



Board of Trustees

June 29, 2016

Committee Meetings & Board Packet



TO: Sandra M. Foster, President and all other Board Members

FROM: Richard M. Enty, Executive Director/Secretary-Treasurer

DATE: June 22, 2016

RE: MONTHLY UPDATE

At the request of Sandra Foster, President of METRO’s Board of Trustees, the Marketing Department will photograph each trustee individually at the June 29th Board meeting; these head and shoulder photos will be for internal use.

Month	Cash Sales Tax 2014	Cash Sales Tax 2015	Cash Sales Tax 2016	OVER (UNDER)	Percent
Jan	3,269,410.04	3,581,215.27	3,841,753.97	260,538.70	7.28%
Feb	3,453,521.03	3,528,319.09	3,602,929.61	74,610.52	2.11%
Mar	4,332,293.03	4,487,866.45	4,560,452.70	72,586.25	1.62%
Apr	3,020,739.28	3,133,426.60	3,190,477.28	57,050.68	1.82%
May	3,002,621.18	3,109,527.19	3,252,123.31	142,596.12	4.59%
Jun	3,504,378.71	3,801,088.04	4,470,105.24	669,017.20	17.60%
Jul	3,589,732.56	3,640,092.96		(3,640,092.96)	-100.00%
Aug	3,592,300.74	3,757,991.65		(3,757,991.65)	-100.00%
Sep	3,756,672.68	3,902,861.21		(3,902,861.21)	-100.00%
Oct	3,221,156.82	3,640,575.90		(3,640,575.90)	-100.00%
Nov	3,690,096.44	3,818,020.13		(3,818,020.13)	-100.00%
Dec	3,735,615.23	3,789,375.25		(3,789,375.25)	-100.00%
Total	42,168,537.74	44,190,359.74	22,917,842.11	(21,272,517.63)	-48.14%
	2014	2015	2016		
Jan - Jun	20,582,963.27	21,641,442.64	22,917,842.11	1,276,399.47	
		5.14%	5.90%		

Cash sales tax receipts for June 2016 are approximately \$669,017/17.6% higher than last June. Year-to-date receipts are well ahead of last year this time by \$1.27 million/5.89%. This increase, nearly double last year’s amount, results from a correction by Ohio Department of Taxation. A Summit County agency had underreported its sales tax figures; the Dept. of Taxation corrected for this during June, resulting in this very large increase.

In May 2016 METRO experienced 7 preventable accidents. Total ridership declined but SCAT/Paratransit ridership increased slightly, versus May 2015.

The following resolutions will be presented at the June Board meetings.

<u>Committee</u>	<u>Resolution Number</u>	<u>Authorizing</u>
Finance	2016 – 9	Filing of FY 2017 ODOT Grant Applications
Finance	2016 – 10	Filing of FFY 2017 FTA Grant Applications
Finance	2016 – 11	Filing of AMATS Section 5310 Grant Application; Executing a Contract with AMATS and Designated Recipient Upon Project Approval
Finance	2016 - 12	Disposal or Transfer of METRO-owned Assets
Finance	2016 - 13	Designation of a Public Depository for Authority Funds

Leadership Team Update

During May the Leadership Team met to discuss the status of our Strategic Plan Performance Dashboard, departmental budgets and Smart Goals. We are on track with our Smart Goals but a number of dashboard metrics need attention in Operational and Human Capital focus areas. We are especially pleased that during first quarter 2016 the Employee Injuries/200,000 miles metric exceeded its goal for the first time!

Last month the Board was briefed on the outcome of Driving METRO Forward first round public meetings and the initial transit system map developed in response to feedback received. We have begun the second round of public involvement which will include municipal and agency stakeholder as well as citizen involvement. Meetings were also convened by our planners with Road Supervisors and also leaders of Transport Workers Union Local #1, to update them on the study process and hear their ideas on the emerging plans. Briefing and feedback sessions have also been scheduled for the AMATS technical and policy committees during their meetings on July 14 and 21, respectively.

Efforts to establish a new layover in Montrose have achieved a major milestone. The property owner of the parking lot adjacent to/behind the layover location has agreed in concept to grant METRO an easement. For over a year the owner was unwilling to do so, which prevented METRO from installing additional concrete surface to provide for safe boarding and unloading of customers in mobility devices. Our goal is to have the layover operational by this Fall, provided Roetzel and Andress is able to secure the signed easement from the property owner.

On June 20 University of Akron and METRO executed the updated agreement that will continue for another year the METRO-ZIP program allowing U of A students, faculty and staff to ride our buses by simply swiping their ZIP card in the farebox. An additional element of the agreement provides substantial additional funds to METRO for the upcoming school year to help cover operating expenses and fares not charged for the first of two Downtown Circulators. The first “DASH” route will begin service Monday, August 21 at the beginning of Fall signup. Operating each weekday every 10 minutes from 7am to 7pm and every 20 minutes from 7pm to 11pm, it will link Robert K. Pfaff Transit Center with U of A’s main campus hub and library at S. College St. The route will also serve the Canal Place/Global Accelerator, downtown student housing, Polsky Building, Knight Center and municipal and judicial buildings along S. Broadway, E. Mill Street and S. High Street. METRO and U of A are collaborating on logo designs and branding for the eight circulator buses. Following another round of fundraising the second “DASH” route linking RKP Transit Center with the Northside District is targeted to begin service along S. Main St. in Fall 2017.

The Operations Department reports for May:

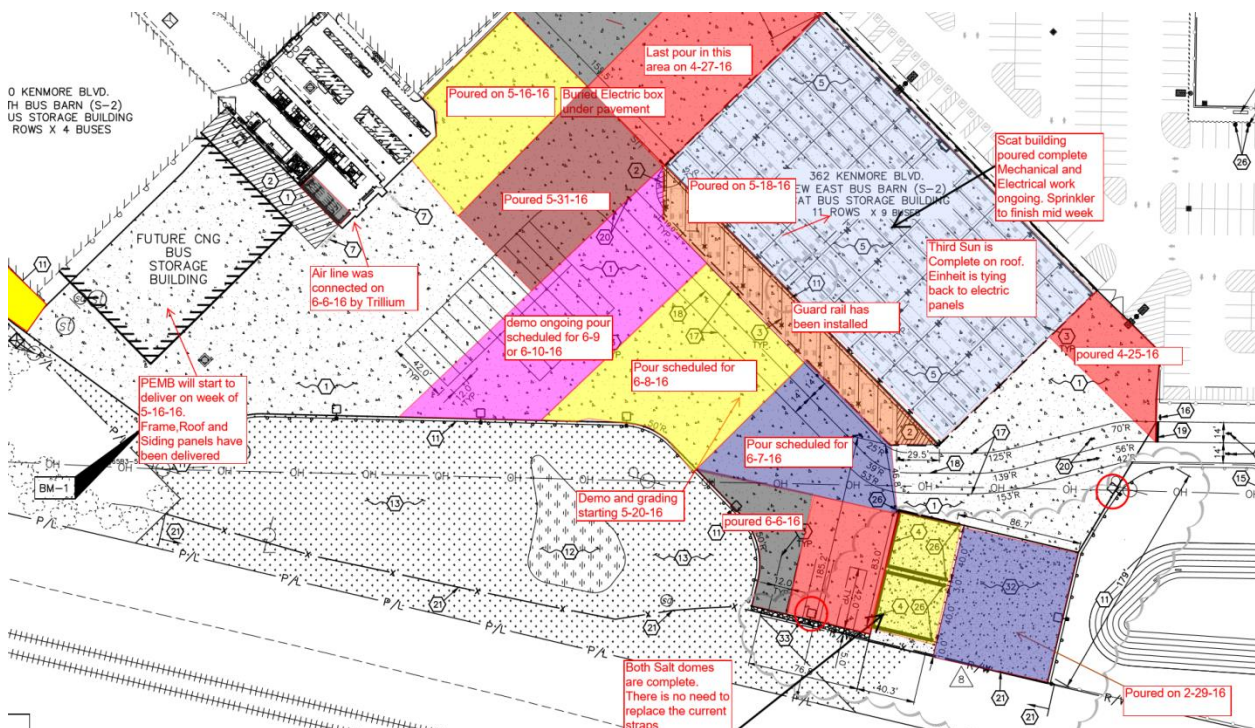
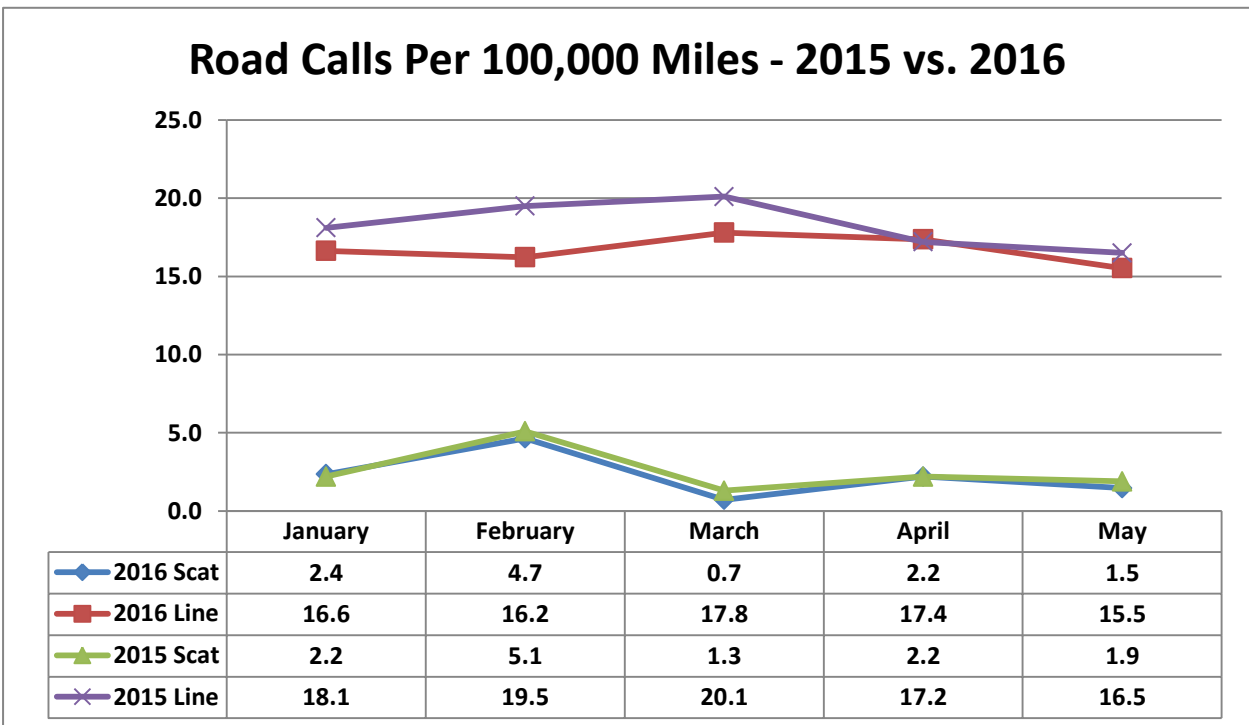
- There were 14 new hires who began April 4, 2016. They completed 2360 training hours during the month of May. There were several phases of training during the month as there were nine who did not have a Commercial Driver's License (CDL). Those who did have a CDL began route training while the others were learning the Special Service Operator (SSO) position. We are pleased to inform you that all nine passed the CDL test! The class was provided with a significant amount of behind the wheel drive time. Several days were dedicated to specialty buses: MCI, Articulated and Hybrid. This training is geared to those specific buses. There were also eight hours of refresher training provided to Veteran Operators, per the Preventable Accident Policy.
- Two Ghost Riders from SARTA will visit METRO on June 23, 2016. Information regarding the visit will be provided at a later date.
- On May 24, 2016, various members of the METRO Staff met with Stephanie Myers of the LeBron James Family Foundation in preparation for the "I Promise" Family Reunion later this Summer.
- The Director of Operations and Chief Dispatcher along with other METRO Staff had the opportunity to assess a Ford Transit Cutaway Bus on May 6, 2016.
- The Operations Department unanimously agreed to hold staff meetings quarterly. The next meeting will be held in July. Guest speaker will be Mr. Shawn Metcalf, METRO Security Supervisor. Prior guest speakers were Jarrod Hampshire, METRO Director of Maintenance and Richard Enty, Executive Director.
- The Director of Operations, Chief Dispatcher and a Dispatcher attended a Microsoft Excel Training Workshop in Canton, Ohio on May 26, 2016.
- Several meetings were attended during the month of May including The Administrative Building Design Committee and Service Planning Committee.
- One Preventable Accident Hearing was conducted on May 10, 2016.
- May 14-May 19 Attended APTA Conference
- May 23- May 25 Summer Sign Up was held

Please see attached Maintenance Department and Customer Service/Paratransit Department reports.

METRO MAINTENANCE

JUNE 2016 UPDATE

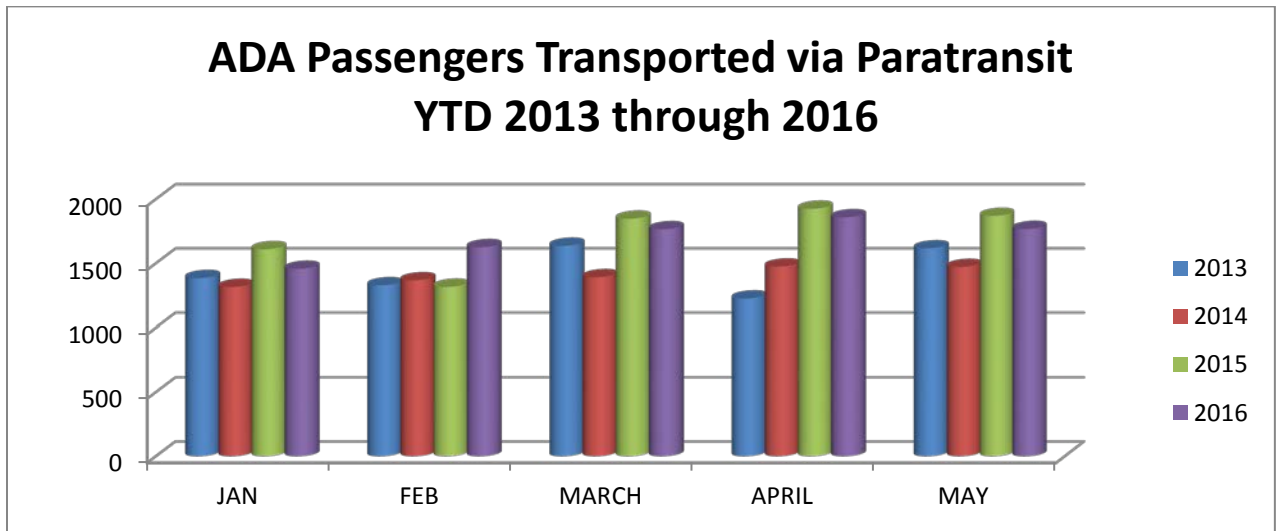
- Construction continues, concrete work is nearing 90% completion.
- The metal structures have arrived on property for construction of the south barn addition
- Work continues on our public CNG fueling station – Est. **Opening July 2016**
- Below is a graph representing Road Calls through May, 2016.



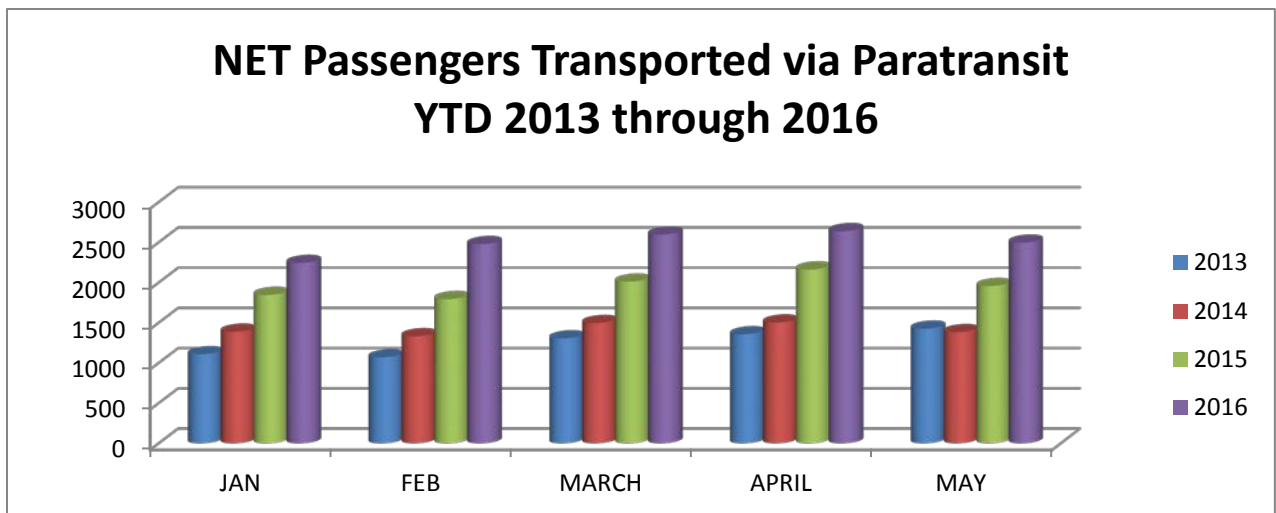
June 2016 Board Report covering Customer Service and Paratransit activities in May 2016:

We transported an average of 1,094 passengers each weekday, throughout May of 2016. In total we transported 22,969 paratransit passengers. This represents the largest number of passengers transported during the month of May from 2012 to 2016. All passengers served are represented: SCAT Seniors, SCAT Temp., ADA, Call-A-Bus, Adult Day Care, Title III/Non-Emergency Transport (NET) program.

The graph below shows ADA passengers transported during the first five months of years 2013 to 2016. While a higher eligibility and traveling within an active ADA corridor is required, per law, ADA passengers have the right to bring a Personal Care Attendant (PCA) with them at no extra charge. ADA paratransit trips are directly linked to the location and times of the fixed route buses. **Please note:** if these charts do not appear in color, the cylinders are in consistent order 2013, 2014, 2015 & 2016.



The graph below shows the continued growth in the NET (Non-Emergency Transportation) program. Through a contract with County of Summit Department of Job and Family Services (DJFS) we provide medical transportation for Medicaid eligible clients. The graph shows the increase in clients using this program during the first five months of 2013 through 2016. **Please note:** if these charts do not appear in color, the cylinders are in consistent order 2013, 2014, 2015 & 2016.



In conjunction with our application process, our Mobility Specialists performed 34 wheelchair weight and inspections, shared information on our services, distributed Q'Straint System webbing loops to aid the Operator in securing mobility devices to the coach, and assisted our passengers in becoming their own advocates. They also assisted in internal functional assessments, individual travel trainings, group trainings, community events, continuing education seminars, courtesy calls to new clients and filed Service Desk Reports (SDR) for Paratransit concerns and compliments. Our Customer Care Supervisor stationed at Robert K. Pfaff Transit Center also filed Service Desk Reports for Fixed Route passengers; we continue to make improvements to the SDR process. In addition to performing in-person assessments as part of the application process our Mobility Certification/Eligibility Administrator also processed 116 applications for fixed route reduced fare, SCAT Temporary paratransit services and ADA services.

We have been operating short-staffed on the phones, under budget levels, due to promotions, a retirement and a move to another Department. I want to thank all our Clerks and Specialists for their patience and willingness to pitch in and fill gaps so that our customers are served. Additional thank you to Customer Service Care Center Supervisor Laurie Adkins and RKPTC Customer Care Supervisor Shannon Briggs for managing this process to keep the phone lines open as much as possible.

I am happy to report that we have hired two top-notch candidates to fill the Part Time Clerk openings. Sydney Jenkins and Brian Dean accepted our offers and began employment in Customer Service on 5/31/16. Sydney and Brian are currently riding all our fixed route buses so that they will be able to answer any and all questions from our fixed route riders, in addition to learning other valuable information to assist passengers on the phone and at the RKPTC. Thank you to all involved in their training process.

BAM

METRO Board & *Leadership Team* Performance Dashboard

	Performance Area	Metric	2015				2016	2015				2016	Goal	
			Q1	Q2	Q3	Q4	Q1	Q1	Q2	Q3	Q4	Q1		
Culture	Operationalizing Core Values	Implementation of milestones and progress												On Track
	Employee satisfaction	Survey criteria benchmark 2014-15 Metrics established in 2015												● Issues
Human Capital	Employee satisfaction	Retention/turnover versus previous year												○
		Employee development - training hours/employee	13.61	11.85	11.00	18.01	5.96	●	●	●	●	○		10.0
		Employee development - Professional development metric												NA
Operational Excellence	Ridership Growth	1% or > fisc.-resp. trip growth	-4.79%	-4.76%	-0.05%	-0.49%	1.57%	○	○	○	○	●		1.0%
	Fiscal Responsibility	Budget vs Actual (Adherence)	-6.20%	-1.47%	6.17%	3.57%	-2.43%	●	●	○	○	●		< 0
	Safety Performance	Preventable accidents/100,000 Revenue miles - Line Service	0.69	1.06	1.14	1.04	0.81	●	○	○	○	○		0.75
		Preventable accidents/100,000 Rev. Mi. - SCAT	0.46	1.24	1.00	0.74	1.04	●	○	○	●	○		0.75
		Total number of injuries * 200,000 / number of work hours (last 12 months)	9.01	9.07	9.21	8.48	2.95	○	○	○	○	●		5.0
	Reliability	On-time perf. - Line Service	88.0%	88.0%	86.0%	86.6%	90.0%	○	○	○	○	●		90%
		On-time perf. - SCAT	92.0%	93.0%	94.6%	93.6%	94.0%	●	●	●	●	●		90%
		Roadcalls - Line Serv./100K mi.	22.50	20.80	18.47	17.41	16.90	○	○	○	○	○		16.5
		Roadcalls - SCAT/100K mi.	4.17	5.60	2.76	2.30	2.50	○	○	○	●	○		2.4
	Efficiency	Passengers / Mile - Line Service	1.20	1.20	1.30	1.20	1.17	○	○	●	○	○		1.3
		Passengers / Mile - SCAT	0.20	0.20	0.20	0.19	0.17	●	●	●	●	●		0.1
		Pass./ Mi. - Purch. Transp.	0.17	0.16	0.16	0.15	0.166	●	○	○	○	○		0.17
		Pass. / Hr. - Line Service	15.20	15.90	16.96	16.40	14.96	○	○	○	○	○		17.5
		Pass. / Hour - SCAT	2.40	2.50	2.56	2.50	2.33	●	●	●	●	●		2.1
		Pass. / Hr. - Purch. Transp.	2.30	2.20	2.35	2.25	2.26	●	●	●	●	●		2.0
		Cost / Mile - Line Service	\$8.20	\$8.50	\$9.10	\$9.24	\$9.22	●	●	○	○	○		\$8.75
Cost / Mile - SCAT		\$4.30	\$5.30	\$5.72	\$5.72	\$5.86	○	○	○	○	○		\$4.10	
Cost / Mile - Purch. Transp.		\$3.60	\$3.60	\$3.61	\$3.58	\$3.95	●	●	○	●	○		\$3.60	
Cost / Hr - Line Service		\$107.84	\$114.71	\$118.60	\$125.38	\$117.11	●	○	○	○	○		\$111.11	
Cost / Hour - SCAT		\$64.01	\$73.91	\$80.07	\$75.84	\$80.66	○	○	○	○	○		\$62.00	
Cost / Hour - Purch. Transp.		\$48.99	\$49.48	\$51.86	\$52.63	\$54.05	●	●	●	○	○		\$52.00	
Service Excellence	Customer satisfaction	Survey results compared to previous year												NA
		Implementation of Marketing and Stakeholder engagement plan												
Stakeholder Engagement	Community outreach	High-Value Project Progress												NA

**MONTHLY BOARD COMMITTEE MEETING AGENDAS
VERNON LANE ODOM BOARD ROOM
WEDNESDAY, JUNE 29, 2016
8:00 A.M.**

8:00 A.M. FINANCE COMMITTEE

- 1) May 2016 Finance Report
- 2) Other

8:05 A.M. MARKETING AND SERVICE PLANNING COMMITTEE

- 1) May 2016 Performance Report
- 2) *Driving METRO Forward* Update
- 3) Marketing Update
- 4) Other

8:25 A.M. RAIL OPERATIONS COMMITTEE

- 1) Bergmann Associates Rail Visioning Study Update
- 2) Other

8:35 A.M. SAFETY COMMITTEE

- 1) May 2016 Safety & Security Report
- 2) Other

8:40 A.M. HUMAN RESOURCES COMMITTEE

- 1) May 2016 Human Resources Report
- 2) Draft Revision of METRO RTA Board of Trustees Bylaws
- 3) Other

8:50 A.M. ADJOURN

**MONTHLY BOARD MEETING AGENDA
VERNON LANE ODOM BOARD ROOM
WEDNESDAY, JUNE 29, 2016
9:00 A.M.**

ITEM 1: CALL TO ORDER:

ITEM 2: AUDIENCE PARTICIPATION:

Any individual or representative of a group may take two (2) minutes to address the Board on any topic on the agenda. Anyone desiring more time than provided herein, shall notify the Secretary-Treasurer by the Wednesday preceding the Board meeting so that he/she may be placed on the Agenda for a maximum of five (5) minutes. METRO's Board Meetings are held the last Wednesday of the month as stated within Resolution 2013-46 unless otherwise noted.

ITEM 3: RECOGNITION:

Operator Lester McMasters – Twenty-Five Years Safe Driving

ITEM 4: BOARD MINUTES:

*Approval of Board Meeting Minutes of May 25, 2016

ITEM 5: COMMITTEE REPORTS & RESOLUTIONS:

Finance Committee

Chair Report

*Resolution 2016-09 authorizing the filing of applications with the Ohio Department of Transportation for FY 2017 transportation grants. These grants may include but not limited to the Ohio Elderly and Disabled Transit Fare Assistance Program, the Urban Transit Program, the Urban Capital Program, and any other programs as designated by ODOT.

*Resolution 2016-10 authorizing the filing of applications with the United States Department of Transportation, for grants under the Federal Transit Administration Act of 1964, as amended.

*Resolution 2016-11 authorizing the filing of a proposal with the Akron Metropolitan Area Transportation Study (AMATS) by METRO Regional Transit Authority (METRO) for grants through the US DOT Federal Transit Administration (FTA), as authorized under Federal Transit Laws, as codified, 49 USC Section 5310 as the Enhanced Mobility of Seniors and Individuals with Disabilities Program and executing a contract with AMATS and the local designated recipient upon project approval.

*Resolution 2016-12 authorizing the disposal or transfer of certain assets owned by the METRO Regional Transit Authority.

*Resolution 2016-13 requesting approval by the Board of Trustees of the METRO Regional Transit Authority designating a public depository for the public funds of the authority for the present period to the ending of August 31, 2021.

Marketing & Service Planning Committee

Chair Report

Rail Operations Committee

Chair Report

Safety Committee

Chair Report

Human Resources Committee

Chair Report

ITEM 6: EXECUTIVE SESSION

ITEM 7: OTHER BUSINESS:

ITEM 8: OFFICERS' REPORT:

- President
- Executive Director

ITEM 9: CALL FOR ADJOURNMENT:

***Denotes items that need approval of the Board**

Next scheduled meeting – July 27, 2016

**METRO RTA
BOARD MINUTES
WEDNESDAY, MAY 25, 2016**

Trustees Present: Sandra Foster, Scott Meyer, Stephan Kremer, Elizabeth Britton, Chuck Rector, Will Lutz, David Prentice, Renee Greene, Robert De Journette

Trustees Absent: Jack Hefner, Nicholas Fernandez, Heather Heslop Licata

Staff Present: Richard Enty, Dean Harris, Kris Liljeblad, Chris Hoffer, Bambi Miller, Molly Becker, Mike Davis, Christine Hoffer, Roger Bacon, Alex Harnocz, De Havilland McCall, J. Saylor, Shawn Ervin, Phil Richardson, Tony Barbitta

Guests Present:

CALL TO ORDER

Mr. Meyer called the meeting to order at 9:03 a.m.

AUDIENCE PARTICIPATION

None

RECOGNITION

None

APPROVAL OF MINUTES

Mr. Meyer asked for a motion to approve the March 25, 2016 minutes. Mr. Kremer made a motion for approval, seconded by Mr. Lutz. The minutes were unanimously approved by the Board.

FINANCE COMMITTEE

Mr. Meyer said the Finance Committee did meet and the financial affairs were in order.

MARKETING AND SERVICE PLANNING COMMITTEE

The Marketing and Service Planning Committee did meet. Updates from both Departments were presented. Mr. Lutz thanked Mr. Liljeblad and Ms. Merrick for their reports.

RAIL OPERATIONS COMMITTEE

Mr. Kremer said the Rail Committee met. Resolution 2026-08 was presented for approval. Mr. Kremer made a motion for approval, seconded by Mr. Lutz.

SAFETY COMMITTEE

Mr. Prentice said the Safety Committee did meet. Mr. Prentice reported that there were eight accidents last month. No further action necessary.

HUMAN RESOURCES

The Human Resources Committee did meet. After a roll call, the Board went into Executive Session to discuss personnel matters.

EXECUTIVE SESSION:

ROLL CALL

Saundra Foster	Yes
Scott Meyer	Yes
Stephan Kremer	Yes
Elizabeth Britton	Yes
Chuck Rector	Yes
William Lutz	Yes
David Prentice	Yes
Renee Greene	Yes
Robert De Journette.	Yes

OTHER BUSINESS

None

OFFICERS' REPORT

President: None

Executive Director: None

ADJOURNMENT

There being no other business to come before the Board, the meeting was adjourned.

CERTIFICATE OF COMPLIANCE

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

SAUNDRA M. FOSTER
PRESIDENT

RICHARD M. ENTY, EXECUTIVE
DIRECTOR/SECRETARY-TREASURER

Finance Committee

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CONSOLIDATED INCOME STATEMENT REPORT

SCHEDULED & SCAT SERVICES

METRO Regional Transit Authority

May-16

CURRENT MONTH				YEAR TO DATE						
ACTUAL	BUDGET	LAST YEAR	BUDGET	REVENUES	ACTUAL	BUDGET	LAST YEAR	BUDGET	YTD %	
			VARIANCE					VARIANCE	CHANGE	
360,651	378,000	369,025	-4.6%	Passenger Fares	1,742,684	1,769,000	1,754,375	-1.5%	-0.7%	
52,225	38,000	44,752	37.4%	Advertising Revenue	192,311	190,000	185,094	1.2%	3.9%	
412,876	416,000	413,777	-0.8%	Total Operating	1,934,995	1,959,000	1,939,469	-1.2%	-0.2%	
27,188	39,400	1,856	-31.0%	Non-Transportation	632,684	267,200	821,402	136.8%	-23.0%	
757	5,000	341	-84.9%	Rail Related Revenue	34,190	24,000	28,377	42.5%	20.5%	
				Local Subsidy						
4,515,258	3,855,000	3,839,483	17.1%	METRO Tax	19,268,776	18,875,000	18,241,211	2.1%	5.6%	
77,828	60,000	59,943	29.7%	Local Contracted Services	432,058	280,000	279,687	54.3%	54.5%	
13,771	14,000	14,990	-1.6%	State Subsidy	69,751	70,000	78,187	-0.4%	-10.8%	
0	0	0	0.0%	Federal Subsidy	41,196	0	637,977	#DIV/0!	-93.5%	
<u>5,047,678</u>	<u>4,389,400</u>	<u>4,330,390</u>	15.0%	TOTAL REVENUES	<u>22,413,650</u>	<u>21,475,200</u>	<u>22,026,310</u>	4.4%	1.8%	
				EXPENSES						
1,731,121	1,859,516	1,603,925	-6.9%	Wages and Salaries	8,593,940	8,994,908	8,081,848	-4.5%	6.3%	
991,853	1,136,793	1,291,924	-12.7%	Fringe Benefits	5,368,224	5,434,458	4,609,308	-1.2%	16.5%	
150,794	200,984	193,516	-25.0%	Services	940,739	1,117,520	1,000,372	-15.8%	-6.0%	
280,143	255,266	171,754	9.7%	Materials and Supplies	1,399,576	1,306,830	1,107,436	7.1%	26.4%	
114,564	195,417	166,451	-41.4%	Fuel	710,729	997,085	1,128,183	-28.7%	-37.0%	
41,978	58,900	62,928	-28.7%	Utilities	360,049	419,500	325,131	-14.2%	10.7%	
200,548	118,100	105,177	69.8%	Casualty and Liability	623,331	590,500	498,211	5.6%	25.1%	
150,473	113,100	98,258	33.0%	Purchased Transportation	720,801	565,500	456,310	27.5%	58.0%	
41,905	59,580	43,927	-29.7%	Other Expenses	247,093	290,900	214,712	-15.1%	15.1%	
<u>3,703,379</u>	<u>3,997,656</u>	<u>3,737,860</u>	-7.4%	TOTAL OPERATING EXPENSES	<u>18,964,482</u>	<u>19,717,201</u>	<u>17,421,511</u>	-3.8%	8.9%	
<u>1,344,299</u>	<u>391,744</u>	<u>592,530</u>	243.2%	NET INCOME (LOSS) Before Depreciation	<u>3,449,168</u>	<u>1,757,999</u>	<u>4,604,799</u>	96.2%	-25.1%	
3,154	3,154	3,047	0.0%	Depreciation Operating	15,663	15,663	15,235	0.0%	2.8%	
760,410	760,410	681,789	0.0%	Depreciation Capital	3,811,576	3,811,576	3,464,055	0.0%	10.0%	
4,466,943	4,761,220	4,422,696	-6.2%	TOTAL EXPENSES	22,791,721	23,544,440	20,900,801	-3.2%	9.0%	
<u>580,735</u>	<u>(371,820)</u>	<u>(92,306)</u>	256.2%	NET INCOME (LOSS) After Depreciation	<u>(378,071)</u>	<u>(2,069,240)</u>	<u>1,125,509</u>	-81.7%	-133.6%	

METRO Regional Transit Authority
May-16

CURRENT MONTH					YEAR TO DATE			
ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE	FRINGE BENEFITS	ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE
352,549	376,280	445,290	-6.3%	P E R S	1,804,602	1,877,564	1,623,153	-3.9%
354,984	428,590	512,481	-17.2%	HOSP-MEDICAL	2,414,435	2,142,950	1,948,491	12.7%
15,227	8,676	6,000	75.5%	DENTAL	67,426	43,380	29,473	55.4%
2,270	5,239	2,086	-56.7%	LIFE-INS	10,506	26,198	9,864	-59.9%
0	1,000	1,225	0.0%	UNEMPLOYMENT	776	4,000	5,817	-80.6%
35,428	67,016	84,047	-47.1%	W. COMPENSATION	192,078	336,283	189,824	-42.9%
10,234	3,927	7,634	160.6%	SICK LEAVE	62,997	19,635	31,418	220.8%
102,070	118,671	90,310	-14.0%	HOLIDAY PAY	367,693	420,728	336,673	-12.6%
105,190	110,097	95,449	-4.5%	VACATION PAY	373,329	467,235	376,791	-20.1%
13,166	16,477	46,342	-20.1%	UNIFORM ALLOWANCE	70,354	92,385	53,924	-23.8%
735	820	1,060	-10.4%	OTHERS *	4,028	4,100	3,880	-1.8%
991,853	1,136,793	1,291,924	-12.7%	TOTAL FRINGE BENEFIT:	5,368,224	5,434,458	4,609,308	-1.2%

* INCLUDES PHYSICALS & TUITION ASSISTANCE

METRO REGIONAL TRANSIT AUTHORITY
Balance Sheet
May

ASSETS	2016	2015	LIABILITIES AND CAPITAL	
	2016	2015	2016	2015
Current Assets:			Current Liabilities:	
Cash	14,185,173.46	15,370,149.71	Accounts Payable	670,311.14
Short Term Investments	10,381,405.03	10,907,821.00	Accrued Payroll	2,024,276.45
Capital Fund (Restricted)	7,506,319.55	6,506,359.55	Accrued Payroll Liabilities	636,636.04
Rainy Day Fund (Restricted)	9,069,534.33	7,492,356.94	Capital Contract Payable	0.00
Receivables:			Short Term Debt	0.00
Trade, Less allowance	344,968.58	222,950.22	Other	279,067.88
Federal Assistance	0.26	0.26	Total Current Liabilities	3,610,291.51
State Assistance	0.00	0.00	Other Liabilities:	
Sales Tax Receivable	8,061,043.57	7,385,541.02	Long Term Debt	0.00
Material & Supplies	1,492,017.03	1,110,893.37	Net Pension Liability	19,171,267.00
Prepaid Expenses	2,202,435.44	1,761,043.25	Deferred Inflows	336,801.00
Total Current Assets	53,242,897.25	50,757,115.32	Deferred Revenue	18,684.00
Property, Facilities & Equipment			Other Estimated Liabilities	1,000.00
Construction in Progress	9,327,832.33	15,832,634.20	Total Other Liabilities	19,527,752.00
Land	4,283,301.36	4,283,301.36	Capital & Accumulated Earnings:	
Building & Improvements	45,144,709.46	34,227,127.18	Capital Grant: State & Federal	46,610,766.79
Transportation Equipment	68,253,262.20	64,656,737.00	Accumulated Earnings	77,955,442.48
Other Equipment	8,571,619.35	11,270,506.93	Total Grants & Accum Earnings	124,566,209.27
Rail right-of-way	10,653,206.00	10,653,206.00		
Rail Infrastructure	7,749,872.82	5,751,164.74		
Total	153,983,803.52	146,674,677.41		
Less allowance for depreciation	(63,038,144.09)	(61,341,115.78)		
Total	90,945,659.43	85,333,561.63		
Deferred Outflows	3,485,891.00	0.00		
Deferred Charges & Other Assets	29,805.10	123,764.37		
Total	3,515,696.10	123,764.37		
Total Assets	\$ 147,704,252.78	\$ 136,214,441.32	Total Liability and Earning	\$ 147,704,252.78
				\$ 136,214,441.32

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**COMMITTEE ASSIGNMENT:
FINANCE
ODOT FY2017 GRANTS**

RESOLUTION 2016-09

A resolution authorizing the filing of applications with the Ohio Department of Transportation for FY 2017 transportation grants. These grants may include but not limited to the Ohio Elderly and Disabled Transit Fare Assistance Program, the Urban Transit Program, the Urban Capital Program, and any other programs as designated by ODOT.

WHEREAS, the State of Ohio through its FY 2017 programs has made available funds to assist public transportation systems in Ohio, and

WHEREAS, the METRO Regional Transit Authority is the transit operator for Summit County, and

WHEREAS, the METRO Regional Transit Authority is presently providing transit service and observing federal and state rules regarding these programs.

NOW THEREFORE, IT BE RESOLVED by the Board of Trustees of the METRO Regional Transit Authority that,

1. The Executive Director/Secretary-Treasurer is authorized to file an application and execute contracts for the FY 2017 Ohio Elderly and Disabled Transit Fare Assistance Program, the Urban Transit Program, and the State Discretionary Urban Capital Program and other grant programs issued by the Ohio Department of Transportation.
2. The Executive Director/Secretary-Treasurer is authorized to execute and file such applications, any assurances or any other documentation required by the Ohio Department of Transportation.
3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: June 29, 2016

**SAUNDRA M. FOSTER,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
FINANCE
FTA FFY2017 GRANTS**

RESOLUTION 2016-10

A resolution authorizing the filing of applications with the United States Department of Transportation, for grants under the Federal Transit Administration Act of 1964, as amended.

WHEREAS, The Secretary of Transportation is authorized to make grants for mass transportation projects and programs of projects; and

WHEREAS, The contracts for Federal financial assistance will impose certain obligations upon the applicant, including the provision by it of the local share of project and program costs; and

WHEREAS, It is required by the U.S. Department of Transportation in accord with provisions of Title VI of the Civil Rights Act of 1964, that in connection with the filing of applications for assistance under the Federal Transit Administration Act of 1964, as amended, the applicant give an assurance that it will comply with Title VI of the Civil Rights Act of 1964 and the U.S. Department of Transportation requirements there under; and

WHEREAS, It is the goal of the applicant that minority business enterprise be utilized to the fullest extent possible in connection with these projects and that definite procedures shall be established and administered to ensure that minority businesses shall have the maximum feasible opportunity to compete for contracts when procuring construction contracts, supplies, equipment contracts, or consultants and other services.

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority, that

1. The Executive Director/Secretary-Treasurer or his designee is authorized to execute and file applications on behalf of the METRO Regional Transit Authority with the U.S. Department of Transportation, to aid in the financing of capital, and planning assistance projects pursuant to Section 5307 of the Federal Transit Administration Act of 1964, as amended.
2. The Executive Director/Secretary-Treasurer and Legal Counsel or his/her designee is authorized to execute and file with such applications an assurance or any other document required by the U.S. Department of Transportation effectuating the purpose of Title VI of the Civil Rights Act of 1964.
3. The Executive Director/Secretary-Treasurer is authorized to furnish such additional information as the U.S. Department of Transportation effectuating the purpose of Title VI of the Civil Rights Act of 1964.

4. The Executive Director/Secretary-Treasurer is authorized to set forth and execute affirmative minority business policies in connection with the projects procurement needs.
5. The Executive Director/Secretary-Treasurer is authorized to execute grant contract agreements on behalf of the METRO Regional Transit Authority with the U.S. Department of Transportation for the aid in the financing of the capital assistance projects.
6. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: June 29, 2016

**SAUNDRA M. FOSTER,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION 2016-11

A resolution authorizing the filing of a proposal with the Akron Metropolitan Area Transportation Study (AMATS) by METRO Regional Transit Authority (METRO) for grants through the US DOT Federal Transit Administration (FTA), as authorized under Federal Transit Laws, as codified, 49 USC Section 5310 as the Enhanced Mobility of Seniors and Individuals with Disabilities Program and executing a contract with AMATS and the local designated recipient upon project approval.

WHEREAS, AMATS is authorized to award and administer grants for the Enhanced Mobility of Seniors and Individuals with Disabilities Program, and

WHEREAS, METRO is a direct recipients of FTA funds in the Akron metropolitan area, and

WHEREAS, the contract for financial assistance will impose certain obligations upon the applicant, including the provision by it of the local share of the project costs in the program, and

WHEREAS, it is required by the U.S. Department of Transportation in accordance with the provisions of Title VI of the Civil Rights Act of 1964, that in connection with the filing of an application for assistance under 49 USC Section 5310 the applicant give an assurance that it will comply with Title VI of the Civil Rights Act of 1964 and the U.S. Department of Transportation requirements thereunder.

NOW THEREFORE, BE IT RESOLVED by the Board of Trustees of the METRO Regional Transit Authority that,

1. The Executive Director/Secretary-Treasurer is authorized on behalf of METRO to execute and file:
 - a) Proposals to aid in the financing of capital assistance projects.
 - b) Grant agreements with the Akron Metropolitan Area Transportation Study for aid in the financing of capital assistance projects.
 - c) An assurance or any other document required by the U.S. Department of Transportation effectuating the purposes of Title VI of the Civil Rights Act of 1964.
 - d) Set forth affirmative disadvantage business policies in connection to any procurement made as part of the project.

2. The Executive Director/Secretary-Treasurer is authorized to furnish such additional information as the Akron Metropolitan Area Transportation Study may require in connection with the proposal for the program of projects submitted to the Federal Transit Administration.

3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: June 29, 2016

**SAUNDRA M. FOSTER,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION NO. 2016-12

A resolution authorizing the disposal or transfer of certain assets owned by the METRO Regional Transit Authority.

WHEREAS, pursuant to the Authority's Property Disposition Procedures dated August 19, 1994, and

WHEREAS, the following listed items no longer have a useful life and will be advertised and disposed of:

<u>Vehicle#</u>	<u>Description</u>	<u>Vehicle#</u>	<u>Description</u>
502	2010 - CHEVY ELDORADO	521	2010 - CHEVY ELDORADO
504	2010 - CHEVY ELDORADO	M05	2012 - MV1
505	2010 - CHEVY ELDORADO	1401	2002 - NEW FLYER
506	2010 - CHEVY ELDORADO	1402	2002 - NEW FLYER
507	2010 - CHEVY ELDORADO	1403	2002 - NEW FLYER
509	2010 - CHEVY ELDORADO	1405	2002 - NEW FLYER
516	2010 - CHEVY ELDORADO	1406	2002 - NEW FLYER
518	2010 - CHEVY ELDORADO	1408	2002 - NEW FLYER
519	2010 - CHEVY ELDORADO	1411	2002 - NEW FLYER
520	2010 - CHEVY ELDORADO		

<u>Item #</u>	<u>Description</u>
1	Shelter

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

1. The Executive Director/Secretary-Treasurer is hereby authorized to dispose of such items.
2. The Executive Director/Secretary-Treasurer is hereby authorized to trade in any vehicle for a similar item for a fair and reasonable price.
3. The Executive Director/Secretary-Treasurer is hereby authorized to dispose of any remaining items as established within the Authority's approved Disposition Policy.

4. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: June 29, 2016

**SAUNDRA M. FOSTER,
PRESIDENT
SECRETARY-TREASURER**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/**

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION 2016-13

A resolution requesting approval by the Board of Trustees of the METRO Regional Transit Authority designating a public depository for the public funds of the authority for the present period to the ending of August 31, 2021.

WHEREAS, Section 135.12 of the Ohio Revised Code requires political subdivisions of the state to meet and designate depositories every five years, and

WHEREAS, the following eligible institution has made an application as a public depository for active or interim public funds:

First Merit Bank
PNC Bank
Fifth-Third Bank
Huntington Bank

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

1. Eligible institution making application and herein is offered a depository agreement.
2. The Executive Director/Secretary-Treasurer is hereby authorized to execute such agreement.
3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: June 29, 2016

**SAUNDRA M. FOSTER,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

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Rail Operations Committee

Marketing & Service Planning Committee

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**May 2016
Performance Reports
Combined Service**

Current Month			Percentage Changed		Year to Date		
2016	2015	2016			2015	Percentage Changed	
Service Day Data							
21	20	5.00%	Weekdays Operated	106	105	0.95%	
4	5	-20.00%	Saturdays Operated	22	22	0.00%	
5	5	0.00%	Sundays Operated	22	22	0.00%	
Passenger Data							
426,911	437,337	-2.38%	Total Passengers	2,109,425	2,118,139	-0.41%	
17,605	18,306	-3.83%	Average Weekday Passengers	17,217	17,285	-0.39%	
7,340	8,563	-14.28%	Average Saturday Passengers	7,540	8,180	-7.82%	
4,296	4,335	-0.89%	Average Sunday Passengers	3,961	4,220	-6.14%	
Service Level Data							
550,220	522,370	5.33%	Total Vehicle Miles	2,750,533	2,697,287	1.97%	
468,056	474,859	-1.43%	Total Vehicle Revenue Miles	2,354,546	2,421,921	-2.78%	
0.91	0.92	-0.97%	Average Passengers per Vehicle Revenue Mile	0.90	0.87	2.44%	
38,167	36,178	5.50%	Total Vehicle Hours	189,393	188,496	0.48%	
35,493	34,969	1.50%	Total Vehicle Revenue Hours	179,868	178,544	0.74%	
12.03	12.51	-3.82%	Average Passengers per Vehicle Revenue Hour	11.73	11.86	-1.14%	
Financial Data							
\$206,038	\$224,002	-8.02%	Cash Fares	\$1,018,787	\$1,085,331	-6.13%	
\$154,614	\$145,023	6.61%	Ticket and Pass Revenue	\$723,897	\$669,044	8.20%	
\$77,828	\$59,943	29.84%	Other Fare Related Revenue	\$431,058	\$279,687	54.12%	
5.7%	5.9%	-3.06%	Percentage Total Farebox Recovery	11.3%	11.7%	-2.83%	
\$16.51	\$15.43	6.98%	Average Cost per Vehicle Revenue Mile	\$8.14	\$7.20	13.13%	
\$217.70	\$209.56	3.89%	Average Cost per Vehicle Revenue Hour	\$106.62	\$97.66	9.17%	
\$18.10	\$16.76	8.02%	Average Cost per Passenger	\$9.09	\$8.23	10.43%	
Safety Data							
7	9	-22.22%	Preventable Accidents	22	20	10.00%	
4	5	-20.00%	Nonpreventable Accidents	24	30	-20.00%	
11	14	-21.43%	Total Accidents	46	50	-8.00%	

**May 2016
Performance Reports
SCAT/ADA Paratransit Service**

Current Month			Year to Date		
2016	2015	Percentage Changed	2016	2015	Percentage Changed
Service Day Data					
21	20	5.00%	106	105	0.95%
4	5	-20.00%	22	22	0.00%
5	5	0.00%	22	22	0.00%

Passenger Data						
22,969	21,868	5.03%	Total Passengers	115,081	111,089	3.59%
766	729	5.03%	Average Passengers per Day	767	746	2.90%
83.0	80.0	3.75%	Average Saturday ADA Passengers	75.9	79.7	-4.73%
41.0	34.0	20.59%	Average Sunday ADA Passengers	32.3	29.0	11.62%
58.9	62.3	-5.46%	Average Total ADA Passengers	56.5	57.5	-1.77%
6,151	4,264	44.25%	Total Purchased Transportation Pass.	30,069	20,666	45.50%

Service Level Data						
122,380	132,307	-7.50%	Total METRO Vehicle Miles	626,659	707,995	-11.49%
40,126	27,294	47.01%	Total Purchased Trans. Vehicle Miles	186,814	126,753	47.38%
162,506	159,601	1.82%	Total Vehicle Miles	813,473	834,748	-2.55%
136,495	134,399	1.56%	Total Revenue Miles	684,955	712,286	-3.84%
0.17	0.16	3.42%	Average Pass. per Revenue Vehicle Mile	0.17	0.16	7.73%
12,450	11,445	8.78%	Total Vehicle Hours	61,228	58,463	4.73%
10,087	9,616	4.90%	Total Vehicle Revenue Hours	49,903	49,528	0.76%
2.3	2.3	0.13%	Average Pass. per Vehicle Revenue Hour	2.3	2.2	2.82%
93%	93%	0.00%	On-time Performance - METRO	94%	92%	1.74%
93%	93%	0.00%	On-time Performance - Purchased Transportation	94%	91%	2.86%

Financial Data						
\$46,949	\$45,771	2.57%	Cash Fares	\$232,817	\$220,226	5.72%
\$7,918	\$3,388	133.74%	Ticket and Pass Revenue	\$26,958	\$22,420	20.24%
\$58,247	\$39,895	46.00%	Other Fare Related Revenue	\$339,548	\$188,488	80.14%
15.7%	13.2%	19.56%	Percentage Total Farebox Recovery	16.3%	13.4%	21.09%
\$5.89	\$5.40	9.21%	Average Cost per Vehicle Revenue Mile - METRO	\$5.95	\$4.70	26.67%
\$3.75	\$3.60	4.17%	Average Cost per Vehicle Revenue Mile - Purchased Transportation	\$3.84	\$3.60	6.64%
\$78.16	\$75.84	3.06%	Average Cost per Vehicle Revenue Hour - METRO	\$81.38	\$68.35	19.07%
\$53.34	\$49.25	8.30%	Average Cost per Vehicle Revenue Hour - Purchased Transportation	\$53.26	\$49.22	8.20%
\$33.77	\$32.83	2.86%	Average Cost per Passenger - METRO	\$34.88	\$30.43	14.63%
\$24.46	\$23.04	6.16%	Average Cost per Passenger - Purchased Transportation	\$23.85	\$22.08	8.02%
2.8	2.0	40.00%	Average Small Bus Age	2.6	2.0	32.00%

Safety Data						
1	2	-50.00%	Preventable Accidents	5	4	25.00%
1	0	N/A	Nonpreventable Accidents	8	3	166.67%
2	2	0.00%	Total Accidents	13	7	85.71%

**May 2016
Performance Reports
Line Service**

Current Month

Year to Date

2016	2015	Percentage Changed		2016	2015	Percentage Changed
21	20	5.00%	Weekdays Operated	106	105	0.95%
4	5	-20.00%	Saturdays Operated	22	22	0.00%
5	5	0.00%	Sundays Operated	22	22	0.00%

Service Day Data

2016	2015	Percentage Changed		2016	2015	Percentage Changed
403,942	415,469	-2.77%	Total Passengers	1,994,344	2,007,050	-0.63%
16,840	17,577	-4.20%	Average Weekday Passengers	16,450	16,539	-0.54%
7,257	8,483	-14.45%	Average Saturday Passengers	7,465	8,100	-7.85%
4,255	4,301	-1.06%	Average Sunday Passengers	3,929	4,191	-6.26%

Passenger Data

2016	2015	Percentage Changed		2016	2015	Percentage Changed
387,714	362,769	6.88%	Total Vehicle Miles	1,937,060	1,862,539	4.00%
331,561	340,460	-2.61%	Total Vehicle Revenue Miles	1,669,591	1,709,635	-2.34%
331,561	341,109	-2.80%	Total Scheduled Vehicle Revenue Miles	1,670,554	1,725,690	-3.19%
1.22	1.22	-0.16%	Average Passenger per Revenue Vehicle Mile	1.19	1.17	1.75%
25,717	24,733	3.98%	Total Vehicle Hours	128,165	130,033	-1.44%
25,406	25,353	0.21%	Total Vehicle Revenue Hours	129,965	129,016	0.74%
25,406	27,039	-6.04%	Total Scheduled Vehicle Revenue Hours	129,993	137,499	-5.46%
15.9	16.4	-2.98%	Average Passenger per Vehicle Revenue Hour	15.3	15.6	-1.36%
86%	87%	-1.09%	On-time Performance	89%	88%	1.17%

Service Level Data

2016	2015	Percentage Changed		2016	2015	Percentage Changed
\$159,088	\$178,231	-10.74%	Cash Fares	\$785,970	\$865,105	-9.15%
\$146,696	\$141,636	3.57%	Ticket and Pass Revenue	\$696,939	\$646,624	7.78%
\$19,581	\$20,048	-2.33%	Other Fare Related Revenue	\$91,510	\$91,199	0.34%
10.9%	11.1%	-1.83%	Percentage Total FareBox Recovery	10.2%	11.3%	-9.80%
\$9.01	\$9.00	0.12%	Average Cost per Vehicle Revenue Mile	\$9.28	\$8.32	11.50%
\$117.62	\$120.88	-2.70%	Average Cost per Vehicle Revenue Hour	\$119.22	\$110.29	8.10%
\$7.40	\$7.38	0.28%	Average Cost per Passenger	\$7.77	\$7.64	1.70%
4.8	4.3	11.63%	Average Big Bus Age	4.7	4.3	9.30%

Financial Data

2016	2015	Percentage Changed		2016	2015	Percentage Changed
6	7	-14.29%	Preventable Accidents	17	16	6.25%
3	5	-40.00%	Nonpreventable Accidents	16	27	-40.74%
9	12	-25.00%	Total Accidents	33	43	-23.26%

Safety Data

May 2016

Current Month		Percentage Changed	Line Service Categories	Year to Date		Percentage Changed
2016	2015			2016	2015	
URBAN (1 - 34)						
368,387	380,524	-3.19%	Total Monthly Passengers	1,817,234	1,832,745	-0.85%
30	30	0.00%	Service Days	151	149	1.34%
12,279.6	12,684.1	-3.19%	Average Daily Passengers	12,034.7	12,300.3	-2.16%
19.7	20.4	-3.19%	Passengers per Vehicle Hour	18.6	18.7	-0.51%
1.7	1.8	-3.19%	Passengers per Vehicle Mile	1.6	1.6	1.43%
5.47	5.29	3.35%	Total Operating Cost Per Passenger	5.84	5.14	13.58%
SUBURBAN (101-104, 110)						
11,670	13,233	-11.81%	Total Monthly Passengers	59,920	62,707	-4.44%
21	20	5.00%	Service Days	107	105	1.90%
555.7	661.7	-16.02%	Average Daily Passengers	560.0	597.2	-6.23%
4.57	5.19	-11.81%	Passengers per Vehicle Hour	4.81	4.74	1.44%
0.20	0.22	-11.81%	Passengers per Vehicle Mile	0.20	0.20	-3.54%
23.60	25.13	-6.10%	Total Operating Cost Per Passenger	27.02	25.05	7.86%
EXPRESS (60 & 61)						
8,272	8,139	1.63%	Total Monthly Passengers	43,304	44,009	-1.60%
21	20	5.00%	Service Days	107	105	1.90%
393.9	407.0	-3.22%	Average Daily Passengers	404.7	419.1	-3.44%
9.6	9.4	1.63%	Passengers per Vehicle Hour	9.4	9.9	-4.82%
0.4	0.4	1.63%	Passengers per Vehicle Mile	0.4	0.4	-4.55%
16.29	15.83	2.91%	Total Operating Cost Per Passenger	15.93	14.09	13.11%
CIRCULATOR (50, 51, 53, & 59)						
7,480	8,271	-9.56%	Total Monthly Passengers	34,210	39,999	-14.47%
30	30	0.00%	Service Days	151	149	1.34%
249.3	275.7	-9.58%	Average Daily Passengers	226.6	268.4	-15.57%
4.7	5.2	-9.56%	Passengers per Vehicle Hour	4.1	3.4	18.85%
0.3	0.4	-9.56%	Passengers per Vehicle Mile	0.3	0.2	24.79%
24.12	29.19	-17.37%	Total Operating Cost Per Passenger	30.02	24.63	21.89%
GROCERY (91 - 95)						
1,745	1,718	1.57%	Total Monthly Passengers	8,942	8,972	-0.33%
21	20	5.00%	Service Days	107	105	1.90%
83.1	85.9	-3.26%	Average Daily Passengers	83.6	85.4	-2.11%
7.4	7.3	1.57%	Passengers per Vehicle Hour	2.4	7.4	-67.90%
1.7	1.7	1.57%	Passengers per Vehicle Mile	1.2	1.7	-28.96%
47.53	52.49	-9.46%	Total Operating Cost Per Passenger	48.80	47.98	1.71%
Sunday Line Service						
21,277	21,504	-1.06%	Total Monthly Passengers	86,434	92,210	-6.26%
5	5	0.00%	Service Days	23	22	4.55%
4,255.4	4,300.8	-1.06%	Average Daily Passengers	3,758.0	4,191.4	-10.34%
13.0	13.1	-1.06%	Passengers per Vehicle Hour	12.2	12.8	-4.31%
1.1	1.1	-1.06%	Passengers per Vehicle Mile	1.1	1.0	1.99%
6.36	8.34	-23.81%	Total Operating Cost Per Passenger	7.76	7.83	-0.93%
Saturday Line Service						
29,029	42,416	-31.56%	Total Monthly Passengers	164,219	178,206	-7.85%
4	5	-20.00%	Service Days	21	22	-4.55%
7,257.3	8,483.2	-14.45%	Average Daily Passengers	7,820.0	8,100.3	-3.46%
12.3	17.9	-31.56%	Passengers per Vehicle Hour	17.3	17.1	0.87%
1.0	1.5	-31.56%	Passengers per Vehicle Mile	1.5	1.4	4.99%
5.67	6.10	-7.07%	Total Operating Cost Per Passenger	5.65	5.86	-3.56%
Call-A-Bus						
144	329	-56.23%	Total Monthly Passengers	797	1738	-54.14%
U of A ZipCard						
18582	17694	5.02%	Total Monthly Passengers	97608	101539	-3.87%

**METRO REGIONAL TRANSIT AUTHORITY
MONTHLY REPORT OF OPERATIONS
May 2016**

6/21/2016

ROUTE #/DESCRIPTION	FAREBOX REVENUE			EXPENSE			TOTAL PASSEN-	REV HOURS	REV MILES	PEAK VEHICLES	PASSENGERS PER:		NET COST PER PASSENGER:			FAREBOX RECOVERY			
	FAREBOX REVENUE	GENERAL FARE	TOT FAREBOX	PER REV HOUR	PER REV MILE	Allocation model	GENERS				REV HOUR	REV MILE	REV HOUR	REV MILE	Allocation Model	(Per Hour)	(Per Mile)	Allocation Model	
1	West Market	\$ 18,969	\$ 5,642	\$ 24,612	\$ 205,025	\$ 175,734	\$ 175,504	48,099	1,743	19,504	6	27.6	2.47	\$ 3.75	\$ 3.14	\$ 3.14	12.0%	14.0%	14.0%
2	Arlington	\$ 18,859	\$ 4,770	\$ 23,628	\$ 181,990	\$ 163,094	\$ 160,865	40,662	1,547	18,101	6	26.3	2.25	\$ 3.89	\$ 3.43	\$ 3.38	13.0%	14.5%	14.7%
3	Copley/Hawkins	\$ 11,208	\$ 2,756	\$ 13,963	\$ 134,647	\$ 104,414	\$ 119,334	23,493	1,145	11,589	5	20.5	2.03	\$ 5.14	\$ 3.85	\$ 4.49	10.4%	13.4%	11.7%
4	Delia/N Hawkins	\$ 5,046	\$ 1,229	\$ 6,274	\$ 64,309	\$ 57,433	\$ 67,479	10,474	547	6,374	4	19.2	1.64	\$ 5.54	\$ 4.88	\$ 5.84	9.8%	10.9%	9.3%
5	East Market/Ellet	\$ 3,439	\$ 785	\$ 4,224	\$ 69,008	\$ 76,762	\$ 67,744	6,693	587	8,520	3	11.4	0.79	\$ 9.68	\$ 10.84	\$ 9.49	6.1%	5.5%	6.2%
6	E. Market/Lakemore	\$ 6,833	\$ 2,186	\$ 9,018	\$ 115,489	\$ 119,823	\$ 111,731	18,632	982	13,299	5	19.0	1.40	\$ 5.71	\$ 5.95	\$ 5.51	7.8%	7.5%	8.1%
7	Cuyahoga Falls Ave	\$ 5,437	\$ 1,690	\$ 7,127	\$ 93,920	\$ 74,871	\$ 86,507	14,405	799	8,310	4	18.0	1.73	\$ 6.03	\$ 4.70	\$ 5.51	7.6%	9.5%	8.2%
8	Kenmore/Barberton	\$ 11,355	\$ 2,586	\$ 13,941	\$ 117,512	\$ 110,694	\$ 105,535	22,044	999	12,286	4	22.1	1.79	\$ 4.70	\$ 4.39	\$ 4.16	11.9%	12.6%	13.2%
9	Wooster/East Ave	\$ 6,480	\$ 1,505	\$ 7,985	\$ 80,380	\$ 70,261	\$ 72,723	12,830	683	7,798	3	18.8	1.65	\$ 5.64	\$ 4.85	\$ 5.05	9.9%	11.4%	11.0%
10	Howard/Portage Tr	\$ 8,971	\$ 2,570	\$ 11,542	\$ 123,487	\$ 117,838	\$ 110,014	21,913	1,050	13,079	4	20.9	1.68	\$ 5.11	\$ 4.85	\$ 4.49	9.3%	9.8%	10.5%
11	South Akron	\$ 1,424	\$ 251	\$ 1,675	\$ 27,541	\$ 23,140	\$ 24,594	2,141	234	2,568	1	9.1	0.83	\$ 12.08	\$ 10.03	\$ 10.70	6.1%	7.2%	6.8%
12	Tallmadge Hill	\$ 4,782	\$ 1,803	\$ 6,585	\$ 107,797	\$ 78,756	\$ 100,344	15,369	916	8,741	5	16.8	1.76	\$ 6.59	\$ 4.70	\$ 6.10	6.1%	8.4%	6.6%
13	Grant/Firestone	\$ 6,652	\$ 1,739	\$ 8,391	\$ 89,411	\$ 66,128	\$ 82,535	14,824	760	7,339	4	19.5	2.02	\$ 5.47	\$ 3.89	\$ 5.00	9.4%	12.7%	10.2%
14	Euclid/Barberton	\$ 10,871	\$ 2,619	\$ 13,491	\$ 184,530	\$ 163,978	\$ 156,713	22,329	1,569	18,200	5	14.2	1.23	\$ 7.66	\$ 6.74	\$ 6.41	7.3%	8.2%	8.6%
17	Brown/Inman	\$ 8,454	\$ 2,020	\$ 10,474	\$ 103,747	\$ 86,920	\$ 99,602	17,221	882	9,647	5	19.5	1.79	\$ 5.42	\$ 4.44	\$ 5.18	10.1%	12.0%	10.5%
18	Thornton/Manchester	\$ 7,849	\$ 1,776	\$ 9,625	\$ 87,801	\$ 89,358	\$ 80,090	15,138	746	9,918	3	20.3	1.53	\$ 5.16	\$ 5.27	\$ 4.65	11.0%	10.8%	12.0%
19	Eastland	\$ 6,881	\$ 1,831	\$ 8,712	\$ 96,241	\$ 72,441	\$ 81,652	15,613	818	8,040	3	19.1	1.94	\$ 5.61	\$ 4.08	\$ 4.67	9.1%	12.0%	10.7%
21	South Main	\$ 604	\$ 273	\$ 877	\$ 22,642	\$ 16,632	\$ 20,807	2,328	193	1,846	1	12.1	1.26	\$ 9.35	\$ 6.77	\$ 8.56	3.9%	5.3%	4.2%
24	Lakeshore	\$ 1,587	\$ 469	\$ 2,056	\$ 32,730	\$ 20,403	\$ 32,583	3,995	278	2,265	2	14.4	1.76	\$ 7.68	\$ 4.59	\$ 7.64	6.3%	10.1%	6.3%
26	Exchange/Whitepond	\$ 2,144	\$ 754	\$ 2,898	\$ 59,759	\$ 51,546	\$ 52,637	6,427	508	5,721	2	12.6	1.12	\$ 8.85	\$ 7.57	\$ 7.74	4.8%	5.6%	5.5%
28	Merriman Valley	\$ 1,331	\$ 412	\$ 1,743	\$ 42,649	\$ 38,466	\$ 46,789	3,514	363	4,269	3	9.7	0.82	\$ 11.64	\$ 10.45	\$ 12.82	4.1%	4.5%	3.7%
30	Goodyear/Darrow	\$ 5,047	\$ 1,232	\$ 6,279	\$ 83,577	\$ 75,852	\$ 75,432	10,503	711	8,419	3	14.8	1.25	\$ 7.36	\$ 6.62	\$ 6.58	7.5%	8.3%	8.3%
33	State Rd/Wyoga Lake	\$ 2,246	\$ 577	\$ 2,824	\$ 42,902	\$ 45,234	\$ 42,443	4,921	365	5,020	2	13.5	0.98	\$ 8.14	\$ 8.62	\$ 8.05	6.6%	6.2%	6.7%
34	Cascade Village/Uhler	\$ 6,917	\$ 1,738	\$ 8,655	\$ 124,050	\$ 102,500	\$ 107,612	14,819	1,055	11,376	4	14.1	1.30	\$ 7.79	\$ 6.33	\$ 6.68	7.0%	8.4%	8.0%
50	Montrose Circulator	\$ 669	\$ 294	\$ 963	\$ 59,398	\$ 52,704	\$ 58,323	2,506	505	5,850	3	5.0	0.43	\$ 23.32	\$ 20.65	\$ 22.89	1.6%	1.8%	1.7%
51	Stow Circulator	\$ 685	\$ 173	\$ 858	\$ 55,158	\$ 68,745	\$ 53,192	1,479	469	7,630	2	3.2	0.19	\$ 36.71	\$ 45.90	\$ 35.38	1.6%	1.2%	1.6%
53	Portage/Graham	\$ 1,175	\$ 242	\$ 1,418	\$ 49,647	\$ 53,944	\$ 53,289	2,064	422	5,987	3	4.9	0.34	\$ 23.37	\$ 25.45	\$ 25.13	2.9%	2.6%	2.7%
59	Chapel Hill Circulator	\$ 779	\$ 168	\$ 946	\$ 34,457	\$ 26,981	\$ 34,674	1,431	293	2,995	2	4.9	0.48	\$ 23.42	\$ 18.19	\$ 23.57	2.7%	3.5%	2.7%
60	NC Express Chapel Hill	\$ 1,112	\$ 200	\$ 1,312	\$ 18,566	\$ 39,318	\$ 28,289	1,708	158	4,364	2	10.8	0.39	\$ 10.10	\$ 22.25	\$ 15.79	7.1%	3.3%	4.6%
61	NC Express Montrose	\$ 9,445	\$ 770	\$ 10,215	\$ 87,645	\$ 162,777	\$ 104,308	6,564	745	18,066	5	8.8	0.36	\$ 11.80	\$ 23.24	\$ 14.33	11.7%	6.3%	9.8%
101	Richfield/Bath	\$ 108	\$ 178	\$ 285	\$ 34,951	\$ 62,307	\$ 41,171	1,515	297	6,915	2	5.1	0.22	\$ 22.88	\$ 40.94	\$ 26.99	0.8%	0.5%	0.7%
102	Northfield Express	\$ 100	\$ 364	\$ 464	\$ 84,392	\$ 179,466	\$ 88,471	3,107	718	19,919	2	4.3	0.16	\$ 27.01	\$ 57.61	\$ 28.33	0.6%	0.3%	0.5%
103	Stow/Hudson	\$ 122	\$ 273	\$ 394	\$ 51,088	\$ 98,768	\$ 56,296	2,324	434	10,962	2	5.4	0.21	\$ 21.81	\$ 42.33	\$ 24.05	0.8%	0.4%	0.7%
104	Twinsburg Creekside	\$ 167	\$ 276	\$ 443	\$ 75,500	\$ 140,659	\$ 82,512	2,354	642	15,611	3	3.7	0.15	\$ 31.88	\$ 59.56	\$ 34.86	0.6%	0.3%	0.5%
110	Green/Springfield	\$ 151	\$ 278	\$ 429	\$ 41,785	\$ 56,687	\$ 43,861	2,370	355	6,292	2	6.7	0.38	\$ 17.45	\$ 23.74	\$ 18.33	1.0%	0.8%	1.0%
91	Monday Grocery	\$ 533	\$ 33	\$ 565	\$ 7,371	\$ 2,696	\$ 15,798	278	63	299	2	4.4	0.93	\$ 24.48	\$ 7.66	\$ 54.80	7.7%	21.0%	3.6%
92	Tuesday Grocery	\$ 1,339	\$ 32	\$ 1,371	\$ 4,462	\$ 2,505	\$ 14,198	270	38	278	2	7.1	0.97	\$ 11.45	\$ 4.20	\$ 47.51	30.7%	54.7%	9.7%
93	Wednesday Grocery	\$ 924	\$ 49	\$ 973	\$ 5,857	\$ 6,206	\$ 15,602	418	50	689	2	8.4	0.61	\$ 11.68	\$ 12.52	\$ 35.00	16.6%	15.7%	6.2%
94	Thursday Grocery	\$ 1,087	\$ 46	\$ 1,134	\$ 8,006	\$ 2,444	\$ 21,772	396	68	271	3	5.8	1.46	\$ 17.35	\$ 3.31	\$ 52.12	14.2%	46.4%	5.2%
95	Friday Grocery	\$ 1,159	\$ 45	\$ 1,204	\$ 4,838	\$ 1,842	\$ 14,283	383	41	204	2	9.3	1.87	\$ 9.49	\$ 1.66	\$ 34.15	24.9%	65.4%	8.4%
	BoE	\$ -	\$ 177	\$ 177	\$ 23,630	\$ 21,797	\$ 79,012	1,513	201	2,419	11	7.5	0.63	\$ 15.50	\$ 14.29	\$ 52.10	0.8%	0.8%	0.2%
	JARC	\$ -	\$ 83	\$ 83	\$ 5,763	\$ 7,928	\$ 15,855	711	49	880	2	14.5	0.81	\$ 7.99	\$ 11.03	\$ 22.18	1.4%	1.1%	0.5%
	ZONE	\$ -	\$ 54	\$ 54	\$ 39,109		\$ 83,505	463	333		11	1.4	-	\$ 84.35	\$ 180.24		0.1%		0.1%
	SCAT	\$ 46,949	\$ -	\$ 46,949	\$ 854,627	\$ 868,285	\$ 701,574	16,818	7,266	96,369	34	2.3	0.17	\$ 48.02	\$ 48.84	\$ 38.92	5.5%	5.4%	6.7%
TOTALS:	Line Service	\$ 182,939	\$ 46,949	\$ 229,888	\$ 2,982,765	\$ 2,990,053	\$ 2,985,682	400,241	25,359	331,859	150	15.8	1.21	\$ 6.88	\$ 8.30	\$ 6.89	7.7%	7.7%	7.7%
TOTALS:	SCAT	\$ 46,949	\$ -	\$ 46,949	\$ 854,627	\$ 868,285	\$ 701,574	16,818	7,266	96,369	34	2.3	0.17	\$ 48.02	\$ 48.84	\$ 38.92	5.5%	5.4%	6.7%

2016 MONTHLY RIDERSHIP BY ROUTE

Route#	Description	JAN	FEB	MAR	APR	MAY	% Change	May-15	JUNE	JUL	AUG	SEP	OCT	NOV	DEC
1	West Market	43,338	45,150	47,383	47,328	47,931	4.4%	45,929							
2	Arlington	40,186	41,692	43,764	41,871	40,522	-8.8%	44,429							
3	Copley Rd/Hawkins	22,435	22,495	24,257	24,267	23,474	-2.4%	24,048							
4	Delia/N Hawkins	9,603	10,609	11,026	10,634	10,474	-9.7%	11,597							
5	East Market/Eilet	6,405	6,949	7,041	6,900	6,693	-7.6%	7,246							
6	East Market/Lakemore	16,042	17,558	18,074	17,390	18,632	-5.3%	19,682							
7	Cuyahoga Falls Ave	12,864	13,514	15,212	14,492	14,405	-7.3%	15,543							
8	Kenmore/Barberton	19,689	21,120	22,761	22,578	22,044	3.2%	21,355							
9	Wooster/East Ave	12,485	12,964	12,974	12,690	12,830	7.8%	11,900							
10	Howard/Portage Trail	19,472	20,750	21,530	21,910	21,877	9.8%	19,918							
11	South Akron	1,914	1,964	2,417	2,020	2,141	-18.8%	2,636							
12	Tallmadge Hill	14,025	13,957	14,226	14,661	15,369	-20.7%	19,381							
13	Grant/Firestone Park	15,821	15,257	15,164	14,826	14,824	0.4%	14,771							
14	Euclid/Barberton XP	19,311	20,519	22,202	21,953	22,329	-2.7%	22,959							
17	Brown/Inman	15,745	17,588	18,340	18,455	17,221	-1.2%	17,422							
18	Thornton/Manchester	14,943	15,360	16,087	16,127	15,138	-2.3%	15,500							
19	Eastland	14,745	14,853	16,696	16,333	15,603	-18.2%	19,082							
21	South Main	303	1,250	2,374	2,566	2,328	N/A	N/A							
24	Lakeshore	4,153	4,321	4,023	4,380	3,995	-19.9%	4,986							
26	W Exchange/White Pond	6,387	6,545	6,863	6,456	6,427	-17.9%	7,826							
28	Merriman Valley	3,410	3,626	3,514	3,537	3,514	20.0%	2,928							
30	Goodyear/Darrow	9,942	9,946	10,695	10,743	10,503	-13.9%	12,194							
33	State Rd/Wyoga Lake	4,480	4,412	5,035	4,944	4,921	4.0%	4,733							
34	Cascade Village/Uhler	14,210	14,578	15,981	15,262	14,819	-13.3%	17,095							
50	Montrose Circulator	1,906	2,051	1,956	2,007	2,503	45.4%	1,721							
51	Stow Circulator	1,088	1,493	1,434	1,314	1,478	-33.4%	2,220							
53	Portage/Graham	1,748	2,087	2,307	2,032	2,064	-7.0%	2,220							
59	Chapel Hill Circulator	1,077	1,353	1,468	1,409	1,431	-15.7%	1,697							
60	NCX Chapel Hill/Cleveland	1,632	1,830	1,803	1,800	1,708	15.6%	1,477							
61	NCX Montrose/Cleveland	6,423	6,927	7,617	7,000	6,564	-1.5%	6,662							
101	Richfield/Bath	1,255	1,552	1,729	1,605	1,515	17.4%	1,290							
102	Northfield Express	2,579	3,028	3,385	3,035	3,036	3.1%	2,944							
103	Stow/Hudson	1,841	2,685	3,132	2,732	2,324	26.4%	1,838							
104	Twinsburg Creekside	2,697	2,573	2,720	2,267	2,354	-4.3%	2,459							
110	Green/Springfield	2,208	2,342	2,524	2,361	2,370	14.7%	2,066							
TOTAL:		366,362	384,898	407,714	399,885	395,361		409,754							

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Safety Committee

June 20, 2016

To: Richard Enty, Executive Director
Saundra Foster, Board President
Board Members

From: Christine Hoffer, Director of Human Resources

RE: May 2016 Safety and Security Report

METRO employees were involved in eleven (11) accidents during May 2016, two from SCAT and nine from line service. Four (4) of the accidents were classified as Non-Preventable and seven (7) as Preventable. Manager of Safety Quentin Wyatt met with the operators of all preventable accidents individually during the month. During these meetings operators reviewed the onboard video to see the accident and discussed reasonable efforts that could have been utilized to prevent that and future accidents.

In May, the Akron Police and the Summit County Sheriff's responded to twenty-eight (28) documented incidents at the Transit Center. The incidents resulted in eight (8) arrests. The arrests ranged from fighting, weapons, arson, soliciting, and warrants. Akron Fire and EMS responded to the Transit Center on (5) occasions to assist passengers with medical issues

Upcoming Events

Quentin Wyatt will be attending the American Public Transportation Association's Risk Management Seminar June, 2016 in Albany, NY.

METRO will hosting the OPTA Security Committee meeting in July, 2016.



Human Resources Committee

June 20, 2016



TO: Richard Enty, Executive Director
Saundra Foster, Board President,
and All Other Board Members

FROM: Human Resources

RE: May 2016 Human Resources Report

During May 2016, there was one (1) voluntary termination of employment (*retirement*) at METRO RTA. We also welcomed two (2) new employees in our Customer Services Department.

METRO employees participated in 3,189.75 training hours during the month of May 2016.

<u>*OSHA Recordable Rate</u>		<u>**DART Rate</u>	
2015 YTD	15.43	2015 YTD	8.96
2016 YTD	3.64	2016 YTD	3.16

*OSHA – Occupational Safety & Health Administration

**DART – Days Away, Restricted Transfer

During the Month of May 2016, there were no reports of work-related injuries requiring medical treatment.

Upcoming Events

For the month of July, HR Days in the Bullpen will be held on July 14th and at the RKP Transit Center on July 21st with the monthly theme of “Patriotic – US Trivia”.

The HR Department is hosting the OPTA Regional HR Committee meeting in July.

The Annual METRO RTA Picnic was a huge success! Employees, family members and board members enjoyed great food, music, games and fellowship. The H.R. Department graciously thanks everyone that volunteered and helped in any way to make it such a grand event!



HUMAN RESOURCES MONTHLY REPORT
METRO REGIONAL TRANSIT AUTHORITY
May 31, 2016

CURRENT MONTH	LAST MONTH	% CHANGE		CURRENT MONTH	LAST YEAR MAY 2015	% CHANGE
400	398	0.50%	TOTAL EMPLOYEES	400	386	3.63%
263	263	0.00%	TOTAL OPERATORS	263	253	3.95%
224	224	0.00%	FULL-TIME OPERATORS	224	226	-0.88%
1	1	0.00%	EXTRA BOARD FILL-IN	1	1	0.00%
38	38	0.00%	SPECIAL SERVICE OPS	38	26	46.15%
33	33	0.00%	MECHANICS	33	35	-5.71%
17	17	0.00%	VEHICLE SERVICE	17	14	21.43%
70	70	0.00%	SALARIED STAFF	70	67	4.48%
17	15	13.33%	OFFICE PERSONNEL	17	17	0.00%
154	153	0.65%	MALE NON-MINORITY	154	154	0.00%
106	106	0.00%	MALE MINORITY	106	98	8.16%
40.77%	40.93%	-0.38%	% MINORITY	40.77%	38.89%	4.83%
71	71	0.00%	FEMALE, NON-MINORITY	71	70	1.43%
69	68	1.47%	FEMALE, MINORITY	69	63	9.52%
49.29%	48.92%	0.75%	% MINORITY	49.29%	47.37%	4.04%
43.75%	43.72%	0.07%	TOTAL MINORITY	43.61%	41.71%	4.56%
35.00%	34.92%	0.22%	TOTAL FEMALE	34.84%	34.46%	1.10%

CURRENT MONTH	LAST YEAR May-15	% CHANGE		Y-T-D 2016	Y-T-D 2015	% CHANGE
2	3	0.00%	NEW HIRES	19	17	11.76%
1	2	0.00%	TERMINATIONS	7	9	-22.22%
0	0		INVOLUNTARY TERM	0	4	
1	2		VOLUNTARY TERM	7	5	
0	0	0.00%	PROMOTIONS	1	0	0.00%
0	0	0.00%	TRANSFERS	2	0	0.00%
0	6	-100.00%	ON-THE-JOB INJURIES	3	35	-91.43%
0	6	-100.00%	# WORKERS COMP CLAIMS	3	35	-9.00%
5	3	0.00%	SIC/ACC CLAIMS	30	19	57.89%
6.53%	6.26%	4.31%	% OP ABSENTEEISM	6.58%	6.51%	1.08%
3,189.75	1,198	166.20%	# TRAINING HOURS	8,567.25	7,894	8.54%
4.46%	1.79%	-95.54%	% TRAINING/WORKING HRS	2.50%	2.35%	6.18%
71,513	67,096	6.58%	TOTAL WORKING HOURS	343,353	336,453	2.05%

**TRAINING HOURS
MAY 2016**

CUSTOMER SERVICE

CUSTOMER SERVICE/SERVICE EXCELLENCE TRAINING 48.25

OPERATIONS

RETURN TO WORK TRAINING 8.00
NEW OPERATOR TRAINING 2,352.00

MAINTENANCE

AMEREX FIRE SUPPRESSION & METHANE DETECTION 8.00
ENGINE REPAIR (VARIOUS EMPLOYEES) 18.00
TROUBLESHOOTING (VARIOUS EMPLOYEES) 33.50
STEERING & SUSPENSION (VARIOUS EMPLOYEES) 13.00
BRAKE AND ELECTRONIC REPAIR 41.75
BODY SHOP 96.50
EXHAUST REPAIR 10.50
WHEELCHAIR RAMP REPAIR 0.50
INSPECTIONS 22.75
HVAC REPAIR 58.00
VEHICLE SERVICE TRAINING 480.00
DRIVE AXLE 9.00

TOTAL FOR MAY 2016 3,189.75

YEAR-TO-DATE TOTAL FOR 2016 8,567.25

Other

METRO REGIONAL TRANSIT AUTHORITY
MONTHLY ATTENDANCE / LABOR

MTD 2016	MTD 2015	(VAR)	MAY	YTD 2016	YTD 2015	(VAR)
0	0	#N/A	NO PHYSICAL	0	6	#N/A
10	13	-23.1%	RANDOM	53	64	-17.2%
212	171	24.0%	FMLA	1,071	981	9.2%
41	19	115.8%	TEMP ASSIGN	189	95	98.9%
260	200	30.0%	SICK	1,422	1,047	35.8%
70	62	12.9%	PERS LV	389	392	-0.8%
19	23	-17.4%	LOA	50	51	-2.0%
3	4	-25.0%	TRADE	10	10	0.0%
9	2	350.0%	BIRTHDAY	39	28	39.3%
4	6	-33.3%	UNION BUS	71	62	14.5%
0	13	#N/A	SUSPENSION	80	40	100.0%
10	14	-28.6%	FUNERAL LV	49	51	-3.9%
2	0	#N/A	JURY DUTY	11	2	450.0%
0	0	#N/A	REPORT OFF	0	0	#N/A
0	0	#N/A	TRADE, UNION	0	0	#N/A
0	0	#N/A	OK OFFICE	10	15	-33.3%
0	0	#N/A	LICENSE EXP	0	0	#N/A
0	0	#N/A	EXCUSED	0	0	#N/A
2	1	100.0%	WITNESS TIME	4	1	300.0%
5	13	-61.5%	ADT POST ACCIDENT	8	21	-61.9%
0	0	#N/A	TRANSIT AMBASSADOR	0	0	#N/A
0	72	#N/A	TRANSITIONAL WORK	116	366	-68.3%
647	613	5.5%		3,572	3,232	10.5%
26	17	52.9%	MISS OUTS	84	80	5.0%
4,366	4,646	-6.0%	UNSCHEDULED OT	21,839	22,668	-3.7%
405	403	0.5%	SCHEDULED OT	1,952	2,039	-4.3%
201	171	17.5%	PAD TIME	951	812	17.1%
56	7	700.0%	MINIMUM DAILY GUAR	291	60	385.0%
25,717	24,570	4.7%	PLATFORM LINE TIME	129,215	126,048	2.5%
9,629	9,450	1.9%	SCAT PLATFORM TIME	47,762	49,192	-2.9%
1,145	1,160	-1.3%	DEADHEAD TRAVEL	15,955	6,056	163.5%
92	163	-43.6%	BOE PLT	528	358	47.5%
41,838	41,378	1.1%	TOTAL LABOR	212,494	211,166	0.6%
10.44%	11.23%		UOT/LABOR	10.28%	10.73%	
21	20	WKDYS	TRIPS CHECKED	523	889	
5	5	SUN	TRIPS ON TIME	451	775	
4	5	SAT	% ON TIME TRIPS	86.23%	87.18%	
2,695	2,695	METRO	PULL OUT PERFORMANCE	1,925	1,780	SCAT
0	5	LATE		88	44	LATE
100.00%	99.81%	% ON TIME		95.43%	97.53%	% ON TIME