



Board of Trustees
Committee Meetings &
Board Packet
February 24, 2016

TO: Sandra M. Foster, President, and all other Board Members

FROM: Richard M. Enty, Executive Director/Secretary-Treasurer

DATE: February 17, 2016

RE: MONTHLY UPDATE

Month	Cash Sales Tax 2014	Cash Sales Tax 2015	Cash Sales Tax 2016	OVER (UNDER)	Percent
Jan	3,269,410.04	3,581,215.27	3,841,753.97	260,538.70	7.28%
Feb	3,453,521.03	3,528,319.09	3,602,929.61	74,610.52	2.11%
Mar	4,332,293.03	4,487,866.45		(4,487,866.45)	-100.00%
Apr	3,020,739.28	3,133,426.60		(3,133,426.60)	-100.00%
May	3,002,621.18	3,109,527.19		(3,109,527.19)	-100.00%
Jun	3,504,378.71	3,801,088.04		(3,801,088.04)	-100.00%
Jul	3,589,732.56	3,640,092.96		(3,640,092.96)	-100.00%
Aug	3,592,300.74	3,757,991.65		(3,757,991.65)	-100.00%
Sep	3,756,672.68	3,902,861.21		(3,902,861.21)	-100.00%
Oct	3,221,156.82	3,640,575.90		(3,640,575.90)	-100.00%
Nov	3,690,096.44	3,818,020.13		(3,818,020.13)	-100.00%
Dec	3,735,615.23	3,789,375.25		(3,789,375.25)	-100.00%
Total	42,168,537.74	44,190,359.74	7,444,683.58	(36,745,676.16)	-83.15%
<hr/>					
	2014	2015	2016		
Jan - Feb	6,722,931.07	7,109,534.36	7,444,683.58	335,149.22	
		5.75%	4.71%		

METRO's monthly cash sales tax receipts for February 2016 of \$3.60 million were \$74,610/2.1 percent higher than for the prior February. Record low unemployment and low gasoline prices and strong auto and truck sales continue to be the likely reasons for this growth in sales tax receipts.

The following resolution will be presented at the upcoming Board meeting.

<u>Committee</u>	<u>Resolution Number</u>	<u>Authorizing</u>
Human Resources	2016-06	Early Retirement Incentive for METRO Non-Union Staff For the Period May 1, 2016 through December 31, 2017

Leadership Team Update

My participation in Leadership Akron's Signature Class 32 is over halfway done. Each of the previous five program days plus program day pre-events have been very interesting. However, I continue to be most impressed with Social Services Day last November and wrote a story about it for METRO's Line Up. The first-hand accounts of social service agency representatives and even some of their clients about difficult circumstances they face was very moving. To hear transportation mentioned frequently as one of the biggest barriers only reinforced how important it is that METRO modernize its services.

Exploring innovative partnerships with key stakeholder municipalities, agencies and institutions as well as the private sector where it makes sense, is also high on our agenda. METRO's Transit Master Plan, Strategic Plan and Service Development Plan remain as bases for any changes we'll be considering in coming months with the System Update process. Board, stakeholder and public involvement will be required to shape our plans as they evolve, so please "stay tuned."

We are still on schedule for a launch of the Downtown Circulator in Fall 2016. In recent weeks staff has begun exploring significant modifications to one of the two routes. If the details can be worked out this would require asking the Board to revise the METRO ZIP Program with University of Akron. Routing options being considered would substantially enhance access between key areas of Downtown Akron, the Pfaff Transit Center and the University. We'll brief the Board on this possible service revision at the upcoming Marketing and Service Planning Committee meeting. Also at the Marketing and Service Planning Committee meeting the Board will receive a presentation by Maintenance Department leadership on our maintenance and facility improvement priorities.

The Operations Department reports:

- January 4, 5, 6 - Conducted Winter Sign Up.
- January 7, 8, 11 - Conducted MLK Day Sign Up.
- January 10 -15 - Sent two Supervisors for *Transit Supervisor Certification* provided by **TSI** (Transportation Safety Institute).
- January 13 - Started Refresher Training 2016 for Operators. This was one of 7 sessions conducted in January involving 28 Operators.
- January 25 and 29 - Had representatives from CINTAS on site to start the Operator Uniform Order process for 2016.
- January 31 - Held first Departmental Staff Meeting for 2016.

The Maintenance Department reports:

- 20 of 21 new SCAT buses have been delivered and entered into service
- 19 new non-revenue vehicles have been received and assigned to their respective department(s), including a much needed new MOW (Mechanic on Wheels) van.
- MCIs 2005 and 2006 are still in the process of being overhauled. Expected completion is by the end of February (2005 pictured below)
- New SCAT/East Barn Structure is erected and work has begun on roofing
- 7 Additional CNG storage tanks were installed – this will help with capacity issues and will speed the fueling of our CNG vehicles
- Work continues on our public CNG fueling station – Est. Completion May 2016
- The first circulator bus goes into production March 17th, 2016 at Gillig. This will be the first of eight circulator buses, followed by three 40 ft. standard transit buses. Anticipate delivery of first bus mid-April.



The Customer Service Department Reports on January 2016 Customer Service and Paratransit Activities:

Paratransit Passengers Transported:

January 2016 – Paratransit Passengers Transported: 21,106

January 2015 – Paratransit Passengers Transported: 21,134

Although we experienced a very slight drop in passengers (32 passengers transported), we had one less weekday in January 2016, vs January 2015.

Rides per Hour:

January 2016 – METRO transported 2.34 paratransit passengers per hour and TL Subcontractor transported 2.2 paratransit passengers per hour.

Applications Processed:

January 2016 – 150 applications were processed including ADA, SCAT Temporary and Disabled & Senior Line Service applications.

Training Hours:

We have instituted a new group of training videos for all members of the Customer Service Department. We dedicated 27 hours to improved customer service techniques in the month of January.

Customer Service Department – continued -

Mobility Activities:

Our Mobility Specialists performed 28 wheelchair weight and inspections for passengers, made 94 courtesy calls to further explain METRO services, processed 97 Service Desk Reports, and again reached out to Temporary Agencies to train the recruiters on how to use METRO services and to ask for information for future planning purposes. This has been an uphill battle that we have been working on for nearly a year, and we are finally seeing some positive results, thanks to our Mobility Specialists. One agency has allowed us to give a presentation and a second agency will be met with in February.

APTA Call Center Challenge:

Melissa Barna, Customer Service Specialist, is one of the seven finalists from the nation-wide APTA Call Center Challenge. All nominees from participating agencies participate in a first round phone interview where two different scenarios are presented to each nominee. One scenario presented is an 'actor' posing as a pleasant new rider asking for information in order to ride the bus or train, the second scenario is typically from a 'actor' playing the part of an irate passenger who is very challenging. The nominee is then judged on several qualities and characteristics of the interaction including, how helpful they were to the caller, positive attitude displayed, professional, patient and overall quality of the call from the perspective of the passenger. Melissa will be representing METRO in the finals held at the APTA Conference in Phoenix, Arizona on March 1, 2016. We are so very proud of her!

**MONTHLY BOARD MEETING AGENDA
VERNON LANE ODOM BOARD ROOM
WEDNESDAY, FEBRUARY 24, 2016
9:00 A.M.**

ITEM 1: CALL TO ORDER:

ITEM 2: AUDIENCE PARTICIPATION:

Any individual or representative of a group may take two (2) minutes to address the Board on any topic on the agenda. Anyone desiring more time than provided herein, shall notify the Secretary-Treasurer by the Wednesday preceding the Board meeting so that he/she may be placed on the Agenda for a maximum of five (5) minutes. METRO's Board Meetings are held the last Wednesday of the month as stated within Resolution 2013-46 unless otherwise noted.

ITEM 3: RECOGNITION:

ITEM 4: BOARD MINUTES:

*Approval of Board Meeting Minutes of January 27, 2016

ITEM 5: COMMITTEE REPORTS & RESOLUTIONS:

Finance Committee

Chair Report

Marketing & Service Planning Committee

Chair Report

Rail Operations Committee

Chair Report

Safety Committee

Chair Report

Human Resources Committee

Chair Report

*Resolution 2016-06

ITEM 6: EXECUTIVE SESSION

ITEM 7: OTHER BUSINESS:

.

ITEM 8: OFFICERS' REPORT:

- President
- Executive Director

ITEM 9: CALL FOR ADJOURNMENT:

***Denotes items that need approval of the Board**

Next scheduled meeting – March 30, 2016

**METRO RTA
BOARD MINUTES
WEDNESDAY, JANUARY 27, 2016**

Trustees Present: Sandra Foster, Stephan Kremer, David Prentice, Renee Greene, Elizabeth Britton, Nicholas Hernandez, Robert De Journett, Will Lutz, Heather Heslop Licata, Charles Rector

Trustees Absent: Scott Meyer, Jack Hefner

Staff Present: Dean Harris, Richard Enty, Kris Liljeblad, Chris Hoffer, Alex Harnocz, Bambi Miller, Jamie Saylor, Mike Davis, De Havilland McCall, John Sutherland, Claire Merrick, Dana Gibitz, Molly Becker, Quentin Wyatt, and Yvonne Briggs

Guests Present: Becky Eby, Judith Lynn Lee

CALL TO ORDER

Ms. Foster called the meeting to order at 9:05 a.m.

AUDIENCE PARTICIPATION

None

RECOGNITION

Operator Ronnie Lee was recognized for 30 Years of Safe Driving. Operator Michael Lawrence was recognized for 20 Years of Safe Driving. They were commended for the good work they do every day by Ms. McCall. The operators were given plaques by Ms. De Havilland McCall, Director of Operations, and Mr. Jamie Saylor, Chief Dispatcher. They had their pictures taken with Ms. McCall, Mr. Saylor and Mr. Enty, Executive Director.

Mr. John Sutherland, Assistant Director of Maintenance was presented with his 15-Year Service Pin by Mr. Enty, Executive Director and Mr. Hampshire, Maintenance Director. Mr. Enty thanked Mr. Sutherland for the good work he continues to do, and doing an excellent job in overseeing the Maintenance Department until the new Director was hired.

APPROVAL OF MINUTES

Ms. Foster asked for a motion to approve the December 16, 2015 minutes. Ms. Foster made a motion for approval, seconded by Ms. Britton. The minutes were unanimously approved by the Board.

FINANCE COMMITTEE

Mr. Kremer said the Finance Committee did meet. The Finance Report for December, 2015 was reviewed at the Committee meeting and everything appeared to be in order.

Resolution 2016-01 authorizing the disposal or transfer of certain assets owned by the METRO Regional Transit Authority was presented for approval. Ms. Licata made a motion for approval, seconded by Mr. Prentice. Resolution 2016-01 was unanimously approved by the Board.

Resolution 2016-02 appointing trustees to the “NEORide” Council of Government was presented for approval. Ms. Licata made a motion for approval, seconded by Ms. Britton. Resolution 2016-02 was unanimously approved by the Board.

Resolution 2016-03 authorizing the purchase of up to eight buses from GILLIG for a 2018 delivery was presented for approval. Ms. Licata made a motion for approval, seconded by Ms. Greene. Resolution 2016-03 was unanimously approved by the Board.

Resolution 2016-04 authorizing a budget/appropriation measure for the calendar year 2016 was presented for approval. Ms. Britton made a motion for approval, seconded by Ms. Green. Resolution 2016-04 was approved by the Board with an opposition by Mr. Lutz.

Resolution 2016-05 authorizing a contract with the COUNTY OF SUMMIT BOARD OF DEVELOPMENTAL DISABILITIES (CSBDD), Weaver Industries (Weaver) and METRO Regional Transit Authority (METRO) for the general cleaning of the Robert K Pfaff Transit Center was presented for approval. Mr. Prentice made a motion for approval, seconded by Ms. Green. Resolution 2016-05 was approved by the Board with one abstention by Mr. Lutz.

MARKETING AND SERVICE PLANNING COMMITTEE

The Marketing and Service Planning Committee did meet. Updates from both Departments were presented.

RAIL OPERATIONS COMMITTEE

Mr. Kremer said the Rail Committee did meet and no action was necessary at this time.

SAFETY COMMITTEE

Mr. Prentice said the Safety Committee did meet. There were ten accidents, six of which were non-preventable. No further action necessary.

HUMAN RESOURCES

The Human Resources Committee did meet. Ms. Licata asked for a motion to enter into Executive Session. Mr. Kremer made a motion, seconded by Ms. Licata. After a Roll Call the Board entered into Executive Session at 9:15 a.m. to discuss personnel matters.

EXECUTIVE SESSION:

ROLL CALL

Ms. Foster	Yes
Stephan Kremer	Yes
Mr. Prentice	Yes
Ms. Greene	Yes
Ms. Britton	Yes
Mr. Rector	Yes
Ms. Licata	Yes
Me. Fernandez	Yes
Mr. De Journett	Yes

The regular Board Meeting resumed at 9:40 a.m.

Resolution 2016-06 authorizing an Early Retirement Incentive (ERI) for non-union staff was presented for approval. This Resolution was tabled until the February 24, 2016 Board Meeting.

OTHER BUSINESS

None

OFFICERS' REPORT

President: None

Executive Director:

Mr. Enty reported that he talked with the University of Akron about the Roo service. He will have more information at a later date.

ADJOURNMENT

There being no other business to come before the Board, Ms. Licata made a motion to adjourn the meeting, seconded by Mr. Prentice.

CERTIFICATE OF COMPLIANCE

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

SAUNDRA M. FOSTER
PRESIDENT

RICHARD M. ENTY, EXECUTIVE
DIRECTOR/SECRETARY-TREASURER

Finance Committee

This page intentionally left blank

CONSOLIDATED INCOME STATEMENT REPORT

SCHEDULED & SCAT SERVICES

METRO Regional Transit Authority

January-16

CURRENT MONTH					YEAR TO DATE				
ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE	REVENUES	ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE	YTD % CHANGE
304,610	350,000	345,088	-13.0%	Passenger Fares	304,610	350,000	345,088	-13.0%	-11.7%
21,081	38,000	20,792	-44.5%	Advertising Revenue	21,081	38,000	20,792	-44.5%	1.4%
325,691	388,000	365,880	-16.1%	Total Operating	325,691	388,000	365,880	-16.1%	-11.0%
41,903	45,400	16,308	-7.7%	Non-Transportation	41,903	45,400	16,308	-7.7%	156.9%
20,991	5,000	22,393	319.8%	Rail Related Revenue	20,991	5,000	22,393	319.8%	-6.3%
				Local Subsidy					
3,639,323	3,555,000	3,563,599	2.4%	METRO Tax	3,639,323	3,555,000	3,563,599	2.4%	2.1%
74,121	55,000	56,464	34.8%	Local Contracted Services	74,121	55,000	56,464	34.8%	31.3%
13,800	14,000	16,778	-1.4%	State Subsidy	13,800	14,000	16,778	-1.4%	-17.7%
0	0	0	0.0%	Federal Subsidy	0	0	0	0.0%	0.0%
4,115,829	4,062,400	4,041,422	1.3%	TOTAL REVENUES	4,115,829	4,062,400	4,041,422	1.3%	1.8%
				EXPENSES					
1,577,409	1,675,179	1,539,077	-5.8%	Wages and Salaries	1,577,409	1,675,179	1,539,077	-5.8%	2.5%
1,077,611	1,088,845	954,658	-1.0%	Fringe Benefits	1,077,611	1,088,845	954,658	-1.0%	12.9%
195,397	213,334	215,817	-8.4%	Services	195,397	213,334	215,817	-8.4%	-9.5%
277,027	255,766	280,994	8.3%	Materials and Supplies	277,027	255,766	280,994	8.3%	-1.4%
213,930	200,417	265,299	6.7%	Fuel	213,930	200,417	265,299	6.7%	-19.4%
87,806	98,900	76,512	-11.2%	Utilities	87,806	98,900	76,512	-11.2%	14.8%
140,834	118,100	87,588	19.2%	Casualty and Liability	140,834	118,100	87,588	19.2%	60.8%
129,370	113,100	78,248	14.4%	Purchased Transportation	129,370	113,100	78,248	14.4%	65.3%
39,164	45,580	29,272	-14.1%	Other Expenses	39,164	45,580	29,272	-14.1%	33.8%
3,738,548	3,809,221	3,527,465	-1.9%	TOTAL OPERATING EXPENSES	3,738,548	3,809,221	3,527,465	-1.9%	6.0%
377,281	253,179	513,957	49.0%	NET INCOME (LOSS) Before Depreciation	377,281	253,179	513,957	49.0%	-26.6%
3,047	3,047	3,047	0.0%	Depreciation Operating	3,047	3,047	3,047	0.0%	0.0%
769,091	769,091	712,792	0.0%	Depreciation Capital	769,091	769,091	712,792	0.0%	7.9%
4,510,686	4,581,359	4,243,304	-1.5%	TOTAL EXPENSES	4,510,686	4,581,359	4,243,304	-1.5%	6.3%
(394,857)	(518,959)	(201,882)	23.9%	NET INCOME (LOSS) After Depreciation	(394,857)	(518,959)	(201,882)	-23.9%	95.6%

METRO REGIONAL TRANSIT AUTHORITY
Balance Sheet
January

ASSETS		2016	2015	LIABILITIES AND CAPITAL		2016	2015
Current Assets:				Current Liabilities:			
Cash	15,799,701.84	15,141,958.05	Accounts Payable	421,767.62	281,365.38		
Short Term Investments	10,381,405.03	10,131,404.94	Accrued Payroll	2,246,880.52	2,145,756.23		
Capital Fund (Restricted)	7,506,359.55	6,506,409.55	Accrued Payroll Liabilities	969,455.81	850,645.89		
Bond Reserve Fund (Restricted)	0.00	105,000.00	Capital Contract Payable	0.00	0.00		
Rainy Day Fund (Restricted)	8,993,165.89	7,468,691.85	Short Term Debt	0.00	0.00		
Receivables:			Other	126,469.62	203,017.78		
Trade, Less allowance	332,142.24	256,125.32					
Federal Assistance	0.26	0.26	Total Current Liabilities	3,764,573.57	3,480,785.28		
State Assistance	0.00	0.00					
			Other Liabilities:				
Sales Tax Receivable	7,185,108.59	5,436,499.27	Long Term Debt	0.00	0.00		
Material & Supplies	1,451,091.45	1,030,394.65	Other Estimated Liabilities	1,000.00	1,000.00		
Prepaid Expenses	1,947,109.52	1,528,715.71	Deferred Capital grant	0.00	0.00		
Total Current Assets	53,596,084.37	47,605,199.60	Total Other Liabilities	1,000.00	1,000.00		
Property, Facilities & Equipment							
Construction in Progress	5,242,055.47	13,441,766.55					
Land	4,283,301.36	4,283,301.36					
Building & Improvements	45,144,709.46	34,227,127.18	Capital & Accumulated Earnings				
Transportation Equipment	67,701,662.60	64,656,737.00					
Other Equipment	8,532,429.35	11,230,808.93	Capital Grant: State & Federal	48,246,727.40	51,776,360.44		
Rail right-of-way	10,653,206.00	10,653,206.00					
Rail Infrastructure	7,702,622.82	5,751,164.74	Accumulated Earnings	90,909,886.87	78,065,656.30		
Total	149,259,987.06	144,244,111.76					
Less allowance for depreciation	(59,983,043.75)	(58,577,664.50)	Total Grants & Accum Earnings	139,156,614.27	129,842,016.74		
Total	89,276,943.31	85,666,447.26					
Deferred Charges & Other Assets	49,160.16	52,155.16					
Total	142,922,187.84	133,323,802.02	Total	142,922,187.84	133,323,802.02		

FRINGE BENEFITS
METRO Regional Transit Authority
Jan-16

CURRENT MONTH					YEAR TO DATE			
ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE	FRINGE BENEFITS	ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE
312,048	351,426	287,222	-11.2%	P E R S	312,048	351,426	287,222	-11.2%
478,533	428,590	402,634	11.7%	HOSP-MEDICAL	478,533	428,590	402,634	11.7%
11,200	8,676	6,000	29.1%	DENTAL	11,200	8,676	6,000	29.1%
1,800	5,242	2,187	-65.7%	LIFE-INS	1,800	5,242	2,187	-65.7%
0	0	1,705	0.0%	UNEMPLOYMENT	0	0	1,705	0.0%
35,292	67,482	21,771	-47.7%	W. COMPENSATION	35,292	67,482	21,771	-47.7%
10,176	3,927	8,016	159.1%	SICK LEAVE	10,176	3,927	8,016	159.1%
159,704	143,608	158,017	11.2%	HOLIDAY PAY	159,704	143,608	158,017	11.2%
67,052	97,597	66,406	-31.3%	VACATION PAY	67,052	97,597	66,406	-31.3%
1,088	1,477	0	-26.3%	UNIFORM ALLOWANCE	1,088	1,477	0	-26.3%
718	820	700	-12.4%	OTHERS *	718	620	700	15.8%
1,077,611	1,108,845	954,658	-2.8%	TOTAL FRINGE BENEFIT:	1,077,611	1,108,645	954,658	-2.8%

* INCLUDES PHYSICALS & TUITION ASSISTANCE

This page intentionally left blank

Marketing & Service Planning Committee

This page intentionally left blank

Jan-16
Performance Reports
Combined Service

Current Month

Year to Date

2015 2014 Percentage
 Changed

2015 2014 Percentage
 Changed

Service Day Data

20	21	-4.76%	Weekdays Operated	20	21	-4.76%
5	5	0.00%	Saturdays Operated	5	5	0.00%
5	4	25.00%	Sundays Operated	5	4	25.00%

Passenger Data

392,205	405,564	-3.29%	Total Passengers	392,205	405,564	-3.29%
15,786.3	16,606	-4.94%	Average Weekday Passengers	15,786.3	16,606	-4.94%
7,431.8	7,908	-6.02%	Average Saturday Passengers	7,431.8	7,908	-6.02%
3,746.6	4,461	-16.02%	Average Sunday Passengers	3,746.6	4,461	-16.02%

Service Level Data

491,222	534,068	-8.02%	Total Vehicle Miles	491,222	534,068	-8.02%
448,039	469,822	-4.64%	Total Vehicle Revenue Miles	448,039	469,822	-4.64%
0.88	0.87	0.87%	Average Passengers per Vehicle Revenue Mile	0.88	0.87	0.87%
35,542	36,241	-1.93%	Total Vehicle Hours	35,542	36,241	-1.93%
34,708	34,997	-0.82%	Total Vehicle Revenue Hours	34,708	34,997	-0.82%
11.30	11.65	-3.01%	Average Passengers per Vehicle Revenue Hour	11.30	11.65	-3.01%

Financial Data

\$182,576	\$208,755	-12.54%	Cash Fares	\$182,576	\$208,755	-12.54%
\$122,034	\$136,332	-10.49%	Ticket and Pass Revenue	\$122,034	\$136,332	-10.49%
\$73,121	\$56,464	29.50%	Other Fare Related Revenue	\$73,121	\$56,464	29.50%
9.7%	11.4%	-14.39%	Percentage Total Farebox Recovery	9.7%	11.4%	-14.39%
\$8.66	\$7.51	15.23%	Average Cost per Vehicle Revenue Mile	\$8.66	\$7.51	15.23%
\$111.77	\$100.88	10.80%	Average Cost per Vehicle Revenue Hour	\$111.77	\$100.88	10.80%
\$9.89	\$8.66	14.23%	Average Cost per Passenger	\$9.89	\$8.66	14.23%

Safety Data

5.0	3.0	66.67%	Preventable Accidents	5.0	3.0	66.67%
3.0	6.0	-50.00%	Nonpreventable Accidents	3.0	6.0	-50.00%
8.0	9.0	-11.11%	Total Accidents	8.0	9.0	-11.11%

Jan-16
Performance Reports
SCAT/ADA Paratransit Service

Current Month

Year to Date

2016 2015 Percentage
 Changed

2016 2015 Percentage
 Changed

Service Day Data

20	21	-4.76%	Weekdays Operated	20	21	-4.76%
5	5	0.00%	Saturdays Operated	5	5	0.00%
5	4	25.00%	Sundays Operated	5	4	25.00%

Passenger Data

21,106	21,130	-0.11%	Total Passengers	21,106	21,130	-0.11%
704	704	-0.11%	Average Total Passengers	704	704	-0.11%
66.8	84.6	-21.04%	Average Saturday ADA Passengers	66.8	84.6	-21.04%
36.8	31.3	17.76%	Average Sunday ADA Passengers	36.8	31.3	17.76%
6.1	4.2	47.20%	Average Total ADA Passengers	6.1	4.2	47.20%
5,301	3,645	45.43%	Total Purchased Transportation Pass.	5,301	3,645	45.43%

Service Level Data

113,847	147,521	-22.83%	Total METRO Vehicle Miles	113,847	147,521	-22.83%
			Total Purchased Transportation Vehicle Miles			
34,499	21,736	58.72%		34,499	21,736	58.72%
148,346	147,521	0.56%	Total Vehicle Miles	148,346	147,521	0.56%
126,314	150,744	-16.21%	Total Revenue Miles	126,314	150,744	-16.21%
			Average Passengers per Revenue Vehicle Mile			
0.17	0.14	19.21%		0.17	0.14	19.21%
10,787	11,269	-4.28%	Total Vehicle Hours	10,787	11,269	-4.28%
8,945	9,868	-9.35%	Total Vehicle Revenue Hours	8,945	9,868	-9.35%
			Average Passengers per Vehicle Revenue Hour			
2.4	2.1	10.19%		2.4	2.1	10.19%
94%	90%	4.44%	On-time Performance - METRO	94%	90%	4.44%
			On-time Performance - Purchased Transportation			
93%	88%	5.68%		93%	88%	5.68%

Financial Data

\$41,271	\$44,074	-6.36%	Cash Fares	\$41,271	\$44,074	-6.36%
\$2,138	\$5,568	-61.61%	Ticket and Pass Revenue	\$2,138	\$5,568	-61.61%
\$55,575	\$39,546	40.53%	Other Fare Related Revenue	\$55,575	\$39,546	40.53%
14.3%	14.2%	1.10%	Percentage Total Farebox Recovery	14.3%	14.2%	1.10%
			Average Cost per Vehicle Revenue Mile - METRO			
\$6.12	\$4.27	43.17%		\$6.12	\$4.27	43.17%
			Average Cost per Vehicle Revenue Mile - Purchased Transportation			
\$3.75	\$3.60	4.17%		\$3.75	\$3.60	4.17%
			Average Cost per Vehicle Revenue Hour - METRO			
\$85.14	\$65.83	29.34%		\$85.14	\$65.83	29.34%
			Average Cost per Vehicle Revenue Hour - Purchased Transportation			
\$55.05	\$52.31	5.25%		\$55.05	\$52.31	5.25%
\$43.71	\$31.52	38.69%	Average Cost per Passenger - METRO	\$43.71	\$31.52	38.69%
			Average Cost per Passenger - Purchased Transportation			
\$24.40	\$21.47	13.68%		\$24.40	\$21.47	13.68%
2.0	2.0	0.00%	Average Small Bus Age	2.0	2.0	0.00%

Safety Data

1.0	3.0	-66.67%	Preventable Accidents	1.0	3.0	-66.67%
1.0	1.0	0.00%	Nonpreventable Accidents	1.0	1.0	0.00%
2.0	4.0	-50.00%	Total Accidents	2.0	4.0	-50.00%

Jan-16
Performance Reports
Line Service

Current Month

Year to Date

2016	2015	Percentage Changed		2016	2015	Percentage Changed
Service Day Data						
20	21	-4.76%	Weekdays Operated	20	21	-4.76%
5	5	0.00%	Saturdays Operated	5	5	0.00%
5	4	25.00%	Sundays Operated	5	4	25.00%

Passenger Data

371,099	384,434	-3.47%	Total Passengers	371,099	384,434	-3.47%
15,786	15,600	1.20%	Average Weekday Passengers	15,786	15,600	1.20%
7,365	7,824	-5.86%	Average Saturday Passengers	7,365	7,824	-5.86%
3,710	4,430	-16.26%	Average Sunday Passengers	3,710	4,430	-16.26%

Service Level Data

372,711	364,811	2.17%	Total Vehicle Miles	372,711	364,811	2.17%
321,725	319,078	0.83%	Total Vehicle Revenue Miles	321,725	319,078	0.83%
321,951	323,872	-0.59%	Total Scheduled Vehicle Revenue Miles	321,951	323,872	-0.59%
1.15	1.20	-4.26%	Average Passenger per Revenue Vehicle Mile	1.15	1.20	-4.26%
24,755	24,972	-0.87%	Total Vehicle Hours	24,755	24,972	-0.87%
25,763	25,129	2.52%	Total Vehicle Revenue Hours	25,763	25,129	2.52%
25,763	26,676	-3.42%	Total Scheduled Vehicle Revenue Hours	25,763	26,676	-3.42%
14.4	15.3	-5.85%	Average Passenger per Vehicle Revenue Hour	14.4	15.3	-5.85%
87%	90%	-3.87%	On-time Performance	87%	90%	-3.87%

Financial Data

\$141,305	\$164,682	-14.19%	Cash Fares	\$141,305	\$164,682	-14.19%
\$119,897	\$130,765	-8.31%	Ticket and Pass Revenue	\$119,897	\$130,765	-8.31%
\$17,547	\$16,918	3.72%	Other Fare Related Revenue	\$17,547	\$16,918	3.72%
9.1%	10.8%	-15.37%	Percentage Total Farebox Recovery	9.1%	10.8%	-15.37%
\$9.51	\$9.09	4.58%	Average Cost per Vehicle Revenue Mile	\$9.51	\$9.09	4.58%
\$118.74	\$115.45	2.85%	Average Cost per Vehicle Revenue Hour	\$118.74	\$115.45	2.85%
\$8.24	\$7.55	9.24%	Average Cost per Passenger	\$8.24	\$7.55	9.24%
4.3	4.3	0.00%	Average Big Bus Age	4.3	4.3	0.00%

Safety Data

4.0	2.0	100.00%	Preventable Accidents	4.0	2.0	100.00%
2.0	5.0	-60.00%	Nonpreventable Accidents	2.0	5.0	-60.00%
6.0	7.0	-14.29%	Total Accidents	6.0	7.0	-14.29%

January-16

Current Month		Percentage Changed	Service Categories	Year to Date		Percentage Changed
2016	2015			2016	2015	
URBAN						
341,908	349,531	-2.18%	Total Monthly Passengers	341,908	349,531	-2.18%
30	30	0.00%	Service Days	30	30	0.00%
11,396.9	11,651.0	-2.18%	Average Daily Passengers	11,396.9	11,651.0	-2.18%
18.1	18.0	0.67%	Passengers per Vehicle Hour	18.1	18.0	0.67%
1.58	1.57	0.88%	Passengers per Vehicle Mile	1.6	1.6	0.88%
6.05	5.72	5.70%	Operating Total Cost Per Passenger	6.05	5.72	5.70%
SUBURBAN -- Note: Route #111 to #11 Change						
10,580	12,111	-12.64%	Total Monthly Passengers	10,580	12,111	-12.64%
20	21	-4.76%	Service Days	20	21	-4.76%
529.0	576.7	-8.27%	Average Daily Passengers	529.0	576.7	-8.27%
4.54	4.87	-6.75%	Passengers per Vehicle Hour	4.54	4.87	-6.75%
0.19	0.21	-10.72%	Passengers per Vehicle Mile	0.19	0.21	-10.72%
30.12	26.33	14.42%	Operating Total Cost Per Passenger	30.12	26.33	14.42%
EXPRESS						
8,055	9,247	-12.89%	Total Monthly Passengers	8,055	9,247	-12.89%
20	21	-4.76%	Service Days	20	21	-4.76%
402.8	440.3	-8.52%	Average Daily Passengers	402.8	440.3	-8.52%
9.35	10.74	-12.96%	Passengers per Vehicle Hour	9.3	10.7	-12.96%
0.38	0.43	-12.20%	Passengers per Vehicle Mile	0.4	0.4	-12.20%
16.79	14.01	19.81%	Operating Total Cost Per Passenger	16.79	14.01	19.81%
CIRCULATOR						
5,819	8,080	-27.98%	Total Monthly Passengers	5,819	8,080	-27.98%
30	30	0.00%	Service Days	30	30	0.00%
194.0	269.3	-27.96%	Average Daily Passengers	194.0	269.3	-27.96%
3.68	2.89	27.58%	Passengers per Vehicle Hour	3.7	2.9	27.58%
0.27	0.21	24.87%	Passengers per Vehicle Mile	0.3	0.2	24.87%
34.21	22.03	55.26%	Operating Total Cost Per Passenger	34.21	22.03	55.26%
GROCERY						
1,754	1,732	1.27%	Total Monthly Passengers	1,754	1,732	1.27%
20	21	-4.76%	Service Days	20	21	-4.76%
87.7	82.5	6.30%	Average Daily Passengers	87.7	82.5	6.30%
1.25	7.50	-83.31%	Passengers per Vehicle Hour	1.3	7.5	-83.31%
1.34	1.55	-13.13%	Passengers per Vehicle Mile	1.3	1.5	-13.13%
46.53	49.87	-6.71%	Operating Total Cost Per Passenger	46.53	49.87	-6.71%
Sunday Service						
18,549	17,720	4.68%	Total Monthly Passengers	18,549	17,720	4.68%
5	4	25.00%	Service Days	5	4	25.00%
3,709.8	4,430.0	-16.26%	Average Daily Passengers	3,709.8	4,430.0	-16.26%
12.06	13.47	-10.47%	Passengers per Vehicle Hour	12.1	13.5	-10.47%
1.05	1.08	-3.37%	Passengers per Vehicle Mile	1.0	1.1	-3.37%
9.62	7.77	23.91%	Operating Total Cost Per Passenger	9.62	7.77	23.91%
Saturday Service						
36,825	39,118	-5.86%	Total Monthly Passengers	36,825	39,118	-5.86%
5	5	0.00%	Service Days	5	5	0.00%
7,365.0	7,823.6	-5.86%	Average Daily Passengers	7,365.0	7,823.6	-5.86%
16.3	16.6	-2.01%	Passengers per Vehicle Hour	16.3	16.6	-2.01%
1.4	1.3	2.81%	Passengers per Vehicle Mile	1.4	1.3	2.81%
7.29	6.26	16.46%	Operating Total Cost Per Passenger	7.29	6.26	16.46%
Call-A-Bus						
157	354	-55.65%	Total Monthly Passengers	157	354	-55.65%
Akron Pass Program						
18076	20334	-11.10%	Total Monthly Passengers	18076	20,334	-11.10%

METRO REGIONAL TRANSIT AUTHORITY
MONTHLY REPORT OF OPERATIONS
Jan-16

2/16/2016

ROUTE #/DESCRIPTION		FAREBOX REVENUE			EXPENSE			TOTAL PASSEN- GERS	REV HOURS	REV MILES	PEAK VEHICLES	PASSENGERS PER:		NET COST PER PASSENGER:			FAREBOX RECOVERY		
		FAREBOX REVENUE	GENERAL FARE	TOT FAREBOX	PER REV HOUR	PER REV MILE	Allocation model	REVENUE	PER HOUR	PER MILE	PER VEHICLE	REV HOUR	REV MILE	REV HOUR	REV MILE	Allocation Model	(Per Hour)	(Per Mile)	Allocation Model
1	West Market	\$ 17,867	\$ 30,828	\$ 48,695	\$ 202,022	\$ 180,541	\$ 175,772	43,338	1,708	19,065	6	25.4	2.27	\$ 3.54	\$ 3.04	\$ 2.93	24.1%	27.0%	27.7%
2	Arlington	\$ 19,796	\$ 28,586	\$ 48,381	\$ 179,736	\$ 168,481	\$ 161,831	40,186	1,520	17,791	6	26.4	2.26	\$ 3.27	\$ 2.99	\$ 2.82	26.9%	28.7%	29.9%
3	Copley/Hawkins	\$ 10,981	\$ 15,959	\$ 26,940	\$ 133,814	\$ 108,806	\$ 119,925	22,435	1,131	11,490	5	19.8	1.95	\$ 4.76	\$ 3.65	\$ 4.14	20.1%	24.8%	22.5%
4	Delia/N Hawkins	\$ 5,339	\$ 6,831	\$ 12,170	\$ 63,231	\$ 59,292	\$ 67,658	9,603	535	6,261	4	18.0	1.53	\$ 5.32	\$ 4.91	\$ 5.78	19.2%	20.5%	18.0%
5	East Market/Eillet	\$ 3,314	\$ 4,556	\$ 7,870	\$ 67,843	\$ 78,786	\$ 68,531	6,405	574	8,320	3	11.2	0.77	\$ 9.36	\$ 11.07	\$ 9.47	11.6%	10.0%	11.5%
6	E. Market/Lakemore	\$ 6,163	\$ 11,411	\$ 17,575	\$ 114,830	\$ 124,052	\$ 113,549	16,042	971	13,100	5	16.5	1.22	\$ 6.06	\$ 6.64	\$ 5.98	15.3%	14.2%	15.5%
7	Cuyahoga Falls Ave	\$ 4,954	\$ 9,151	\$ 14,105	\$ 93,323	\$ 78,028	\$ 87,011	12,864	789	8,240	4	16.3	1.56	\$ 6.16	\$ 4.97	\$ 5.67	15.1%	18.1%	16.2%
8	Kenmore/Barberton	\$ 10,875	\$ 14,006	\$ 24,880	\$ 117,038	\$ 115,771	\$ 107,213	19,689	990	12,225	4	19.9	1.61	\$ 4.68	\$ 4.62	\$ 4.18	21.3%	21.5%	23.2%
9	Wooster/East Ave	\$ 6,350	\$ 8,881	\$ 15,231	\$ 79,662	\$ 72,767	\$ 73,249	12,485	674	7,684	3	18.5	1.62	\$ 5.16	\$ 4.61	\$ 4.65	19.1%	20.9%	20.8%
10	Howard/Portage Tr	\$ 7,901	\$ 13,851	\$ 21,752	\$ 122,469	\$ 122,731	\$ 111,477	19,472	1,035	12,960	4	18.8	1.50	\$ 5.17	\$ 5.19	\$ 4.61	17.8%	17.7%	19.5%
11	South Akron	\$ 1,191	\$ 1,362	\$ 2,552	\$ 11,869	\$ 10,424	\$ 13,962	1,914	100	1,101	1	19.1	1.74	\$ 4.87	\$ 4.11	\$ 5.96	21.5%	24.5%	18.3%
12	Tallmadge Hill	\$ 4,603	\$ 9,977	\$ 14,580	\$ 106,393	\$ 81,485	\$ 100,083	14,025	900	8,605	5	15.6	1.63	\$ 6.55	\$ 4.77	\$ 6.10	13.7%	17.9%	14.6%
13	Grant/Firestone	\$ 7,027	\$ 11,254	\$ 18,281	\$ 88,700	\$ 68,430	\$ 82,590	15,821	750	7,226	4	21.1	2.19	\$ 4.45	\$ 3.17	\$ 4.06	20.6%	26.7%	22.1%
14	Euclid/Barberton XP	\$ 10,365	\$ 13,737	\$ 24,102	\$ 182,279	\$ 168,571	\$ 157,469	19,311	1,541	17,801	5	12.5	1.08	\$ 8.19	\$ 7.48	\$ 6.91	13.2%	14.3%	15.3%
17	Brown/Inman	\$ 7,667	\$ 11,200	\$ 18,867	\$ 101,898	\$ 91,007	\$ 99,847	15,745	862	9,610	5	18.3	1.64	\$ 5.27	\$ 4.58	\$ 5.14	18.5%	20.7%	18.9%
18	Thornton/Manchester	\$ 7,184	\$ 10,630	\$ 17,813	\$ 86,147	\$ 92,105	\$ 80,717	14,943	728	9,726	3	20.5	1.54	\$ 4.57	\$ 4.97	\$ 4.21	20.7%	19.3%	22.1%
19	Eastland	\$ 6,587	\$ 10,489	\$ 17,076	\$ 95,038	\$ 74,813	\$ 81,515	14,745	804	7,900	3	18.4	1.87	\$ 5.29	\$ 3.92	\$ 4.37	18.0%	22.8%	20.9%
21	South Main	\$ 75	\$ 216	\$ 291	\$ 4,337	\$ 3,330	\$ 8,600	303	37	352	1	8.3	0.86	\$ 13.35	\$ 10.03	\$ 27.42	6.7%	8.7%	3.4%
24	Lakeshore	\$ 1,923	\$ 2,954	\$ 4,877	\$ 31,571	\$ 20,952	\$ 31,933	4,153	267	2,213	2	15.6	1.88	\$ 6.43	\$ 3.87	\$ 6.51	15.4%	23.3%	15.3%
26	Exchange/Whitepond	\$ 2,239	\$ 4,543	\$ 6,782	\$ 58,164	\$ 52,559	\$ 52,278	6,387	492	5,550	2	13.0	1.15	\$ 8.04	\$ 7.17	\$ 7.12	11.7%	12.9%	13.0%
28	Merriman Valley	\$ 1,094	\$ 2,426	\$ 3,520	\$ 40,846	\$ 38,505	\$ 46,111	3,410	345	4,066	3	9.9	0.84	\$ 10.95	\$ 10.26	\$ 12.49	8.6%	9.1%	7.6%
30	Goodyear/Darrow	\$ 4,554	\$ 7,072	\$ 11,626	\$ 82,826	\$ 78,492	\$ 76,093	9,942	700	8,289	3	14.2	1.20	\$ 7.16	\$ 6.73	\$ 6.48	14.0%	14.8%	15.3%
33	State Rd/Wyoga Lake	\$ 2,274	\$ 3,187	\$ 5,460	\$ 41,250	\$ 46,668	\$ 42,401	4,480	349	4,928	2	12.8	0.91	\$ 7.99	\$ 9.20	\$ 8.25	13.2%	11.7%	12.9%
34	Cascade Village/Uhler	\$ 6,712	\$ 10,108	\$ 16,820	\$ 123,120	\$ 106,462	\$ 108,302	14,210	1,041	11,242	4	13.7	1.26	\$ 7.48	\$ 6.31	\$ 6.44	13.7%	15.8%	15.5%
50	Montrose Circulator	\$ 396	\$ 1,356	\$ 1,752	\$ 58,982	\$ 54,864	\$ 58,867	1,906	499	5,794	3	3.8	0.33	\$ 30.03	\$ 27.87	\$ 29.97	3.0%	3.2%	3.0%
51	Stow Circulator	\$ 486	\$ 774	\$ 1,260	\$ 52,911	\$ 69,387	\$ 53,231	1,088	447	7,327	2	2.4	0.15	\$ 47.47	\$ 62.62	\$ 47.77	2.4%	1.8%	2.4%
53	Portage/Graham	\$ 991	\$ 1,243	\$ 2,235	\$ 47,549	\$ 53,998	\$ 52,861	1,748	402	5,702	3	4.3	0.31	\$ 25.92	\$ 29.61	\$ 28.96	4.7%	4.1%	4.2%
59	Chapel Hill Circulator	\$ 500	\$ 766	\$ 1,266	\$ 33,000	\$ 27,558	\$ 34,084	1,077	279	2,910	2	3.9	0.37	\$ 29.47	\$ 24.41	\$ 30.47	3.8%	4.6%	3.7%
60	NC Express Chapel Hill	\$ 837	\$ 1,161	\$ 1,998	\$ 17,781	\$ 39,357	\$ 28,881	1,632	150	4,156	2	10.9	0.39	\$ 9.67	\$ 22.89	\$ 16.47	11.2%	5.1%	6.9%
61	NC Express Montrose	\$ 8,063	\$ 4,569	\$ 12,631	\$ 84,137	\$ 163,206	\$ 106,365	6,423	711	17,234	5	9.0	0.37	\$ 11.13	\$ 23.44	\$ 14.59	15.0%	7.7%	11.9%
101	Richfield/Bath	\$ 118	\$ 893	\$ 1,010	\$ 33,473	\$ 62,369	\$ 41,826	1,255	283	6,586	2	4.4	0.19	\$ 25.87	\$ 48.89	\$ 32.52	3.0%	1.6%	2.4%
102	Northfield Express	\$ 107	\$ 1,835	\$ 1,942	\$ 80,825	\$ 179,646	\$ 91,196	2,579	683	18,970	2	3.8	0.14	\$ 30.59	\$ 68.90	\$ 34.61	2.4%	1.1%	2.1%
103	Stow/Hudson	\$ 158	\$ 1,310	\$ 1,468	\$ 48,928	\$ 98,867	\$ 57,557	1,841	414	10,440	2	4.5	0.18	\$ 25.78	\$ 52.91	\$ 30.47	3.0%	1.5%	2.6%
104	Twinsburg Creekside	\$ 179	\$ 1,918	\$ 2,098	\$ 72,309	\$ 140,800	\$ 84,167	2,697	611	14,868	3	4.4	0.18	\$ 26.03	\$ 51.43	\$ 30.43	2.9%	1.5%	2.5%
110	Green/Springfield	\$ 168	\$ 1,571	\$ 1,739	\$ 40,018	\$ 56,744	\$ 43,945	2,208	338	5,992	2	6.5	0.37	\$ 17.34	\$ 24.91	\$ 19.12	4.3%	3.1%	4.0%
91	Monday Grocery	\$ 511	\$ 169	\$ 680	\$ 7,412	\$ 2,833	\$ 15,734	238	63	299	2	3.8	0.80	\$ 28.29	\$ 9.05	\$ 63.25	9.2%	24.0%	4.3%
92	Tuesday Grocery	\$ 1,047	\$ 196	\$ 1,243	\$ 4,487	\$ 2,633	\$ 14,202	275	38	278	2	7.2	0.99	\$ 11.80	\$ 5.05	\$ 47.12	27.7%	47.2%	8.8%
93	Wednesday Grocery	\$ 564	\$ 275	\$ 839	\$ 5,890	\$ 6,527	\$ 15,755	386	50	689	2	7.8	0.56	\$ 13.09	\$ 14.74	\$ 38.64	14.2%	12.8%	5.3%
94	Thursday Grocery	\$ 1,125	\$ 319	\$ 1,444	\$ 8,051	\$ 2,568	\$ 21,677	448	68	271	3	6.6	1.65	\$ 14.75	\$ 2.51	\$ 45.16	17.9%	56.2%	6.7%
95	Friday Grocery	\$ 1,200	\$ 290	\$ 1,489	\$ 4,865	\$ 1,936	\$ 14,244	407	41	204	2	9.9	1.99	\$ 8.29	\$ 1.10	\$ 31.34	30.6%	76.9%	10.5%
	BoE	\$ -	\$ 550	\$ 550	\$ 22,631	\$ 21,819	\$ 78,649	773	191	2,304	11	4.0	0.34	\$ 28.57	\$ 27.51	\$ 101.03	2.4%	2.5%	0.7%
	JARC	\$ -	\$ 531	\$ 531	\$ 5,520	\$ 7,936	\$ 15,870	746	47	838	2	16.0	0.89	\$ 6.69	\$ 9.93	\$ 20.56	9.6%	6.7%	3.3%
	ZONE	\$ -	\$ 404	\$ 404	\$ 35,129		\$ 80,308	568	297		11	1.9	-	\$ 61.14	\$ 140.68		1.2%		0.5%
	SCAT	\$ 41,271	\$ -	\$ 41,271	\$ 780,057	\$ 869,488	\$ 686,411	15,805	6,595	91,815	34	2.4	0.17	\$ 46.74	\$ 52.40	\$ 40.82	5.3%	4.7%	6.0%
TOTALS:	Line Service	\$ 173,484	\$ 263,339	\$ 436,823	\$ 2,892,305	\$ 3,036,104	\$ 2,977,536	370,203	24,453	320,602	150	15.1	1.15	\$ 6.63	\$ 7.66	\$ 6.86	15.1%	14.4%	14.7%
TOTALS:	SCAT	\$ 41,271	\$ -	\$ 41,271	\$ 780,057	\$ 869,488	\$ 686,411	15,805	6,595	91,815	34	2.4	0.17	\$ 46.74	\$ 52.40	\$ 40.82	5.3%	4.7%	6.0%

2016 MONTHLY RIDERSHIP BY ROUTE

Note: GFI Farebox Figures (Previously Reported from FleetNet database)

Route#	Description	JAN	% Change	Jan-15	FEB	MAR	APR	MAY	JUNE	JUL	AUG	SEP	OCT	NOV	DEC
1	West Market	43,338	-3.2%	44,767											
2	Arlington	40,186	-1.0%	40,603											
3	Copley Rd/Hawkins	22,435	-2.9%	23,103											
4	Delia/N Hawkins	9,603	-8.6%	10,510											
5	East Market/Eillet	6,405	-14.2%	7,466											
6	East Market/Lakemore	16,042	-5.0%	16,884											
7	Cuyahoga Falls Ave	12,864	-4.7%	13,493											
8	Kenmore/Barberton	19,689	-10.7%	22,042											
9	Wooster/East Ave	12,485	-5.2%	13,164											
10	Howard/Portage Trail	19,472	-5.5%	20,595											
11	South Akron	1,914	-19.1%	2,367											
12	Tallmadge Hill	14,025	-9.1%	15,433											
13	Grant/Firestone Park	15,821	-6.2%	16,867											
14	Eucld/Barberton XP	19,311	-5.2%	20,362											
17	Brown/Inman	15,745	-12.1%	17,914											
18	Thornton/Manchester	14,943	-6.7%	16,020											
19	Eastland	14,745	-10.0%	16,382											
21	South Main	303	n/a	n/a											
24	Lakeshore	4,153	-11.8%	4,711											
26	W Exchange/White Pond	6,387	-7.4%	6,897											
28	Merriman Valley	3,410	24.5%	2,740											
30	Goodyear/Darrow	9,942	-0.1%	9,954											
33	State Rd/Wyoga Lake	4,480	8.9%	4,113											
34	Cascade Village/Uhler	14,210	-4.8%	14,922											
50	Montrose Circulator	1,906	-5.4%	2,015											
51	Stow Circulator	1,088	-20.3%	1,365											
53	Portage/Graham	1,748	-6.0%	1,860											
59	Chapel Hill Circulator	1,077	-19.7%	1,342											
60	NCX Chapel Hill/Cleveland	1,632	-12.1%	1,856											
61	NCX Montrose/Cleveland	6,423	-7.4%	6,938											
101	Richfield/Bath	1,255	13.6%	1,105											
102	Northfield Express	2,579	-15.1%	3,036											
103	Stow/Hudson	1,841	-10.0%	2,045											
104	Twinsburg Creekside	2,697	27.9%	2,108											
110	Green/Springfield	2,208	1.5%	2,175											
TOTAL:		366,362		387,154	0	0	0	0	0	0	0	0	0	0	0

This page intentionally left blank

Rail Operations Committee

Safety Committee

January 17, 2016

To: Richard Enty, Executive Director
Saundra Foster, Board President
Board Members

From: Christine Hoffer, Director of Human Resources

RE: January 2016 Safety and Security Report

METRO employees were involved in eight (8) accidents during January 2016, two from SCAT and six from line service. Five (5) of the accidents were classified as Non-Preventable.

In January the Akron Police and the Summit County Sheriff's responded to (19) documented incidents at the Transit Center. The incidents resulted in (7) adult arrests and (3) juvenile arrests. The arrests ranged from drugs, assault, weapons, and felony warrants. Akron Fire and EMS responded to the Transit Center on (2) occasions to assist passengers with medical issues.

The Summit County Canine Unit has conducted weekly sweeps of the Transit Center using their explosive detection K9.

The random stop program completed 37 random stops in the month of January and completed several sweeps of Bus Stop locations.

Upcoming Events

TSA Baseline Assessment for Security Enhancement should conclude in February with the final report expected in March or April, 2016.

Summit County SWAT Team will be training in the CNG garage conducting Bus Assaults, Hostage Situations, and Barricaded suspect drills.

JANUARY 2016 ACCIDENT REPORT

Date	Preventable	Non- Preventable	SCAT	LINE	Property Damage	Personal Injury	Operator Cited	Disabling Damage	Details
1/12/2016	1		1		1		1		Bus Hit Car at Intersection
1/14/2016		1		1	1	1			Car Rear-Ended Stopped Bus
1/19/2016	1			1	1				Bus Hit Pole
1/20/2016		1	1		1				Car Backed into SCAT Bus
1/20/2016	1			1	1				Bus Hit Pole
1/22/2016	1			1	1				Car Rear-Ended Stopped Bus
1/23/2016	1			1	1				Bus Hit Drop-Box
1/23/2016		1		1	1				Car Hit Bus
SUM	5	3	2	6	8	1	1	0	
%	62.50	37.50	25.00	75.00	100.00	12.50	12.50	0.00	
TOTAL	8								

Human Resources Committee

February 16, 2016



TO: Richard Enty, Executive Director
Saundra Foster, Board President,
and All Other Board Members

FROM: Human Resources

RE: January 2016 Human Resources Report

During January 2016, there was one voluntary termination of employment.

METRO employees participated in 846.50 training hours during the month of January 2016.

<u>*OHSa Recordable Rate</u>		<u>**DART Rate</u>	
2015 YTD	12.09	2015 YTD	6.30
2016 YTD	10.78	2016 YTD	8.82

**OSHA – Occupational Safety & Health Administration*

***DART – Days Away, Restricted Transfer*

METRO had one reported work-related injury requiring medical treatment in January 2016; which resulted in on lost days away from work.

The overall impact rate for Life Services EAP was 12.38% for 2015. This includes counseling, webcast training and WorkLife website usage.

Upcoming Events

For the month of March, HR Days in the Bullpen will be held on March 10th and at the RKP Transit Center on March 17th with the monthly theme of "Update your Information".

Planning is already underway for the Annual METRO RTA Picnic.

416 KENMORE BOULEVARD AKRON, OHIO 44301

phone: 330.762.7267 / fax: 330.762.0854

web: AKRONMETRO.ORG

HUMAN RESOURCES MONTHLY REPORT
METRO REGIONAL TRANSIT AUTHORITY
January 31, 2015

CURRENT MONTH	LAST MONTH	% CHANGE		CURRENT MONTH	LAST YEAR JAN 2015	% CHANGE
386	387	-0.26%	TOTAL EMPLOYEES	387	385	0.52%
254	254	0.00%	TOTAL OPERATORS	254	254	0.00%
227	227	0.00%	FULL-TIME OPERATORS	227	219	3.65%
1	1	0.00%	EXTRA BOARD FILL-IN	1	1	0.00%
26	26	0.00%	SPECIAL SERVICE OPS	26	34	-23.53%
33	33	0.00%	MECHANICS	33	34	-2.94%
14	14	0.00%	VEHICLE SERVICE	14	14	0.00%
69	70	-1.43%	SALARIED STAFF	69	66	4.55%
17	17	0.00%	OFFICE PERSONNEL	17	17	0.00%
152	153	-0.65%	MALE NON-MINORITY	152	153	-0.65%
100	100	0.00%	MALE MINORITY	100	99	1.01%
39.68%	39.53%	0.40%	% MINORITY	39.68%	39.29%	1.00%
70	70	0.00%	FEMALE, NON-MINORITY	70	68	2.94%
64	64	0.00%	FEMALE, MINORITY	64	63	1.59%
47.76%	47.76%	0.00%	% MINORITY	47.76%	48.09%	-0.68%
42.49%	42.38%	0.26%	TOTAL MINORITY	42.38%	42.08%	0.71%
34.72%	34.63%	0.26%	TOTAL FEMALE	34.63%	34.03%	1.75%

CURRENT MONTH	LAST YEAR Jan-15	% CHANGE		Y-T-D 2016	Y-T-D 2015	% CHANGE
0	10	0.00%	NEW HIRES	0	10	-100.00%
1	5	0.00%	TERMINATIONS	1	5	-80.00%
0	3		INVOLUNTARY TERM	0	3	
1	2		VOLUNTARY TERM	1	2	
0	0	0.00%	PROMOTIONS	0	0	0.00%
0	0	0.00%	TRANSFERS	0	0	0.00%
1	4	-75.00%	ON-THE-JOB INJURIES	45	4	1025.00%
1	4	-75.00%	# WORKERS COMP CLAIMS	45	4	-9.00%
6	2	200.00%	SIC/ACC CLAIMS	49	2	2350.00%
6.76%	6.61%	2.27%	% OP ABSENTEEISM	6.76%	6.61%	2.27%
846.50	991	-14.54%	# TRAINING HOURS	846.50	991	-14.54%
1.27%	1.46%	-98.73%	% TRAINING/WORKING HRS	1.27%	1.46%	-12.74%
66,448	67,627	-1.74%	TOTAL WORKING HOURS	66,448	67,627	-1.74%

**COMMITTEE ASSIGNMENT:
HUMAN RESOURCES**

RESOLUTION 2016-06

A resolution authorizing an Early Retirement Incentive (ERI) for non-union staff.

WHEREAS, Chapter 145 of the Revised Code authorizes METRO Regional Transit Authority (“METRO”) to enact a retirement incentive plan, provided that it complies with the terms of Section 145.257, as well as the administrative regulations of the Ohio Public Employees Retirement System (“OPERS”), and

WHEREAS, METRO desires to offer such an early retirement plan to its non-union employees, a copy of which is attached hereto by reference; and

WHEREAS, METRO believes that an early retirement incentive plan as adopted, ultimately will realize cost savings, and

WHEREAS, the Board determines it is in the best interests of METRO to establish an early retirement incentive plan effective May 1, 2016 through December 31, 2017.

NOW, THEREFORE BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority that:

1. The appropriate officers are hereby authorized and directed to take any and all actions necessary to adopt and effectuate the implementation of this early retirement incentive plan.
2. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code

DATE ADOPTED: February 24, 2016

**SAUNDRA M. FOSTER,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

METRO Regional Transit Authority

Early Retirement Incentive Plan

1. Plan Name: The name of the plan shall be the METRO Regional Transit Authority Retirement Plan (the “Plan”)
2. Enabling Resolution and Governing Law: The plan was approved and adopted by the METRO Regional Transit Authority’s Board of Trustees on February 24, 2016, and is based on the provisions of Section 145.297 and/or Section 145.298, Ohio Revised Code, and Ohio Administrative Code Rule 145-2-42.
3. Plan Period: The plan shall begin on May 1, 2016, and terminate on December 31, 2017.
4. Terms:
 - (A) The Plan shall be the only retirement incentive plan in effect for eligible employees of the METRO Regional Transit Authority (“METRO”).
 - (B) Participation in the Plan shall be available to 100% of METRO’s employees who are not covered by a collective bargaining agreement but who are members of Public Employees Retirement System as of May 1, 2016. Such employees who have established more total service credit of record in Public Employees Retirement System, pursuant to applicable service credit provisions of Chapter 145, Ohio Revised Code, have the right to elect to participate in the Plan before employees having less total service credit established in Ohio Public Employees Retirement System.
 - (C) Pursuant to the terms of the Plan, service credit for each participating employee shall be purchased by METRO in an amount equal to the lesser of the following:
 1. Five (5) years of service credit, or
 2. An amount of service credit equal to one-fifth of the total service credit of record credited to the participating employee in the Ohio Public Employees Retirement System, exclusive of the service credit purchased under this Plan.
5. Eligibility Requirements: Any employee of METRO eligible to participate in the Plan shall meet the following criteria:
 - (A) The employee is or will be eligible to retire under Section 145.332, or 145.37, Ohio Revised Code, on or before the date of termination of the Plan. Service

credit to be purchased for the employee under the Plan shall be included in making this determination for eligibility.

- (B) The employee agrees to retire under Section 145.332, or 145.37, Ohio Revised Code, within ninety (90) days after receiving notice from the Ohio Public Employees Retirement System that service credit has been purchased for the employee pursuant to the Plan.
6. Notice: The Plan shall be in effect for a minimum of one year. All employees and the Ohio Public Employees Retirement System will receive written notice thirty (30) days in advance of the proposed termination date of the Plan.
7. Grievance Procedure: Employees eligible to participate in this Plan shall be offered a grievance procedure for the impartial resolution of any disputes regarding administration of or any other issue involving the Plan. Specifically, non-bargaining unit employees who have a dispute regarding administrator of the Plan shall provide a written complaint to the Director of Finance. The Director of Finance shall meet with the employee within two (2) weeks after the employee provides that written complaint, unless both the employee and the Director of Finance mutually agree to extend the deadline. The Director of Finance shall issue a decision regarding the resolution of that complaint within two (2) weeks after meeting with the employee. If the employee is dissatisfied with the Director of Finance's decision, the employee may appeal the issue to the Executive Director. Such appeal must be filed with the Executive Director within one (1) week after issuance of the Director of Finance's decision. The Executive Director shall meet with the employee within two (2) weeks after filing the appeal, unless both the employee and the Executive Director mutually agree to extend the deadline. The Executive Director shall issue a decision regarding the appeal within two (2) weeks after meeting the employee. In all instances, any decision by either the Director of Finance or the Executive Director, or any interpretation of the Plan, shall be final and conclusive as to any employee claiming eligibility for benefits under the Plan.

Other