



Board of Trustees
Committee Meetings &
Board Packet
January 27, 2016

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TO: Sandra M. Foster, President and all other Board Members

FROM: Richard M. Enty, Executive Director/Secretary-Treasurer

DATE: January 21, 2016

RE: MONTHLY UPDATE

Month	Cash Sales Tax 2014	Cash Sales Tax 2015	Cash Sales Tax 2016	OVER (UNDER)	Percent
Jan	3,269,410.04	3,581,215.27	3,841,753.97	260,538.70	7.28%
Feb	3,453,521.03	3,528,319.09		(3,528,319.09)	-100.00%
Mar	4,332,293.03	4,487,866.45		(4,487,866.45)	-100.00%
Apr	3,020,739.28	3,133,426.60		(3,133,426.60)	-100.00%
May	3,002,621.18	3,109,527.19		(3,109,527.19)	-100.00%
Jun	3,504,378.71	3,801,088.04		(3,801,088.04)	-100.00%
Jul	3,589,732.56	3,640,092.96		(3,640,092.96)	-100.00%
Aug	3,592,300.74	3,757,991.65		(3,757,991.65)	-100.00%
Sep	3,756,672.68	3,902,861.21		(3,902,861.21)	-100.00%
Oct	3,221,156.82	3,640,575.90		(3,640,575.90)	-100.00%
Nov	3,690,096.44	3,818,020.13		(3,818,020.13)	-100.00%
Dec	3,735,615.23	3,789,375.25		(3,789,375.25)	-100.00%
Total	42,168,537.74	44,190,359.74	3,841,753.97	(40,348,605.77)	-91.31%
	2014	2015	2016		
Jan - Jan	3,269,410.04	3,581,215.27 9.54%	3,841,753.97 7.28%	260,538.70	

January 2016 receipts continue the steady growth in sales tax revenue with a 7% increase over January 2015. Historically: January 2015 was 9.5% higher than the prior January; January 2014 receipts were 4.5% higher than January 2013. According to Greater Cleveland Automobile Dealer’s Association, strong December 2015 auto and truck sales were experienced in a 21-county area, with low gasoline prices being a major influence. In Summit County new vehicle sales for the year hit 25,418, up 1.4% according to Northeast Ohio Automobile Dealers Association. December 2015 sales in our county totaled 2,060, up 8% from December 2014. Used vehicle sales in Summit County rose to 37,066 in 2015, up 2.7% over 2014. METRO ridership reflects these trends.

The following resolutions will be presented at the upcoming Board meeting.

<u>Committee</u>	<u>Resolution Number</u>	<u>Authorizing</u>
Finance	2016-01	Disposal of Assets
Finance	2016-02	Appointing Trustees to the NEORide C.O.G.
Finance	2016-03	Purchase of Up to Eight New Buses from Gillig Corp.
Finance	2016-04	Budget/Appropriation for Calendar Year 2016
Finance	2016-05	Contract with County of Summit Board of Developmental Disabilities and Weaver Industries for Cleaning of the Robert K. Pfaff Transit Center
Human Resources	2016-06	Early Retirement Incentive for METRO Non-Union Staff For the Period April 1, 2016 through December 31, 2017

Leadership Team Update

Safety

During 2015 METRO experienced extremely harsh weather at the outset of the year which contributed to slightly higher employee injuries and preventable accidents compared with prior years. With the addition of a safety and security professionals to the Human Resources Department, the recently-completed annual safety meetings focused on distracted driving and operator security, and the recently-started operator refresher classes, the number of injuries and preventable accidents should begin going down in coming months.

In third quarter 2015 METRO underwent a peer review of its safety management procedures conducted by two American Public Transportation Association (APTA) safety experts from Los Angeles and Lexington, KY. The focus of this audit, which I requested, was to evaluate METRO's Safety Management Program

- 1) As measured against APTA industry-developed resources and standards;
- 2) As a "readiness assessment" in preparation for a three-year APTA Bus Audit Program; and
- 3) As a "readiness assessment" in preparation for regulatory requirements of MAP-21

The audit final report was received December 22nd and is attached. METRO was commended for the level of teamwork devoted to safety and creating a strong safety culture through awareness and recognition of accomplishments. We also received a number of safety improvement recommendations that staff will be prioritizing and incorporating into our goals for 2016 and beyond. This was a very positive review which will establish benchmarks for continued improvement and reviews as part of APTA's Bus Audit Program.

Federal Transportation Funding Law

As you may know late last year Congress successfully accomplished a new Federal transportation funding bill that President Obama signed into law on December 4th. The Fixing America's Surface Transportation (FAST) Act, is a five-year authorization for surface transportation programs, fully funded through September 2020. The total authorized funding for Federal Transit Administration (FTA) programs increases to \$11.789 billion in Fiscal Year (FY) 2016 and rises to \$12.592 billion by FY 2020, or \$61.113 billion over the life of the bill. This represents a 10.23 percent increase in year one, and 17.74 percent by FY 2020. The General Fund portion of the authorization increases by 16.28 percent in FY16 and remain flat for the remainder of the Authorization bill.

This is the first long-term surface transportation authorization since SAFETEA-LU was passed in 2005 ten years ago. While funding was increased for states and transit systems over the prior bill, it is unclear whether the AMATS region and METRO will receive an increase in federal funding. That's because the Section 5307 - Urbanized Area Formula Program and the Section 5339 - Bus/Bus Facilities Program, which are the two programs used most by METRO, have their funds apportioned to urbanized areas based on population, population density, and other factors associated with transit service and ridership. Most importantly, though, is that the Federal government has prioritized longer-term investment in public transit and transportation infrastructure, through this new law.

General Updates

Avail System implementation – The project continues with contractor staff being at METRO the week of January 25th to test the latest upgrades to the system. If all goes well they will start the 30 day final test of the system, meaning that project completion would be very near. Avail will provide additional training the week of Feb 1st.

Transit Network Update – This initiative is progressing with the Leadership Team preparing to review prior research on customer preferences from the 2012 Transit Master Plan as well as the 2013 On Board Survey. Planning is preparing a Project Management Plan for this project to describe the tasks, internal and external stakeholder engagement, and schedule, and we expect to bring that back to the Leadership Team and the Board for review and comment before we launch it. The Board has already seen the preliminary schedule and draft guiding principles and will be updated when there is additional information to provide. As Planning has lost Clinton Cooper, our GIS Planner and key team member, we are recruiting to replace him, but the project schedule may require some adjustment.

New Bus Stop Signs – In 2015 METRO completed the installation of approximately 2,300 new bus stop signs that include a unique stop ID number for each stop, plus the routes serving each stop. Advertising is helping inform our riders how to use the stop ID to obtain real time schedule information, and we are seeing over 1,000 customers using those AVL functions daily. There are some final steps still underway to cut off extra post height on the first few routes, and to adjust some of the sign locations in response to requests from local jurisdictions.

New Bus Shelters – In 2015 we installed 17 new bus shelters in high ridership locations and one old worn out shelter was replaced. We have 30 more shelters on order for installation in 2016 at high ridership locations. Installation designs for each location are being prepared by GPD for review by METRO and affected municipalities.

The Operations Department reports for December 2015:

- Training Hours 118
- November 30th thru December 2nd Operator Vacation Sign Up
- December 8-10, 15-17- Supervisor refresher training on ADA updates
- December 31- First Night Akron - 20th year that METRO has provided transportation for this event

The Maintenance Department reports:

- SCAT Bus Canopy Project - Erection of steel framing on the south side of the building has begun; work has slowed due to weather.
- CNG Public Fueling Station – Pre-Construction meeting is scheduled for 1-22-2016; additional storage vessels being installed to current station 1/21/16.
- Delivery status of new SCAT vehicles – Twenty vehicles are on the property being prepped for service (fareboxes, radios, Ecolane tablets, decaling etc...). Anticipate releasing for revenue service starting mid-February.
- MCI Coach Rehabilitation – MCI anticipates being completed with both coaches, 2005 and 2006, by the end of February 2016. Delivery will be contingent on our acceptance/approval of work.

The Customer Service Department Reports on December 2015 Highlights along with Year-End Highlights for Paratransit and Customer Service:

- Paratransit Passengers Transported in December 2015: 22,562
 - Over 5.4% increase over November 2015 passengers transported
 - Nearly 1% increase over December 2014 passengers transported
 - Nearly 23% increase over December 2013 passengers transported
 - Over 33% increase over December 2012 passengers transported
- Paratransit Passengers Transported in calendar year 2015: 268,927
 - Nearly 6% increase over calendar year 2014 passengers transported
- On Time Performance for December 2015: 95% METRO & 94% TL
- Care Center Calls Answered in December 2015: 35,829
- Care Center Calls Answered in calendar year 2015: 416,326
 - Nearly 5% increase over calendar year 2014 calls answered

The Customer Service Department Reports – continued

- ADA/SCAT Temporary/D&S Applications Processed in December 2015: 186
- Wheelchair Weight & Inspections Performed by Mobility Specialists/Travel Trainers in December 2015: 39
 - Nearly a 19% increase over calendar year 2014 passengers in mobility devices met with

2015 Highlights The Customer Service Department Reports

- **AUDITS:** Successful audits by Direction Home (formerly Area Agency on Aging) for the Title III contract and Department of Job & Family Services (DJFS) for the NET contract.
- **2015 SURVEY OF PARATRANSIT PASSENGERS:** A survey was created identifying 3,512 unique passengers in a five month period. Responses were gathered from 354 passengers, making the survey statistically accurate (10%). The questions asked and the results follow:
 - How satisfied are you with your METRO Paratransit Servicers Overall? 24.36% Extremely Satisfied/46.74% Very Satisfied/27.48% Satisfied and 1.42% unsatisfied.
 - We asked what modes of transportation they used the most: 95.48% SCAT/13.28% ADA/13.84% NET/1.69% Call-A-Bus/17.8% Line Service/ 5.08% Personal Car/51.98% Family or Friend/5.65% Other paid provider
 - When asked if our reservation hours met their needs: 95.2% Yes/4.8% No
 - When asked if our service hours meet their needs: 86.78% Yes/13.22% No
 - Would you like to increase your independence and learn to ride line service? 5.65% Yes/94.35% No
- **OPTA PARATRANSIT PEERS COMMITTEE:** Bambi Miller and Mike Davis are the Co-Chairs of our Ohio Peers Committee, which meets quarterly and communicates with best practices and questions regularly. This is a highly functioning group and serves the best interests of public transportation, line service and paratransit, as well as line service and paratransit passengers in Ohio.
- **MOBILITY CERTIFICATION & ELIGIBILITY ADMINISTRATOR:** We repurposed an existing position and created the Eligibility Administrator position. Nykia Walker has performed above expectations in controlling the application procedure. Applications for SCAT Temporary/ADA/D&S are processed within days, rather than weeks, thus serving our constituents far more efficiently.
- **SERVICE EXCELLENCE:** I designed an extensive Customer Service program and made the initial roll out to Customer Service as a beta test. I have added additional layers to the program throughout the year and will continue to tweak the program so that it can be adapted in other departments, as part of our Core Value program for METRO.
- **GROUP TRAVEL TRAININGS:** Provided to residents from AMHA buildings and Senior Housing buildings throughout the area, Stark State College, UA Nursing School, Group Home Bus

Orientation, Green High, Garfield High, Barberton Middle School, Battered Women's Shelter Staff, AARP Event, International Institute, PCS (APS) Training, World Relief Staff Training, Girl Scouts, CFLE Class, as well as individuals.

- **PRESENTATIONS/EVENTS:** Between our Mobility Specialists, Customer Service Management and our Customer Service team and our Marketing & Communications Department, we represented METRO at over one hundred community events, including Orientation Meetings with the International Institute, Stark State College, The Laura Williams Dunlop Memorial Stand Down for Homeless Veterans, APTA Call Center Challenge Actor, Judge and MC for the APTA event, Senior Safari at the Akron Zoo, various Senior Days and Fairs, Fairlawn Chamber functions, AMHA and Senior Housing Fairs and Meetings, Touch-A-Truck, Senior Olympics, AMHA ADA Hearings, Elder Abuse Committee meetings, Green's Boettler Park Fair, various DJFS Committee meetings, The Akron Blind Center events and meetings, OPTA meetings, APTA meetings, Back Pack Adventure at the Akron Zoo, Public School Fairs, Safety Town, Haven of Rest Community Picnic, Oktoberfest, Bridgestone Sustainability Fair, Barberton's Cherry Festival, Tallmadge Community Expo, Cuyahoga Falls Community Expo at the Nat, Summit Up, Highland Square Fest, Head Start School Readiness events, as well as travel training information tables for our own Operators.
- **SUCCESSFUL BIDS & CONTRACTS MANAGED:** We were a successful bidder on the Department of Job & Family Services Non-Emergency Transportation (NET) contract for 2016-2017. We continue to manage the FY 2015 contract for the NET program, as well as the Title III contract through Direction Home.
- **INTERNAL DEVELOPMENT TRAININGS PROVIDED:** Our employees took part in various webinars including, various ADA Webinars, AVL Training, through NEOTT information on working and training with deaf and hearing impaired individuals, Pedestrian Safety Action Plan Webinar; Pedestrian Safety Education, various Customer Service videos and webinars, Easter Seals Minimizing Challenges training, ESPA Travel Training for Student Success part I and II, Ask the Expert: Nate Neeley travel training coordinator for Chicago public schools, MTM Safety First, NEOTT's street crossing presentation and presentation about the Juvenile Court System, Senior and Older Adults training, Military and Veterans training, Customers with Physical Disabilities training, as well as our internal Safety Meetings.
- **PROGRAMS MANAGED THROUGH METRO'S PARATRANSIT OPERATION IN CUSTOMER SERVICE:** We added Call-A-Bus in Green to our compliment of programs, which include ADA, SCAT Senior, SCAT Temporary, Title III through Direction Home, the Non Emergency Transportation Program through The Department of Job & Family Services, the Foster Grandparent Program through Akron Summit Community Action (ASCA), trips for Summit DD clients served to premium sites, Group Trips, Adult Day Care Programs with Catholic Charities (formerly known as CYO) and Alternative Solutions, Project Search school to work transition program, and Call-A-Bus in the Northern County.

METRO Board & *Leadership Team* Performance Dashboard

	Performance Area	Metric	Value				Status				2015		
			Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Goal		
Culture	Operationalizing Core Values	Implementation of milestones and progress										On Track ● Issues ○	
	Employee satisfaction	Survey criteria benchmark 2014-15 Metrics established in 2015											
Human Capital	Employee satisfaction	Retention/turnover versus previous year											
		Employee development - training hours/employee	13.61	11.85	11.00	18.01	●	●	●	●		10.0	
		Employee development - Professional development metric										NA	
Operational Excellence	Ridership Growth	1% or > fisc.-resp. trip growth	-4.79%	-4.76%	-0.05%	-0.49%	○	○	○	○		1.0%	
	Fiscal Responsibility	Budget vs Actual (Adherence)	-6.20%	-1.47%	6.17%	3.57%	●	●	○	○		< 0	
	Safety Performance	Preventable accidents/100,000 Revenue miles - Line Service		0.69	1.06	1.14	1.04	●	○	○	○		0.75
		Preventable accidents/100,000 Rev. Mi. - SCAT		0.46	1.24	1.00	0.74	●	○	○	●		0.75
		Total number of injuries * 200,000 / number of work hours (last 12 months)		9.01	9.07	9.21	8.48	○	○	○	○		5.0
	Reliability	On-time perf. - Line Service		88.0%	88.0%	86.0%	86.6%	○	○	○	○		90%
		On-time perf. - SCAT		92.0%	93.0%	94.6%	93.6%	●	●	●	●		90%
		Roadcalls - Line Serv./100K mi.		22.50	20.80	18.47	17.41	○	○	○	○		16.5
		Roadcalls - SCAT/100K mi.		4.17	5.60	2.76	2.30	○	○	○	●		2.4
	Efficiency	Passengers / Mile - Line Service		1.20	1.20	1.30	1.20	○	○	●	○		1.3
		Passengers / Mile - SCAT		0.20	0.20	0.20	0.19	●	●	●	●		0.1
		Pass./ Mi. - Purch. Transp.		0.17	0.16	0.16	0.15	●	○	○	○		0.17
		Pass. / Hr. - Line Service		15.20	15.90	16.96	16.40	○	○	○	○		17.5
		Pass. / Hour - SCAT		2.40	2.50	2.56	2.50	●	●	●	●		2.1
		Pass. / Hr. - Purch. Transp.		2.30	2.20	2.35	2.25	●	●	●	●		2.0
		Cost / Mile - Line Service		\$8.20	\$8.50	\$9.10	\$9.24	●	●	○	○		\$8.75
		Cost / Mile - SCAT		\$4.30	\$5.30	\$5.72	\$5.72	○	○	○	○		\$4.10
		Cost / Mile - Purch. Transp.		\$3.60	\$3.60	\$3.61	\$3.58	●	●	○	●		\$3.60
		Cost / Hr - Line Service		\$107.84	\$114.71	\$118.60	\$125.38	●	○	○	○		\$111.11
	Cost / Hour - SCAT		\$64.01	\$73.91	\$80.07	\$75.84	○	○	○	○		\$62.00	
Cost / Hour - Purch. Transp.		\$48.99	\$49.48	\$51.86	\$52.63	●	●	●	○		\$52.00		
		Survey results compared to previous year										NA	
Service Excellence	Customer satisfaction	Implementation of Marketing and Stakeholder engagement plan										NA	
Stakeholder Engagement	Community outreach	High-Value Project Progress										NA	

**MONTHLY BOARD COMMITTEE MEETING AGENDAS
VERNON LANE ODOM BOARD ROOM
WEDNESDAY, JANUARY 27, 2016
8:00 A.M.**

8:00 A.M. FINANCE COMMITTEE MEETING

- 1) January 2016 Finance Report
- 2) Resolution 2016-01 Disposal of Assets
- 3) Resolution 2016-02 Appointing Trustees to the NEORide C.O.G.
- 4) Resolution 2016-03 Purchase of Up to Eight New Buses from Gillig Corp.
- 5) Resolution 2016-04 Budget/Appropriation for Calendar Year 2016
- 6) Resolution 2016-05 Contract with County of Summit Board of Developmental Disabilities and Weaver Industries for Cleaning of the Robert K. Pfaff Transit Center

8:10 A.M. MARKETING AND SERVICE PLANNING COMMITTEE MEETING

- 1) December 2015 Performance Report Q & A
- 2) Marketing Update

8:15 A.M. RAIL OPERATIONS COMMITTEE MEETING

- 1) Akron Secondary Reactivation
- 2) Rail Visioning

8:20 A.M. SAFETY COMMITTEE MEETING

- 1) December 2015 Safety Report Q & A
- 2) APTA METRO Safety Program Management Peer Review Q & A

8:25 A.M. HUMAN RESOURCES COMMITTEE MEETING

- 1) December 2015 HR Report Q & A
- 2) Resolution 2016-06 Early Retirement Incentive for METRO Non-Union Staff For the Period April 1, 2016 through December 31, 2017
- 3) Executive Session to Discuss Personnel Matters

8:50 A.M. ADJOURN

**MONTHLY BOARD MEETING AGENDA
VERNON LANE ODOM BOARD ROOM
WEDNESDAY, JANUARY 27, 2016
9:00 A.M.**

ITEM 1: CALL TO ORDER:

ITEM 2: AUDIENCE PARTICIPATION:

Any individual or representative of a group may take two (2) minutes to address the Board on any topic on the agenda. Anyone desiring more time than provided herein, shall notify the Secretary-Treasurer by the Wednesday preceding the Board meeting so that he/she may be placed on the agenda for a maximum of five (5) minutes. METRO's Board Meetings are held the last Wednesday of the month as stated within Resolution 2013-46 unless otherwise noted.

ITEM 3: RECOGNITION:

Ronnie Lee – 30 Years Safe Driving
Michael Lawrence – 20 Years Safe Driving

ITEM 4: BOARD MINUTES:

*Approval of Board Meeting Minutes of December 16, 2015

ITEM 5: COMMITTEE REPORTS & RESOLUTIONS:

Finance Committee

Chair Report

*Resolution 2016-01 authorizing the disposal or transfer of certain assets owned by the METRO Regional Transit Authority.

*Resolution 2016-02 appointing trustees to the "NEORide" Council of Government.

*Resolution 2016-03 authorizing the purchase of up to eight buses from GILLIG for a 2018 delivery.

* Resolution 2016-04 authorizing a budget/appropriation measure for the calendar year 2016.

*Resolution 2016-05 authorizing a contract with the COUNTY OF SUMMIT BOARD OF DEVELOPMENTAL DISABILITIES (CSBDD), Weaver Industries (Weaver) and METRO Regional Transit Authority (METRO) for the general cleaning of the Robert K Pfaff Transit Center.

Marketing & Service Planning Committee

Chair Report

Rail Operations Committee

Chair Report

Safety Committee

Chair Report

Human Resources Committee

Chair Report

*Resolution 2016-06 authorizing an Early Retirement Incentive (ERI) for non-union staff.

ITEM 6: OTHER BUSINESS:

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ITEM 7: OFFICERS' REPORT:

- President
- Executive Director

ITEM 8: EXECUTIVE SESSION

ITEM 9: CALL FOR ADJOURNMENT:

***Denotes items that need approval of the Board
Next scheduled meeting – February 24, 2016**

**METRO RTA
BOARD MINUTES
WEDNESDAY, DECEMBER 16, 2015**

Trustees Present: Sandra Foster, David Prentice, Scott Meyer, Renee Greene, Stephan Kremer, Elizabeth Britton, Charles Rector, Jack Hefner

Trustees Absent: Heather Heslop Licata, Will Lutz, Robert De Journett, Nicholas Fernandez

Staff Present: Dean Harris, Richard Enty, Kris Liljeblad, Chris Hoffer, Alex Harnocz, Jamie Saylor, Mike Davis, De Havilland McCall, John Sutherland, Claire Merrick, Robin Miller, Phil Richardson, Molly Becker, Quentin Wyatt, and Yvonne Briggs

Guests Present:

CALL TO ORDER

Ms. Foster called the meeting to order at 9:00 a.m.

AUDIENCE PARTICIPATION

None

RECOGNITION

Ynez Young - Star Performer/Clerk
Melissa Barna – Star Performer. Specialist

Star Performers displaying METRO’S Core Values:
Ynez Young, Melissa Barna, and Shannon Briggs

All these Customer Service employees were recognized for the way they help our customers every day. They were selected on the recommendation of their peers. They had their pictures taken with Mr. Enty, Executive Director, Ms. Bambi Miller, Customer Service Director, and Ms. Laura Adkins, Call Center Supervisor. METRO appreciated the good work they all do.

APPROVAL OF MINUTES

Ms. Foster asked for a motion to approve the October 28, 2015 minutes. Mr. Kremer made a motion for approval, seconded by Ms. Greene. The minutes were unanimously approved by the Board.

FINANCE COMMITTEE

Mr. Meyer said the Finance Committee did meet. The Finance Report for October, 2015 was reviewed at the Committee meeting and everything appeared to be in order.

Resolution 2015-35 authorizing a change order with C. T. Taylor for construction of an addition to the South Bus Barn as part of their Construction Management at Risk contract was presented for approval. Mr. Meyer made a motion for approval, seconded by Mr. Kremer. Resolution 2015-35 was unanimously approved by the Board.

Resolution 2015-36 authorizing the Executive Director to make an award of a one (1) year contract for the purchase of UltraLow Sulfur Diesel Fuel for 2016 was presented for approval. Mr. Meyer made a motion for approval, seconded by Mr. Hefner. Resolution 2015-36 was unanimously approved by the Board.

Resolution 2015-37 authorizing a contract with the DOWNTOWN AKRON PARTNERSHIP (DAP) and METRO for the cleaning and safety along Main Street and the RKP Transit Center was presented for approval. Mr. Meyer made a motion for approval, and asked staff to review this program. The Resolution was seconded by Mr. Hefner. Resolution 2015-37 was unanimously approved by the Board.

Resolution 2015-38 authorizing a budget/appropriation measure for the calendar year 2016 was presented for approval. Mr. Meyer said after reviewing the Budget, the Board was only willing to authorize an \$8 million Budget to cover expenses until February 2016.

The Resolution was tabled and a new Resolution 2015-38A will be presented for approval after further review.

MARKETING AND SERVICE PLANNING COMMITTEE

The Marketing and Service Planning Committee did meet. Updates of the plans for route changes were presented by the Planning Department. Updates from the Communication Department were presented by Ms. Molly Becker.

RAIL OPERATIONS COMMITTEE

Mr. Kremer said the Rail Committee did meet and there was discussion on future plans for Rail. No action was necessary.

SAFETY COMMITTEE:

Mr. Prentice reported the committee did meet and updates were given on the report. No further action necessary.

HUMAN RESOURCES

The Human Resources Committee did meet and an update of activities was provided.

OTHER BUSINESS

Resolution 2015-39 establishing the following monthly meeting dates for the Board of Trustees of the METRO Regional Transit Authority was presented for approval. Ms. Foster made a motion for approval, seconded by Mr. Hefner. Resolution 2015-39 was unanimously approved by the Board.

OFFICERS' REPORT

President:

- Ms. Foster said she was not against the 2016 Budget but said further clarification was necessary before it could be approved.

Executive Director:

- Mr. Enty introduced Jarrod Hampshire, the new Maintenance Director,
- The Maintenance Department just completed their inventory and there was only a .22% variance.

EXECUTIVE SESSION:

The Board entered into Executive Session to discuss personnel matters at 9:35a.m.

ROLL CALL

Ms. Foster	Yes
Mr. Meyer	Yes
Stephan Kremer	Yes
Mr. Prentice	Yes
Mr. Hefner	Yes
Ms. Greene	Yes
Ms. Britton	Yes
Mr. Rector	Yes

ADJOURNMENT

There being no other business to come before the Board, the meeting was adjourned at 9:35 a.m.

CERTIFICATE OF COMPLIANCE

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

**SAUNDRA M. FOSTER
PRESIDENT**

**RICHARD M. ENTY, EXECUTIVE
DIRECTOR/SECRETARY-TREASURER**

Finance Committee

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CONSOLIDATED INCOME STATEMENT REPORT
SCHEDULED & SCAT SERVICES
METRO Regional Transit Authority

December-15

CURRENT MONTH				YEAR TO DATE						
ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE	REVENUES	ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE	YTD % CHANGE	
439,338	399,500	414,848	10.0%	Passenger Fares	4,428,054	4,952,000	4,941,683	-10.6%	-10.4%	
19,680	35,000	33,810	-43.8%	Advertising Revenue	417,915	425,000	443,133	-1.7%	-5.7%	
<u>459,018</u>	<u>434,500</u>	<u>448,658</u>	<u>5.6%</u>	Total Operating	<u>4,845,969</u>	<u>5,377,000</u>	<u>5,384,816</u>	<u>-9.9%</u>	<u>-10.0%</u>	
-8,812	44,600	2,198	-119.8%	Non-Transportation	953,041	542,000	297,146	75.8%	220.7%	
3,984	5,000	4,990	-20.3%	Rail Related Revenue	61,812	58,000	94,725	6.6%	-34.7%	
				Local Subsidy						
3,880,172	3,340,000	3,617,027	16.2%	METRO Tax	44,896,182	42,922,000	42,905,147	4.6%	4.6%	
119,194	59,500	43,781	100.3%	Local Contracted Services	809,188	451,500	545,527	79.2%	48.3%	
10,758	16,000	14,914	-32.8%	State Subsidy	177,512	200,000	251,223	-11.2%	-29.3%	
65,515	0	0	#DIV/0!	Federal Subsidy	4,243,338	4,137,977	4,826,204	2.5%	-12.1%	
<u>4,529,829</u>	<u>3,899,600</u>	<u>4,131,568</u>	<u>16.2%</u>	TOTAL REVENUES	<u>55,987,042</u>	<u>53,688,477</u>	<u>54,304,788</u>	<u>4.3%</u>	<u>3.1%</u>	
				EXPENSES						
2,558,429	2,181,284	1,965,591	17.3%	Wages and Salaries	20,586,041	20,448,072	19,024,349	0.7%	8.2%	
1,221,154	967,085	1,182,024	26.3%	Fringe Benefits	12,118,203	10,758,408	10,086,226	12.6%	20.1%	
175,413	219,548	249,686	-20.1%	Services	2,516,684	2,676,198	2,712,750	-6.0%	-7.2%	
146,866	258,725	278,127	-43.2%	Materials and Supplies	2,764,074	3,091,300	2,748,636	-10.6%	0.6%	
202,500	252,250	242,746	-19.7%	Fuel	2,683,857	3,301,000	2,996,525	-18.7%	-10.4%	
98,586	67,400	96,783	46.3%	Utilities	913,740	776,100	691,099	17.7%	32.2%	
132,012	119,900	15,572	10.1%	Casualty and Liability	1,262,850	1,441,000	1,268,181	-12.4%	-0.4%	
125,008	78,800	68,736	58.6%	Purchased Transportation	1,229,441	950,000	807,710	29.4%	52.2%	
76,048	59,480	32,150	27.9%	Other Expenses	560,366	691,900	611,397	-19.0%	-8.3%	
<u>4,736,016</u>	<u>4,204,472</u>	<u>4,131,415</u>	<u>12.6%</u>	TOTAL OPERATING EXPENSES	<u>44,635,256</u>	<u>44,133,978</u>	<u>40,946,873</u>	<u>1.1%</u>	<u>9.0%</u>	
<u>(206,187)</u>	<u>(304,872)</u>	<u>153</u>	<u>-32.4%</u>	NET INCOME (LOSS) Before Depreciation	<u>11,351,786</u>	<u>9,554,499</u>	<u>13,357,915</u>	<u>18.8%</u>	<u>-15.0%</u>	
3,047	3,047	3,047	0.0%	Depreciation Operating	36,563	36,563	41,690	0.0%	-12.3%	
755,870	755,870	718,286	0.0%	Depreciation Capital	8,591,775	8,591,775	9,188,414	0.0%	-6.5%	
5,494,933	4,963,389	4,852,748	10.7%	TOTAL EXPENSES	53,263,594	52,762,316	50,176,977	1.0%	6.2%	
<u>(965,104)</u>	<u>(1,063,789)</u>	<u>(721,180)</u>	<u>9.3%</u>	NET INCOME (LOSS) After Depreciation	<u>2,723,448</u>	<u>926,161</u>	<u>4,127,811</u>	<u>194.1%</u>	<u>-34.0%</u>	

FRINGE BENEFITS
METRO Regional Transit Authority
Dec-15

CURRENT MONTH					YEAR TO DATE			
ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE	FRINGE BENEFITS	ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE
323,943	341,844	292,603	-5.2%	P E R S	3,982,892	4,177,516	3,723,521	-4.7%
473,931	313,483	544,481	51.2%	HOSP-MEDICAL	4,851,536	3,761,860	3,907,247	29.0%
12,300	6,139	6,182	100.4%	DENTAL	111,073	73,668	71,682	50.8%
1,800	2,243	2,086	-19.8%	LIFE-INS	25,675	27,188	25,128	-5.6%
0	413	227	0.0%	UNEMPLOYMENT	10,365	5,000	1,974	107.3%
41,055	32,353	(100,000)	26.9%	W. COMPENSATION	760,698	385,514	14,498	97.3%
6,102	3,608	11,215	69.1%	SICK LEAVE	94,456	37,180	122,997	154.1%
132,214	156,179	168,309	-15.3%	HOLIDAY PAY	944,553	1,024,629	936,961	-7.8%
227,684	108,613	255,127	109.6%	VACATION PAY	1,247,686	1,129,753	1,217,687	10.4%
1,418	1,410	1,105	0.6%	UNIFORM ALLOWANCE	80,088	126,500	55,577	-36.7%
707	800	689	-11.6%	OTHERS *	9,181	9,600	8,954	-4.4%
<u>1,221,154</u>	<u>967,085</u>	<u>1,182,024</u>	<u>26.3%</u>	TOTAL FRINGE BENEFIT:	<u>12,118,203</u>	<u>10,758,408</u>	<u>10,086,226</u>	<u>12.6%</u>

* INCLUDES PHYSICALS & TUITION ASSISTANCE

METRO REGIONAL TRANSIT AUTHORITY
Balance Sheet
December

ASSETS	2015	2014	LIABILITIES AND CAPITAL	2015	2014
Current Assets:					
Cash	16,874,129.32	16,193,476.59	Accounts Payable	477,082.75	346,771.37
Short Term Investments	10,381,405.03	10,131,404.94	Accrued Payroll	2,217,865.18	2,066,736.96
Capital Fund (Restricted)	7,506,359.55	6,506,409.55	Accrued Payroll Liabilities	933,362.86	831,182.23
Bond Reserve Fund (Restricted)	0.00	105,000.00	Capital Contract Payable	0.00	0.00
Rainy Day Fund (Restricted)	7,493,165.89	5,968,691.85	Short Term Debt	0.00	0.00
Receivables:			Other	135,219.02	229,005.68
Trade, Less allowance	314,547.00	359,022.92			
Federal Assistance	10,000.26	0.26	Total Current Liabilities	3,763,529.81	3,473,696.24
State Assistance	0.00	0.00			
			Other Liabilities:		
Sales Tax Receivable	7,426,345.32	5,490,289.18	Long Term Debt	0.00	0.00
Material & Supplies	1,439,005.80	1,095,435.08	Other Estimated Liabilities	1,000.00	1,000.00
Prepaid Expenses	2,008,858.17	1,692,709.95	Deferred Capital grant	0.00	0.00
Total Current Assets	53,453,816.34	47,542,440.32	Total Other Liabilities	1,000.00	1,000.00
Property, Facilities & Equipment					
Construction in Progress	5,226,587.66	13,001,051.60			
Land	4,283,301.36	4,283,301.36	Capital & Accumulated Earnings		
Building & Improvements	45,144,709.46	34,227,127.18	Capital Grant: State & Federal	48,446,589.32	52,440,778.67
Transportation Equipment	66,992,702.60	64,656,737.00	Accumulated Earnings	90,544,114.19	77,554,746.45
Other Equipment	8,451,651.81	11,161,456.93			
Rail right-of-way	10,653,206.00	10,653,206.00			
Rail Infrastructure	7,702,622.82	5,751,164.74			
Total	148,454,781.71	143,734,044.81	Total Grants & Accum Earnings	138,990,703.51	129,995,525.12
Less allowance for depreciation	(59,212,966.91)	(57,861,825.34)			
Total	89,241,814.80	85,872,219.47			
Deferred Charges & Other Assets	59,602.18	55,561.57			
Total	142,755,233.32	133,470,221.36			

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION 2016-01

A resolution authorizing the disposal or transfer of certain assets owned by the METRO Regional Transit Authority.

WHEREAS, pursuant to the Authority’s Property Disposition Procedures dated August 19, 1994, and

WHEREAS, the following listed items will be used as trade in vehicles:

<u>Vehicle#</u>	<u>Description</u>	<u>Vehicle#</u>	<u>Description</u>
501	2010 - CHEVY ELDORADO	512	2010 - CHEVY ELDORADO
503	2010 - CHEVY ELDORADO	513	2010 - CHEVY ELDORADO
508	2010 - CHEVY ELDORADO	514	2010 - CHEVY ELDORADO
510	2010 - CHEVY ELDORADO	515	2010 - CHEVY ELDORADO
511	2010 - CHEVY ELDORADO	517	2010 - CHEVY ELDORADO

<u>Item #</u>	<u>Description</u>	<u>Item #</u>	<u>Description</u>
1	GM Diesel Engine	4	Pallet of Misc Used Bus Stop Sign Posts
2	Club Car Golf Cart	5	Dake Shop Press
3	(2) Air Compressors	6	Set of Portable Pneumatic Wheel Lifts

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

1. The Executive Director/Secretary-Treasurer is hereby authorized to dispose of such items.
2. The Executive Director/Secretary-Treasurer is hereby authorized to trade in any vehicle for a similar item for a fair and reasonable price.
3. The Executive Director/Secretary-Treasurer is hereby authorized to dispose of any remaining items as established within the Authority’s approved Disposition Policy.
4. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: January 27, 2016

SAUNDRA M. FOSTER,
PRESIDENT

RICHARD M. ENTY,
EXECUTIVE DIRECTOR/

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION NO. 2016-02

A resolution appointing trustees to the “NEORide” Council of Government.

WHEREAS, METRO Regional Transit Authority is a member of the “NEORide” Council of Government and is entitled to representation on the Board of Trustees of the “NEORide” Council of Government, and

WHEREAS, the Board of Trustees of METRO Regional Transit Authority desires to appoint the Executive Director/Secretary-Treasurer, Richard M Enty, and Dean J. Harris as an alternate to the Board of Trustees of the “NEORide” Council of Government, and

NOW, THEREFORE BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority that:

1. The Board hereby consents to the appointment of Richard M Enty, Executive Director/Secretary-Treasurer as Trustee to the Board of Trustees of the “NEORide” Council of Government.
2. The Board hereby consents to the appointment Dean J. Harris, Director of Finance/Assistant Secretary-Treasurer as an alternate Trustee to the Board of Trustees of the “NEORide” Council of Government to serve and vote in the absence of the primary Trustee.
3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: January 27, 2016

**SAUNDRA M. FOSTER,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION NO. 2016-03

A resolution authorizing the purchase of up to eight buses from GILLIG for a 2018 delivery.

WHEREAS, METRO Regional Transit Authority has a five year contract with GILLIG Corporation, and

WHEREAS, METRO needs to replace buses that are past their useful life, and

WHEREAS, METRO would like to order up to eight (8) 40' low floor CNG buses, and

WHEREAS, there is grant funding that will cover up to 80% of the cost of the buses.

NOW, THEREFORE BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority that:

1. The Executive Director/Secretary-Treasurer is authorized to purchase up to eight (8) 40' low floor CNG buses for a cost not to exceed \$4,000,000.
2. The Executive Director/Secretary-Treasurer is hereby authorized to execute said contract.
3. The Executive Director/Secretary-Treasurer is authorized up to a 3% contingency should change orders be necessary.
4. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: January 27, 2016

**SAUNDRA M. FOSTER,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION 2016-04

A resolution authorizing a budget/appropriation measure for the calendar year 2016.

WHEREAS, the 2016 budget was developed based on a collection of the 1/2% sales tax with a goal of 2.5% growth, and

WHEREAS, the 2016 budget includes some increases to service levels, and

WHEREAS, the 2016 budget includes other increases to continue the Strategic Plan.

NOW, THEREFORE BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority that:

1. The budget is hereby authorized with total operational expenses not to exceed \$48,405,653.
2. The budget is hereby authorized with total capital expenses not to exceed \$20,844,516
3. This resolution shall become effective January 1, 2016.
4. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code

DATE ADOPTED: January 27, 2016

**SAUNDRA M. FOSTER,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION 2016-05

A Resolution authorizing a contract with the COUNTY OF SUMMIT BOARD OF DEVELOPMENTAL DISABILITIES (CSBDD), Weaver Industries (Weaver) and METRO Regional Transit Authority (METRO) for the general cleaning of the Robert K Pfaff Transit Center.

WHEREAS, the facility needs general cleaning services throughout the peak hours of operations; and

WHEREAS, this partnership will employ employee clients of Weaver and CSBDD in the community-based employment positions as well as help METRO meet the public transportation needs of our community; and

WHEREAS, CSBDD, Weaver and METRO have a long history of supporting each other, our clients and of working for the betterment of our community; and

WHEREAS, the term of this contract will be for three years and the annual budget will up to a maximum of \$110,000.

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority, that:

1. The Executive Director/Secretary-Treasurer is authorized to execute all documents related to this resolution.
2. A contract be awarded for a three year contract (January 1, 2016 to December 31, 2018).
3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code

DATE ADOPTED: January 27, 2016

**SAUNDRA M. FOSTER,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

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Marketing & Service Planning Committee

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**Dec-15
Performance Reports
Combined Service**

Current Month

Year to Date

2015 2014 Percentage
 Changed

2015 2014 Percentage
 Changed

Service Day Data

2015	2014	Percentage Changed		2015	2014	Percentage Changed
22	22	0.00%	Weekdays Operated	256	255	0.39%
4	4	0.00%	Saturdays Operated	51	52	-1.92%
4	4	0.00%	Sundays Operated	52	52	0.00%

Passenger Data

2015	2014	Percentage Changed		2015	2014	Percentage Changed
432,021	435,327	-0.76%	Total Passengers	5,321,587	5,458,283	-2.50%
17,416.9	17,423.1	-0.04%	Average Weekday Passengers	18,256.9	18,745.9	-2.61%
8,030.3	8,502.8	-5.56%	Average Saturday Passengers	8,317.3	8,727.8	-4.70%
4,284.5	4,615.0	-7.16%	Average Sunday Passengers	4,407.5	4,418.1	-0.24%

Service Level Data

2015	2014	Percentage Changed		2015	2014	Percentage Changed
536,154	546,845	-1.96%	Total Vehicle Miles	6,530,519	6,550,470	-0.30%
496,226	489,926	1.29%	Total Vehicle Revenue Miles	5,830,023	5,726,941	1.80%
0.9	0.9	-2.00%	Average Passengers per Vehicle Revenue Mile	0.9	1.0	-4.17%
39,300	36,994	6.23%	Total Vehicle Hours	457,872	434,365	5.41%
36,616	35,752	2.41%	Total Vehicle Revenue Hours	431,354	426,028	1.25%
11.9	12.2	-3.08%	Average Passengers per Vehicle Revenue Hour	12.4	12.9	-3.65%

Financial Data

2015	2014	Percentage Changed		2015	2014	Percentage Changed
232,180	243,343	-4.59%	Cash Fares	2,661,295	2,852,141	-6.69%
207,158	171,505	20.79%	Ticket and Pass Revenue	1,766,759	2,099,898	-15.86%
119,194	43,781	172.25%	Other Fare Related Revenue	809,188	584,766	38.38%
12%	11%	6.25%	Percentage Total Farebox Recovery	12%	14%	-13.21%
9.55	8.44	13.17%	Average Cost per Vehicle Revenue Mile	7.66	7.16	7.06%
129.43	115.64	11.92%	Average Cost per Vehicle Revenue Hour	103.56	96.21	7.64%
10.92	9.45	15.48%	Average Cost per Passenger	8.35	7.48	11.72%

Safety Data

2015	2014	Percentage Changed		2015	2014	Percentage Changed
5.0	3.0	66.67%	Preventable Accidents	56.0	53.0	5.66%
5.0	2.0	150.00%	Nonpreventable Accidents	74.0	65.0	13.85%
10.0	5.0	100.00%	Total Accidents	130.0	118.0	10.17%

Dec-15
Performance Reports
Line Service

Current Month

Year to Date

2015	2014	Percentage Changed		2015	2014	Percentage Changed
Service Day Data						
22	22	0.00%	Weekdays Operated	256	255	0.39%
4	4	0.00%	Saturdays Operated	51	52	-1.92%
4	4	0.00%	Sundays Operated	52	52	0.00%

Passenger Data						
409,459	412,964	-0.85%	Total Passengers	5,052,855	5,203,843	-2.90%
16,391.4	16,406.6	-0.09%	Average Weekday Passengers	17,207.2	17,748.1	-3.05%
7,959.3	8,426.3	-5.54%	Average Saturday Passengers	8,239.6	8,653.2	-4.78%
4,253.0	4,578.3	-7.10%	Average Sunday Passengers	4,377.0	4,387.0	-0.23%

Service Level Data						
378,096	367,536	2.87%	Total Vehicle Miles	4,571,645	4,482,186	2.00%
363,604	330,697	9.95%	Total Vehicle Revenue Miles	4,172,712	3,897,841	7.05%
363,859	331,892	9.63%	Total Scheduled Vehicle Revenue Miles	4,231,021	3,955,386	6.97%
1.1	1.2	-9.82%	Average Passengers per Revenue Vehicle Mile	1.2	1.3	-9.30%
27,034	25,268	6.99%	Total Vehicle Hours	315,393	297,722	5.94%
26,743	25,683	4.12%	Total Vehicle Revenue Hours	313,341	305,768	2.48%
28,559	27,271	4.72%	Total Scheduled Vehicle Revenue Hours	334,125	325,101	2.78%
15.3	16.1	-4.78%	Average Passenger per Vehicle Revenue Hour	16.1	17.0	-5.25%
87%	86%	0.79%	On-time Performance	87%	89%	-2.66%

Financial Data						
186,228	195,135	-4.56%	Cash Fares	2,114,819	2,307,250	-8.34%
197,853	166,085	19.13%	Ticket and Pass Revenue	1,707,620	2,050,882	-16.74%
14,908	16,099	-7.40%	Other Fare Related Revenue	220,325	214,512	2.71%
10%	11%	-7.38%	Percentage Total Farebox Recovery	11%	13%	-17.85%
10.91	10.51	3.84%	Average Cost per Vehicle Revenue Mile	8.76	8.72	0.53%
148.32	135.26	9.65%	Average Cost per Vehicle Revenue Hour	116.71	111.13	5.02%
9.69	8.41	15.15%	Average Cost per Passenger	7.24	6.53	10.84%
4.3	4.3	0.00%	Average Big Bus Age	4.3	4.3	0.00%

Safety Data						
4.0	2.0	100.00%	Preventable Accidents	42.0	35.0	20.00%
5.0	1.0	400.00%	Nonpreventable Accidents	58.0	55.0	5.45%
9.0	3.0	200.00%	Total Accidents	100.0	90.0	11.11%

Dec-15
Performance Reports
SCAT/ADA Paratransit Service

Current Month

Year to Date

2015	2014	Percentage Changed		2015	2014	Percentage Changed
22	22	0.00%	Weekdays Operated	256	255	0.39%
4	4	0.00%	Saturdays Operated	51	52	-1.92%
4	4	0.00%	Sundays Operated	52	52	0.00%

Service Day Data

Passenger Data

22,562	22,363	0.89%	Total Passengers	268,732	254,440	5.62%
752.1	745.4	0.89%	Average Total Passengers	748.6	708.7	5.62%
71.0	76.5	-7.19%	Average Saturday ADA Passengers	77.7	74.6	4.20%
31.5	36.8	-14.29%	Average Sunday ADA Passengers	30.5	31.1	-1.85%
61.6	49.1	25.31%	Average Total ADA Passengers	57.5	50.5	13.85%

Service Level Data

123,338	159,386	-22.62%	Total METRO Vehicle Miles	1,617,362	1,834,164	-11.82%
34,720	19,923	74.27%	Total Purchased Transportation Vehicle Miles	341,512	234,120	45.87%
158,058	179,309	-11.85%	Total Vehicle Miles	1,958,874	2,068,284	-5.29%
132,622	159,229	-16.71%	Total Revenue Miles	1,657,311	1,829,100	-9.39%
0.186	0.153	21.33%	Average Passengers per Revenue Vehicle Mile	0.178	0.152	17.06%
12,266	11,726	4.61%	Total Vehicle Hours	142,479	136,643	4.27%
9,873	10,069	-1.95%	Total Vehicle Revenue Hours	118,013	120,260	-1.87%
2.5	2.4	3.06%	Average Passengers per Vehicle Revenue Hour	2.5	2.3	8.08%
95%	93%	2.15%	On-time Performance - METRO	93%	95%	-1.15%
94%	89%	5.62%	On-time Performance - Purchased Transportation	92%	90%	2.31%

Financial Data

45,953	48,208	-4.68%	Cash Fares	546,476	544,891	0.29%
9,305	5,420	71.68%	Ticket and Pass Revenue	59,139	49,016	20.65%
104,286	27,682	276.74%	Other Fare Related Revenue	588,863	370,254	59.04%
21%	12%	67.72%	Percentage Total Farebox Recovery	15%	14%	7.17%
6.61	4.25	55.74%	Average Cost per Vehicle Revenue Mile - METRO	5.22	3.89	34.34%
3.60	3.45	4.36%	Average Cost per Vehicle Revenue Mile - Purchased Transportation	3.60	3.45	4.35%
86.13	68.30	26.09%	Average Cost per Vehicle Revenue Hour - METRO	73.21	59.84	22.34%
53.10	48.85	8.70%	Average Cost per Vehicle Revenue Hour - Purchased Transportation	50.89	48.49	4.94%
40.33	30.75	31.16%	Average Cost per Passenger - METRO	32.02	28.02	14.29%
23.38	19.22	21.63%	Average Cost per Passenger - Purchased Transportation	22.71	20.90	8.66%
2.0	2.0	0.00%	Average Small Bus Age	2.0	2.0	0.00%

Safety Data

1.0	1.0	0.00%	Preventable Accidents	14.0	18.0	-22.22%
0.0	1.0	-100.00%	Nonpreventable Accidents	16.0	10.0	60.00%
1.0	2.0	-50.00%	Total Accidents	30.0	28.0	7.14%

**December-15
Service Categories**

Current Month		Percentage Changed	Service Categories	Year to Date		Percentage Changed
2015	2014			2015	2014	
URBAN						
375,582	377,321	-0.46%	Total Monthly Passengers	4,627,519	4,770,339	-2.99%
30	30	0.00%	Service Days	359	359	0.00%
12,519.4	12,577.4	-0.46%	Average Daily Passengers	12,890.0	13,287.9	-2.99%
19.3	19.1	1.22%	Passengers per Vehicle Hour	19.9	19.6	1.71%
1.7	1.7	1.24%	Passengers per Vehicle Mile	1.7	1.7	-0.86%
6.89	6.38	8.13%	Operating Total Cost Per Passenger Mile	5.17	4.84	6.68%
SUBURBAN						
13,222	13,734	-3.73%	Total Monthly Passengers	162,140	169,844	-4.54%
22	22	0.00%	Service Days	256	255	0.39%
601.0	624.3	-3.73%	Average Daily Passengers	633.4	666.1	-4.91%
4.71	5.27	-10.62%	Passengers per Vehicle Hour	4.99	5.33	-6.44%
0.20	0.23	-10.79%	Passengers per Vehicle Mile	0.21	0.24	-12.33%
33.80	27.79	21.63%	Operating Total Cost Per Passenger Mile	25.00	21.89	14.20%
EXPRESS						
8,071	8,183	-1.37%	Total Monthly Passengers	106,287	105,299	0.94%
22	22	0.00%	Service Days	256	255	0.39%
366.9	372.0	-1.37%	Average Daily Passengers	415.2	412.9	0.56%
8.5	9.1	-6.14%	Passengers per Vehicle Hour	9.7	9.7	-0.31%
0.3	0.4	-5.20%	Passengers per Vehicle Mile	0.4	0.4	0.21%
21.10	18.74	12.59%	Operating Total Cost Per Passenger Mile	14.93	14.91	0.11%
CIRCULATOR						
7,602	8,711	-12.73%	Total Monthly Passengers	97,741	103,581	-5.64%
30	30	0.00%	Service Days	359	359	0.00%
253.4	290.4	-12.74%	Average Daily Passengers	272.3	288.5	-5.62%
4.4	3.1	44.37%	Passengers per Vehicle Hour	4.2	3.3	25.42%
0.3	0.2	42.33%	Passengers per Vehicle Mile	0.3	0.3	11.40%
41.30	24.69	67.30%	Operating Total Cost Per Passenger Mile	28.21	21.34	32.18%
GROCERY						
1,611	1,714	-6.01%	Total Monthly Passengers	21,252	19,941	6.57%
22	22	0.00%	Service Days	256	255	0.39%
73.2	77.9	-6.03%	Average Daily Passengers	83.0	78.2	6.14%
5.9	7.2	-17.12%	Passengers per Vehicle Hour	7.0	7.1	-1.32%
1.1	1.5	-26.98%	Passengers per Vehicle Mile	1.5	1.7	-11.38%
69.08	57.90	19.31%	Operating Total Cost Per Passenger Mile	53.51	51.79	3.32%
Sunday Service						
17,012	18,313	-7.10%	Total Monthly Passengers	227,602	228,125	-0.23%
4	4	0.00%	Service Days	52	52	0.00%
4,253.0	4,578.3	-7.11%	Average Daily Passengers	4,377.0	4,387.0	-0.23%
13.0	13.9	-6.49%	Passengers per Vehicle Hour	13.4	13.3	0.50%
1.0	1.1	-7.84%	Passengers per Vehicle Mile	1.1	1.1	-0.79%
12.59	8.80	43.12%	Operating Total Cost Per Passenger Mile	8.38	7.02	19.43%
Saturday Service						
31,837	33,705	-5.54%	Total Monthly Passengers	420,220	449,965	-6.61%
4	4	0.00%	Service Days	51	52	-1.92%
7,959.3	8,426.3	-5.54%	Average Daily Passengers	8,239.6	8,653.2	-4.78%
16.8	17.9	-5.78%	Passengers per Vehicle Hour	17.4	18.3	-5.00%
1.3	1.4	-7.15%	Passengers per Vehicle Mile	1.4	1.5	-5.91%
9.67	6.80	42.06%	Operating Total Cost Per Passenger Mile	6.43	5.10	26.08%
Call-A-Bus						
154	297	-48.15%	Total Monthly Passengers	2768	2412	14.76%
University of Akron Pass Program						
19164	18812	1.87%	Total Monthly Passengers	236886	84287	181.05%

METRO REGIONAL TRANSIT AUTHORITY																	1/21/2016		
MONTHLY REPORT OF OPERATIONS																			
																	Dec-15		
							TOTAL	PASSENGERS					NET COST PER			FAREBOX			
							PASSEN-	REV	REV	PEAK	PER:		PASSENGER:			RECOVERY			
ROUTE #/DESCRIPTION	FAREBOX REVENUE	GENERAL FARE	TOT FAREBOX	PER REV HOUR	PER REV MILE	Allocation model	GERS	HOURS	MILES	VEHICLES	REV HOUR	REV MILE	REV HOUR	REV MILE	Allocation Model	(Per Hour)	(Per Mile)	Allocation Model	
1	West Market	\$ 20,113	\$ 23,970	\$ 44,083	\$ 201,036	\$ 165,918	\$ 234,139	49,606	1,774	19,819	7	28.0	2.50	\$ 3.16	\$ 2.46	\$ 3.83	21.9%	26.6%	18.8%
2	Arlington	\$ 21,877	\$ 20,797	\$ 42,674	\$ 179,658	\$ 153,822	\$ 209,172	43,039	1,586	18,374	6	27.1	2.34	\$ 3.18	\$ 2.58	\$ 3.87	23.8%	27.7%	20.4%
3	Copley/Hawkins	\$ 11,662	\$ 11,009	\$ 22,671	\$ 131,935	\$ 98,571	\$ 153,395	22,783	1,164	11,775	5	19.6	1.93	\$ 4.80	\$ 3.33	\$ 5.74	17.2%	23.0%	14.8%
4	Delia/N Hawkins	\$ 5,397	\$ 4,834	\$ 10,231	\$ 63,167	\$ 54,512	\$ 84,327	10,004	557	6,512	4	17.9	1.54	\$ 5.29	\$ 4.43	\$ 7.41	16.2%	18.8%	12.1%
5	East Market/Ellet	\$ 4,000	\$ 3,684	\$ 7,685	\$ 67,548	\$ 73,288	\$ 86,680	7,625	596	8,754	3	12.8	0.87	\$ 7.85	\$ 8.60	\$ 10.36	11.4%	10.5%	8.9%
6	E. Market/Lakemore	\$ 7,345	\$ 8,912	\$ 16,257	\$ 114,089	\$ 113,844	\$ 143,559	18,444	1,007	13,599	5	18.3	1.36	\$ 5.30	\$ 5.29	\$ 6.90	14.2%	14.3%	11.3%
7	Cuyahoga Falls Ave	\$ 5,169	\$ 6,978	\$ 12,147	\$ 91,804	\$ 70,677	\$ 110,196	14,442	810	8,443	4	17.8	1.71	\$ 5.52	\$ 4.05	\$ 6.79	13.2%	17.2%	11.0%
8	Kenmore/Barberton	\$ 12,356	\$ 10,414	\$ 22,770	\$ 115,014	\$ 104,934	\$ 136,408	21,552	1,015	12,535	4	21.2	1.72	\$ 4.28	\$ 3.81	\$ 5.27	19.8%	21.7%	16.7%
9	Wooster/East Ave	\$ 6,560	\$ 5,866	\$ 12,426	\$ 78,932	\$ 66,510	\$ 93,689	12,140	697	7,945	3	17.4	1.53	\$ 5.48	\$ 4.45	\$ 6.69	15.7%	18.7%	13.3%
10	Howard/Portage Tr	\$ 9,248	\$ 9,555	\$ 18,803	\$ 121,227	\$ 111,524	\$ 148,433	19,774	1,070	13,322	5	18.5	1.48	\$ 5.18	\$ 4.69	\$ 6.56	15.5%	16.9%	12.7%
12	Tallmadge Hill	\$ 5,222	\$ 9,025	\$ 14,247	\$ 106,002	\$ 74,734	\$ 127,688	18,677	936	8,927	5	20.0	2.09	\$ 4.91	\$ 3.24	\$ 6.07	13.4%	19.1%	11.2%
13	Grant/Firestone	\$ 7,484	\$ 7,391	\$ 14,875	\$ 86,679	\$ 61,645	\$ 104,044	15,296	765	7,364	4	20.0	2.08	\$ 4.69	\$ 3.06	\$ 5.83	17.2%	24.1%	14.3%
14	Euclid/Barberton XP	\$ 11,901	\$ 10,494	\$ 22,394	\$ 181,067	\$ 154,989	\$ 204,889	21,717	1,598	18,514	5	13.6	1.17	\$ 7.31	\$ 6.11	\$ 8.40	12.4%	14.4%	10.9%
17	Brown/Inman	\$ 7,866	\$ 8,063	\$ 15,929	\$ 102,354	\$ 84,316	\$ 127,279	16,686	903	10,072	5	18.5	1.66	\$ 5.18	\$ 4.10	\$ 6.67	15.6%	18.9%	12.5%
18	Thornton/Manchester	\$ 8,171	\$ 7,532	\$ 15,703	\$ 86,112	\$ 85,192	\$ 109,450	15,588	760	10,176	4	20.5	1.53	\$ 4.52	\$ 4.46	\$ 6.01	18.2%	18.4%	14.3%
19	Eastland	\$ 8,595	\$ 9,118	\$ 17,713	\$ 94,977	\$ 68,941	\$ 112,188	18,870	838	8,235	4	22.5	2.29	\$ 4.09	\$ 2.71	\$ 5.01	18.6%	25.7%	15.8%
24	Lakeshore	\$ 2,207	\$ 2,379	\$ 4,586	\$ 32,082	\$ 19,785	\$ 40,692	4,924	283	2,363	2	17.4	2.08	\$ 5.58	\$ 3.09	\$ 7.33	14.3%	23.2%	11.3%
26	Exchange/Whitepond	\$ 2,698	\$ 3,746	\$ 6,444	\$ 60,168	\$ 50,038	\$ 69,633	7,752	531	5,977	2	14.6	1.30	\$ 6.93	\$ 5.62	\$ 8.15	10.7%	12.9%	9.3%
28	Merriman Valley	\$ 1,323	\$ 1,834	\$ 3,157	\$ 43,043	\$ 37,442	\$ 59,085	3,795	380	4,473	3	10.0	0.85	\$ 10.51	\$ 9.03	\$ 14.74	7.3%	8.4%	5.3%
30	Goodyear/Darrow	\$ 5,303	\$ 5,645	\$ 10,948	\$ 81,980	\$ 71,839	\$ 97,337	11,682	724	8,581	3	16.1	1.36	\$ 6.08	\$ 5.21	\$ 7.40	13.4%	15.2%	11.2%
33	State Rd/Wyoga Lake	\$ 2,160	\$ 2,305	\$ 4,466	\$ 42,084	\$ 43,833	\$ 54,290	4,771	371	5,236	2	12.8	0.91	\$ 7.88	\$ 8.25	\$ 10.44	10.6%	10.2%	8.2%
34	Cascade Village/Uhler	\$ 6,886	\$ 7,932	\$ 14,818	\$ 113,715	\$ 89,940	\$ 131,698	16,415	1,004	10,744	4	16.4	1.53	\$ 6.02	\$ 4.58	\$ 7.12	13.0%	16.5%	11.3%
50	Montrose Circulator	\$ 647	\$ 1,212	\$ 1,859	\$ 58,291	\$ 49,590	\$ 73,737	2,508	514	5,924	3	4.9	0.42	\$ 22.50	\$ 19.03	\$ 28.66	3.2%	3.7%	2.5%
51	Stow Circulator	\$ 682	\$ 615	\$ 1,297	\$ 61,312	\$ 73,239	\$ 76,260	1,273	541	8,749	2	2.4	0.15	\$ 47.14	\$ 56.51	\$ 58.89	2.1%	1.8%	1.7%
53	Portage/Graham	\$ 1,428	\$ 1,122	\$ 2,549	\$ 50,106	\$ 52,508	\$ 68,212	2,321	442	6,272	3	5.2	0.37	\$ 20.49	\$ 21.52	\$ 28.29	5.1%	4.9%	3.7%
59	Chapel Hill Circulator	\$ 793	\$ 725	\$ 1,518	\$ 37,532	\$ 28,482	\$ 47,009	1,500	331	3,402	2	4.5	0.44	\$ 24.01	\$ 17.98	\$ 30.33	4.0%	5.3%	3.2%
60	NC Express Chapel Hill	\$ 517	\$ 840	\$ 1,357	\$ 18,738	\$ 38,271	\$ 35,089	1,738	165	4,572	2	10.5	0.38	\$ 10.00	\$ 21.24	\$ 19.41	7.2%	3.5%	3.9%
61	NC Express Montrose	\$ 2,512	\$ 3,060	\$ 5,572	\$ 88,662	\$ 158,444	\$ 135,208	6,333	782	18,927	5	8.1	0.33	\$ 13.12	\$ 24.14	\$ 20.47	6.3%	3.5%	4.1%
101	Richfield/Bath	\$ 526	\$ 687	\$ 1,213	\$ 35,274	\$ 60,648	\$ 53,261	1,422	311	7,245	2	4.6	0.20	\$ 23.95	\$ 41.80	\$ 36.60	3.4%	2.0%	2.3%
102	Northfield Express	\$ 1,095	\$ 1,379	\$ 2,474	\$ 85,172	\$ 179,680	\$ 120,866	2,853	752	21,463	2	3.8	0.13	\$ 28.99	\$ 62.11	\$ 41.50	2.9%	1.4%	2.0%
103	Stow/Hudson	\$ 653	\$ 819	\$ 1,472	\$ 51,560	\$ 96,139	\$ 74,493	1,695	455	11,484	2	3.7	0.15	\$ 29.55	\$ 55.85	\$ 43.08	2.9%	1.5%	2.0%
104	Twinsburg Creekside	\$ 1,156	\$ 1,250	\$ 2,406	\$ 76,405	\$ 136,915	\$ 109,218	2,587	674	16,355	3	3.8	0.16	\$ 28.60	\$ 51.99	\$ 41.29	3.1%	1.8%	2.2%
110	Green/Springfield	\$ 1,296	\$ 1,114	\$ 2,410	\$ 41,755	\$ 54,073	\$ 56,578	2,305	369	6,459	2	6.3	0.36	\$ 17.07	\$ 22.41	\$ 23.50	5.8%	4.5%	4.3%
111	South Main/Waterloo	\$ 1,336	\$ 1,140	\$ 2,477	\$ 27,795	\$ 22,524	\$ 32,451	2,360	245	2,691	1	9.6	0.88	\$ 10.73	\$ 8.49	\$ 12.70	8.9%	11.0%	7.6%
91	Monday Grocery	\$ 135	\$ 209	\$ 344	\$ 7,101	\$ 2,505	\$ 28,633	432	63	299	4	6.9	1.44	\$ 15.65	\$ 5.01	\$ 65.54	4.8%	13.7%	1.2%
92	Tuesday Grocery	\$ 119	\$ 117	\$ 236	\$ 4,098	\$ 3,068	\$ 15,185	243	36	367	2	6.7	0.66	\$ 15.91	\$ 11.67	\$ 61.57	5.8%	7.7%	1.6%
93	Wednesday Grocery	\$ 260	\$ 220	\$ 480	\$ 7,054	\$ 2,767	\$ 23,014	455	62	331	3	7.3	1.38	\$ 14.45	\$ 5.03	\$ 49.55	6.8%	17.3%	2.1%
94	Thursday Grocery	\$ 183	\$ 196	\$ 379	\$ 9,641	\$ 2,838	\$ 30,655	407	85	339	4	4.8	1.20	\$ 22.78	\$ 6.05	\$ 74.46	3.9%	13.4%	1.2%
95	Friday Grocery	\$ 72	\$ 36	\$ 108	\$ 2,861	\$ 1,283	\$ 13,798	75	25	153	2	3.0	0.49	\$ 36.63	\$ 15.64	\$ 182.16	3.8%	8.4%	0.8%
	BoE	\$ 267	\$ 787	\$ 1,053	\$ 21,979	\$ 21,217	\$ 95,461	1,628	194	2,534	13	8.4	0.64	\$ 12.85	\$ 12.39	\$ 57.99	4.8%	5.0%	1.1%
	JARC	\$ -	\$ 460	\$ 460	\$ 5,817	\$ 7,717	\$ 17,650	951	51	922	2	18.5	1.03	\$ 5.63	\$ 7.63	\$ 18.08	7.9%	6.0%	2.6%
	LOOP	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	-	0	0	0	-	-	\$ -	\$ -	\$ -	0.0%	0.0%	0.0%
	ZONE	\$ 9	\$ 383	\$ 392	\$ 37,019		\$ 90,386	792	327		11	2.4	-	\$ 46.25		\$ 113.63	1.1%		0.4%
	SCAT	\$ 45,953	\$ -	\$ 45,953	\$ 851,984	\$ 819,588	\$ 763,251	17,215	7,519	97,902	57	2.3	0.18	\$ 46.82	\$ 44.94	\$ 41.67	5.4%	5.6%	6.0%
TOTAL	Line Service	\$ 187,231	\$ 197,853	\$ 385,083	\$ 2,922,847	\$ 2,848,202	\$ 3,835,434	409,459	3,425,795	340,225	159	15.9	1.20	\$ 6.20	\$ 7.46	\$ 8.43	13.2%	13.5%	10.0%
TOTAL	SCAT	\$ 45,953	\$ -	\$ 45,953	\$ 851,984	\$ 819,588	\$ 763,251	17,215	7,519	97,902	57	2.29	0.18	\$ 46.82	\$ 44.94	\$ 41.67	5.4%	5.6%	6.0%

FY 2015 MONTHLY RIDERSHIP BY ROUTE

Route#	Description	JAN	FEB	MAR	APR	MAY	JUNE	JUL	AUG	SEP	OCT	NOV	DEC
1	West Market	41,561	37,621	45,342	45,768	45,929	49,620	51,849	51,837	52,483	54,792	49,500	49,606
2	Arlington	40,034	36,669	43,246	44,549	44,429	44,256	46,170	46,440	45,503	49,842	42,433	43,039
3	Copley Rd/Hawkins	22,968	21,310	25,790	24,274	24,048	22,990	24,862	23,740	25,978	26,928	24,048	22,783
4	Delia/N Hawkins	10,145	9,067	11,681	11,580	11,597	10,031	10,308	10,125	11,666	12,389	10,461	10,004
5	East Market/Elliot	7,045	6,775	8,324	7,905	7,246	7,177	6,304	7,403	8,212	9,014	7,567	7,625
6	East Market/Lakemore	15,884	16,078	19,861	19,911	19,682	18,390	20,906	20,863	20,365	21,546	18,006	18,444
7	Cuyahoga Falls Ave	15,249	14,622	17,086	16,103	15,543	14,362	14,771	15,498	16,482	17,369	14,897	14,442
8	Kenmore/Barberton	20,199	19,881	23,389	22,024	21,355	22,850	24,161	25,022	24,337	25,032	21,298	21,552
9	Wooster/East Ave	12,606	10,894	13,335	12,329	11,900	11,422	12,145	12,395	13,744	15,376	12,680	12,140
10	Howard/Portage Trail	18,560	16,352	20,228	21,078	19,918	19,885	22,505	21,086	21,352	22,233	19,054	19,774
12	Tallmadge Hill	15,478	14,654	18,415	18,596	19,381	16,945	20,048	20,138	20,816	21,897	17,693	18,677
13	Grant/Firestone Park	16,147	15,168	16,881	16,196	14,771	16,384	17,596	17,673	17,312	17,265	15,271	15,296
14/14X	Eudid/Barberton XP	20,688	19,433	23,425	23,145	22,959	22,960	25,139	23,817	24,138	25,683	21,747	21,717
17	Brown/Inman	16,289	14,642	18,023	17,874	17,422	16,878	16,043	16,881	18,046	18,214	16,563	16,686
18	Thornton/Manchester	14,315	13,270	15,363	15,079	15,500	15,692	15,950	15,796	15,981	17,686	15,648	15,588
19	Eastland	16,984	16,212	19,909	18,684	19,082	19,440	20,441	21,014	20,453	21,093	18,069	18,870
23	Portage/Graham	1,973	1,699	2,256	---	---	---	---	---	---	---	---	---
24	Lakeshore	4,729	4,645	5,257	5,186	4,986	5,168	5,341	4,926	5,958	6,016	5,183	4,924
26	W Exchange/White Pond	7,426	6,984	8,130	7,900	7,826	9,081	11,390	9,969	8,769	8,981	8,439	7,752
28	Merriman Valley	2,976	2,419	3,101	3,056	2,928	2,848	3,110	3,443	5,263	4,776	3,986	3,795
30	Goodyear/Darrow	10,384	9,871	12,407	11,593	12,194	11,689	13,024	12,818	13,200	14,084	12,704	11,682
33	State Rd/Wyoga Lake	3,963	3,904	4,877	5,080	4,733	5,459	5,554	5,801	5,641	5,889	4,958	4,771
34	Cascade Village/Uhler	15,901	14,670	18,071	17,498	17,095	16,959	19,624	19,453	18,649	18,836	15,833	16,415
50	Montrose Circulator	2,370	2,120	2,495	2,559	2,633	2,815	2,946	2,571	2,615	2,533	2,523	2,508
51	Stow Circulator	1,907	1,414	1,611	1,579	1,721	1,795	1,863	1,722	1,329	1,270	1,460	1,273
53	Portage/Graham	---	---	---	2,351	2,220	2,319	2,916	2,569	2,300	2,650	2,262	2,321
59	Chapel Hill Circulator	1,830	1,475	2,029	2,060	1,697	1,748	1,951	1,538	1,584	1,480	1,381	1,500
60	NCX Chapel Hill/Cleveland	2,083	1,733	1,709	1,829	1,477	1,868	2,018	1,938	1,820	1,688	1,688	1,738
61	NCX Montrose/Cleveland	7,164	6,347	7,742	7,263	6,662	8,143	7,715	7,387	6,971	6,639	6,332	6,333
101	Richfield/Bath	1,056	974	1,136	1,142	1,290	1,118	1,203	1,343	1,262	1,437	1,156	1,422
102	Northfield Express	2,746	2,407	3,265	2,987	2,944	3,386	3,126	3,137	2,809	3,079	2,751	2,853
103	Stow/Hudson	1,651	1,899	1,770	1,872	1,838	1,945	1,895	2,084	2,112	2,218	2,025	1,695
104	Twinsburg Creekside	2,158	2,060	1,871	2,447	2,459	2,580	3,152	3,076	3,245	3,106	2,886	2,587
110	Green/Springfield	2,126	1,886	2,256	2,387	2,066	2,302	2,517	2,416	2,555	2,633	2,318	2,305
111	South Main/Waterloo	2,374	2,113	2,530	2,361	2,636	2,246	2,824	2,561	2,594	2,764	2,350	2,360
TOTAL:		378,969	351,268	422,811	416,245	410,167	412,751	441,367	438,480	445,544	466,438	405,170	404,477

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Safety Committee

January 19, 2016

To: Richard Enty, Executive Director
Saundra Foster, Board President
Board Members

From: Christine Hoffer, Director of Human Resources

RE: December 2015 Safety and Security Report

METRO employees were involved in ten (10) accidents during December 2015, one from SCAT, nine from line service. Six (6) of the accidents were classified as Non-Preventable.

The final three Safety and Security meetings were held December 5th – 9th for employees unable to attend the meetings in October. As a result 98% of the company was able to view the presentations in person.

The American Public Transportation Association conducted the first of three annual Peer Reviews on November 18th & 19th. The results were received December 16th from panelist Robert Torres and William Kessler. Together they concluded that the Metro safety team is “committed to improving safety within the organization” and recommendations were provided to further our preparation for the regulatory requirements of MAP 21.

The Bureau of Workers’ Compensation conducted an Ergonomic Assessment and an Industry Safety Assessment on December 9th. Participation in the assessments is a component of a premium rebate program.

In December the Akron Police Department and the Summit County Sheriff’s responded to (25) documented incidents at the Transit Center. The incidents resulted in (5) adult arrests and (1) juvenile arrest. The arrests ranged from drugs, assault, weapons, and felony warrants. Akron Fire and EMS responded to the Transit Center on (4) occasions to assist passengers with medical issues. On all (4) occasions the individuals were transported from the transit facility to Akron General Hospital.

Upcoming Events

The annual Ohio Transit Risk Pool (OTRP) review will be Monday, February 1st and the TSA Baseline Assessment for Security Enhancement will be conducted February 3rd and 4th.



AMERICAN
PUBLIC
TRANSPORTATION
ASSOCIATION

December 16, 2015

DEC 22 AM 9

Mr. Richard M. Enty
Executive Director/Secretary-Treasurer
Metro Regional Transit Authority
416 Kenmore Boulevard
Akron, Ohio 44301

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- Michael A. Sanders
- Patrick J. Scully
- Carl G. Sedoryk
- Charles R. Wochele

PRESIDENT & CEO

Michael P. Melaniphy

Dear Mr. Enty,

On behalf of the APTA Bus Assessment Panel, we would like to thank you for your hospitality during our recent visit to the Metro Regional Transit Authority to conduct an onsite review of your Bus Safety Management Program and Practices.

The panel comprised of an industry peer and an APTA System Safety Program Specialist conducted this Bus Assessment through site observations, documentation review, and a series of interviews with key management staff. In addition to the debriefing which was held at the conclusion of the assessment on November 18th, the observations and recommendations are summarized in the attached Bus Assessment Final Report. We hope you find the summary to be a useful resource as you continue to make safety a priority within your transit organization.

We look forward to any future opportunities for APTA to work with your agency in support of continuous improvement in Bus transit safety. Additionally, each of the individual panelist are available to provide clarification, or additional information on their own practice and policies, if necessary.

Please contact APTA's Sherry Brown, APTA Administrative Assistant – Safety and Security at (202) 496-4879 or sbrown@apta.com to request follow-up information. Thank you for your participation in the Bus Safety Program Assessment.

Sincerely

Robert Torres

System Safety Program Specialist

William Kessler

Director of Safety and Security

RT:slb
Enclosure

AMERICAN PUBLIC TRANSPORTATION ASSOCIATION

BUS SAFETY MANAGEMENT ASSESSMENT

FOR

Metropolitan Regional Transit Authority

Akron, OH

NOVEMBER 2015



A Service of the American Public Transportation Association

performed by the

North American Transit Services Association

a wholly owned subsidiary of APTA

REPORT

OF THE

NORTH AMERICAN TRANSIT SERVICES ASSOCIATION

BUS SAFETY MANAGEMENT ASSESSMENT

PROVIDED FOR

METROPOLITAN REGIONAL TRANSIT

AUTHORITY

PANEL MEMBERS:

Robert Torres

William Kessler

Published by the
North American Transit Services Association
1300 I Street, NW, 12th Floor
Washington, DC 20005

Michael P. Melaniphy, President and CEO

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INTRODUCTION

BUS ASSESSMENT BACKGROUND

As an extension of APTA’s successful peer review program, and to broaden its efforts to aid members in their development and enhancement of system safety management programs, APTA offers a Bus Safety Program Assessment peer review to complement its existing Bus Safety Management Program (BSMP) services. The main purpose of this bus safety peer review is to provide properties with a short and focused onsite review resulting in a foundational assessment of their current safety program, establishing a framework from which they can meet the Federal Transit Administration’s MAP-21 safety plan regulations. Secondary benefits of this peer review are to identify any gaps in agency safety programs, opportunities to enhance existing safety efforts, information sharing with peers on industry practices, and benchmarking best practices. Furthermore, this program gives transit agencies the option of moving beyond regulatory compliance of MAP-21 to ensure the long term viability of its safety programs by initiating a safety management “systems” approach following the APTA model.

Assessment participation by both the peer review participants and the requesting agency is conducted by mutual consensus and is a valuable resource to strengthening and enhancing organizational and operational effectiveness, efficiency and safety, and to growing the industry’s safety basis as a whole.

The panel is pleased to provide the enclosed findings, recommendations and practices which are intended to serve as a resource tool in support of continuous improvement and the pursuit of safety excellence.

SCOPE OF ASSESSMENT

The focus of this Bus Assessment will be to evaluate METRO’s safety management program:

- As measured against APTA industry-developed resources and;
- As a ‘readiness’ assessment in preparation for the three (3) year Bus Audit Program
- As a ‘readiness’ assessment in preparation for regulatory requirements of MAP 21

OBSERVATIONS AND RECOMMENDATIONS

In March 2015, Mr. Richard Enty, Executive Director and Secretary Treasurer of the Metropolitan Regional Transit Authority (METRO) of Akron, Ohio requested a peer assessment on its bus safety management program. Through discussion with APTA staff it was determined that a Bus Assessment may better fit the needs of Metro. A criteria and framework for this assessment was developed and coordinated with METRO to convene a panel of subject matter experts to conduct the review and provide expertise and best practices in bus safety. The panel consisted of the following individuals:

ROBERT TORRES

System Safety Program Specialist
American Public Transportation Association
Washington, DC

WILLIAM KESSLER

Director of Safety & Security
Transit Authority of River City
Louisville, KY

OPENING COMMENTS

It is the view of the panel that METRO is well respected within the North American transit industry for the services it provides and the quality of its management team. The panel found a level of competent staff and institutional knowledge within the current management team. METRO is providing transit services to the State of Ohio in a safe manner consistent with industry best practices and the panel found METRO's Vision, Mission & Core Values to be focused on providing quality service and Safety as first in their Core Values.

The panel was informed that the Director of Safety and Security left the organization in February, 2015. Because of legal issues, safety documents drafted by the Director of Safety and Security were unavailable for review. At present the Director of Human Resources has safety and security oversight responsibility. The responsibilities previously assigned to the Director of Safety and Security will be divided between a Safety Manager and Security Supervisor position and the Director of Human Resources. That position will report to the Director of Human Resources. The Security Supervisor position was filled in June 2015 and the Safety Manager position was filled in July 2015.

As stated earlier, METRO safety team is committed to improving safety within its organization. METRO has established its core values which includes "WE PUT SAFETY FIRST". There exists a unity within the different departments to achieve this goal. METRO is moving forward to possess an established safety program that satisfies many of the MAP-21 requirements.

- **Safety Culture** - METRO maintain an electronic "safety board" that displays METRO operators and their accomplishment of an excellent safety record as an awareness tool for all employees which increases "visibility" of safety in the workplace.
- **Operator Recognition Program** - Bus Operators receive a lapel safety pin each year they operate without a preventable accident.

COMMENDATION

The panel found that each Metro Department has programs in place which are worthy of commendation:

- METRO's operator programs includes a comprehensive screening process of all candidates by Human Resources. All candidates must have their CDL before starting Bus Operator training program. The Bus Operator Training Program is 8 weeks and there are approximately 10 trainees per class and 2 full time trainers. There is a "Ghost Rider" or check ride program to evaluate driver performance and ensure rule compliance.
- Metro has an annual Safety/Security meeting with all employees' to promote safety and safety culture.
- Safety has re-instituted bi-monthly Safety committee meetings which is very positive. Safety has also improved the claim processing with insurance participant pool and is setting safety performance goals for CY 2016.
- Maintenance Department is adhering to FTA "best practices" and fosters a safe work environment for all maintenance employees. Monthly meetings are conducted and well documented. Maintenance Department maintains an excellent mechanic apprentice program. Maintenance uses a "Machine/Tool Defect Report" for employees to report defective equipment.
- Security is being pro-active and has requested TSA Baseline Assessment for security enhancement. Security is also working on the development of a System Security Plan. Security has developed a "Banned Passenger" procedure that has been beneficial to the operators and has developed an Incident Reporting System.
- Human Resources is diligently working to improve the Workers Compensation Program.

SYSTEM SAFETY PROGRAM PLAN (SSPP) OBSERVATIONS

The agency did not have a written SSPP for the panel to review. This is a key recommendation for METRO. The SSPP should integrate safety within all aspects of the operation.

Key elements to include in the SSPP:

- Policy statement, mission and vision with top management endorsement
- Safety responsibilities, goals and objectives for each department that defines program development process and performance measurements
- Clearly define a robust hazard management process that includes hazard identification, reporting, documentation, assessment, mitigation and follow-up
- Strategies to minimize the exposure of the public, personnel and property to hazards
- A process and timeline for conducting an annual review and update of the safety plan
- Performance targets – goals and objectives

SYSTEM SAFETY PROGRAM PLAN (SSPP) OBSERVATIONS (CONT'D)

- Trained and certified safety officer
- Comprehensive staff training program
- Development of performance measures for a State of Good Repair process (asset management)

The panel also recommends after the development of a written SSPP that METRO implement an Internal Review Program to include the assessment of all SSPP elements. The SSPP should include a departmental safety responsibility matrix. The training program element should reflect an increase commitment to the training program. A good document control process is also essential for the SSPP.

RECOMMENDATIONS

- Draft a written System Safety Program Plan. After the written System Safety Program Plan is drafted, conduct an annual review and update of the SSPP
- Integrate safety within all aspects of Operation
- Clearly define a robust hazard management process that includes hazard identification, reporting, documentation, assessment, mitigation and follow-up
- Create an organization chart that has the Safety Manager reporting directly to the Executive Director.
- Develop a comprehensive safety training program for Operations and Safety staff
- Develop a policy on the handling of on-coach video downloads
- Implement Wellness Programs
- Update the Operator Handbook which was last revised in 2006
- Update the System Wide Safety Manual which should be for Maintenance Employees
- Identify additional opportunities to recognize employee safety performance

CONCLUDING REMARKS

In closing, the panel sincerely appreciates the support and assistance extended by the staff of METRO and stands available to assist with any clarification or support that may be needed.

APPENDIX

March 31, 2015



Mr. Michael P. Melaniphy
President & CEO
American Public Transportation Association
1666 K Street N.W., Suite 1100
Washington, DC 20006

Re: Request for Peer Review

Dear Mr. Melaniphy: *Michael*

The METRO Regional Transit Authority of Akron, Ohio is requesting APTA's assistance to assemble a peer review panel to assess METRO's safety function. This would include, but not necessarily be limited to, customer safety, fixed route and paratransit revenue vehicle operations, contractor safety and administrative, operations and vehicle maintenance employee safety. We'd also ask that the peer review panel address safety training.

METRO is presently reorganizing its safety function and would appreciate having the peer review occur as soon as possible, should APTA agree to assist us with this. I have had a preliminary conversation with Ms. Sherry Brown and reviewed all information she has provided. Ms. Christine Hoffer, Director of Human Resources for METRO, would serve as our primary contact person for the peer review. She may be reached at (330) 762-7267 ext. 3107 and christine.hoffer@akronmetro.org.

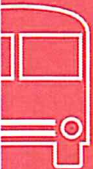
METRO is a founding member of the Ohio Transit Risk Pool (OTRP) whose CEO is Ms. Barbara Rhoades. Besides handling insurance claims OTRP provides other valuable services including risk assessments, accident analyses and training. These were instrumental in helping METRO achieve in 2014 its safest year since 2007 with regard to preventable accidents. Thus, the peer review should involve OTRP; Ms. Hoffer would coordinate its involvement with the panel.

I may be reached at (330) 564-2211 or Richard.enty@akronmetro.org with any questions. Thank you for your consideration!

Sincerely,

Richard M. Enty
Executive Director/Secretary-Treasurer

Att. APTA Peer Review Program Agreement



416 KENMORE BOULEVARD AKRON, OHIO 44301
phone: 330.762.7267 / fax: 330.762.0854

web: AKRONMETRO.ORG

Document List

Appendix B

The following documents were reviewed during the assessment:

1. Operator Handbook – revised ~~2005~~ *2006 fe*
2. System Wide Safety Manual – revised 4/22/2014
3. Transit Operator Study Guide – November 2011

Rail Operations Committee

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Human Resources Committee

January 19, 2016



TO: Richard Enty, Executive Director
Saundra Foster, Board President,
and All Other Board Members

FROM: Human Resources

RE: December 2015 Human Resources Report

During December 2015, there was one voluntary termination of employment (retirement). In addition, we welcomed one new employee, Director of Maintenance, to the METRO team.

METRO employees participated in 956 training hours during the month of December 2015.

<u>*OSHA Recordable Rate</u>		<u>**DART Rate</u>	
2014 YTD	12.36	2014 YTD	6.81
2015 YTD	12.51	2015 YTD	9.08

*OSHA – Occupational Safety & Health Administration

**DART – Days Away, Restricted Transfer

METRO had one reported work related injury requiring medical treatment in December 2015; which resulted in one lost day away from work.

Q4 2015 FMLA/STD Utilization

- 5,170.8 FMLA hours have been reported to CareWorks Absence Management during Q4 2015
 - 58% of hours reported were for a continuous leave of absence
 - 84% of hours reported were for an employee’s own serious health condition
- 4,238 STD hours have been reported to CareWorks Absence Management during Q4 2015

Upcoming Events

For the month of February, HR Days in the Bullpen will be held on February 11th and at the RKP Transit Center on February 18th with the monthly theme of “Heart Healthy”.

Annual Performance Review process for salaried employees continues its progress through February 1, 2016.



HUMAN RESOURCES MONTHLY REPORT
METRO REGIONAL TRANSIT AUTHORITY
December 31, 2015

CURRENT MONTH	LAST MONTH	% CHANGE		CURRENT MONTH	LAST YEAR DEC 2014	% CHANGE
387	388	-0.26%	TOTAL EMPLOYEES	387	377	2.65%
254	255	-0.39%	TOTAL OPERATORS	254	247	2.83%
227	228	-0.44%	FULL-TIME OPERATORS	227	221	2.71%
1	1	0.00%	EXTRA BOARD FILL-IN	1	1	0.00%
26	26	0.00%	SPECIAL SERVICE OPS	26	26	0.00%
33	33	0.00%	MECHANICS	33	34	-2.94%
14	14	0.00%	VEHICLE SERVICE	14	14	0.00%
70	69	1.45%	SALARIED STAFF	70	65	7.69%
17	17	0.00%	OFFICE PERSONNEL	17	17	0.00%
153	153	0.00%	MALE NON-MINORITY	153	150	2.00%
100	100	0.00%	MALE MINORITY	100	97	3.09%
39.53%	39.53%	0.00%	% MINORITY	39.53%	39.27%	0.65%
70	70	0.00%	FEMALE, NON-MINORITY	70	68	2.94%
64	64	0.00%	FEMALE, MINORITY	64	62	3.23%
47.76%	47.76%	0.00%	% MINORITY	47.76%	47.69%	0.15%
42.38%	42.27%	0.26%	TOTAL MINORITY	42.38%	42.18%	0.47%
34.63%	34.54%	0.26%	TOTAL FEMALE	34.63%	34.48%	0.42%

CURRENT MONTH	LAST YEAR Dec-14	% CHANGE		Y-T-D 2015	Y-T-D 2014	% CHANGE
1	0	0.00%	NEW HIRES	30	14	114.29%
1	5	0.00%	TERMINATIONS	17	19	-10.53%
0	0		INVOLUNTARY TERM	7	0	
1	5		VOLUNTARY TERM	10	18	
0	0	0.00%	PROMOTIONS	4	7	0.00%
0	0	0.00%	TRANSFERS	0	0	0.00%
1	3	-66.67%	ON-THE-JOB INJURIES	45	46	-2.17%
1	3	-66.67%	# WORKERS COMP CLAIMS	45	46	-9.00%
1	4	-75.00%	SIC/ACC CLAIMS	49	39	25.64%
6.64%	6.30%	5.40%	% OP ABSENTEEISM	6.55%	6.37%	2.83%
956.00	868	10.17%	# TRAINING HOURS	18,838.75	14,523	29.72%
1.35%	1.24%	-98.65%	% TRAINING/WORKING HRS	2.19%	1.95%	12.31%
70,608	70,156	0.64%	TOTAL WORKING HOURS	860,216	746,468	15.24%

**COMMITTEE ASSIGNMENT:
HUMAN RESOURCES**

RESOLUTION 2016-06

A resolution authorizing an Early Retirement Incentive (ERI) for non-union staff.

WHEREAS, Chapter 145 of the Revised Code authorizes METRO Regional Transit Authority (“METRO”) to enact a retirement incentive plan, provided that it complies with the terms of Section 145.257, as well as the administrative regulations of the Ohio Public Employees Retirement System (“OPERS”), and

WHEREAS, METRO desires to offer such an early retirement plan to its non-union employees, a copy of which is attached hereto by reference; and

WHEREAS, METRO believes that an early retirement incentive plan as adopted, ultimately will realize cost savings, and

WHEREAS, the Board determines it is in the best interests of METRO to establish an early retirement incentive plan effective April 1, 2016 through December 31, 2017.

NOW, THEREFORE BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority that:

1. The appropriate officers are hereby authorized and directed to take any and all actions necessary to adopt and effectuate the implementation of this early retirement incentive plan.
2. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code

DATE ADOPTED: January 27, 2016

**SAUNDRA M. FOSTER,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

METRO Regional Transit Authority

Early Retirement Incentive Plan

1. Plan Name: The name of the plan shall be the METRO Regional Transit Authority Retirement Plan (the “Plan”)
2. Enabling Resolution and Governing Law: The plan was approved and adopted by the METRO Regional Transit Authority’s Board of Trustees on January 27, 2016, and is based on the provisions of Section 145.297 and/or Section 145.298, Ohio Revised Code, and Ohio Administrative Code Rule 145-2-42.
3. Plan Period: The plan shall begin on April 1, 2016, and terminate on December 31, 2017.
4. Terms:
 - (A) The Plan shall be the only retirement incentive plan in effect for eligible employees of the METRO Regional Transit Authority (“METRO”).
 - (B) Participation in the Plan shall be available to 100% of METRO’s employees who are not covered by a collective bargaining agreement but who are members of Public Employees Retirement System as of April 1, 2016. Such employees who have established more total service credit of record in Public Employees Retirement System, pursuant to applicable service credit provisions of Chapter 145, Ohio Revised Code, have the right to elect to participate in the Plan before employees having less total service credit established in Ohio Public Employees Retirement System.
 - (C) Pursuant to the terms of the Plan, service credit for each participating employee shall be purchased by METRO in an amount equal to the lesser of the following:
 1. Five (5) years of service credit, or
 2. An amount of service credit equal to one-fifth of the total service credit of record credited to the participating employee in the Ohio Public Employees Retirement System, exclusive of the service credit purchased under this Plan.
5. Eligibility Requirements: Any employee of METRO eligible to participate in the Plan shall meet the following criteria:
 - (A) The employee is or will be eligible to retire under Section 145.332, or 145.37, Ohio Revised Code, on or before the date of termination of the Plan. Service credit to be purchased for the employee under the Plan shall be included in making this determination for eligibility.

- (B) The employee agrees to retire under Section 145.332, or 145.37, Ohio Revised Code, within ninety (90) days after receiving notice from the Ohio Public Employees Retirement System that service credit has been purchased for the employee pursuant to the Plan.
6. Notice: The Plan shall be in effect for a minimum of one year. All employees and the Ohio Public Employees Retirement System will receive written notice thirty (30) days in advance of the proposed termination date of the Plan.
7. Grievance Procedure: Employees eligible to participate in this Plan shall be offered a grievance procedure for the impartial resolution of any disputes regarding administration of or any other issue involving the Plan. Specifically, non-bargaining unit employees who have a dispute regarding administrator of the Plan shall provide a written complaint to the Director of Finance. The Director of Finance shall meet with the employee within two (2) weeks after the employee provides that written complaint, unless both the employee and the Director of Finance mutually agree to extend the deadline. The Director of Finance shall issue a decision regarding the resolution of that complaint within two (2) weeks after meeting with the employee. If the employee is dissatisfied with the Director of Finance's decision, the employee may appeal the issue to the Executive Director. Such appeal must be filed with the Executive Director within one (1) week after issuance of the Director of Finance's decision. The Executive Director shall meet with the employee within two (2) weeks after filing the appeal, unless both the employee and the Executive Director mutually agree to extend the deadline. The Executive Director shall issue a decision regarding the appeal within two (2) weeks after meeting the employee. In all instances, any decision by either the Director of Finance or the Executive Director, or any interpretation of the Plan, shall be final and conclusive as to any employee claiming eligibility for benefits under the Plan.

Other

AVERAGE STATISTICS / FLEET FOR THE MONTH OF DECEMBER 2015

FLEET NO.	# OF VEH IN FLEET	VEH MFG	YR. OF VEH	FLEET SERVICE	FUEL TYPE	MILES PER GALLON		AVG MILES OPERATED	
						M-T-D	Y-T-D	M-T-D	Y-T-D
03	10	MV1-MV1CD - CNG	2012	SCAT	CNG	12.2	13.6	1414	23098.1
51	20	CHEVY ELDORADO	2010	SCAT	DIESEL	8.8	8.5	1628.1	19779.3
53	30	CHEVY ELDORADO	2014	SCAT	DIESEL	8.6	8.5	1686.4	20577.4
60	31	Coach&Equipment E450	2013	SCAT	CNG	4.7	5.4	1231.7	15285.9
21	23	GILLIG-2121-2143	2012	LINE	CNG	3.9	4	3147.5	38308.8
23	3	NEWFLYER 1310-1312	2002	LINE	DIESEL	0	3.5	0	7911.2
24	2	D4500	2001	LINE	DIESEL	0	0	0	0
25	8	NEWFLYER 1401-1408	2002	LINE	DIESEL	3.2	3.6	909.3	16640.2
26	4	NEW FLYER 1411-1414	2003	LINE	DIESEL	3.4	3.5	518.1	16038.3
27	4	NEWFLYER 1421-1424	2004	LINE	DIESEL	3.2	3.3	1348.4	15892.3
31	10	Gillig 2151-2160	2012	LINE	CNG	3.7	3.9	2784.8	39207.9
32	10	Gillig 2171-2180	2013	LINE	CNG	4	4	3529.8	41793.8
33	6	Gillig 2201-2206	2014	LINE	CNG	4.1	4.3	3534	42785
34	8	Gillig 2301-2308	2015	LINE	CNG	4.5	5.6	3749.9	23207.8
50	1	GILLIG G30D102N4	2010	LINE	DIESEL	5.8	5.5	4359.4	46582.2
52	3	GILLIG 5011-5013	2011	LINE	DIESEL	6	5.6	2350.1	35539.6
61	6	NF XCELSIOR ARTIC	2013	LINE	CNG	2.7	2.7	2233.5	28440.2
70	10	GILLIG 1711-1720	2010	LINE	DIESEL	4.2	4	3300.3	38238.8
81	9	GILLIG 1501-1509	2006	LINE	DIESEL	4.6	4.2	2537.8	36136.8
82	5	GILLIG 1601-1605	2007	LINE	DIESEL	4.2	4.2	2253.7	30247.7
83	6	GILLIG 1811-1816	2011	LINE	DIESEL	3.9	4	2695.1	28758.6
84	2	GILLIG 1606-1607	2007	LINE	DIESEL	4	4.2	2591.2	32938.8
86	2	GILLIG 1608-1609	2008	LINE	DIESEL	4	4.2	2894	33194
87	4	GILLIG 1701-1704	2009	LINE	DIESEL	4.3	4	3217.8	37917.8
88	6	MCI 2007-2012	2009	LINE	DIESEL	4.4	4.4	3773	45273
89	6	GILLIG 1801-1806	2011	LINE	DIESEL	3.9	3.8	3173.3	33561.8
91	3	GILLIG 2101-2112	2011	LINE	CNG	3.3	3.8	2262.2	37439

AVERAGE OF ALL CONSUMABLES FOR REVENUE VEHICLES FOR THE MONTH OF DECEMBER 2015

FLEET NO.	VEH MFG	MODEL #	YEAR	FUEL TYPE	COST PER MILE		# OF FAILURE		M-T-D	Y-T-D
					M-T-D	Y-T-D	M-T-D	Y-T-D		
3	MV-1	MV-1	2012	CNG	1	0.3	0	7	0	1145.1
51	CHEVROLET	ELDORADO	2010	DIESEL	0.2	0.5	1	12	18.1	900.2
53	CHEVROLET	ELDORADO	2014	DIESEL	0.2	0.2	0	14	0	673.7
60	FORD	PHOENIX	2013	CNG	0.4	0.4	1	27	22.9	940.9
21	GILLIG	40/102	2012	CNG	0.4	0.4	16	155	1366.8	12546.9
23	NEW FLYER	40/102	2002	DIESEL	0	0.7	0	21	0	3160.1
24	MCI	45/102	2001	DIESEL	0	0	0	0	0	0
25	NEW FLYER	40/102	2002	DIESEL	1	0.8	2	58	230.3	5845.7
26	NEW FLYER	40/102	2003	DIESEL	4.1	2.3	1	49	20	7310.1
27	NEW FLYER	40/102	2004	DIESEL	0.7	2.8	2	26	202.3	4849.5
31	GILLIG	40/102	2012	CNG	0.8	0.3	6	52	1201.3	11462.4
32	GILLIG	40/102	2013	CNG	0.2	0.2	7	72	1446.4	13852.6
33	GILLIG	40/102	2014	CNG	0.2	0.1	1	27	692.6	10776.3
34	GILLIG	40/102	2015	CNG	0.1	0.1	1	3	507.9	1585.5
50	GILLIG	HYBRID	2010	DIESEL	0	0.2	0	5	0	7406.6
52	GILLIG	HYBRID	2011	DIESEL	0.1	0.5	0	12	0	6498.8
61	NEW FLYER	60/102	2013	CNG	1.7	0.7	10	72	1647.1	13079.5
70	GILLIG	40/102	2010	DIESEL	0.5	0.7	7	95	1778.8	16481.9
81	GILLIG	40/102	2006	DIESEL	0.5	0.5	1	88	323.2	14532.8
82	GILLIG	35/102	2007	DIESEL	20	2.9	2	26	936.7	11195.3
83	GILLIG	35/102	2011	DIESEL	0.5	0.7	4	33	1049.7	10054.8
84	GILLIG	35/102	2007	DIESEL	0.2	0.3	1	8	1279.7	11989.2
86	GILLIG	35/102	2008	DIESEL	0.2	0.5	2	14	2894	12494.2
87	GILLIG	40/102	2009	DIESEL	0.4	0.6	3	52	2454.6	14819.7
88	MCI	45/102	2009	DIESEL	0.3	0.4	1	18	591.6	8832.8
89	GILLIG	40/102	2011	DIESEL	0.5	0.9	4	74	1493.9	18774.2
91	GILLIG	40/102	2011	CNG	1.3	0.4	2	32	1237.4	17835.7

INSPECTIONS: SCAT TYPE BUSES	16	OVERDUE	0
LINE SERVICE BUS 6K,12K,18K,24K	63	OVERDUE	0
AIR CONDITIONING	<u>0</u>		<u>0</u>
TOTAL INSPECTIONS	79	TOTAL	0

ROADCALLS - LINE SERVICE	66
ROADCALLS - SCAT SERVICE	3
ROADCALL TOTAL -	69