	$3.56	-10.37%	Average Cost per Vehicle Revenue Mile - Purchased Transportation	$3.28	$3.69	-11.19%
$86.62	$69.05	25.43%	Average Cost per Vehicle Revenue Hour - METRO	$83.82	$79.86	4.95%
$55.39	$54.63	1.39%	Average Cost per Vehicle Revenue Hour - Purchased Transportation	$53.95	$51.43	4.90%
$38.77	$31.90	21.54%	Average Cost per Passenger - METRO	$37.96	$35.42	7.18%
$28.14	$29.50	-4.60%	Average Cost per Passenger - Purchased Transportation	$28.24	$26.28	7.49%
2.5	2.5	0.00%	Average Small Bus Age	2.5	2.4	6.06%
			Safety Data			
1	1	0.00%	Preventable Accidents	9	5	80.00%
1	1	0.00%	Nonpreventable Accidents	8	11	-27.27%
2	2	0.00%	Total Accidents	17	16	6.25%

July 2018
Performance Reports
Line Service

Current Month 2018	Current Month 2017	Percentage Changed		Year to Date 2018	Year to Date 2017	Percentage Changed
			Service Day Data			
21	20	5.00%	Weekdays Operated	149	148	0.68%
4	5	-20.00%	Saturdays Operated	31	30	3.33%
5	5	0.00%	Sundays Operated	29	30	-3.33%
			Passenger Data			
382,013	379,861	0.57%	Total Passengers	2,789,519	2,787,161	0.08%
15,787	16,082	-1.84%	Average Weekday Passengers	16,437	16,504	-0.40%
7,347	7,487	-1.86%	Average Saturday Passengers	7,022	7,480	-6.13%
4,221	4,157	1.54%	Average Sunday Passengers	4,231	4,006	5.61%
			Service Level Data			
408,869	395,605	3.35%	Total Vehicle Miles	2,783,634	2,744,590	1.42%
336,067	328,866	2.19%	Total Vehicle Revenue Miles	2,389,516	2,371,895	0.74%
338,062	328,866	2.80%	Total Scheduled Vehicle Revenue Miles	2,395,363	2,373,255	0.93%
1.1300	1.1551	-2.17%	Average Passenger per Revenue Vehicle Mile	1.1674	1.1751	-0.65%
27,743	27,038	2.61%	Total Vehicle Hours	197,156	197,672	-0.26%
25,917	25,298	2.45%	Total Vehicle Revenue Hours	184,278	185,292	-0.55%
25,917	25,298	2.45%	Total Scheduled Vehicle Revenue Hours	184,278	185,292	-0.55%
14.7399	15.0153	-1.83%	Average Passenger per Vehicle Revenue Hour	15.1375	15.0420	0.64%
78%	76%	3.57%	On-time Performance	79%	77%	2.69%
			Financial Data			
$119,526	$109,890	8.77%	Cash Fares	$954,091	$1,012,556	-5.77%
$112,677	$106,141	6.16%	Ticket and Pass Revenue	$801,221	$882,060	-9.16%
$8,333	$20,397	-59.14%	Other Fare Related Revenue	$240,718	$245,635	-2.00%
6.7%	7.8%	-14.80%	Percentage Total FareBox Recovery	8.1%	9.3%	-12.39%
$10.69	$9.20	16.16%	Average Cost per Vehicle Revenue Mile	$10.26	$9.71	5.66%
$139.47	$119.65	16.56%	Average Cost per Vehicle Revenue Hour	$133.10	$124.36	7.03%
$9.46	$7.97	18.74%	Average Cost per Passenger	$8.79	$8.27	6.35%
4.9	4.9	0.00%	Average Big Bus Age	4.9	4.7	3.63%
			Safety Data			
4	2	100.00%	Preventable Accidents	18	28	-35.71%
2	1	100.00%	Nonpreventable Accidents	31	28	10.71%
6	3	100.00%	Total Accidents	49	56	-12.50%

July 2018
Line Service Categories

Current Month 2018	Current Month 2017	Percentage Changed	URBAN (1 - 34)	Year to Date 2018	Year to Date 2017	Percentage Changed
343,278	341,430	0.54%	Total Monthly Passengers	2,471,760	2,466,738	0.20%
30	30	0.00%	Service Days	209	208	0.48%
11,442.6	11,381.0	0.54%	Average Daily Passengers	11,826.6	11,859.3	-0.28%
17.7177	17.9521	-1.31%	Passengers per Vehicle Hour	17.9903	18.1383	-0.82%
1.5466	1.5673	-1.32%	Passengers per Vehicle Mile	1.5722	1.5878	-0.98%
$7.35	$6.12	20.04%	Total Operating Cost Per Passenger	$6.85	$6.36	7.80%
			SUBURBAN (101-104, 110)			
11,364	11,979	-5.13%	Total Monthly Passengers	81,174	86,662	-6.33%
21	20	5.00%	Service Days	149	148	0.68%
541.1	599.0	-9.67%	Average Daily Passengers	544.8	585.6	-6.97%
4.63	5.11	-9.39%	Passengers per Vehicle Hour	4.6570	4.9912	-6.70%
0.19	0.21	-9.67%	Passengers per Vehicle Mile	0.1902	0.2045	-6.97%
$33.95	$25.93	30.96%	Total Operating Cost Per Passenger	$32.20	$27.88	15.48%
			EXPRESS (60 & 61)			
7,488	7,596	-1.42%	Total Monthly Passengers	53,625	57,359	-6.51%
21	20	5.00%	Service Days	149	148	0.68%
356.6	379.8	-6.11%	Average Daily Passengers	359.9	387.6	-7.15%
8.2381	8.8326	-6.73%	Passengers per Vehicle Hour	8.2999	9.0130	-7.91%
0.3255	0.3530	-7.79%	Passengers per Vehicle Mile	0.3288	0.3603	-8.74%
$21.33	$17.14	24.45%	Total Operating Cost Per Passenger	$20.31	$17.52	15.90%
			CIRCULATOR (50, 51, 53, & 59)			
6,418	6,484	-1.02%	Total Monthly Passengers	41,609	46,429	-10.38%
30	30	0.00%	Service Days	209	208	0.48%
213.9	216.1	-1.02%	Average Daily Passengers	199.1	223.2	-10.80%
3.9405	4.1571	-5.21%	Passengers per Vehicle Hour	3.6062	3.9594	-8.92%
0.2858	0.2952	-3.17%	Passengers per Vehicle Mile	0.2616	0.2973	-12.01%
$36.17	$29.51	22.55%	Total Operating Cost Per Passenger	$37.64	$31.77	18.46%
			DASH (54)			
6,831	4,449	53.54%	Total Monthly Passengers	80,736	64,138	25.88%
21	20	5.00%	Service Days	149	148	0.68%
325.3	222.5	46.23%	Average Daily Passengers	541.9	433.4	25.03%
7.3789	5.0461	46.23%	Passengers per Vehicle Hour	12.2915	7.8276	57.03%
0.9932	0.6792	46.23%	Passengers per Vehicle Mile	1.6545	1.3233	25.03%
$8.58	$10.60	-19.07%	Total Operating Cost Per Passenger	$5.04	$6.08	-17.09%
			GROCERY (91 - 95)			
1,651	1,584	4.23%	Total Monthly Passengers	10,298	11,902	-13.48%
21	20	5.00%	Service Days	149	148	0.68%
78.60	79.20	-0.76%	Average Daily Passengers	69.1	80.4	-14.05%
6.7251	6.1162	9.95%	Passengers per Vehicle Hour	5.8537	6.3715	-8.13%
1.1237	1.0780	4.24%	Passengers per Vehicle Mile	1.0213	1.1268	-9.36%
$53.98	$53.38	1.12%	Total Operating Cost Per Passenger	$60.62	$52.04	16.49%
			Sunday Line Service			
21,104	20,784	1.54%	Total Monthly Passengers	122,705	120,190	2.09%
5	5	0.00%	Service Days	29	30	-3.33%
4,220.8	4,156.8	1.54%	Average Daily Passengers	4,231.2	4,006.3	5.61%
13.60	13.44	1.23%	Passengers per Vehicle Hour	13.64	12.97	5.17%
1.1900	1.1785	0.98%	Passengers per Vehicle Mile	1.1930	1.1373	4.90%
$7.87	$6.72	17.04%	Total Operating Cost Per Passenger	$7.69	$7.69	0.02%
			Saturday Line Service			
29,388	37,433	-21.49%	Total Monthly Passengers	217,667	224,409	-3.00%
4	5	-20.00%	Service Days	31	30	3.33%
7,347.0	7,486.6	-1.86%	Average Daily Passengers	7,021.5	7,480.3	-6.13%
16.1822	16.5261	-2.08%	Passengers per Vehicle Hour	15.4653	16.5130	-6.34%
1.3764	1.4079	-2.24%	Passengers per Vehicle Mile	1.3157	1.4090	-6.62%
$6.57	$5.43	20.87%	Total Operating Cost Per Passenger	$6.74	$5.96	12.96%
			Call-A-Bus			
94	127	-25.98%	Total Monthly Passengers	779	1068	-27.06%
			U of A ZipCard			
11,191	12,866	-13.02%	Total Monthly Passengers	115,802	124,765	-7.18%
			Akron Public Schools ID Cards			
12,041	8,722	38.05%	Total Monthly Passengers	258,310	108,115	138.92%
			Train Loop			
200	344	N/A	Total Monthly Passengers	322	477	N/A

METRO REGIONAL TRANSIT AUTHORITY
MONTHLY REPORT OF OPERATIONS
July 2018

8/21/2018

ROUTE #	DESCRIPTION	FAREBOX REVENUE	GENERAL FARE	TOT FAREBOX	EXPENSE PER REV HOUR	EXPENSE PER REV MILE	EXPENSE Allocation model	TOTAL PASSEN-GERS	REV HOURS	REV MILES	PEAK VEHICLES	PASSENGERS PER: REV HOUR	PASSENGERS PER: REV MILE	NET COST PER PASSENGER: REV HOUR	NET COST PER PASSENGER: REV MILE	NET COST PER PASSENGER: Allocation Model	FAREBOX RECOVERY (Per Hour)	FAREBOX RECOVERY (Per Mile)	FAREBOX RECOVERY Allocation Model
1	West Market	$ 13,584	$ 12,442	$ 26,025	$ 243,052	$ 201,111	$ 211,830	41,801	1,743	18,809	6	24.0	2.22	$ 5.19	$ 4.19	$ 4.44	10.7%	12.9%	12.3%
2	Arlington	$ 14,596	$ 12,742	$ 27,338	$ 217,174	$ 196,487	$ 196,218	42,810	1,557	18,377	6	27.5	2.33	$ 4.43	$ 3.95	$ 3.94	12.6%	13.9%	13.9%
3	Copley/Hawkins	$ 8,165	$ 6,599	$ 14,764	$ 154,201	$ 120,606	$ 140,352	22,171	1,106	11,280	5	20.1	1.97	$ 6.29	$ 4.77	$ 5.66	9.6%	12.2%	10.5%
4	Delia/N Hawkins	$ 3,600	$ 2,450	$ 6,051	$ 70,006	$ 64,604	$ 76,011	8,233	502	6,042	4	16.4	1.36	$ 7.77	$ 7.11	$ 8.50	8.6%	9.4%	8.0%
5	East Market/Ellet	$ 2,396	$ 2,014	$ 4,409	$ 82,463	$ 91,840	$ 82,033	6,766	591	8,590	3	11.4	0.79	$ 11.54	$ 12.92	$ 11.47	5.3%	4.8%	5.4%
6	E. Market/Lakemore	$ 4,965	$ 5,171	$ 10,137	$ 137,351	$ 144,176	$ 135,046	17,375	985	13,484	5	17.6	1.29	$ 7.32	$ 7.71	$ 7.19	7.4%	7.0%	7.5%
7	Cuyahoga Falls Ave	$ 3,586	$ 4,042	$ 7,628	$ 111,366	$ 88,872	$ 104,046	13,580	799	8,312	4	17.0	1.63	$ 7.64	$ 5.98	$ 7.10	6.8%	8.6%	7.3%
8	Kenmore/Barberton	$ 8,029	$ 6,255	$ 14,284	$ 138,706	$ 133,377	$ 127,781	21,016	995	12,474	4	21.1	1.68	$ 5.92	$ 5.67	$ 5.40	10.3%	10.7%	11.2%
9	Wooster/East Ave	$ 4,319	$ 3,628	$ 7,947	$ 95,408	$ 82,165	$ 87,651	12,189	684	7,685	3	17.8	1.59	$ 7.18	$ 6.09	$ 6.54	8.3%	9.7%	9.1%
10	Howard/Portage Tr	$ 6,228	$ 5,543	$ 11,771	$ 146,156	$ 139,839	$ 139,277	18,623	1,048	13,079	5	17.8	1.42	$ 7.22	$ 6.88	$ 6.85	8.1%	8.4%	8.5%
11	South Akron	$ 699	$ 582	$ 1,281	$ 32,657	$ 27,461	$ 29,717	1,956	234	2,568	1	8.4	0.76	$ 16.04	$ 13.38	$ 14.54	3.9%	4.7%	4.3%
12	Tallmadge Hill	$ 3,828	$ 3,701	$ 7,529	$ 127,821	$ 93,460	$ 120,338	12,435	916	8,741	5	13.6	1.42	$ 9.67	$ 6.91	$ 9.07	5.9%	8.1%	6.3%
13	Grant/Firestone	$ 4,487	$ 4,092	$ 8,579	$ 106,020	$ 77,313	$ 98,882	13,748	760	7,231	4	18.1	1.90	$ 7.09	$ 5.00	$ 6.57	8.1%	11.1%	8.7%
14	Euclid/Barberton	$ 8,909	$ 6,867	$ 15,776	$ 218,257	$ 197,404	$ 190,940	23,070	1,565	18,463	5	14.7	1.25	$ 8.78	$ 7.87	$ 7.59	7.2%	8.0%	8.3%
17	Brown/Inman	$ 5,726	$ 4,474	$ 10,200	$ 123,848	$ 104,098	$ 120,016	15,031	888	9,736	5	16.9	1.54	$ 7.56	$ 6.25	$ 7.31	8.2%	9.8%	8.5%
18	Thornton/Manchester	$ 5,319	$ 4,335	$ 9,654	$ 103,769	$ 108,319	$ 103,266	14,564	744	10,131	4	19.6	1.44	$ 6.46	$ 6.77	$ 6.43	9.3%	8.9%	9.3%
19	Eastland	$ 5,923	$ 4,957	$ 10,880	$ 115,778	$ 85,966	$ 106,032	16,656	830	8,040	4	20.1	2.07	$ 6.30	$ 4.51	$ 5.71	9.4%	12.7%	10.3%
21	South Main	$ 403	$ 760	$ 1,163	$ 26,848	$ 19,737	$ 24,991	2,554	193	1,846	1	13.3	1.38	$ 10.06	$ 7.27	$ 9.33	4.3%	5.9%	4.7%
24	Lakeshore	$ 1,337	$ 1,180	$ 2,517	$ 34,319	$ 23,157	$ 35,943	3,965	246	2,166	2	16.1	1.83	$ 8.02	$ 5.21	$ 8.43	7.3%	10.9%	7.0%
26	Exchange/Whitepond	$ 1,679	$ 1,623	$ 3,302	$ 69,346	$ 62,195	$ 63,065	5,454	497	5,817	2	11.0	0.94	$ 12.11	$ 10.80	$ 10.96	4.8%	5.3%	5.2%
28	Merriman Valley	$ 809	$ 734	$ 1,543	$ 50,571	$ 45,648	$ 55,392	2,467	363	4,269	3	6.8	0.58	$ 19.87	$ 17.88	$ 21.83	3.1%	3.4%	2.8%
30	Goodyear/Darrow	$ 3,634	$ 2,651	$ 6,285	$ 99,102	$ 90,014	$ 91,193	8,906	711	8,419	3	12.5	1.06	$ 10.42	$ 9.40	$ 9.53	6.3%	7.0%	6.9%
33	State Rd/Wyoga Lake	$ 1,571	$ 1,421	$ 2,992	$ 50,871	$ 53,679	$ 50,967	4,775	365	5,020	2	13.1	0.95	$ 10.03	$ 10.62	$ 10.05	5.9%	5.6%	5.9%
34	Cascade Village/Uhler	$ 4,241	$ 3,909	$ 8,149	$ 147,093	$ 121,632	$ 130,420	13,133	1,055	11,376	4	12.5	1.15	$ 10.58	$ 8.64	$ 9.31	5.5%	6.7%	6.2%
50	Montrose Circulator	$ 348	$ 416	$ 765	$ 63,733	$ 61,237	$ 65,751	1,399	457	5,727	3	3.1	0.24	$ 45.01	$ 43.23	$ 46.45	1.2%	1.2%	1.2%
51	Stow Circulator	$ 487	$ 405	$ 892	$ 60,725	$ 78,745	$ 61,171	1,361	435	7,365	2	3.1	0.18	$ 43.96	$ 57.20	$ 44.29	1.5%	1.1%	1.5%
53	Portage/Graham	$ 879	$ 690	$ 1,569	$ 58,870	$ 64,015	$ 63,484	2,318	422	5,987	3	5.5	0.39	$ 24.72	$ 26.94	$ 26.71	2.7%	2.5%	2.5%
54	DASH Downtown	$ 0	$ -	$ 0	$ 129,113	$ 73,535	$ 111,369	6,831	926	6,878	4	7.4	0.99	$ 18.90	$ 10.76	$ 16.30	0.0%	0.0%	0.0%
59	Chapel Hill Circulator	$ 517	$ 399	$ 916	$ 40,369	$ 35,889	$ 41,723	1,340	289	3,357	2	4.6	0.40	$ 29.44	$ 26.10	$ 30.45	2.3%	2.6%	2.2%
60	NC Express Chapel Hill	$ 838	$ 408	$ 1,247	$ 22,210	$ 47,197	$ 33,429	1,372	159	4,414	2	8.6	0.31	$ 15.28	$ 33.49	$ 23.46	5.6%	2.6%	3.7%
61	NC Express Montrose	$ 8,359	$ 1,820	$ 10,179	$ 104,560	$ 198,737	$ 126,309	6,116	750	18,587	5	8.2	0.33	$ 15.43	$ 30.83	$ 18.99	9.7%	5.1%	8.1%
101	Richfield/Bath	$ 156	$ 324	$ 481	$ 43,103	$ 78,677	$ 57,168	1,090	309	7,358	3	3.5	0.15	$ 39.10	$ 71.74	$ 52.01	1.1%	0.6%	0.8%
102	Northfield Express	$ 72	$ 1,182	$ 1,254	$ 100,069	$ 212,972	$ 108,156	3,972	718	19,919	2	5.5	0.20	$ 24.88	$ 53.30	$ 26.91	1.3%	0.6%	1.2%
103	Stow/Hudson	$ 52	$ 666	$ 718	$ 59,602	$ 117,320	$ 67,582	2,239	427	10,973	2	5.2	0.20	$ 26.30	$ 52.08	$ 29.86	1.2%	0.6%	1.1%
104	Twinsburg Creekside	$ 164	$ 587	$ 751	$ 89,525	$ 166,920	$ 99,786	1,972	642	15,611	3	3.1	0.13	$ 45.02	$ 84.26	$ 50.22	0.8%	0.4%	0.8%
110	Green/Springfield	$ 4	$ 622	$ 626	$ 50,327	$ 67,293	$ 53,145	2,091	361	6,294	2	5.8	0.33	$ 23.77	$ 31.88	$ 25.12	1.2%	0.9%	1.2%
91	Monday Grocery	$ 239	$ 133	$ 372	$ 8,368	$ 5,838	$ 17,970	448	60	546	2	7.5	0.82	$ 17.85	$ 12.20	$ 39.28	4.4%	6.4%	2.1%
92	Tuesday Grocery	$ 1,036	$ 82	$ 1,118	$ 6,311	$ 2,791	$ 16,239	275	45	261	2	6.1	1.05	$ 18.88	$ 6.08	$ 54.99	17.7%	40.1%	6.9%
93	Wednesday Grocery	$ 468	$ 64	$ 532	$ 4,331	$ 1,995	$ 14,964	214	31	187	2	6.9	1.15	$ 17.75	$ 6.84	$ 67.44	12.3%	26.6%	3.6%
94	Thursday Grocery	$ 551	$ 107	$ 658	$ 9,493	$ 2,900	$ 24,139	360	68	271	3	5.3	1.33	$ 24.54	$ 6.23	$ 65.23	6.9%	22.7%	2.7%
95	Friday Grocery	$ 793	$ 105	$ 898	$ 5,737	$ 2,185	$ 15,801	354	41	204	2	8.6	1.73	$ 13.67	$ 3.64	$ 42.10	15.7%	41.1%	5.7%
	BoE Route	$ -	$ -	$ -	$ -	$ -	$ -	-	0	0	0	-	-	$ -	$ -	$ -	0.0%	0.0%	0.0%
	JARC	$ 0	$ 185	$ 185	$ 6,834	$ 9,408	$ 17,747	620	49	880	2	12.7	0.70	$ 10.72	$ 14.88	$ 28.33	2.7%	2.0%	1.0%
	LOOP	$ -	$ 60	$ 60	$ 12,145	$ 7,480	$ 8,297	200	87	700	-	2.3	0.29	$ 60.43	$ 37.10	$ 41.19	0.5%	0.8%	0.7%
	ZONE	$ 254	$ 214	$ 467	$ 45,690	$ -	$ 92,776	718	328	-	11	2.2	-	$ 62.98	$ (0.65)	$ 128.56	1.0%	0.0%	0.5%
	SCAT	$ 45,357	$ -	$ 45,357	$ 1,023,980	$ 1,154,840	$ 770,438	16,402	7,342	108,008	35	2.2	0.15	$ 59.66	$ 67.64	$ 44.21	4.4%	3.9%	5.9%
TOTALS:	Line Service	$ 133,249	$ 110,644	$ 243,893	$ 3,623,301	$ 3,608,298	$ 3,618,416	378,568	25,979	337,471	147	14.6	1.12	$ 8.93	$ 10.01	$ 8.91	6.7%	6.8%	6.7%
TOTALS:	SCAT	$ 45,357	$ -	$ 45,357	$ 1,023,980	$ 1,154,840	$ 770,438	16,402	7,342	108,008	35	2.2	0.15	$ 59.66	$ 67.64	$ 44.21	4.4%	3.9%	5.9%

2018 MONTHLY RIDERSHIP BY ROUTE

Route #	Description	JAN	FEB	MAR	APR	MAY	JUNE	JUL	% Change	Jul-17	AUG	SEP	OCT	NOV	DEC
1	West Market	36,895	38,699	42,318	39,243	43,657	42,819	41,801	-1.9%	42,627					
2	Arlington	38,568	40,873	42,252	40,372	44,666	42,876	42,810	12.0%	38,220					
3	Copley Rd/Hawkins	21,016	21,920	23,246	22,166	24,865	21,847	22,171	9.1%	20,331					
4	Delia/N Hawkins	9,757	10,328	11,013	10,792	12,276	8,599	8,233	3.1%	7,989					
5	East Market/Ellet	6,414	6,860	7,046	7,080	7,973	6,202	6,766	1.5%	6,665					
6	East Market/Lakemore	18,311	18,263	20,216	19,386	21,904	17,792	17,375	-5.3%	18,346					
7	Cuyahoga Falls Ave	11,977	12,556	13,558	13,423	14,339	13,303	13,580	1.4%	13,394					
8	Kenmore/Barberton	20,230	20,212	21,982	20,495	22,797	21,125	21,016	1.1%	20,785					
9	Wooster/East Ave	13,992	14,822	16,142	14,337	16,679	12,202	12,189	-3.3%	12,601					
10	Howard/Portage Trail	18,348	18,677	21,122	19,775	20,675	19,779	18,623	-11.7%	21,100					
11	South Akron	2,564	2,501	2,794	2,401	2,678	2,379	1,956	-0.7%	1,970					
12	Tallmadge Hill	12,579	12,729	13,291	13,482	14,164	12,793	12,435	-7.5%	13,449					
13	Grant/Firestone Park	14,194	14,289	15,348	14,505	15,309	13,889	13,748	-3.0%	14,168					
14	Euclid/Barberton XP	20,770	20,728	23,958	22,680	24,149	23,440	23,070	1.6%	22,713					
17	Brown/Inman	15,327	15,490	16,906	14,633	16,283	15,181	15,031	0.6%	14,947					
18	Thornton/Manchester	13,225	15,031	15,017	14,701	15,950	14,207	14,564	6.2%	13,710					
19	Eastland	15,171	14,844	15,715	15,814	16,961	15,931	16,656	0.5%	16,565					
21	South Main	2,226	2,389	2,235	2,247	2,393	2,287	2,554	-5.4%	2,699					
24	Lakeshore	3,938	3,962	3,965	4,233	4,457	3,567	3,965	1.8%	3,893					
26	W Exchange/White Pond	5,975	6,150	6,238	6,141	6,509	5,614	5,454	-3.3%	5,642					
28	Merriman Valley	3,593	3,921	4,532	3,903	4,511	2,603	2,467	-3.5%	2,556					
30	Goodyear/Darrow	9,790	10,236	10,873	9,964	11,450	8,749	8,906	-5.7%	9,441					
33	State Rd/Wyoga Lake	4,898	5,105	5,913	5,320	5,466	5,070	4,775	-10.7%	5,350					
34	Cascade Village/Uhler	13,450	13,780	15,033	13,213	14,183	13,342	13,133	7.0%	12,269					
50	Montrose Circulator	1,224	1,632	1,433	1,498	1,583	1,540	1,399	-21.8%	1,790					
51	Stow Circulator	1,035	1,089	1,338	1,328	1,466	1,278	1,361	2.6%	1,326					
53	Portage/Graham	1,839	1,873	1,920	1,881	2,283	2,036	2,318	5.9%	2,189					
54	DASH Circulator	11,975	15,358	14,809	16,352	9,350	6,061	6,831	53.5%	4,449					
59	Chapel Hill Circulator	1,052	1,165	1,220	1,169	1,190	1,119	1,340	13.7%	1,179					
60	NCX Chapel Hill/Cleveland	1,460	1,336	1,439	1,365	1,427	1,424	1,372	7.1%	1,281					
61	NCX Montrose/Cleveland	6,398	6,015	6,592	5,965	6,717	5,999	6,116	-3.2%	6,315					
101	Richfield/Bath	1,052	949	1,111	1,098	1,319	1,150	1,090	-2.3%	1,116					
102	Northfield Express	2,938	3,282	3,431	3,534	3,789	3,729	3,972	14.5%	3,469					
103	Stow/Hudson	2,629	2,721	2,638	2,613	2,541	2,632	2,239	-21.7%	2,859					
104	Twinsburg Creekside	1,959	1,887	1,943	2,212	2,522	1,945	1,972	-24.7%	2,619					
110	Green/Springfield	2,380	2,363	2,323	2,276	2,867	1,977	2,091	9.1%	1,916					
	TOTAL:	**369,149**	**384,035**	**410,910**	**391,597**	**421,348**	**376,486**	**375,379**	0.9%	**371,938**	**0**	**0**	**0**	**0**	**0**

Rail Operations Committee

Safety Committee

METRO
METRO REGIONAL TRANSIT AUTHORITY

August 20, 2018

To: Angela Neeley, Interim Executive Director
Robert DeJournett, Board President and all other Board Members

From: Christine Hoffer, Director of Human Resources

RE: July 2018 Safety and Security Report

METRO employees were involved in nine (9) accidents during July 2018, two (2) from SCAT, six (6) from Line Service and one (1) from Maintenance. Six (6) accidents were classified as Preventable and three (3) as Non-Preventable. Operators with preventable accidents met with Manager of Safety Quentin Wyatt. The onboard video was reviewed and reasonable measures that could have been utilized to avoid the accident and prevent others in the future were discussed. METRO's paratransit subcontractor reported no accidents during July 2018. Thomas Worldwide reported no vehicle accidents while transporting METRO passengers last month.

In July, the Akron Police and Summit County Deputy Sheriffs responded to twenty-eight (28) documented incidents at the Transit Center, bus shelters and on the buses. The incidents resulted in nine (9) adult arrests and four (4) juvenile arrests. The arrests included misconduct at a transit facility, fighting, assault, drug possession and warrants. Akron Fire and EMS responded to the Transit Center on eleven (11) occasions to assist passengers with medical issues. Four (4) individuals were transported to detox from the Transit Center.

Only July 18, 2018 METRO evacuated 416 Kenmore Blvd when neighboring company Emerald Performance Materials experienced an explosion and fire. In addition to transporting employees to the Robert K. Pfaff Transit Center, METRO provided buses to assist with the evacuation of nearby residents.

416 KENMORE BOULEVARD AKRON, OHIO 44301
phone: 330.762.7267 / *fax:* 330.762.0854

web: AKRONMETRO.ORG

JULY 2018 ACCIDENT REPORT

Date	Preventable	Non-Preventable	SCAT	LINE	MAIN	Property Damage	Personal Injury	Operator Cited	Disabling Damage	Details
07/03/18	1			1		1		1		Bus Side-Swiped Parked Car
07/06/18		1	1			1				O/V Side-Swiped Bus
07/10/18		1		1		1				O/V Failed to Stop / Struck Bus
07/16/18	1		1			1		1		Bus Rear-Ended O/V
07/16/18		1		1		1				Other Vehicle Struck Bus from Rear
07/21/18	1			1		1		1	1	Bus Side-Swiped Parked Car
07/21/18	1			1		1				Bus Struck Fixed Object
07/19/18	1				1	1				Bus Struck Fixed Object
07/25/18	1			1		1				Bus Struck Other Bus in Garage
SUM	**6**	**3**	**2**	**6**	**1**	**9**	**0**	**3**	**1**	
%	**66.67**	**33.33**	**22.22**	**66.67**	**13.50**	**100.00**	**0.00**	**33.33**	**11.11**	
TOTAL	**9.00**									

Human Resources Committee

August 20, 2018

METRO REGIONAL TRANSIT AUTHORITY

TO: Angela Neeley, Interim Executive Director
Heather Heslop Licata, Board President,
and All Other Board Members

FROM: Human Resources

RE: August 2018 Human Resources Report

During July 2018, there were two (2) terminations of employment at METRO RTA (one voluntary and one involuntary). METRO RTA also hired one (1) new employee during the month of July 2018.

METRO RTA employees participated in 2,380.25 training hours during the month of July 2018.

***OHSA Recordable Rate**		****DART Rate**	
2017 YTD	6.08	2017 YTD	3.28
2018 YTD	8.19	2018 YTD	5.30

**OSHA – Occupational Safety & Health Administration*
***DART – Days Away, Restricted Transfer*

During the month of July 2018, there were three (3) reported work-related injuries requiring medical treatment, with one resulting in lost time.

Upcoming Events

HR Days in the Bullpen will be on September 13th and at the Transit Center September 19th. The monthly theme is Better Breakfast Month.

Save the date for our Annual United Way Day and Benefits Fair on Thursday, October 18, 2018.

416 KENMORE BOULEVARD AKRON, OHIO 44301
phone: 330.762.7267 / *fax:* 330.762.0854
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HUMAN RESOURCES MONTHLY REPORT
METRO REGIONAL TRANSIT AUTHORITY
July 31, 2018

CURRENT MONTH	LAST MONTH	% CHANGE		CURRENT MONTH	LAST YEAR JULY 2017	% CHANGE
403	404	-0.25%	TOTAL EMPLOYEES	403	409	-1.47%
265	267	-0.75%	TOTAL OPERATORS	265	270	-1.85%
233	235	-0.85%	FULL-TIME OPERATORS	233	245	-4.90%
1	1	0.00%	EXTRA BOARD FILL-IN	1	1	0.00%
31	31	0.00%	SPECIAL SERVICE OPS	31	24	29.17%
40	40	0.00%	MECHANICS	40	37	8.11%
16	16	0.00%	VEHICLE SERVICE	16	16	0.00%
67	66	1.52%	SALARIED STAFF	67	69	-2.90%
15	15	0.00%	OFFICE PERSONNEL	15	17	-11.76%
155	155	0.00%	MALE NON-MINORITY	155	156	-0.64%
108	108	0.00%	MALE MINORITY	108	112	-3.57%
41.06%	41.06%	0.01%	% MINORITY	41.06%	41.79%	-1.75%
69	70	-1.43%	FEMALE, NON-MINORITY	69	71	-2.82%
71	71	0.00%	FEMALE, MINORITY	71	70	1.43%
50.71%	50.35%	0.72%	% MINORITY	50.71%	49.65%	2.13%
44.42%	44.31%	0.24%	TOTAL MINORITY	44.42%	44.50%	-0.18%
34.74%	34.90%	-0.46%	TOTAL FEMALE	34.74%	34.37%	1.08%

CURRENT MONTH	LAST YEAR JULY 2017	% CHANGE		Y-T-D 2018	Y-T-D 2017	% CHANGE
1	0	0.00%	NEW HIRES	17	11	54.55%
2	0	0.00%	TERMINATIONS	17	11	54.55%
1	0		INVOLUNTARY TERM	3	1	
1	0		VOLUNTARY TERM	14	10	
0	0	0.00%	PROMOTIONS	4	6	0.00%
0	0	0.00%	TRANSFERS	0	0	0.00%
3	2	0.00%	ON-THE-JOB INJURIES	18	17	5.88%
3	2	0.00%	# WORKERS COMP CLAIMS	18	17	-9.00%
3	2	50.00%	SIC/ACC CLAIMS	28	20	40.00%
6.29%	6.70%	-6.12%	% OP ABSENTEEISM	6.63%	6.79%	-2.36%
2,380.25	678.75	250.68%	# TRAINING HOURS	11,888.75	9,907.75	19.99%
3.23%	0.93%	-96.77%	% TRAINING/WORKING HRS	2.43%	1.96%	23.91%
73,780	72,776	1.38%	TOTAL WORKING HOURS	489,525	506,140	-3.28%

COMMITTEE ASSIGNMENT:
HUMAN RESOURCES

RESOLUTION NO. 2018-28

A resolution authorizing the amendment of the Compensation and Benefits Policy to allow a within pay band increase as a result of additional job duties.

WHEREAS, By resolution 1990-66 the Board of Trustees authorized the approval of the Human Resources Policies and Procedures Manual for the Metro Regional Transit Authority, and

WHEREAS, the last update to the Compensation and Benefits Policy was in February 2018, and

WHEREAS, a change is recommended to the existing Compensation and Benefits Policy in the Human Resources Policies and Procedures Manual.

WHEREAS, staff recommends adding the following language to the existing Section III Paragraph E (Position Upgrade): "If the position is not upgraded to a higher pay band as a result of a job evaluation process due to the addition of duties and responsibilities, the impacted employee may be considered for a discretionary increase of up to 3% retroactive to the date of the new assigned duties and responsibilities, provided the new rate falls within the current pay band."

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

1. The recommended change to Section III, Paragraph E of Compensation and Benefits Policy is hereby adopted.

2. This Policy, as amended, shall become effective August 28, 2018.

3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: August 28, 2018

ROBERT DEJOURNETT, **PRESIDENT**	**ANGELA M. NEELEY,** **INTERIM EXECUTIVE DIRECTOR/** **ASSISTANT SECRETARY-TREASURER**

COMMITTEE ASSIGNMENT:
HUMAN RESOURCES

RESOLUTION NO. 2018-29

A resolution authorizing the amendment of the Compensation and Benefits Policy to add an additional week of vacation eligibility following 25 years of service.

WHEREAS, By resolution 1990-66 the Board of Trustees authorized the approval of the Human Resources Policies and Procedures Manual for the Metro Regional Transit Authority, and

WHEREAS, the last update to the Compensation and Benefits Policy was in February 2018, and

WHEREAS, staff recommends adding an additional week of vacation eligibility following 25 years of service to the existing Compensation and Benefits Policy in the Human Resources Policies and Procedures Manual.

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

1. The Compensation and Benefits Policy is hereby to be amended.

2. This Policy, as amended, shall become effective January 1, 2019.

3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: August 28, 2018

ROBERT DEJOURNETT, **PRESIDENT**	**ANGELA M. NEELEY,** **INTERIM EXECUTIVE DIRECTOR/** **ASSISTANT SECRETARY-TREASURER**

Other

METRO REGIONAL TRANSIT AUTHORITY
MONTHLY ATTENDANCE / LABOR

MTD 2018	MTD 2017	(VAR)	JULY	YTD 2018	YTD 2017	(VAR)
3	0	#N/A	NO PHYSICAL	7	5	40.0%
6	12	-50.0%	RANDOM	76	89	-14.6%
184	179	2.8%	FMLA	1,562	1,426	9.5%
0	40	#N/A	TEMP ASSIGN	8	360	-97.8%
291	177	64.4%	SICK	2,348	1,951	20.3%
114	79	44.3%	PERS LV	779	795	-2.0%
17	19	-10.5%	LOA	60	97	-38.1%
0	1	#N/A	TRADE	24	25	-4.0%
12	14	-14.3%	BIRTHDAY	60	68	-11.8%
11	36	-69.4%	UNION BUS	93	129	-27.9%
33	13	153.8%	SUSPENSION	221	106	108.5%
8	3	166.7%	FUNERAL LV	61	60	1.7%
2	0	#N/A	JURY DUTY	8	6	33.3%
0	0	#N/A	REPORT OFF	0	0	#N/A
0	0	#N/A	TRADE, UNION	0	0	#N/A
2	2	0.0%	OK OFFICE	6	11	-45.5%
5	1	400.0%	LICENSE EXP	6	1	500.0%
0	0	#N/A	EXCUSED	0	0	#N/A
0	0	#N/A	WITNESS TIME	6	7	-14.3%
8	2	300.0%	ADT POST ACCIDENT	45	37	21.6%
0	0	#N/A	TRANSIT AMBASSADOR	0	0	#N/A
8	44	-81.8%	TRANSITIONAL WORK	53	135	-60.7%
704	622	13.2%		5,423	5,308	2.2%
29	34	-14.7%	MISS OUTS	191	167	14.4%
5,984	4,935	21.3%	UNSCHEDULED OT	33,792	28,917	16.9%
367	337	8.9%	SCHEDULED OT	2,988	2,813	6.2%
172	217	-20.7%	PAD TIME	1,338	1,355	-1.3%
6	25	-76.0%	MINIMUM DAILY GUAR	231	254	-9.1%
26,101	26,035	0.3%	PLATFORM LINE TIME	185,206	188,916	-2.0%
10,020	9,988	0.3%	SCAT PLATFORM TIME	73,419	70,204	4.6%
1,280	1,146	11.7%	DEADHEAD TRAVEL	9,281	8,553	8.5%
0	0	#N/A	BOE PLT	171	453	-62.3%
42,387	41,152	3.0%	TOTAL LABOR	294,847	304,157	-3.1%
14.12%	11.99%		UOT/LABOR	11.46%	9.51%	
22	21	4.8%	WKDYS	153	151	1.3%
5	5	0.0%	SUN	30	31	-3.2%
4	5	-20.0%	SAT	29	30	-3.3%
2,695	2,695	METRO	PULL OUT PERFORMANCE	1,832	1,751	SCAT
16	0	LATE		62	47	LATE
99.41%	100.00%	% ON TIME		96.62%	97.32%	% ON TIME