



Board of Trustees

AUGUST 29, 2017

Committee Meetings & Board Packet

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TO: Heather Heslop Licata, President and all other Board Members

FROM: Richard M. Enty, Executive Director

DATE: August 23, 2017

RE: MONTHLY UPDATE

Month	Cash Sales Tax 2015	Cash Sales Tax 2016	Cash Sales Tax 2017	OVER (UNDER)	Percent
Jan	3,581,215.27	3,841,753.97	3,699,567.18	(142,186.79)	-3.70%
Feb	3,528,319.09	3,602,929.61	3,855,694.60	252,764.99	7.02%
Mar	4,487,866.45	4,560,452.70	4,756,847.41	196,394.71	4.31%
Apr	3,133,426.60	3,190,477.28	3,454,559.43	264,082.15	8.28%
May	3,109,527.19	3,252,123.31	3,478,015.71	225,892.40	6.95%
Jun	3,801,088.04	4,470,105.24	4,049,604.94	(420,500.30)	-9.41%
Jul	3,640,092.96	3,690,063.41	3,903,194.96	213,131.55	5.78%
Aug	3,757,991.65	3,725,602.49	4,008,496.05	282,893.56	7.59%
Sep	3,902,861.21	4,282,103.74	0.00	(4,282,103.74)	-100.00%
Oct	3,640,575.90	3,954,973.56	0.00	(3,954,973.56)	-100.00%
Nov	3,818,020.13	3,828,091.77	0.00	(3,828,091.77)	-100.00%
Dec	3,789,375.25	3,807,198.45	0.00	(3,807,198.45)	-100.00%
Total	44,190,359.74	46,205,875.53	31,205,980.28	(14,999,895.25)	-32.46%
	2015	2016	2017		
Jan - Aug	29,039,527.25	30,333,508.01	31,205,980.28	872,472.27	
		4.46%	2.88%		

The following resolutions will be presented at the upcoming Board meeting.

<u>Committee</u>	<u>Resolution Number</u>	<u>Authorizing</u>
Human Resources	2017-17	approving the collective bargaining agreement with International Brotherhood of Teamsters, Local 348
Finance	2017-18	authorizing 3 year extension of AVL agreement
	2017-19	establishing a DBE goal of 1.81% for 2018-2020
	2017-20	authorizing new agreement with Akron Board of Education for 2017-2018 school year.

The Operations Department Reports on July Activities:

The following reflects activities within the Operations Department for the month of July 2017:

Training Hours: 169

The training consisted of Refresher Training, Line Service training, Specialty Training and mandatory training per the Preventable Accident Policy.

There were several meetings with various members of the Leadership Team and T.W.U. as we are conducting Collective Bargaining Agreement Negotiations.

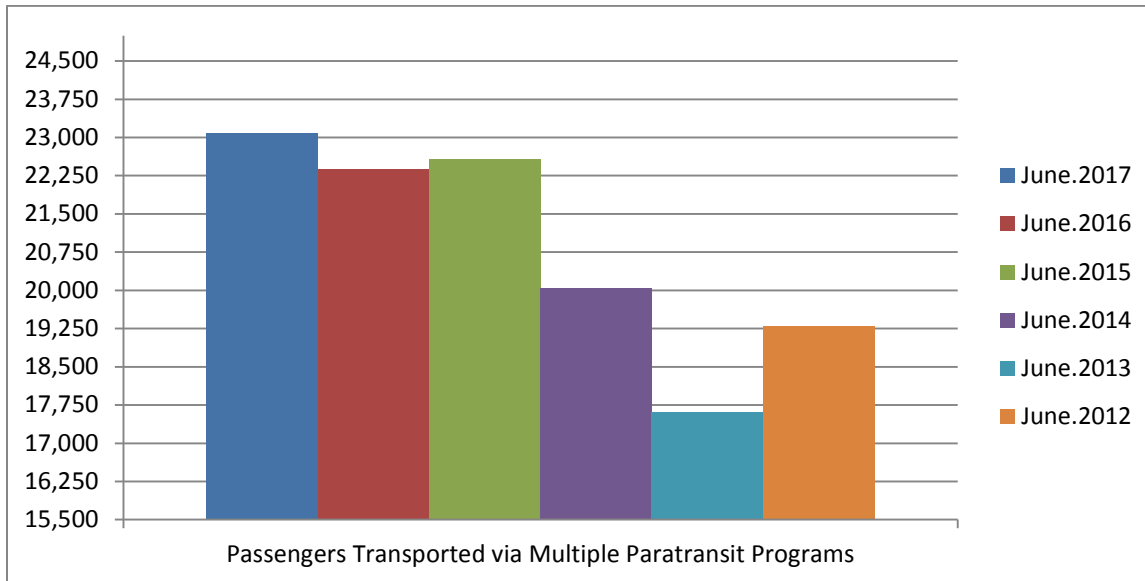
During the month of July several members of the Operations Department participated in a Meet and Greet which was held on July 12, 2017. Approximately 40 prospective candidates attended.

Operations members were present at The Safety & Security Council Meeting.

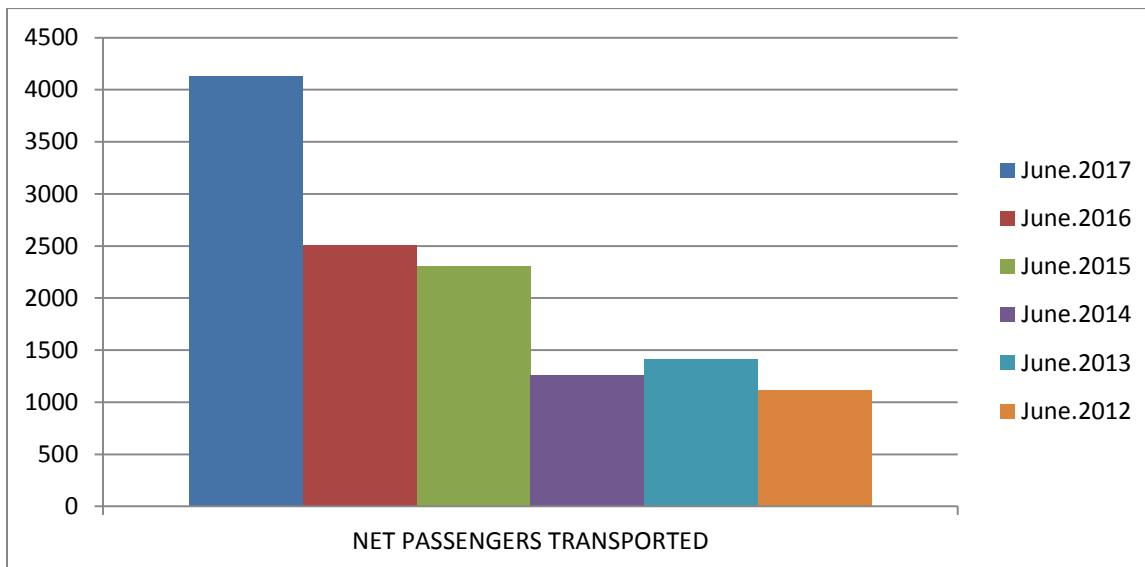
Attached are the Customer Service/Paratransit and Maintenance Department Reports.

JUNE 2017 PERFORMANCE REPORT FROM CUSTOMER SERVICES & PARATRANSIT

In June, METRO Paratransit services transported a total of 23,079 passengers. This represents the highest passenger count in the month of June for the past (6) recorded years, as shown below:



NON EMERGENCY TRANSPORTATION PASSENGERS: The NET Program through the Department of Job and Family Services has seen consistent growth as the Customer Service group continues to work closely with DJFS employees to assist our mutual clients. The chart below shows upward trending:

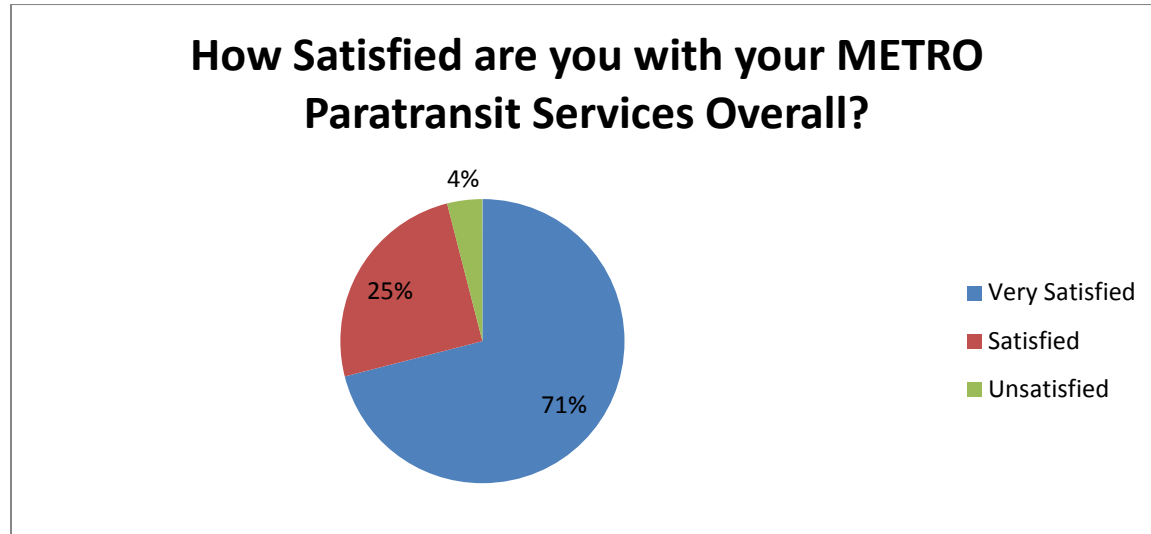


TRAINING IN/FOR/BY CUSTOMER SERVICE PERSONNEL:

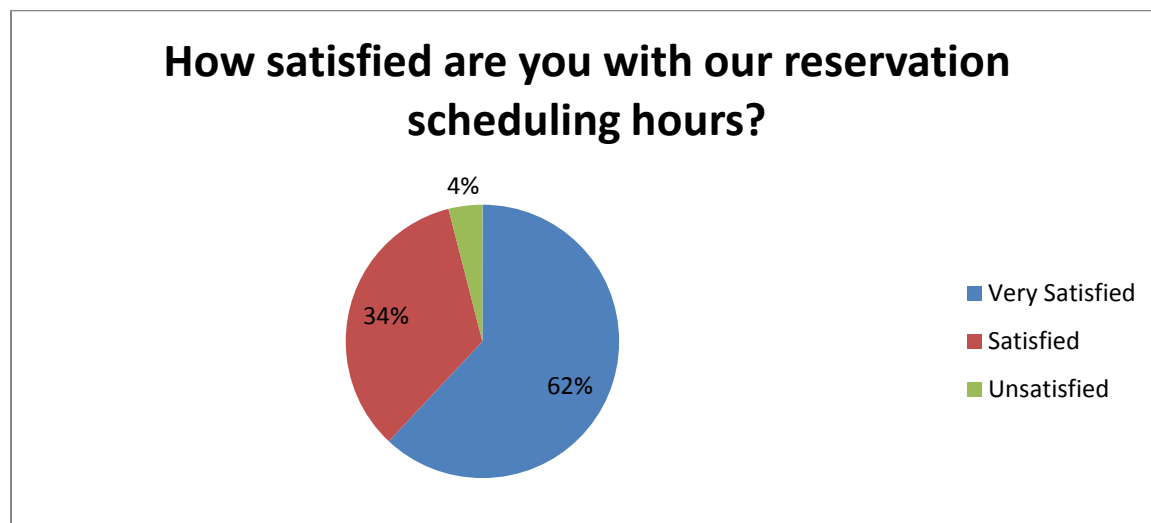
16 HRS – Ongoing Refresher Training on all Services (NCX, Line, & Paratransit)
4 HRS – Accessibility & Education for Older Adults & Persons with Disabilities
20 HRS TOTAL TRAINING HOURS FOR JUNE 2017

CLIENT SERVICES: During the month of June our Eligibility Administrator processed 140 applications for services. Thirty (30) individuals came in for a wheelchair weight and inspection, 6 different trainings and/or presentations were given in the community, additionally attending 7 events. Twelve (12) courtesy calls were made to new paratransit passengers and 88 Service Desk Reports were filed.

CUSTOMER SERVICE SURVEY: We conducted a survey in June asking four questions to 500 unique paratransit customers. We are very proud of the results of this survey, as we are of the paratransit options we offer Summit County. We also asked if they were interested in Travel Training.



96% of surveyed paratransit riders are satisfied or very satisfied with our services overall; compared with 24% extremely satisfied, 47% very satisfied and 27% satisfied when surveyed in December 2015.



96% of surveyed paratransit riders are satisfied or very satisfied with our reservation hours; compared to 95% of surveyed paratransit riders being satisfied, very satisfied or extremely satisfied when surveyed in December of 2015.

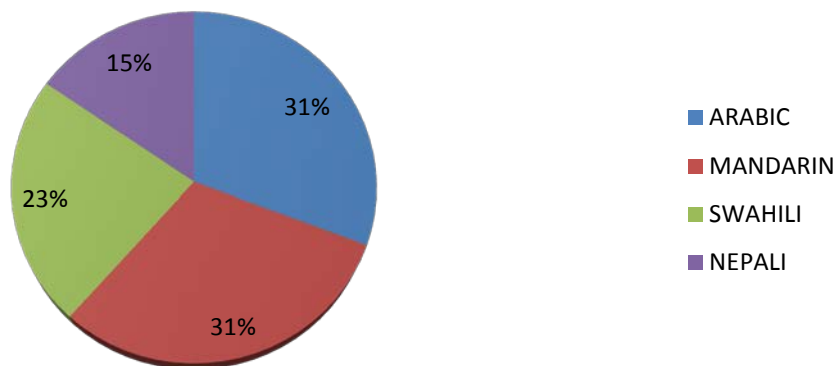
How satisfied are you with our service hours?



90% of surveyed paratransit riders are satisfied or very satisfied with our service hours, which vary depending upon the paratransit service; compared to 87% of surveyed paratransit riders being satisfied, very satisfied or extremely satisfied when surveyed in December of 2015.

LANGUAGE LINE: In the month of May our staff utilized Language Line four (4) times, totaling 50 billable minutes, assisting customers that spoke Nepali (1 call), Mandarin (2 calls) and Swahili (1 call). In the month of June our staff utilized Language Line nine (9) times totaling 74 billable minutes, assisting customers that spoke Arabic (4 calls), Mandarin (2 calls), Swahili (2 calls) and Nepali (1 call). Over the two month span we have spoken with Interpreters 13 times for a total of 2 hours and 4 minutes, to assist our customers/passengers with Limited English Proficiency (LEP) challenges.

NUMBER OF CALLS WITH INTERPRETERS IN MAY & JUNE 2017



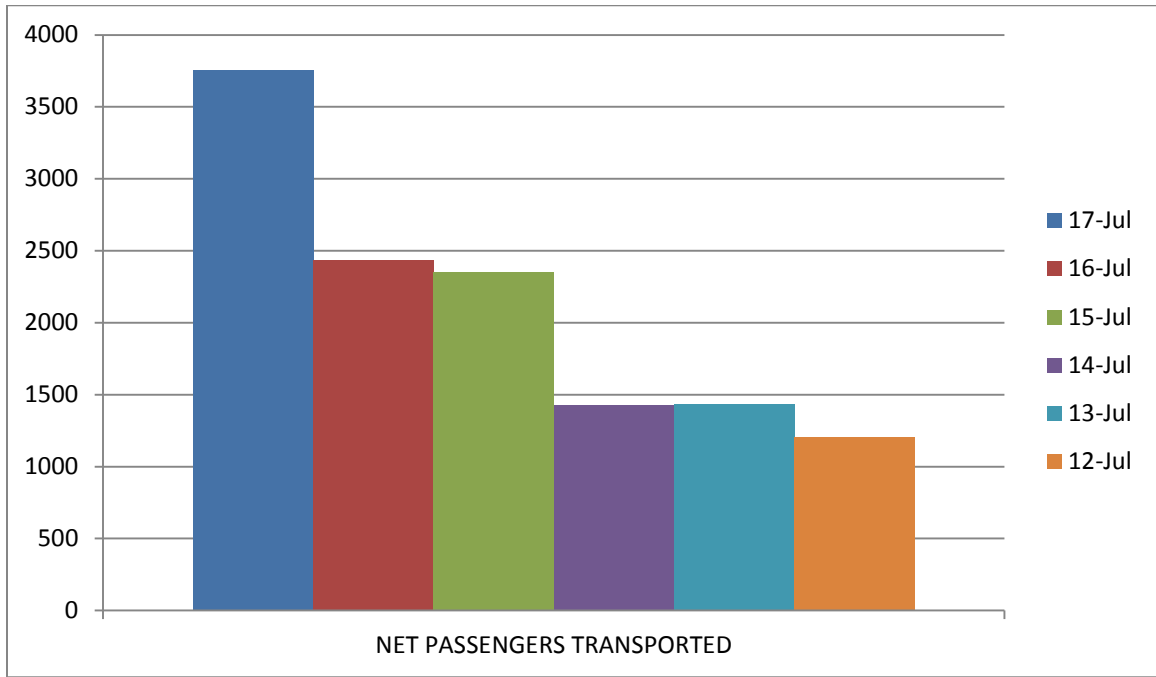
JULY 2017 PERFORMANCE REPORT FOR CUSTOMER SERVICES & PARATRANSIT

In July, METRO Paratransit services transported a total of 20,528 people. In comparison, each July from 2012 to 2017, we have transported an average of 20,460 people.

Additionally, looking at year-to-date figures, adding in all passengers transported via multiple paratransit programs, we are running steady over the past three years, with less than 1% difference in total ridership. Year-To-Date Paratransit Passenger Count is shown below:

Year-To-Date thru July 2015	Year-To-Date thru July 2016	Year-To-Date thru July 2017
156,563	157,013	156,244

NON EMERGENCY TRANSPORTATION PASSENGERS: The NET Program through the Department of Job and Family Services continues to see growth with the changes in Medicaid eligibility. It is important to note that some of these trips are taken by passengers who were already eligible for METRO’s paratransit programs, but now use the service through NET. In that, we are transporting some passengers, just under a different funding source, which is more cost-effective for our passengers, as NET is provided at no charge to the eligible passenger. The chart below shows the trending through the NET Program:



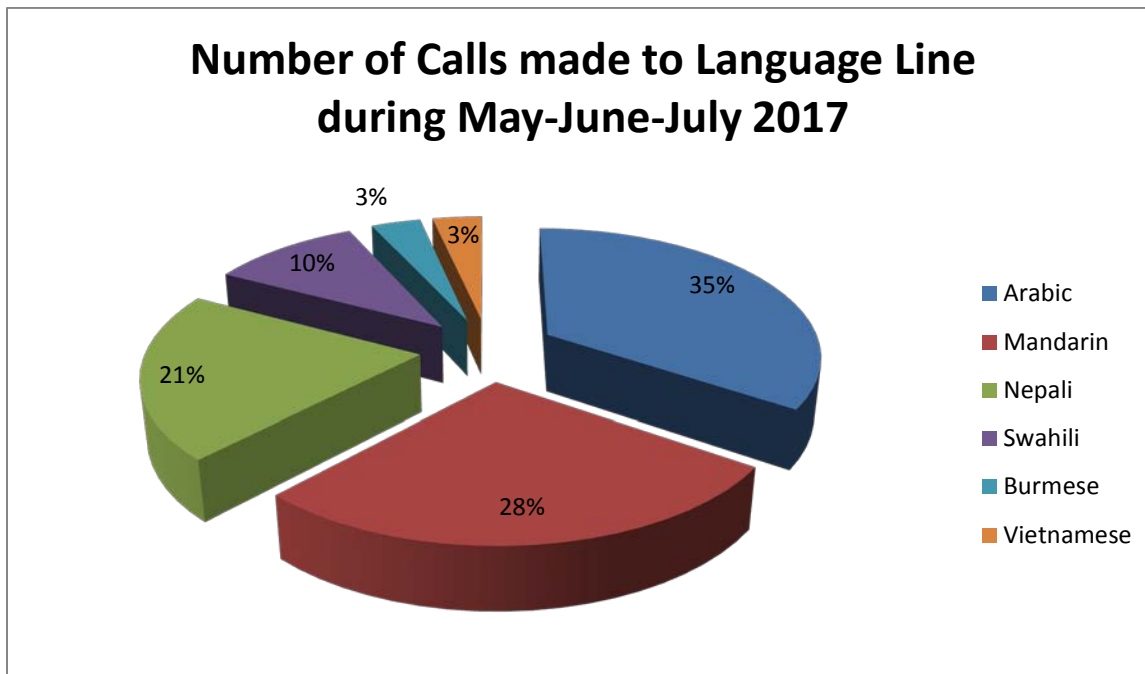
TRAINING IN/FOR/BY CUSTOMER SERVICE PERSONNEL:

- 15 HRS – Line Service Refresher Training for
- 9 HRS – SCAT ‘Ride Along’ Refresher Training
- 3 HRS – PARATRANSIT Dispatch Refresher Training for Specialists

- 1 HR - ELIGIBILITY OFFICE Refresher Training for Specialists
- 5 HRS – Sensitivity Training & Specific Disability Related Topics, i.e., dementia, seizures, etc.
- 20 HRS – Training with METRO Line Service Road Supervisors
- 4 HRS - Various Advocacy Trainings from area Agencies, i.e., Direction Home, APTA

57 HRS - Customer Service Training recorded in the month of July 2017

LANGUAGE LINE: In the month of July we utilized Language Line 16 separate times, at a cost of \$202.31. In the three months we have been active with the service, Arabic and Mandarin interpreters are utilized most often and for the longest total call length. The breakdown for the first quarter of implementation is as follows for the 29 calls received:



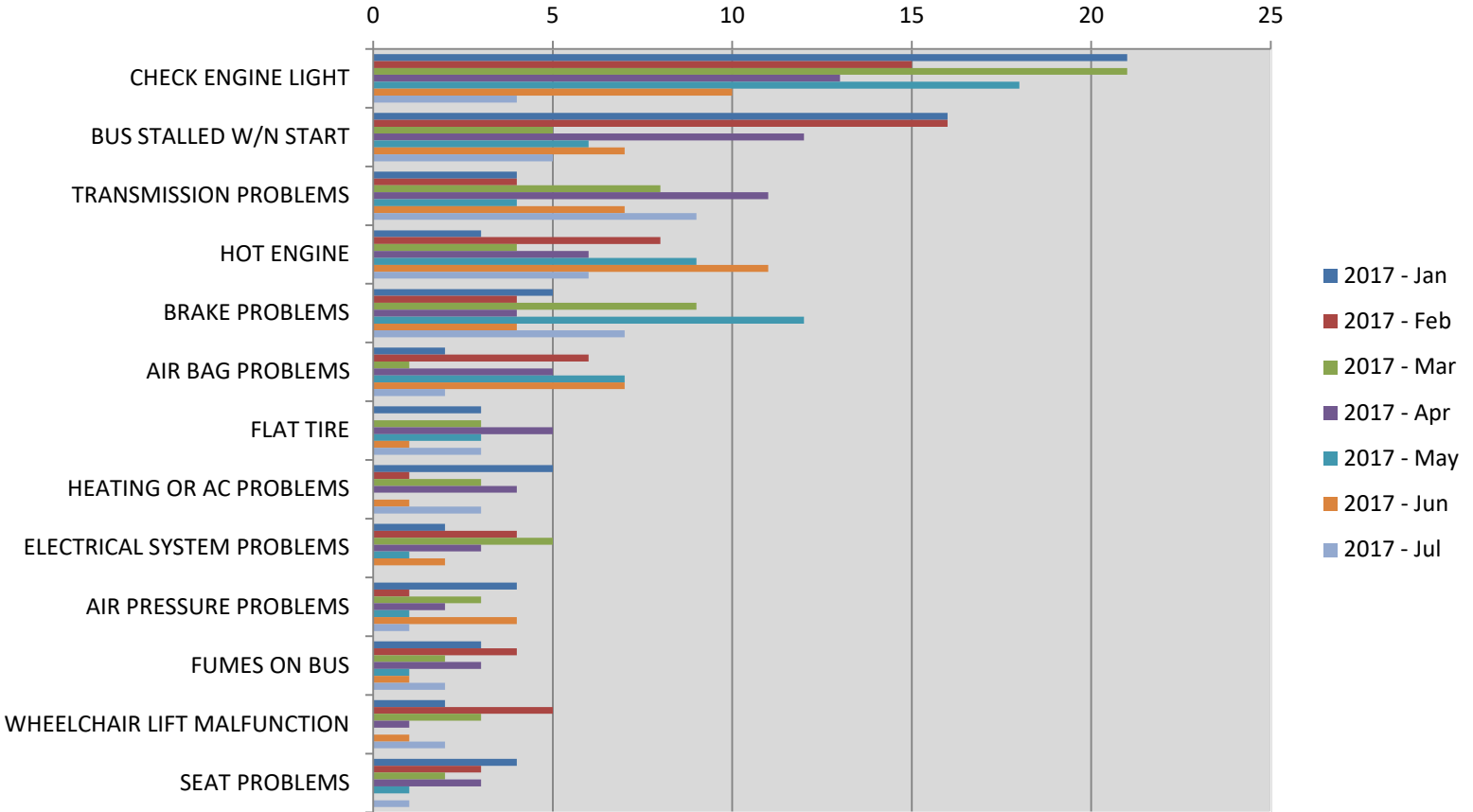
CLIENT SERVICES: During the month of July our Eligibility Administrator processed 142 applications for services. Of those 142 applications, 22 new people are now receiving SCAT services and 21 new riders were approved for line service transportation at a discount. Additionally 14 ADA applications were approved for service, also beginning in July. Twenty-five (25) individuals came in for a wheelchair weight and inspection, six (6) different travel trainings were initiated and seven group trainings and/or presentations were facilitated by our Mobility Specialists. Courtesy calls were successfully completed to 44 new riders to again review our services in detail and 93 Service Desk Reports were filed, in addition to a host of referrals for NET services.

BAM

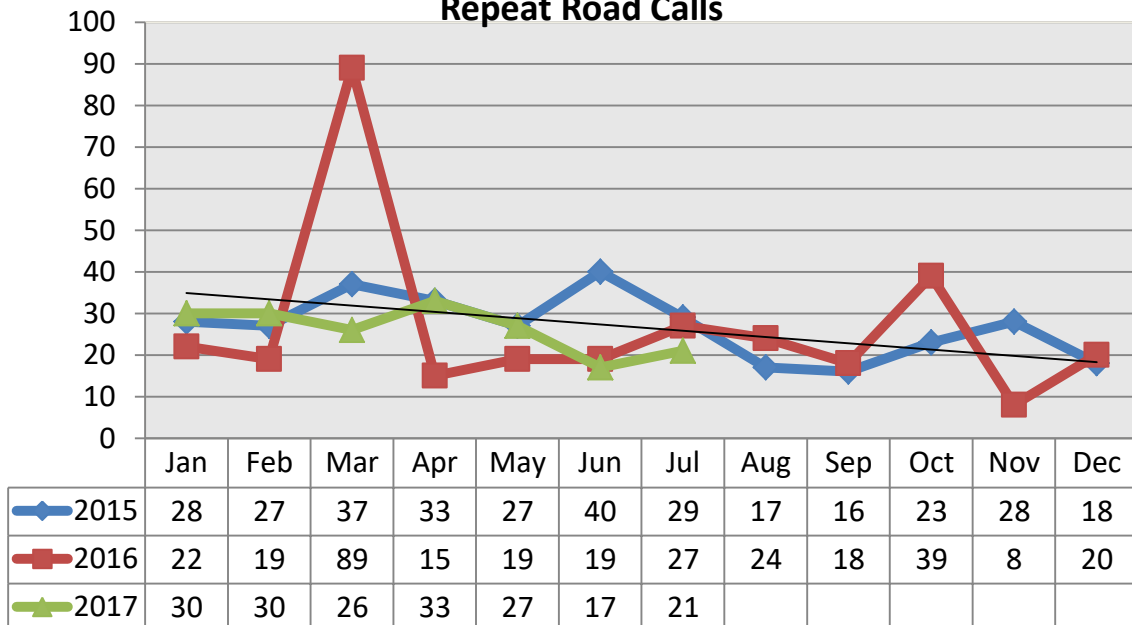
July 2017 Update

- Substantial completion of RKP expansion is complete. Contractor is now working on punch-list items

2017 Most Frequent Road Calls by Vehicle Problem



Repeat Road Calls



**MONTHLY BOARD MEETING AGENDA
VERNON LANE ODOM BOARD ROOM
TUESDAY, AUGUST 29, 2017
9:00 A.M.**

ITEM 1: CALL TO ORDER:

ITEM 2: AUDIENCE PARTICIPATION:

Any individual or representative of a group may take two (2) minutes to address the Board on any topic on the agenda. Anyone desiring more time than provided herein, shall notify the Secretary-Treasurer by the Tuesday preceding the Board meeting so that he/she may be placed on the Agenda for a maximum of five (5) minutes. METRO's Board Meetings are held the last Tuesday of the month as stated within Resolution 2016-28 unless otherwise noted.

ITEM 3: RECOGNITION

Operator George Keller – Twenty-five years safe driving

ITEM 4: BOARD MINUTES:

*Approval of Board Meeting Minutes of June 27, 2017

ITEM 5: COMMITTEE REPORTS & RESOLUTIONS:

Finance Committee

Chair Report

*Resolution 2017-18 authorizing a three year extension of the maintenance and support agreement for the Automatic Vehicle Location (AVL) system for line service through Avail Technologies, Inc.

*Resolution 2017-19 establishing an overall Disadvantaged Business Enterprise goal of 1.81% for 2018-2020 Federal Fiscal Years.

*Resolution 2017-20 authorizing the Executive Director/Secretary-Treasurer to enter into a new agreement with the Akron Board of Education for the 2017-2018 school year.

*Resolution 2017-21 authorizing the filing of applications with the United States Department of Transportation, for grants under the Federal Transit Administration Act of 1964, as amended (going forward and retroactively).

*Resolution 2017-22 authorizing the filing of applications with the Ohio Department of Transportation for FY 2018 transportation grants. These grants may include but are not limited to the Ohio Elderly and Disabled Transit Fare Assistance Program, the Urban Transit Program, the Urban Capital Program, and any other programs as designated by ODOT.

Marketing & Service Planning Committee

Chair Report

Rail Operations Committee

Chair Report

Safety Committee

Chair Report

Human Resources Committee

Chair Report

*Resolution 2017-17 approving the collective bargaining agreement with International Brotherhood of Teamsters, Local 348.

ITEM 6: EXECUTIVE SESSION

ITEM 7: OTHER BUSINESS:

ITEM 8: OFFICERS' REPORT:

- President
- Executive Director

ITEM 9: CALL FOR ADJOURNMENT:

***Denotes items that need approval of the Board**

Next Scheduled Meeting – September 26, 2017

**METRO RTA
BOARD MINUTES
TUESDAY, JUNE 27, 2017**

Trustees Present: Heather Heslop Licata, Saundra Foster, Scott Meyer, Donald Christian, Chuck Rector, Jack Hefner, Nicholas Fernandez, Robert De Journett, Renee Greene, Dave Prentice, Stephan Kremer

Trustees Absent: None

Staff Present: Angela Neeley, Jessica Dreschel, Jamie Saylor, Bambi Miller, Molly Becker, Valerie Shea, John Sutherland, Christine Hoffer, Shawn Metcalf, Lori Stokes, Quintin Wyatt, Yvonne Briggs, Janine Jones, Richard Speelman, Anthony Barbitta, TWU Local #1

Guests Present: Attorney Karen Adinolfi, Roetzel & Andress

CALL TO ORDER

Ms. Licata called the meeting to order at 9:00 a.m.

AUDIENCE PARTICIPATION

Mr. Richard Speelman, President, TWU Local #1 addressed the Board. His address is included below:

“Good morning, my name is Richard Speelman and I am here as the elected President of the Transport Workers Union Local #1, which represents approximately 300 hourly workers at METRO. I am here to let you know that we have taken a vote of no confidence to Mr. Enty coming back and to let you know how disappointed we are that some of the Board members would put us in this situation.

We had a leader that worked with us to be a success, but when Robert Pfaff passed away it seems like it has gone in a direction that is unfavorable to us all, Board members, Management and Hourly. Rather than working together it has been a total separation for all of us and morale here is non existent to say the least.

The email was only the tip of the iceberg. Mr. Enty and the controlling force behind him have been tearing this company apart. And not only has it caused grief for

the Unions, but also has totally separated Management to where no one can actually perform properly because we are being forced into different negative directions”.

RECOGNITION

Mr. Jamie Saylor, Chief Dispatcher, presented Operator Janine Jones with a plaque for Twenty years of safe driving.

Operator Jones had their picture taken by Jessica Dreschel, Communications Department, with Mr. Jamie Saylor, Chief Dispatcher and Christine Hoffer, Acting Executive Director. Mr. Saylor thanked her for her safe and dedicated service to METRO.

APPROVAL OF MINUTES

Ms. Licata asked for a motion to approve the Minutes of the May 30, 2017 meeting. Mr. Hefner made a motion for approval, seconded by Ms. Greene. The minutes were approved unanimously by the Board.

FINANCE COMMITTEE

Mr. Meyer said the Finance Committee met and all the financial affairs were in order.

Resolution 2017-14 authorizing the award of a phone system replacement contract was presented for approval. Mr. Meyer made a motion for approval, seconded by Mr. Kremer. Resolution 2017-14 was unanimously approved by the Board.

Resolution 2017-15 authorizing the Executive Director/Secretary-Treasurer to apply for Federal Congestion Mitigation/Air Quality (CMAQ) funds programmed by the Akron Metropolitan Area Transportation Study (AMATS) for the refurbishment/retrofit of three (3) 40 ft. diesel transit buses including the elimination of the diesel powertrain in favor of an electric drive system and related charging equipment was presented for approval.

Mr. Meyer made a motion for approval, seconded by Mr. Kremer.

Resolution 2017-15 was unanimously approved by the Board

Resolution 2017-16 authorizing the termination of the Early Retirement Incentive (ERI) plan offer to non-union staff effective September 30, 2017 was presented for approval. Mr. Meyer made a motion for approval, seconded by Mr. Hefner. Resolution 2017-16 was unanimously approved by the Board.

MARKETING AND SERVICE PLANNING COMMITTEE

Mr. Christian said the Marketing and Service Planning Committee met and updates were presented.

RAIL OPERATIONS COMMITTEE

The Rail Operations Committee did meet. There was no new business to discuss.

SAFETY COMMITTEE

Mr. Prentice said the Safety Committee did meet. He said there were zero preventable and that was a high bar to achieve.

HUMAN RESOURCES

Ms. Hoffer said the Human Resources Committee did meet. There were no Resolutions for approval.

EXECUTIVE SESSION:

Ms. Licata asked for a motion to go into Executive Session to discuss personnel matters. Mr. Kremer made a motion, seconded by Mr. Hefner.

ROLL CALL

Heather Heslop Licata	Yes
Saundra Foster	Yes
Scott Meyer	Yes
Donald Christian	Yes
Jack Hefner	Yes
Renee Greene	Yes
Robert De Journett	Yes
David Prentice	Yes
Chuck Rector	Yes
Nicholas Fernandez	Yes
Stephan Kremer	Yes

The Executive Session adjourned at 10:20 a.m.

OTHER BUSINESS

Mr. Prentice said it has been suggested that a new position to deal with METRO’s compliance issues was discussed in Executive Session. The title of the position would be Governmental Affairs Compliance Specialist. This position would report to Christine Hoffer, Human Resources Director. This position will help to build bridges between METRO and our appointing agencies, and help the Executive Director with compliance issues.

Mr. Hefner said he thought this is not a bad idea, considering where we are at presently. Ms. Greene asked about the job description. Human Resources would write the job description and the Board would review and approve it.

Mr. Prentice made a motion for a salary range of from \$45,000 to \$60,000, seconded by Mr. De Journett. This motion was unanimously approved by the Board.

Mr. Kremer made a motion that a complaint be filed with the Ohio Ethics Commission. Mr. Hefner seconded the motion and it was approved with one abstention by Mr. De Journett.

OFFICERS’ REPORT

President:

President advised that the July 25, 2017 Board Meeting will be cancelled.

Executive Director:

None

ADJOURNMENT

There being no other business to come before the Board, Ms. Licata asked for a motion to adjourn. Mr. Kremer made a motion for adjournment, seconded by Mr. Hefner. The meeting was adjourned at 10:30 a.m.

CERTIFICATE OF COMPLIANCE

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

HEATHER HESLOP-LICATA,
PRESIDENT

RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER

Finance Committee

CONSOLIDATED INCOME STATEMENT REPORT

SCHEDULED & SCAT SERVICES

METRO Regional Transit Authority

JUNE 2017

CURRENT MONTH				YEAR TO DATE					
ACTUAL	BUDGET	LAST YEAR	BUDGET	REVENUES	ACTUAL	BUDGET	LAST YEAR	BUDGET	YTD %
			VARIANCE					VARIANCE	
343,007	329,000	335,014	4.3%	Passenger Fares	1,982,469	2,014,000	2,077,698	-1.6%	-4.6%
51,746	40,000	37,467	29.4%	Advertising Revenue	198,778	232,000	229,778	-14.3%	-13.5%
<u>394,753</u>	<u>369,000</u>	<u>372,481</u>	<u>7.0%</u>	Total Operating	<u>2,181,247</u>	<u>2,246,000</u>	<u>2,307,476</u>	<u>-2.9%</u>	<u>-5.5%</u>
80,270	57,900	42,983	38.6%	Non-Transportation	706,557	346,400	675,667	104.0%	4.6%
75	5,000	2,011	-98.5%	Rail Related Revenue	30,958	30,000	36,201	3.2%	-14.5%
				Local Subsidy					
3,942,621	3,695,000	3,727,337	6.7%	METRO Tax	23,735,270	22,470,000	22,996,113	5.6%	3.2%
136,848	110,000	104,973	24.4%	Local Contracted Services	829,916	650,000	537,031	27.7%	54.5%
73,808	14,000	13,829	427.2%	State Subsidy	570,471	84,000	83,579	579.1%	582.6%
0	1,500,000	0	0.0%	Federal Subsidy	0	1,500,000	41,196	0.0%	0.0%
<u>4,628,375</u>	<u>5,750,900</u>	<u>4,263,614</u>	<u>-19.5%</u>	TOTAL REVENUES	<u>28,054,419</u>	<u>27,326,400</u>	<u>26,677,263</u>	<u>2.7%</u>	<u>5.2%</u>
				EXPENSES					
1,941,039	1,901,078	1,824,185	2.1%	Wages and Salaries	11,213,594	11,611,146	10,418,125	-3.4%	7.6%
836,514	1,143,313	1,127,014	-26.8%	Fringe Benefits	7,050,219	7,043,927	6,495,239	0.1%	8.5%
217,896	241,946	218,239	-9.9%	Services	1,378,862	1,501,176	1,158,978	-8.1%	19.0%
242,213	281,952	237,063	-14.1%	Materials and Supplies	1,572,550	1,693,212	1,636,639	-7.1%	-3.9%
148,621	163,833	119,534	-9.3%	Fuel	886,178	977,998	830,263	-9.4%	6.7%
77,455	78,760	101,830	-1.7%	Utilities	471,696	512,560	461,879	-8.0%	2.1%
125,106	122,080	102,644	2.5%	Casualty and Liability	711,826	732,480	725,975	-2.8%	-1.9%
143,291	158,800	147,209	-9.8%	Purchased Transportation	885,979	952,800	868,011	-7.0%	2.1%
75,468	60,450	74,817	24.8%	Other Expenses	368,691	364,700	321,910	1.1%	14.5%
<u>3,807,603</u>	<u>4,152,212</u>	<u>3,952,535</u>	<u>-8.3%</u>	TOTAL OPERATING EXPENSE	<u>24,539,595</u>	<u>25,389,999</u>	<u>22,917,019</u>	<u>-3.3%</u>	<u>7.1%</u>
<u>820,772</u>	<u>1,598,688</u>	<u>311,079</u>	<u>-48.7%</u>	NET INCOME (LOSS)	<u>3,514,824</u>	<u>1,936,401</u>	<u>3,760,244</u>	<u>81.5%</u>	<u>-6.5%</u>
				Before Depreciation					
1,424	1,424	3,155	0.0%	Depreciation Operating	8,544	8,544	18,817	0.0%	-54.6%
871,979	871,979	797,606	0.0%	Depreciation Capital	5,065,372	5,065,372	4,145,845	0.0%	22.2%
<u>4,681,006</u>	<u>5,025,615</u>	<u>4,753,296</u>	<u>-6.9%</u>	TOTAL EXPENSES	<u>29,613,511</u>	<u>30,463,915</u>	<u>27,081,681</u>	<u>-2.8%</u>	<u>9.3%</u>
<u>(52,631)</u>	<u>725,285</u>	<u>(489,682)</u>	<u>-107.3%</u>	NET INCOME (LOSS)	<u>(1,559,092)</u>	<u>(3,137,515)</u>	<u>(404,418)</u>	<u>50.3%</u>	<u>-285.5%</u>
				After Depreciation					

METRO Regional Transit Authority
JUNE 2017

CURRENT MONTH					YEAR TO DATE			
ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE	FRINGE BENEFITS	ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE
348,227	369,282	346,602	-5.7%	P E R S	2,185,420	2,356,762	2,151,203	-7.3%
627,933	496,175	515,983	26.6%	HOSP-MEDICAL	3,744,874	2,977,050	2,930,418	25.8%
18,100	16,317	21,939	10.9%	DENTAL	97,323	97,902	89,366	-0.6%
5,950	2,304	2,272	158.2%	LIFE-INS	21,432	13,827	12,778	55.0%
0	833	720	0.0%	UNEMPLOYMENT	0	4,998	1,496	0.0%
(374,052)	52,850	36,271	-807.8%	W. COMPENSATION	(194,966)	315,701	228,349	-161.8%
10,727	4,525	8,841	137.1%	SICK LEAVE	60,313	27,150	71,838	122.1%
34,042	78,483	32,312	-56.6%	HOLIDAY PAY	428,524	534,273	400,004	-19.8%
161,459	105,089	160,023	53.6%	VACATION PAY	619,041	611,534	533,352	1.2%
4,127	16,595	1,317	-75.1%	UNIFORM ALLOWANCE	84,142	99,570	71,671	-15.5%
0	860	735	0.0%	DEFER COMP EMPLR	4,117	5,160	4,763	-20.2%
836,513	1,143,313	1,127,015	-26.8%	TOTAL FRINGE BENEFITS	7,050,220	7,043,927	6,495,238	0.1%

METRO REGIONAL TRANSIT AUTHORITY

Balance Sheet

June

ASSETS	2017	2016	2017	2016
Current Assets:			LIABILITIES AND CAPITAL	
Cash	2,712,387.60	9,195,159.77	Accounts Payable	312,675.07
Short Term Investments (sweep/repurch)	285,723.83	10,381,405.03	Accrued Payroll	2,505,806.30
Capital Fund (Restricted)	6,323.60	7,506,319.55	Accrued Payroll Liabilities	309,792.14
HB Contingency Trust	10,594,097.67	9,084,702.94 **	Capital Contract Payable	0.00
HB Savings	10,808,521.35			
Fifth Third Investment Acct	7,085,284.45		Short Term Debt	0.00
HB Investment Agcy	4,723,931.36		Other	236,668.61
Total Cash	36,216,269.86	36,167,587.29	Total Current Liabilities	3,364,942.12
Receivables, Inventory & Prepaid :				
Trade, Less allowance	245,688.30	364,825.08	Other Liabilities:	
Federal Assistance	3,263,944.26	800,000.26	Long Term Debt	0.00
State Assistance	46,552.51	6,460.99	Net Pension Liability	19,171,267.00
Sales Tax Receivable	7,743,726.19	7,273,122.53	Deferred Inflows	336,801.00
Material & Supplies Inventory	1,538,286.39	1,500,202.42	Deferred Revenue	35,964.00
Prepaid Expenses	3,765,053.85	2,106,456.52	Other Estimated Liabilities	1,000.00
Total Rec'v, Inv, & PP	16,603,251.50	12,051,067.80	Total Other Liabilities	19,545,032.00
Property, Facilities & Equipment			Capital & Accumulated Earnings:	
Construction in Progress	1,487,671.27	10,300,661.22	Capital Grant: State & Federal	40,677,145.70
Land	4,480,557.96	4,283,301.36	Accumulated Earnings	89,154,508.61
Building & Improvements	56,127,631.02	45,144,709.46	Total Grants & Accum Earnings	129,831,654.31
Transportation Equipment	74,162,083.20	73,702,061.20		
Other Equipment	11,628,902.51	8,571,619.35		
Rail right-of-way	10,653,206.00	10,653,206.00		
Rail Infrastructure	7,669,000.44	7,749,872.82		
Total	166,209,052.40	160,405,431.41		
Less allowance for depreciation	(69,786,314.99)	(63,838,904.33)		
Total	96,422,737.41	96,566,527.08		
Deferred Outflows	3,485,891.00	3,485,891.00		
Deferred Charges & Other Assets	13,478.71	27,632.98		
Total	3,499,369.71	3,513,523.98		
Total Assets	\$ 152,741,628.48	\$ 148,298,706.15	Total Liability and Earning	\$ 152,741,628.43
				\$ 148,298,706.15

** Rainy Day Fund (2016)

CONSOLIDATED INCOME STATEMENT REPORT
SCHEDULED & SCAT SERVICES
METRO Regional Transit Authority
JULY 2017

CURRENT MONTH

YEAR TO DATE

ACTUAL	BUDGET	BUDGET		REVENUES	ACTUAL	BUDGET	LAST YEAR	BUDGET	YTD %
		LAST YEAR	VARIANCE						
262,182	294,000	270,663	-10.8%	Passenger Fares	2,244,651	2,308,000	2,348,361	-2.7%	-4.4%
39,406	40,000	43,293	-1.5%	Advertising Revenue	238,184	272,000	273,070	-12.4%	-12.8%
301,588	334,000	313,956	-9.7%	Total Operating	2,482,835	2,580,000	2,621,431	-3.8%	-5.3%
44,177	57,900	121,793	-23.7%	Non-Transportation	750,734	404,300	797,460	85.7%	-5.9%
23,012	5,000	11,754	360.2%	Rail Related Revenue	53,970	35,000	47,955	54.2%	12.5%
				Local Subsidy					
4,008,496	3,795,000	3,762,859	5.6%	METRO Tax	27,743,766	26,265,000	26,758,971	5.6%	3.7%
123,260	75,000	88,707	64.3%	Local Contracted Services	953,176	725,000	625,739	31.5%	52.3%
12,685	14,000	15,973	-9.4%	State Subsidy	583,156	98,000	99,552	495.1%	485.8%
0	575,000	0	0.0%	Federal Subsidy	0	2,075,000	41,196	0.0%	0.0%
4,513,218	4,855,900	4,315,042	-7.1%	TOTAL REVENUES	32,567,637	32,182,300	30,992,304	1.2%	5.1%
				EXPENSES					
1,727,841	1,866,297	1,663,545	-7.4%	Wages and Salaries	12,941,435	13,477,443	12,081,670	-4.0%	7.1%
924,898	1,186,621	1,216,847	-22.1%	Fringe Benefits	7,975,116	8,230,548	7,712,086	-3.1%	3.4%
207,672	241,946	175,940	-14.2%	Services	1,586,535	1,743,122	1,334,918	-9.0%	18.8%
268,447	281,952	167,002	-4.8%	Materials and Supplies	1,841,001	1,975,164	1,803,641	-6.8%	2.1%
139,442	163,833	106,928	-14.9%	Fuel	1,025,620	1,141,831	937,191	-10.2%	9.4%
99,810	73,760	59,543	35.3%	Utilities	571,506	586,320	521,422	-2.5%	9.6%
122,671	122,080	102,644	0.5%	Casualty and Liability	834,497	854,560	828,619	-2.3%	0.7%
142,372	158,800	129,955	-10.3%	Purchased Transportation	1,028,352	1,111,600	997,965	-7.5%	3.0%
35,748	62,450	37,038	-42.8%	Other Expenses	404,439	427,150	358,948	-5.3%	12.7%
3,668,901	4,157,739	3,659,442	-11.8%	TOTAL OPERATING EXPENSE	28,208,501	29,547,738	26,576,460	-4.5%	6.1%
844,317	698,161	655,600	20.9%	NET INCOME (LOSS) Before Depreciation	4,359,136	2,634,562	4,415,844	65.5%	-1.3%
1,424	1,424	2,821	0.0%	Depreciation Operating	9,968	9,968	21,637	0.0%	-53.9%
871,979	871,978	800,298	0.0%	Depreciation Capital	5,937,351	5,937,351	5,409,480	0.0%	9.8%
4,542,304	5,031,141	4,462,561	-9.7%	TOTAL EXPENSES	34,155,820	35,495,057	32,007,577	-3.8%	6.7%
(29,086)	(175,241)	(147,519)	83.4%	NET INCOME (LOSS) After Depreciation	(1,588,183)	(3,312,757)	(1,015,273)	52.1%	-56.4%

METRO Regional Transit Authority
JULY 2017

CURRENT MONTH

YEAR TO DATE

FRINGE BENEFITS

CURRENT MONTH				YEAR TO DATE				
FRINGE BENEFITS				FRINGE BENEFITS				
ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE		ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE
351,292	372,714	332,311	-5.7%	P E R S	2,536,712	2,729,476	2,483,515	-7.1%
552,555	496,175	461,176	11.4%	HOSP-MEDICAL	4,297,429	3,473,225	3,391,594	23.7%
29,539	16,317	13,523	81.0%	DENTAL	126,862	114,219	102,889	11.1%
3,727	2,304	2,271	61.8%	LIFE-INS	25,158	16,131	15,049	56.0%
0	833	0	0.0%	UNEMPLOYMENT	0	5,831	1,496	0.0%
(434,306)	52,101	37,280	-933.6%	W. COMPENSATION	(629,272)	367,802	265,630	-271.1%
20,409	4,525	3,976	351.0%	SICK LEAVE	80,722	31,675	75,814	154.8%
179,941	108,108	162,397	66.4%	HOLIDAY PAY	608,465	642,381	562,402	-5.3%
216,692	116,089	201,817	86.7%	VACATION PAY	835,732	727,623	735,169	14.9%
4,299	16,595	1,361	-74.1%	UNIFORM ALLOWANCE	88,441	116,165	73,033	-23.9%
749	860	735	-12.9%	DEFER COMP EMPLR	4,867	6,020	5,497	-19.2%
924,897	1,186,621	1,216,847	-22.1%	TOTAL FRINGE BENEFITS	7,975,116	8,230,548	7,712,088	-3.1%

METRO REGIONAL TRANSIT AUTHORITY
Balance Sheet
JULY 2017 & 2016

ASSETS	2017	2016	LIABILITIES AND CAPITAL	2017	2016
Current Assets:					
Cash	2,772,499.92	10,066,436.59	Accounts Payable	483,044.90	386,270.96
Short Term Investments (sweep/repurch)	972,523.71	10,381,405.03	Accrued Payroll	2,890,168.82	2,412,854.72
Capital Fund (Restricted)	6,323.60	7,506,319.55	Accrued Payroll Liabilities	576,381.25	713,424.17
HB Contingency Trust	10,604,021.64	9,148,421.29	Capital Contract Payable	0.00	0.00
HB Savings	10,809,853.82	**Rainy Day Fund (2016)			
Fifth Third Investment Acct	7,093,764.09				
HB Investment Agcy	4,730,867.80		Short Term Debt	0.00	115,152.66
Total Cash	36,989,854.58	37,102,582.46	Other	216,971.23	0.00
Receivables, Inventory & Prepaid :			Total Current Liabilities	4,166,566.20	3,627,702.51
Trade, Less allowance	348,032.47	254,618.57			
Federal Assistance	3,263,944.26	800,000.26	Other Liabilities:		
State Assistance	46,552.51	6,460.99			
Sales Tax Receivable	7,809,601.07	7,308,644.26	Long Term Debt	0.00	0.00
Material & Supplies Inventory	1,572,517.45	1,502,177.85	Net Pension Liability	19,171,267.00	19,171,267.00
Prepaid Expenses	3,603,857.41	2,080,087.18	Deferred Inflows	336,801.00	336,801.00
Total Rec'v, Inv, & PP	16,644,505.17	11,951,989.11	Deferred Revenue	29,970.00	12,456.00
Property, Facilities & Equipment			Other Estimated Liabilities	1,000.00	1,000.00
Construction in Progress	2,313,248.66	10,300,661.22	Total Other Liabilities	19,539,038.00	19,521,524.00
Land	4,480,557.96	4,283,301.36			
Building & Improvements	56,127,631.02	45,144,709.46	Capital & Accumulated Earnings:		
Transportation Equipment	74,162,083.20	73,702,061.20			
Other Equipment	11,628,902.51	8,571,619.35	Capital Grant: State & Federal	39,805,167.12	46,296,266.24
Rail right-of-way	10,653,206.00	10,653,206.00	Accumulated Earnings	89,997,398.23	78,916,144.32
Rail Infrastructure	7,669,000.44	7,782,177.77	Total Grants & Accum Earnings	129,802,565.35	125,212,410.56
Total Fixed Assets	167,034,629.79	160,437,736.36			
Less allowance for depreciation	(70,659,717.53)	(64,642,022.72)			
Total Fixed Assets (net of deprec)	96,374,912.26	95,795,713.64			
Deferred Outflows	3,485,891.00	3,485,891.00			
Deferred Charges & Other Assets	13,006.59	25,460.86			
Total Deferred	3,498,897.59	3,511,351.86			
Total Assets	\$ 153,508,169.60	\$ 148,361,637.07	Total Liability and Earnings	\$ 153,508,169.60	\$ 148,361,637.07

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION 2017-18

A resolution authorizing a three year extension of the maintenance and support agreement for the Automatic Vehicle Location (AVL) system for line service through Avail Technologies, Inc.

WHEREAS, METRO had a contract for maintenance and support services with Avail Technologies, Inc. that expired on July 31, 2017,

WHEREAS, METRO would like to purchase a three year agreement instead of purchasing single year agreements in order to save money,

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

1. The purchase of support and maintenance services from Avail Technologies, Inc. in the amount of \$510,998 for three years.
2. The Executive Director/Secretary-Treasurer is authorized to execute said purchase.
3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: August 29, 2017

**HEATHER HESLOP-LICATA,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION 2017-19

A resolution establishing an overall Disadvantaged Business Enterprise goal of 1.81% for 2018-2020 Federal Fiscal Years.

WHEREAS, it is the policy of the Board of Trustees of the METRO Regional Transit Authority to ensure that all Disadvantaged Business Enterprises, as defined in 49CFR Part 26, shall have maximum opportunity to participate in all aspects of procurement of supplies, equipment, construction and service contracts let by the Authority, and

WHEREAS, these goals are equal to the stated percentages of the federally funded portion of the contractible operating and capital expenses of the Authority.

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority that:

1. A goal of 1.81% is hereby established for Federal Fiscal Years 2018-2020 for Disadvantaged Business Enterprise participation in METRO's federal procurement of supplies, equipment, construction and service contracts.
2. The Executive Director/Secretary-Treasurer is hereby directed to see that this program is carried out to the fullest extent possible.
3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: August 29, 2017

**HEATHER HESLOP-LICATA,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION 2017-20

A resolution authorizing the Executive Director/Secretary-Treasurer to enter into a new agreement with the Akron Board of Education for the 2017-2018 school year.

WHEREAS, METRO has provided planned transportation for the Akron Board of Education for many years, and

WHEREAS, such annual agreements requires the negotiation of rates of reimbursement and number of pupils transported, and

WHEREAS, METRO desires to continue such services for the 2017-2018 school year,

WHEREAS, NOW THEREFORE, BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority that:

1. The Executive Director/Secretary-Treasurer is authorized to negotiate a new agreement with the Akron Board of Education.
2. The Executive Director/Secretary-Treasurer is further authorized to execute such agreement.
3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code

DATE ADOPTED: August 29, 2017

**HEATHER HESLOP-LICATA,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
FINANCE
FTA FFY2018 GRANTS**

RESOLUTION 2017-21

A resolution authorizing the filing of applications with the United States Department of Transportation, for grants under the Federal Transit Administration Act of 1964, as amended (going forward and retroactively).

WHEREAS, The Secretary of Transportation is authorized to make grants for mass transportation projects and programs of projects; and

WHEREAS, The contracts for Federal financial assistance will impose certain obligations upon the applicant, including the provision by it of the local share of project and program costs; and

WHEREAS, It is required by the U.S. Department of Transportation in accord with provisions of Title VI of the Civil Rights Act of 1964, that in connection with the filing of applications for assistance under the Federal Transit Administration Act of 1964, as amended, the applicant give an assurance that it will comply with Title VI of the Civil Rights Act of 1964 and the U.S. Department of Transportation requirements there under; and

WHEREAS, It is the goal of the applicant that minority business enterprise be utilized to the fullest extent possible in connection with these projects and that definite procedures shall be established and administered to ensure that minority businesses shall have the maximum feasible opportunity to compete for contracts when procuring construction contracts, supplies, equipment contracts, or consultants and other services.

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority, that

1. The Executive Director/Secretary-Treasurer or his designee is authorized to execute and file applications on behalf of the METRO Regional Transit Authority with the U.S. Department of Transportation, to aid in the financing of capital, and planning assistance projects pursuant to Section 5307 of the Federal Transit Administration Act of 1964, as amended.
2. The Executive Director/Secretary-Treasurer and Legal Counsel or his/her designee is authorized to execute and file with such applications an assurance or any other document required by the U.S. Department of Transportation effectuating the purpose of Title VI of the Civil Rights Act of 1964.
3. The Executive Director/Secretary-Treasurer is authorized to furnish such additional information as the U.S. Department of Transportation effectuating the purpose of Title VI of the Civil Rights Act of 1964.

4. The Executive Director/Secretary-Treasurer is authorized to set forth and execute affirmative minority business policies in connection with the projects procurement needs.
5. The Executive Director/Secretary-Treasurer is authorized to execute grant contract agreements on behalf of the METRO Regional Transit Authority with the U.S. Department of Transportation for the aid in the financing of the capital assistance projects.
6. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: August 29, 2017

**HEATHER HESLOP LICATA,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
FINANCE
ODOT FY2018 GRANTS**

RESOLUTION 2017-22

A resolution authorizing the filing of applications with the Ohio Department of Transportation for FY 2018 transportation grants. These grants may include but are not limited to the Ohio Elderly and Disabled Transit Fare Assistance Program, the Urban Transit Program, the Urban Capital Program, and any other programs as designated by ODOT.

WHEREAS, the State of Ohio through its FY 2018 programs has made available funds to assist public transportation systems in Ohio, and

WHEREAS, the METRO Regional Transit Authority is the transit operator for Summit County, and

WHEREAS, the METRO Regional Transit Authority is presently providing transit service and observing federal and state rules regarding these programs.

NOW THEREFORE, IT BE RESOLVED by the Board of Trustees of the METRO Regional Transit Authority that,

1. The Executive Director/Secretary-Treasurer is authorized to file an application and execute contracts for the FY 2018 Ohio Elderly and Disabled Transit Fare Assistance Program, the Urban Transit Program, and the State Discretionary Urban Capital Program and other grant programs issued by the Ohio Department of Transportation.
2. The Executive Director/Secretary-Treasurer is authorized to execute and file such applications, any assurances or any other documentation required by the Ohio Department of Transportation.
3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: August 29, 2017

**HEATHER HESLOP LICATA,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

Marketing & Service Planning Committee

Communications & Marketing

– Marketing by Infographic – Q2 2017 –



SOCIAL MEDIA



FACEBOOK

We published 59 posts & page likes increased by 3%. Our rating is 3.7/5.



TWITTER

Tweet impressions totaled 29,020 & followers increased by 2.9%.



INSTAGRAM

We received an average of 12 likes per post.



YOUTUBE

Our channel views increased by 4.35%.

AKRONMETRO.ORG



There were

18.6%
new visitors.



89.52%

of visitors viewed from a mobile device.



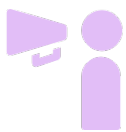
We added 46 downloadable PDFs, 11 detours, 10 blogs, & two job postings to the site.



Total web views:

851,970
from 70,802 sessions.

IN THE MEDIA



METRO was mentioned 21 times in news stories & blurbs.

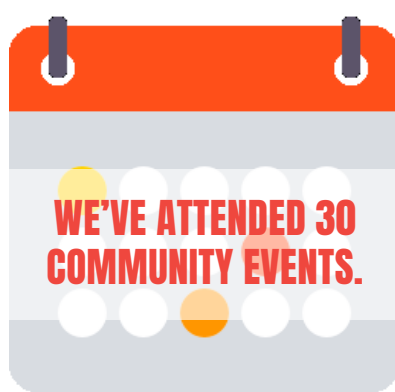
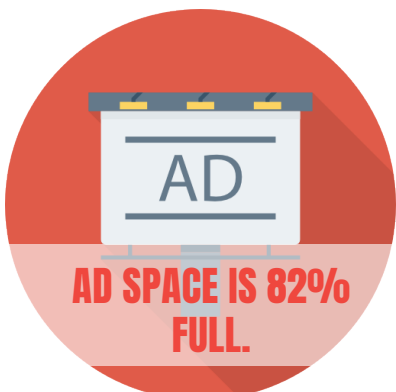


1,611 METRO spots aired on radio.



24 print ads were designed & printed in multiple publications.

COMMUNITY SUPPORT



**June 2017
Performance Reports
Combined Service**

Current Month

Year to Date

2017 2016 Percentage
 Changed

2017 2016 Percentage
 Changed

Service Day Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
22	22	0.00%	Weekdays Operated	128	128	0.00%
4	4	0.00%	Saturdays Operated	25	26	-3.85%
4	4	0.00%	Sundays Operated	25	26	-3.85%

Passenger Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
418,651	419,248	-0.14%	Total Passengers	2,543,016	2,528,196	0.59%
16,556	16,582	-0.16%	Average Weekday Passengers	17,332	17,106	1.32%
8,052	7,932	1.51%	Average Saturday Passengers	7,564	7,601	-0.48%
4,145	4,297	-3.55%	Average Sunday Passengers	4,012	4,013	-0.02%

Service Level Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
563,888	555,351	1.54%	Total Vehicle Miles	3,338,917	3,315,160	0.72%
491,125	471,066	4.26%	Total Vehicle Revenue Miles	2,860,559	2,831,117	1.04%
0.85	0.89	-4.22%	Average Passengers per Vehicle Revenue Mile	0.89	0.89	-0.45%
40,843	38,436	6.26%	Total Vehicle Hours	243,740	226,771	7.48%
36,959	35,915	2.91%	Total Vehicle Revenue Hours	220,285	215,794	2.08%
11.33	11.67	-2.96%	Average Passengers per Vehicle Revenue Hour	11.54	11.72	-1.46%

Financial Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
\$186,615	\$200,970	-7.14%	Cash Fares	\$1,171,309	\$1,209,224	-3.14%
\$156,391	\$134,045	16.67%	Ticket and Pass Revenue	\$811,161	\$877,899	-7.60%
\$116,015	\$104,973	10.52%	Other Fare Related Revenue	\$704,916	\$467,605	50.75%
12.1%	5.9%	103.49%	Percentage Total Farebox Recovery	10.9%	11.0%	-0.87%
\$7.76	\$15.77	-50.82%	Average Cost per Vehicle Revenue Mile	\$8.58	\$8.17	5.03%
\$103.06	\$206.86	-50.18%	Average Cost per Vehicle Revenue Hour	\$111.44	\$107.20	3.96%
\$9.10	\$17.72	-48.66%	Average Cost per Passenger	\$9.65	\$9.15	5.50%

Safety Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
3	7	-57.14%	Preventable Accidents	30	29	3.45%
8	1	700.00%	Nonpreventable Accidents	37	25	48.00%
11	8	37.50%	Total Accidents	67	54	24.07%

**June 2017
Performance Reports
SCAT/ADA Paratransit Service**

Current Month

Year to Date

2017 2016 Percentage
 Changed

2017 2016 Percentage
 Changed

Service Day Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
22	22	0.00%	Weekdays Operated	128	128	0.00%
4	4	0.00%	Saturdays Operated	25	26	-3.85%
4	4	0.00%	Sundays Operated	25	26	-3.85%

Passenger Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
23,079	22,382	3.11%	Total Passengers	135,716	136,986	-0.93%
769	746	3.11%	Average Passengers per Day	762	761	0.14%
89.3	74.0	20.61%	Average Saturday ADA Passengers	85.1	75.6	12.57%
41.8	38.8	7.74%	Average Sunday ADA Passengers	36.0	33.3	7.96%
53.4	59.3	-9.94%	Average Total ADA Passengers	53.6	57.0	-5.93%
5,256	6,021	-12.71%	Total Purchased Transportation Pass.	34,312	35,963	-4.59%

Service Level Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
136,992	116,938	17.15%	Total METRO Vehicle Miles	762,758	743,826	2.55%
36,741	39,256	-6.41%	Total Purchased Trans. Vehicle Miles	227,174	231,470	-1.86%
173,733	156,194	11.23%	Total Vehicle Miles	989,932	975,296	1.50%
143,089	131,076	9.16%	Total Revenue Miles	817,530	821,537	-0.49%
0.16	0.17	-5.54%	Average Pass. per Revenue Vehicle Mile	0.17	0.17	-0.44%
12,386	11,975	3.43%	Total Vehicle Hours	73,106	72,027	1.50%
10,279	9,845	4.41%	Total Vehicle Revenue Hours	60,291	59,760	0.89%
2.2	2.3	-1.24%	Average Pass. per Vehicle Revenue Hour	2.3	2.3	-1.80%
92%	93%	-1.08%	On-time Performance - METRO	93%	94%	-1.07%
94%	93%	1.08%	On-time Performance - Purchased Transportation	94%	94%	0.00%

Financial Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
\$46,960	\$47,707	-1.57%	Cash Fares	\$268,643	\$286,839	-6.34%
\$5,519	\$6,582	-16.15%	Ticket and Pass Revenue	\$35,242	\$30,805	14.40%
\$79,023	\$54,973	43.75%	Other Fare Related Revenue	\$479,679	\$325,243	47.48%
18.6%	14.9%	24.81%	Percentage Total Farebox Recovery	17.3%	14.6%	18.72%
\$5.30	\$6.38	-16.94%	Average Cost per Vehicle Revenue Mile - METRO	\$6.18	\$6.02	2.65%
\$3.90	\$3.75	4.00%	Average Cost per Vehicle Revenue Mile - Purchased Transportation	\$3.90	\$1.46	166.23%
\$69.48	\$82.63	-15.91%	Average Cost per Vehicle Revenue Hour - METRO	\$81.61	\$81.56	0.06%
\$66.06	\$53.41	23.68%	Average Cost per Vehicle Revenue Hour - Purchased Transportation	\$56.77	\$53.28	6.55%
\$31.62	\$35.80	-11.69%	Average Cost per Passenger - METRO	\$35.96	\$35.15	2.31%
\$27.26	\$24.45	11.51%	Average Cost per Passenger - Purchased Transportation	\$25.82	\$24.04	7.43%
2.5	2.8	-10.71%	Average Small Bus Age	2.3	2.7	-12.50%

Safety Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
1	1	0.00%	Preventable Accidents	4	6	-33.33%
1	0	100.00%	Nonpreventable Accidents	10	8	25.00%
2	1	100.00%	Total Accidents	14	14	0.00%

**June 2017
Performance Reports
Line Service**

Current Month

Year to Date

2017 2016 Percentage
 Changed

2017 2016 Percentage
 Changed

Service Day Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
22	22	0.00%	Weekdays Operated	128	128	0.00%
4	4	0.00%	Saturdays Operated	25	26	-3.85%
4	4	0.00%	Sundays Operated	25	26	-3.85%

Passenger Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
395,572	396,866	-0.33%	Total Passengers	2,407,300	2,391,210	0.67%
15,787	15,836	-0.31%	Average Weekday Passengers	16,570	16,344	1.38%
7,963	7,858	1.33%	Average Saturday Passengers	7,479	7,525	-0.61%
4,103	4,258	-3.65%	Average Sunday Passengers	3,976	3,980	-0.08%

Service Level Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
390,155	399,157	-2.26%	Total Vehicle Miles	2,348,985	2,339,864	0.39%
348,036	339,990	2.37%	Total Vehicle Revenue Miles	2,043,029	2,009,580	1.66%
348,280	340,500	2.28%	Total Scheduled Vehicle Revenue Miles	2,044,389	2,011,055	1.66%
1.14	1.17	-2.70%	Average Passenger per Revenue Vehicle Mile	1.18	1.19	-0.98%
28,457	26,461	7.54%	Total Vehicle Hours	170,634	154,744	10.27%
26,680	26,070	2.34%	Total Vehicle Revenue Hours	159,994	156,034	2.54%
26,680	26,109	2.19%	Total Scheduled Vehicle Revenue Hours	159,994	156,101	2.49%
14.8	15.2	-2.60%	Average Passenger per Vehicle Revenue Hour	15.0	15.3	-1.82%
76%	92%	-17.72%	On-time Performance	77%	90%	-14.53%

Financial Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
\$139,655	\$153,263	-8.88%	Cash Fares	\$902,666	\$922,384	-2.14%
\$150,872	\$127,463	18.37%	Ticket and Pass Revenue	\$775,919	\$847,094	-8.40%
\$36,991	\$50,000	-26.02%	Other Fare Related Revenue	\$225,238	\$142,362	58.21%
10.6%	10.3%	2.88%	Percentage Total FareBox Recovery	9.5%	10.2%	-6.88%
\$8.91	\$9.46	-5.89%	Average Cost per Vehicle Revenue Mile	\$9.80	\$9.31	5.19%
\$116.28	\$123.62	-5.94%	Average Cost per Vehicle Revenue Hour	\$125.10	\$119.95	4.29%
\$7.84	\$8.12	-3.42%	Average Cost per Passenger	\$8.31	\$7.83	6.22%
4.9	4.8	2.08%	Average Big Bus Age	4.7	4.7	-0.35%

Safety Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
2	6	-66.67%	Preventable Accidents	26	23	13.04%
7	1	600.00%	Nonpreventable Accidents	27	17	58.82%
9	7	28.57%	Total Accidents	53	40	32.50%

June 2017

Current Month			Line Service Categories		Year to Date		
2017	2016	Percentage Changed		2017	2016	Percentage Changed	
URBAN (1 - 34)							
353,484	359,753	-1.74%	Total Monthly Passengers	2,125,308	2,176,987	-2.37%	
30	30	0.00%	Service Days	178	179	-0.56%	
11,782.8	11,991.8	-1.74%	Average Daily Passengers	11,939.9	12,161.9	-1.83%	
17.8	18.3	-2.57%	Passengers per Vehicle Hour	18.2	18.6	-2.23%	
1.6	1.6	-2.77%	Passengers per Vehicle Mile	1.6	1.6	-2.18%	
\$6.01	\$6.33	-5.02%	Total Operating Cost Per Passenger	\$6.39	\$5.92	7.99%	
SUBURBAN (101-104, 110)							
12,944	12,927	0.13%	Total Monthly Passengers	74,683	72,847	2.52%	
22	22	0.00%	Service Days	128	128	0.00%	
588.4	587.6	0.14%	Average Daily Passengers	583.5	569.1	2.53%	
5.02	5.04	-0.58%	Passengers per Vehicle Hour	4.97	4.85	2.59%	
0.21	0.21	-0.61%	Passengers per Vehicle Mile	0.20	0.20	2.56%	
\$25.49	\$26.83	-4.99%	Total Operating Cost Per Passenger	\$28.20	\$26.98	4.50%	
EXPRESS (60 & 61)							
8,662	9,247	-6.33%	Total Monthly Passengers	49,763	52,551	-5.31%	
22	22	0.00%	Service Days	128	128	0.00%	
393.7	420.3	-6.33%	Average Daily Passengers	388.8	410.6	-5.31%	
9.2	9.8	-6.33%	Passengers per Vehicle Hour	9.0	9.5	-4.47%	
0.4	0.4	-6.33%	Passengers per Vehicle Mile	0.4	0.4	-5.07%	
\$15.83	\$16.06	-1.44%	Total Operating Cost Per Passenger	\$17.58	\$15.96	10.17%	
CIRCULATOR (50, 51, 53, & 59)							
6,874	7,778	-11.62%	Total Monthly Passengers	39,945	41,988	-4.87%	
30	30	0.00%	Service Days	178	179	-0.56%	
229.1	259.3	-11.65%	Average Daily Passengers	224.4	234.6	-4.35%	
4.1	4.5	-9.01%	Passengers per Vehicle Hour	3.9	4.2	-5.70%	
0.3	0.3	-12.92%	Passengers per Vehicle Mile	0.3	0.3	-2.42%	
\$28.90	\$28.51	1.35%	Total Operating Cost Per Passenger	\$32.14	\$29.74	8.06%	
DASH (54)							
4,815	N/A	N/A	Total Monthly Passengers	59,689	N/A	N/A	
22	N/A	N/A	Service Days	128	N/A	N/A	
218.9	N/A	N/A	Average Daily Passengers	466.3	N/A	N/A	
5.0	N/A	N/A	Passengers per Vehicle Hour	8.2	N/A	N/A	
0.7	N/A	N/A	Passengers per Vehicle Mile	1.4	N/A	N/A	
\$11.06	N/A	N/A	Total Operating Cost Per Passenger	\$4.92	N/A	N/A	
GROCERY (91 - 95)							
1,807	1,758	2.79%	Total Monthly Passengers	10,318	10,700	-3.57%	
22	22	0.00%	Service Days	128	128	0.00%	
82.1	79.9	2.75%	Average Daily Passengers	80.6	83.6	-3.59%	
6.5	5.7	14.20%	Passengers per Vehicle Hour	6.4	2.6	145.03%	
1.2	1.2	-6.20%	Passengers per Vehicle Mile	1.1	1.2	-8.60%	
\$46.96	\$53.12	-11.60%	Total Operating Cost Per Passenger	\$51.84	\$49.51	4.70%	
Sunday Line Service							
16,411	17,033	-3.65%	Total Monthly Passengers	99,406	103,467	-3.92%	
4	4	0.00%	Service Days	25	26	-3.85%	
4,102.8	4,258.3	-3.65%	Average Daily Passengers	3,976.2	3,979.5	-0.08%	
13.3	13.5	-1.60%	Passengers per Vehicle Hour	12.9	12.4	3.79%	
1.2	1.2	-3.11%	Passengers per Vehicle Mile	1.1	1.1	4.51%	
\$7.00	\$6.73	4.01%	Total Operating Cost Per Passenger	\$6.73	\$7.59	-11.39%	
Saturday Line Service							
31,851	31,433	1.33%	Total Monthly Passengers	186,976	195,652	-4.43%	
4	4	0.00%	Service Days	25	26	-3.85%	
7,962.8	7,858.3	1.33%	Average Daily Passengers	7,479.0	7,525.1	-0.61%	
17.6	17.1	3.09%	Passengers per Vehicle Hour	16.5	17.2	-4.15%	
1.5	1.5	1.79%	Passengers per Vehicle Mile	1.41	1.47	-3.88%	
\$5.25	\$5.49	-4.39%	Total Operating Cost Per Passenger	\$5.18	\$5.62	-7.86%	
Call-A-Bus							
169	138	22.46%	Total Monthly Passengers	944	935	0.96%	
U of A ZipCard							
15,258	15,716	-2.91%	Total Monthly Passengers	111,896	113,324	-1.26%	
Akron Public Schools ID Cards							
12,064	N/A	N/A	Total Monthly Passengers	99,393	N/A	N/A	
Train Loop							
133	N/A	N/A	Total Monthly Passengers	133	N/A	N/A	

2017 MONTHLY RIDERSHIP BY ROUTE

Route#	Description	JAN	FEB	MAR	APR	MAY	JUNE	% Change	Jun-16	JUL	AUG	SEP	OCT	NOV	DEC
1	West Market	41,403	41,405	42,719	40,389	45,190	43,758	-7.0%	47,059						
2	Arlington	36,141	39,877	39,282	38,461	38,786	39,987	-3.0%	41,240						
3	Copley Rd/Hawkins	21,322	22,717	21,695	21,492	22,016	21,736	-4.0%	22,652						
4	Delia/N Hawkins	9,779	10,858	11,019	9,507	10,918	8,687	-0.2%	8,706						
5	East Market/Eliet	6,163	6,314	7,133	6,500	7,069	7,017	11.0%	6,322						
6	East Market/Lakemore	17,014	17,861	19,243	17,328	19,169	18,161	4.4%	17,395						
7	Cuyahoga Falls Ave	13,143	14,127	14,382	13,726	13,912	14,039	0.0%	14,037						
8	Kenmore/Barbenton	21,588	22,040	22,606	21,961	24,432	23,022	3.8%	22,182						
9	Wooster/East Ave	11,535	12,318	12,539	12,276	13,036	12,423	1.9%	12,188						
10	Howard/Portage Trail	19,389	20,061	20,062	20,901	21,268	21,128	-8.7%	23,140						
11	South Akron	2,108	2,358	2,274	1,992	2,225	2,040	2.2%	1,996						
12	Tallmadge Hill	14,345	14,518	14,794	14,491	15,308	14,296	-0.3%	14,343						
13	Grant/Firestone Park	14,747	15,225	15,576	15,094	15,307	14,632	1.1%	14,474						
14	Euclid/Barbenton XP	21,167	22,285	22,495	22,036	23,295	23,391	5.6%	22,153						
17	Brown/Inman	16,855	16,947	16,665	15,676	16,804	15,309	-6.8%	16,430						
18	Thornton/Manchester	13,747	14,025	13,926	13,646	14,408	13,899	-3.0%	14,328						
19	Eastland	15,171	16,048	16,136	14,808	15,446	16,044	3.0%	15,574						
21	South Main	2,583	2,482	2,551	2,698	2,812	2,481	-8.5%	2,712						
24	Lakeshore	4,376	5,234	4,450	4,045	4,588	3,816	-4.2%	3,985						
26	W Exchange/White Pond	5,599	6,178	6,086	5,645	6,105	6,072	-8.9%	6,663						
28	Merriman Valley	4,471	4,434	4,288	3,824	4,298	2,891	6.7%	2,710						
30	Goodyear/Darrow	10,208	10,478	10,408	10,029	11,073	9,530	0.8%	9,457						
33	State Rd/Wyoga Lake	4,663	4,362	4,804	4,905	5,469	5,752	17.2%	4,909						
34	Cascade Village/Uhler	13,909	14,506	14,836	14,435	14,972	13,373	-11.4%	15,098						
50	Montrose Circulator	2,093	2,038	1,945	1,841	2,300	1,821	-32.1%	2,680						
51	Stow Circulator	1,360	1,275	1,228	1,339	1,409	1,466	-0.6%	1,475						
53	Portage/Graham	1,815	2,214	1,980	2,052	2,083	2,284	2.7%	2,225						
54	DASH Circulator	8,238	12,187	12,451	13,101	8,897	4,815	N/A	N/A						
59	Chapel Hill Circulator	1,268	1,180	1,126	1,169	1,356	1,303	-6.8%	1,398						
60	NCX Chapel Hill/Cleveland	1,412	1,364	1,322	1,352	1,441	1,522	-8.5%	1,663						
61	NCX Montrose/Cleveland	6,648	6,689	6,947	6,609	7,317	7,140	-5.9%	7,584						
101	Richfield/Bath	1,309	1,331	1,200	1,355	1,485	1,398	-16.0%	1,664						
102	Northfield Express	2,771	2,970	3,322	3,172	3,571	3,587	-0.3%	3,597						
103	Stow/Hudson	2,911	2,791	3,035	2,669	2,698	2,987	26.0%	2,370						
104	Twinsburg Creekside	2,693	2,820	2,790	3,246	3,259	2,963	7.9%	2,745						
110	Green/Springfield	2,203	2,105	2,127	1,941	1,965	2,009	-21.2%	2,551						
TOTAL:		376,147	395,622	399,442	385,711	405,687	388,779	4.1%	389,705	0	0	0	0	0	0

**July 2017
Performance Reports
Combined Service**

Current Month

Year to Date

2017 2016 Percentage
 Changed

2017 2016 Percentage
 Changed

Service Day Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
20	20	0.00%	Weekdays Operated	148	148	0.00%
5	5	0.00%	Saturdays Operated	30	31	-3.23%
5	5	0.00%	Sundays Operated	30	31	-3.23%

Passenger Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
400,389	411,093	-2.60%	Total Passengers	2,943,405	2,939,289	0.14%
16,766	17,205	-2.55%	Average Weekday Passengers	17,255	17,118	0.80%
7,568	7,952	-4.83%	Average Saturday Passengers	7,565	7,657	-1.21%
4,202	4,232	-0.71%	Average Sunday Passengers	4,044	4,048	-0.11%

Service Level Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
562,223	520,176	8.08%	Total Vehicle Miles	3,899,604	3,835,336	1.68%
466,254	435,164	7.14%	Total Vehicle Revenue Miles	3,326,813	3,266,281	1.85%
0.8587	0.9447	-9.10%	Average Passengers per Vehicle Revenue Mile	0.8848	0.8999	-1.68%
38,922	35,801	8.72%	Total Vehicle Hours	282,662	262,572	7.65%
35,158	33,505	4.93%	Total Vehicle Revenue Hours	255,443	249,300	2.46%
11.3882	12.2694	-7.18%	Average Passengers per Vehicle Revenue Hour	11.5227	11.7902	-2.27%

Financial Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
\$151,718	\$160,405	-5.42%	Cash Fares	\$1,323,026	\$1,369,629	-3.40%
\$110,464	\$110,258	0.19%	Ticket and Pass Revenue	\$921,625	\$988,157	-6.73%
\$102,427	\$88,707	15.47%	Other Fare Related Revenue	\$807,343	\$556,312	45.12%
12.0%	12.0%	0.03%	Percentage Total Farebox Recovery	10.8%	10.9%	-0.55%
\$16.04	\$17.51	-8.37%	Average Cost per Vehicle Revenue Mile	\$8.48	\$8.20	3.40%
\$212.73	\$227.36	-6.44%	Average Cost per Vehicle Revenue Hour	\$110.47	\$107.48	2.78%
\$18.68	\$18.53	0.81%	Average Cost per Passenger	\$9.59	\$9.12	5.17%

Safety Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
3	4	-25.00%	Preventable Accidents	33	33	0.00%
2	8	-75.00%	Nonpreventable Accidents	39	33	18.18%
5	12	-58.33%	Total Accidents	72	66	9.09%

**July 2017
Performance Reports
SCAT/ADA Paratransit Service**

Current Month

Year to Date

2017 2016 Percentage
 Changed

2017 2016 Percentage
 Changed

Service Day Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
20	20	0.00%	Weekdays Operated	148	148	0.00%
5	5	0.00%	Saturdays Operated	30	31	-3.23%
5	5	0.00%	Sundays Operated	30	31	-3.23%

Passenger Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
20,528	20,027	2.50%	Total Passengers	156,244	157,013	-0.49%
684	668	2.50%	Average Passengers per Day	751	748	0.47%
81.20	80.80	0.50%	Average Saturday ADA Passengers	84.5	76.5	10.48%
45.20	41.40	9.18%	Average Sunday ADA Passengers	37.5	34.6	8.34%
51.40	58.77	-12.54%	Average Total ADA Passengers	53.3	57.2	-6.87%
4,826	5,518	-12.54%	Total Purchased Transportation Pass.	39,138	41,481	-5.65%

Service Level Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
126,648	102,833	23.16%	Total METRO Vehicle Miles	887,870	846,659	4.87%
39,970	34,655	15.34%	Total Purchased Trans. Vehicle Miles	267,144	266,125	0.38%
166,618	137,488	21.19%	Total Vehicle Miles	1,155,014	1,112,784	3.79%
137,388	113,585	20.96%	Total Revenue Miles	954,918	935,122	2.12%
0.14942	0.17632	-15.26%	Average Pass. per Revenue Vehicle Mile	0.1636	0.1679	-2.55%
11,884	10,701	11.06%	Total Vehicle Hours	84,990	82,728	2.73%
9,860	8,718	13.10%	Total Vehicle Revenue Hours	70,151	68,478	2.44%
2.0819	2.2972	-9.37%	Average Pass. per Vehicle Revenue Hour	2.2273	2.2929	-2.86%
93%	95%	-2.11%	On-time Performance - METRO	93%	94%	-1.22%
93%	93%	0.00%	On-time Performance - Purchased Transportation	93%	93%	0.00%

Financial Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
\$41,827	\$41,938	-0.26%	Cash Fares	\$310,470	\$328,778	-5.57%
\$4,323	\$6,974	-38.01%	Ticket and Pass Revenue	\$39,565	\$37,779	4.73%
\$82,030	\$88,707	-7.53%	Other Fare Related Revenue	\$561,708	\$413,951	35.69%
19.9%	20.3%	-1.86%	Percentage Total Farebox Recovery	17.6%	15.3%	14.94%
2.5	2.8	-10.71%	Average Small Bus Age	2.4	2.7	-12.23%

Safety Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
1	2	-50.00%	Preventable Accidents	5	8	-37.50%
1	1	0.00%	Nonpreventable Accidents	11	9	22.22%
2	3	-33.33%	Total Accidents	16	17	-5.88%

**July 2017
Performance Reports
Line Service**

Current Month

Year to Date

2017 2016 Percentage
 Changed

2017 2016 Percentage
 Changed

Service Day Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
20	20	0.00%	Weekdays Operated	148	148	0.00%
5	5	0.00%	Saturdays Operated	30	31	-3.23%
5	5	0.00%	Sundays Operated	30	31	-3.23%

Passenger Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
379,861	391,066	-2.87%	Total Passengers	2,787,161	2,782,276	0.18%
16,082	16,538	-2.75%	Average Weekday Passengers	16,504	16,371	0.81%
7,487	7,871	-4.89%	Average Saturday Passengers	7,480	7,581	-1.33%
4,157	4,191	-0.81%	Average Sunday Passengers	4,006	4,014	-0.18%

Service Level Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
395,605	382,688	3.38%	Total Vehicle Miles	2,744,590	2,722,552	0.81%
328,866	321,579	2.27%	Total Vehicle Revenue Miles	2,371,895	2,331,159	1.75%
328,866	321,805	2.19%	Total Scheduled Vehicle Revenue Miles	2,373,255	2,332,859	1.73%
1.1551	1.2152	-4.95%	Average Passenger per Revenue Vehicle Mile	1.1751	1.1935	-1.54%
27,038	25,100	7.72%	Total Vehicle Hours	197,672	179,844	9.91%
25,298	24,787	2.06%	Total Vehicle Revenue Hours	185,292	180,822	2.47%
25,298	24,805	1.99%	Total Scheduled Vehicle Revenue Hours	185,292	180,906	2.42%
15.0153	15.7768	-4.83%	Average Passenger per Vehicle Revenue Hour	15.0420	15.3869	-2.24%
76%	86%	-12.22%	On-time Performance	77%	89%	-14.21%

Financial Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
\$109,890	\$118,467	-7.24%	Cash Fares	\$1,012,556	\$1,040,852	-2.72%
\$106,141	\$103,284	2.77%	Ticket and Pass Revenue	\$882,060	\$950,377	-7.19%
\$20,397	\$0		Other Fare Related Revenue	\$245,635	\$142,362	72.54%
7.8%	7.4%	5.12%	Percentage Total FareBox Recovery	9.3%	9.8%	-5.53%
\$9.20	\$9.27	-0.75%	Average Cost per Vehicle Revenue Mile	\$9.71	\$9.31	4.36%
\$119.65	\$120.40	-0.62%	Average Cost per Vehicle Revenue Hour	\$124.36	\$120.02	3.62%
\$7.97	\$7.63	4.42%	Average Cost per Passenger	\$8.27	\$7.80	5.99%
4.9	4.8	2.08%	Average Big Bus Age	4.7	4.7	0.00%

Safety Data

2017	2016	Percentage Changed		2017	2016	Percentage Changed
2	2	0.00%	Preventable Accidents	28	25	12.00%
1	7	-85.71%	Nonpreventable Accidents	28	24	16.67%
3	9	-66.67%	Total Accidents	56	49	14.29%

July 2017

Current Month		Line Service Categories		Year to Date		
2017	2016	Percentage Changed	URBAN (1 - 34)	2017	2016	Percentage Changed
341,430	358,236	-4.69%	Total Monthly Passengers	2,466,738	2,535,223	-2.70%
30	30	0.00%	Service Days	208	209	-0.48%
11,381.0	11,941.2	-4.69%	Average Daily Passengers	11,859.3	12,130.3	-2.23%
17.9521	18.9863	-5.45%	Passengers per Vehicle Hour	18.1383	18.6388	-2.69%
1.5673	1.6603	-5.60%	Passengers per Vehicle Mile	1.5878	1.6313	-2.67%
\$6.12	\$5.99	2.20%	Total Operating Cost Per Passenger	\$6.36	\$5.93	7.17%
SUBURBAN (101-104, 110)						
11,979	11,805	1.47%	Total Monthly Passengers	86,662	84,652	2.37%
20	20	0.00%	Service Days	148	148	0.00%
599.0	590.3	1.47%	Average Daily Passengers	585.6	572.0	2.38%
5.11	5.07	0.75%	Passengers per Vehicle Hour	4.9912	4.8774	2.33%
0.21	0.21	0.72%	Passengers per Vehicle Mile	0.2045	0.1999	2.30%
\$25.93	\$26.34	-1.58%	Total Operating Cost Per Passenger	\$27.88	\$26.89	3.68%
EXPRESS (60 & 61)						
7,596	6,609	14.93%	Total Monthly Passengers	57,359	59,160	-3.04%
20	20	0.00%	Service Days	148	148	0.00%
379.8	330.5	14.92%	Average Daily Passengers	387.6	399.7	-3.03%
8.8326	7.6849	14.93%	Passengers per Vehicle Hour	9.0130	9.2260	-2.31%
0.3530	0.3072	14.93%	Passengers per Vehicle Mile	0.3603	0.3708	-2.84%
\$17.14	\$19.86	-13.67%	Total Operating Cost Per Passenger	\$17.52	\$16.39	6.89%
CIRCULATOR (50, 51, 53, & 59)						
6,484	7,243	-10.48%	Total Monthly Passengers	46,429	49,231	-5.69%
30	30	0.00%	Service Days	208	209	-0.48%
216.1	241.4	-10.48%	Average Daily Passengers	223.2	235.6	-5.26%
4.1571	4.5539	-8.71%	Passengers per Vehicle Hour	3.9594	4.2194	-6.16%
0.2952	0.3347	-11.80%	Passengers per Vehicle Mile	0.2973	0.3091	-3.80%
29.5134	27.8870	5.83%	Total Operating Cost Per Passenger	\$31.77	\$29.47	7.82%
DASH (54)						
4,449	N/A	N/A	Total Monthly Passengers	64,138	N/A	N/A
20	N/A	N/A	Service Days	148	N/A	N/A
222.5	N/A	N/A	Average Daily Passengers	433.4	N/A	N/A
5.0461	N/A	N/A	Passengers per Vehicle Hour	7.8276	N/A	N/A
0.6792	N/A	N/A	Passengers per Vehicle Mile	1.3233	N/A	N/A
\$10.60	N/A	N/A	Total Operating Cost Per Passenger	\$5.31	N/A	N/A
GROCERY (91 - 95)						
1,584	1,589	-0.31%	Total Monthly Passengers	11,902	12,289	-3.15%
20	20	0.00%	Service Days	148	148	0.00%
79.2000	79.5000	-0.38%	Average Daily Passengers	80.4	83.0	-3.13%
6.1162	5.7251	6.83%	Passengers per Vehicle Hour	6.3715	2.8146	126.37%
1.0780	1.2952	-16.77%	Passengers per Vehicle Mile	1.1268	1.2482	-9.72%
\$53.38	\$46.66	14.39%	Total Operating Cost Per Passenger	\$52.04	\$49.14	5.90%
Sunday Line Service						
20,784	20,954	-0.81%	Total Monthly Passengers	120,190	124,421	-3.40%
5	5	0.00%	Service Days	30	31	-3.23%
4,156.8	4,190.8	-0.81%	Average Daily Passengers	4,006.3	4,013.6	-0.18%
13.44	13.27	1.30%	Passengers per Vehicle Hour	12.97	12.54	3.41%
1.1785	1.1815	-0.26%	Passengers per Vehicle Mile	1.1373	1.0961	3.76%
\$6.72	\$6.60	1.85%	Total Operating Cost Per Passenger	\$6.73	\$7.42	-9.41%
Saturday Line Service						
37,433	39,357	-4.89%	Total Monthly Passengers	224,409	235,009	-4.51%
5	5	0.00%	Service Days	30	31	-3.23%
7,486.6	7,871.4	-4.89%	Average Daily Passengers	7,480.3	7,580.9	-1.33%
16.5261	17.0789	-3.24%	Passengers per Vehicle Hour	16.5130	17.2008	-4.00%
1.4079	1.4737	-4.46%	Passengers per Vehicle Mile	1.4090	1.4674	-3.98%
\$5.43	\$5.29	2.68%	Total Operating Cost Per Passenger	\$5.22	\$5.57	-6.18%
Call-A-Bus						
127	101	25.74%	Total Monthly Passengers	1071	1036	3.38%
U of A ZipCard						
12,866	13,044	-1.36%	Total Monthly Passengers	124,762	126,368	-1.27%
Akron Public Schools ID Cards						
8,722	N/A	N/A	Total Monthly Passengers	108,115	N/A	N/A
Train Loop						
344	N/A	N/A	Total Monthly Passengers	477	N/A	N/A

2017 MONTHLY RIDERSHIP BY ROUTE

Route#	Description	JAN	FEB	MAR	APR	MAY	JUNE	JUL	% Change	Jul-16	SEP	OCT	NOV	DEC
1	West Market	41,403	41,405	42,719	40,389	45,190	43,758	42,627	-10.3%	47,508				
2	Arlington	36,141	39,877	39,282	38,461	38,786	39,987	38,220	-9.3%	42,148				
3	Copley Rd/Hawkins	21,322	22,717	21,695	21,492	22,016	21,736	20,331	-14.7%	23,827				
4	Delia/N Hawkins	9,779	10,858	11,019	9,507	10,918	8,687	7,989	-9.1%	8,784				
5	East Market/Eliet	6,163	6,314	7,133	6,500	7,069	7,017	6,665	23.0%	5,418				
6	East Market/Lakemore	17,014	17,861	19,243	17,328	19,169	18,161	18,346	5.0%	17,475				
7	Cuyahoga Falls Ave	13,143	14,127	14,382	13,726	13,912	14,039	13,394	-1.9%	13,651				
8	Kenmore/Barberton	21,588	22,040	22,606	21,961	24,432	23,022	20,785	-3.9%	21,621				
9	Wooster/East Ave	11,535	12,318	12,539	12,276	13,036	12,423	12,601	-1.2%	12,749				
10	Howard/Portage Trail	19,389	20,061	20,062	20,901	21,268	21,128	21,100	-7.6%	22,828				
11	South Akron	2,108	2,358	2,274	1,992	2,225	2,040	1,970	-2.3%	2,016				
12	Tallmadge Hill	14,345	14,518	14,794	14,491	15,308	14,296	13,449	-1.9%	13,715				
13	Grant/Firestone Park	14,747	15,225	15,576	15,094	15,307	14,632	14,168	-1.4%	14,368				
14	Euclid/Barberton XP	21,167	22,285	22,495	22,036	23,295	23,391	22,713	3.9%	21,869				
17	Brown/Inman	16,855	16,947	16,665	15,676	16,804	15,309	14,947	-3.9%	15,555				
18	Thornton/Manchester	13,747	14,025	13,926	13,646	14,408	13,899	13,710	-4.9%	14,417				
19	Eastland	15,171	16,048	16,136	14,808	15,446	16,044	16,565	6.0%	15,628				
21	South Main	2,583	2,482	2,551	2,698	2,812	2,481	2,699	-10.2%	3,006				
24	Lakeshore	4,376	5,234	4,450	4,045	4,588	3,816	3,893	-6.3%	4,153				
26	W Exchange/White Pond	5,599	6,178	6,086	5,645	6,105	6,072	5,642	-7.9%	6,123				
28	Merriman Valley	4,471	4,434	4,288	3,824	4,298	2,891	2,556	2.4%	2,495				
30	Goodyear/Darrow	10,208	10,478	10,408	10,029	11,073	9,530	9,441	1.9%	9,266				
33	State Rd/Wyoga Lake	4,663	4,362	4,804	4,905	5,469	5,752	5,350	15.9%	4,618				
34	Cascade Village/Uhler	13,909	14,506	14,836	14,435	14,972	13,373	12,269	-18.2%	14,998				
50	Montrose Circulator	2,093	2,038	1,945	1,841	2,300	1,821	1,790	-28.9%	2,518				
51	Stow Circulator	1,360	1,275	1,228	1,339	1,409	1,466	1,326	7.3%	1,236				
53	Portage/Graham	1,815	2,214	1,980	2,052	2,083	2,284	2,189	-0.5%	2,201				
54	DASH Circulator	8,238	12,187	12,451	13,101	8,897	4,815	4,449	N/A	N/A				
59	Chapel Hill Circulator	1,268	1,180	1,126	1,169	1,356	1,303	1,179	-8.5%	1,288				
60	NCX Chapel Hill/Cleveland	1,412	1,364	1,322	1,352	1,441	1,522	1,281	6.1%	1,207				
61	NCX Montrose/Cleveland	6,648	6,689	6,947	6,609	7,317	7,140	6,315	16.9%	5,402				
101	Richfield/Bath	1,309	1,331	1,200	1,355	1,485	1,398	1,116	-23.3%	1,455				
102	Northfield Express	2,771	2,970	3,322	3,172	3,571	3,587	3,469	18.2%	2,935				
103	Stow/Hudson	2,911	2,791	3,035	2,669	2,698	2,987	2,859	47.7%	1,936				
104	Twinsburg Creekside	2,693	2,820	2,790	3,246	3,259	2,963	2,619	-11.5%	2,959				
110	Green/Springfield	2,203	2,105	2,127	1,941	1,965	2,009	1,916	-24.0%	2,520				
TOTAL:		376,147	395,622	399,442	385,711	405,687	386,779	371,938	-3.1%	383,893	0	0	0	0

Rail Operations Committee

Safety Committee

July 17, 2017

To: Richard M Enty, Executive Director
Heather Heslop Licata, Board President and all other Board Members

From: Christine Hoffer, Director of Human Resources

RE: June 2017 Safety and Security Report

METRO employees were involved in eleven (11) accidents during June 2017, two (2) from SCAT and nine (9) from Line Service. Three (3) accidents were classified as Preventable and eight (8) as Non-Preventable. Operators with preventable accidents met with Manager of Safety Quentin Wyatt. The onboard video was reviewed and reasonable measures that could have been utilized to avoid the accident and prevent others in the future were discussed.

In June the Akron Police and Summit County Deputy Sheriffs responded to thirty-one (31) documented incidents at the Transit Center. The incidents resulted in nine (9) adult arrests and four (4) juvenile arrests. The arrests included misconduct at a transit facility, panhandling, assault, domestic violence, and warrants. Akron Fire and EMS responded to the Transit Center on nine (9) occasions to assist passengers with medical issues. Six (6) individuals were transported to detox from the transit center.

On June 2, 2017, Akron Police help locate a juvenile runaway attempting to board a Greyhound bus. The individual was returned to the parents. On June 30, 2017, Akron Police and Summit County Deputy Sheriffs responded to an unconscious male at the Transit Center. The individual had appeared to have overdosed on Heroin and was treated with Narcan. Akron Fire and EMS transported the individual to Akron General Hospital.

On June 14, 2017, TSA conducted a Targeted Base Assessment focusing on the METRO System Security Plan, Active Shooter Training, and the National Terrorist Alert System. They will be returning on July 25, 2017 to complete the Assessment.



JUNE 2017 ACCIDENT REPORT

Date	Preventable	Non-Preventable	SCAT	LINE	Property Damage	Personal Injury	Operator Cited	Disabling Damage	Details
06/07/17		1		1					Mirror Strike
06/09/17		1		1	1	1		1	O/V Ran Stop Sign
06/13/17		1		1	1				O/V Rear-Ended Stopped Bus
06/14/17	1		1		1		1		Bus Rear-Ended O/V
06/16/17		1	1		1				O/V Side-Swiped Bus
06/19/17		1		1	1				O/V Struck Bus Mirror
06/21/17		1		1	1	1			O/V Changed Lanes Striking Bus
06/23/17		1		1	1	1		1	O/V Rear-Ended Bus
06/27/17	1			1	1				Bus Struck Fixed Object
06/28/17		1		1	1	1		1	O/V Turned into Bus
06/29/17	1			1	1				Bus Struck Fixed Object Turning
SUM	3	8	2	9	10	4	1	3	
%	27.27	72.73	18.18	81.82	90.91	36.36	9.09	27.27	
TOTAL	11								

August 18, 2017

To: Richard M Enty, Executive Director
Heather Heslop Licata, Board President and all other Board Members

From: Christine Hoffer, Director of Human Resources
RE: July 2017 Safety and Security Report

METRO employees were involved in seven (7) accidents during July 2017, two (2) from SCAT, three (3) from Line Service and two (2) Non-Revenue vehicles. Three (3) accidents were classified as Preventable and four (4) as Non-Preventable. Operators with preventable accidents met with Manager of Safety Quentin Wyatt. The onboard video was reviewed and reasonable measures that could have been utilized to avoid the accident and prevent others in the future were discussed.

In July the Akron Police and Summit County Deputy Sheriffs responded to twenty-two (22) documented incidents at the Transit Center. The incidents resulted in five (5) adult arrests and one (1) juvenile arrest. The arrests included Misconduct at a transit facility, panhandling, open container, and warrants. Akron Fire and EMS responded to the Transit Center on nine (9) occasions to assist passengers with medical issues. Five (5) individuals were transported to detox from the transit center.

On July 25, 2017, TSA met with Operator Chris Jones, Maintenance Trainer Eric Scott, and Road Supervisor/Dispatcher Jeff Belles. They were interviewed on the security measures that METRO now uses as part of the Baseline Assessment. TSA will submit our final scoring sometime in late September.



JULY 2017 ACCIDENT REPORT

Date	Preventable	Non-Preventable	SCAT	LINE	Property Damage	Personal Injury	Operator Cited	Disabling Damage	Details
07/02/17		1		1	1				O/V Struck Bus
07/11/17		1			1			1	O/V Rear-Ended Parked Van
07/12/17		1			1				O/V Struck Parked Van
07/14/17		1	1		1				O/V Backed into Bus
07/17/17	1			1	1				Bus Struck Fixed Object Turning
07/19/17	1			1	1	1	1	1	Bus Struck Car While Turning
07/25/17	1		1		1				Bus Backed into Fixed Object
SUM	3	4	2	3	7	1	1	2	
%	42.86	57.14	28.57	42.86	100.00	14.29	14.29	28.57	
TOTAL	7								

Human Resources Committee

July 18, 2017

TO: Richard Enty Executive Director
Heather Heslop Licata, Board President,
and All Other Board Members

FROM: Human Resources

RE: July 2017 Human Resources Report

During June 2017, there was one (1) voluntary termination at METRO RTA (retirement). METRO employees participated in 734 training hours during the month of June 2017.

<u>*OHSA Recordable Rate</u>		<u>**DART Rate</u>	
2016 YTD	2.91	2016 YTD	2.91
2017 YTD	7.74	2017 YTD	4.69

**OSHA – Occupational Safety & Health Administration*

***DART – Days Away, Restricted Transfer*

During the Month of June 2017, there were four (4) reported work-related injuries requiring medical treatment; one (1) resulting in lost time.

Upcoming Events

The next HR Days in the Bullpen will be on August 10th and at the Transit Center on August 16th. The monthly theme is Back to School Safety.

Save the date for our Annual United Way Day & Benefits Fair on Thursday, October 19, 2017.



HUMAN RESOURCES MONTHLY REPORT
METRO REGIONAL TRANSIT AUTHORITY
June 30, 2017

CURRENT MONTH	LAST MONTH	% CHANGE		CURRENT MONTH	LAST YEAR June 2016	% CHANGE
409	410	-0.24%	TOTAL EMPLOYEES	409	402	1.74%
270	270	0.00%	TOTAL OPERATORS	270	262	3.05%
245	240	2.08%	FULL-TIME OPERATORS	245	224	9.38%
1	1	0.00%	EXTRA BOARD FILL-IN	1	1	0.00%
24	29	-20.83%	SPECIAL SERVICE OPS	24	37	-35.14%
37	37	0.00%	MECHANICS	37	37	0.00%
16	16	0.00%	VEHICLE SERVICE	16	16	0.00%
69	70	-1.43%	SALARIED STAFF	69	70	-1.43%
17	17	0.00%	OFFICE PERSONNEL	17	17	0.00%
156	156	0.00%	MALE NON-MINORITY	156	158	-1.27%
112	113	-0.89%	MALE MINORITY	112	105	6.67%
41.79%	42.01%	-0.52%	% MINORITY	41.79%	39.92%	4.68%
71	71	0.00%	FEMALE, NON-MINORITY	71	71	0.00%
70	70	0.00%	FEMALE, MINORITY	70	68	2.94%
49.65%	49.65%	0.00%	% MINORITY	49.65%	48.92%	1.48%
44.50%	44.63%	-0.30%	TOTAL MINORITY	44.50%	43.03%	3.42%
34.47%	34.39%	0.25%	TOTAL FEMALE	34.37%	34.58%	-0.61%

CURRENT MONTH	LAST YEAR June 2016	% CHANGE		Y-T-D 2017	Y-T-D 2016	% CHANGE
0	4	0.00%	NEW HIRES	11	23	-52.17%
1	2	0.00%	TERMINATIONS	11	9	22.22%
0	1		INVOLUNTARY TERM	1	1	
1	1		VOLUNTARY TERM	10	8	
5	7	0.00%	PROMOTIONS	6	8	0.00%
0	0	0.00%	TRANSFERS	0	2	0.00%
4	1	0.00%	ON-THE-JOB INJURIES	15	4	275.00%
4	.1	0.00%	# WORKERS COMP CLAIMS	15	4	-9.00%
2	7	-71.43%	SIC/ACC CLAIMS	18	37	-51.35%
6.80%	6.68%	1.80%	% OP ABSENTEEISM	6.80%	6.60%	3.03%
1,346.00	872.00	54.36%	# TRAINING HOURS	9,229.00	11,296.50	-18.30%
1.78%	1.25%	-98.22%	% TRAINING/WORKING HRS	2.13%	2.71%	-21.42%
75,424	69,610	8.35%	TOTAL WORKING HOURS	433,364	416,080	4.15%

**TRAINING HOURS
JUNE 2017**

CUSTOMER SERVICE

ACCESSIBILITY & EDUCATION FOR OLDER ADULTS TRAINING	4.00
ALL SERVICES REFRESHER FOR CUSTOMER SERVICE TRAINING	16.00

HUMAN RESOURCES

NONE

OPERATIONS

REFRESHER TRAINING	816.00
RETURN TO WORK TRAINING	24.00
NEW OPERATOR TRAINING	240.00
EXCELSIOR TRAINING	4.00
SENSITIVITY TRAINING	16.00
MYSTOP APP TRAINING	3.00

MAINTENANCE

HVAC & COOLING SYSTEMS (VARIOUS EMPLOYEES)	32.50
ENGINE REPAIR & OVERHAUL (VARIOUS EMPLOYEES)	175.75
TROUBLESHOOTING (VARIOUS EMPLOYEES)	12.00
STEERING & SUSPENSION (VARIOUS EMPLOYEES)	15.00
BRAKE	43.25
CUMMINS ISLG	144.00
BODY SHOP	9.50
ELECTRICAL	6.50
EXHAUST SYSTEM REPAIR (VARIOUS EMPLOYEES)	5.50
INSPECTIONS (VARIOUS EMPLOYEES)	16.00
EMP FANS	32.00
CNG BUS SAFETY	120.00

PLANNING

NONE

TOTAL FOR JUNE 2017 **1,346.00**

YEAR-TO-DATE TOTAL FOR 2017 **9,229.00**

August 17, 2017



TO: Richard Enty Executive Director
Heather Heslop Licata, Board President,
and All Other Board Members

FROM: Human Resources

RE: August 2017 Human Resources Report

During July 2017, there was no change in the census.

METRO employees participated in 678.75 training hours during the month of July 2017.

<u>*OSHA Recordable Rate</u>		<u>**DART Rate</u>	
2016 YTD	3.16	2016 YTD	2.67
2017 YTD	6.08	2017 YTD	3.28

**OSHA – Occupational Safety & Health Administration*

***DART – Days Away, Restricted Transfer*

During the Month of July 2017, there were two (2) reported work-related injuries requiring medical treatment; one (1) resulting in lost time.

The overall impact rate for Life Services EAP was 5.91% for the second quarter of 2017. This includes counseling, webcast training and Worklife website usage. This was an increase from the previous quarter.

Upcoming Events

The next HR Days in the Bullpen will be on September 14th and at the Transit Center on September 20th. The monthly theme is National Courtesy Month.

Save the date for our Annual United Way Day & Benefits Fair on Thursday, October 19, 2017.



HUMAN RESOURCES MONTHLY REPORT
METRO REGIONAL TRANSIT AUTHORITY
July 31, 2017

CURRENT MONTH	LAST MONTH	% CHANGE		CURRENT MONTH	LAST YEAR July 2016	% CHANGE
409	409	0.00%	TOTAL EMPLOYEES	409	400	2.25%
270	270	0.00%	TOTAL OPERATORS	270	262	3.05%
245	245	0.00%	FULL-TIME OPERATORS	245	237	3.38%
1	1	0.00%	EXTRA BOARD FILL-IN	1	1	0.00%
24	24	0.00%	SPECIAL SERVICE OPS	24	24	0.00%
37	37	0.00%	MECHANICS	37	37	0.00%
16	16	0.00%	VEHICLE SERVICE	16	15	6.67%
69	69	0.00%	SALARIED STAFF	69	69	0.00%
17	17	0.00%	OFFICE PERSONNEL	17	17	0.00%
156	156	0.00%	MALE NON-MINORITY	156	157	-0.64%
112	112	0.00%	MALE MINORITY	112	105	6.67%
41.79%	41.79%	0.00%	% MINORITY	41.79%	40.08%	4.27%
71	71	0.00%	FEMALE, NON-MINORITY	71	70	1.43%
70	70	0.00%	FEMALE, MINORITY	70	68	2.94%
49.65%	49.65%	0.00%	% MINORITY	49.65%	49.28%	0.74%
44.50%	44.50%	0.00%	TOTAL MINORITY	44.50%	43.25%	2.89%
34.47%	34.47%	0.01%	TOTAL FEMALE	34.37%	34.50%	-0.38%

CURRENT MONTH	LAST YEAR July 2016	% CHANGE		Y-T-D 2017	Y-T-D 2016	% CHANGE
0	0	0.00%	NEW HIRES	11	23	-52.17%
0	2	0.00%	TERMINATIONS	11	11	0.00%
0	1		INVOLUNTARY TERM	1	2	
0	1		VOLUNTARY TERM	10	9	
0	7	0.00%	PROMOTIONS	6	15	0.00%
0	0	0.00%	TRANSFERS	0	2	0.00%
2	4	0.00%	ON-THE-JOB INJURIES	17	8	112.50%
2	4	0.00%	# WORKERS COMP CLAIMS	17	8	-9.00%
2	1	100.00%	SIC/ACC CLAIMS	20	38	-47.37%
6.70%	6.69%	0.15%	% OP ABSENTEEISM	6.79%	6.61%	2.72%
678.75	1,701.50	-60.11%	# TRAINING HOURS	9,907.75	12,998.00	-23.77%
0.93%	2.39%	-99.07%	% TRAINING/WORKING HRS	1.96%	2.67%	-26.68%
72,776	71,245	2.15%	TOTAL WORKING HOURS	506,140	487,325	3.86%

TRAINING HOURS

JULY 2017

CUSTOMER SERVICE

LINE SERVICE REFRESHER TRAINING	15.00
SCAT RIDE ALONG REFRESHER TRAINING	9.00
PARATRANSIT DISPATCH REFRESHER TRAINING	3.00
ELIGIBILITY OFFICE REFRESHER TRAINING	1.00
SENSITIVITY TRAINING & SPECIFIC DISABILITY RELATED TOPICS	5.00
LINE SERVICE ROAD SUPERVISOR TRAINING	20.00
ADVOCACY TRAINING	4.00

HUMAN RESOURCES

COMTO TRAINING CONFERENCE – LORI STOKES	32.00
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OPERATIONS

MEET AND GREET	8.00
REFRESHER TRAINING	16.00
CDL (APD & SHERIFF) TRAINING	80.00
RETURN TO WORK TRAINING	16.00
WC CHECKS AT RKP	24.00
MCI REFRESH TRAINING	1.00
APS BACKPACK ADVENTURE	8.00
SUPERVISOR OBSERVATION	16.00

MAINTENANCE

BASIC & DRIVER AIR SYSTEMS	30.00
AIR SYSTEM COMPONENT ID & ABS	24.00
AIR DRYER OPERATION & MAINTENANCE	24.00
AMEREX FIRE SUSPENSION & METHANE DETECTION	16.00
COOLING SYSTEMS (VARIOUS EMPLOYEES)	3.25
ENGINE & EXHAUST SYSTEM REPAIR (VARIOUS EMPLOYEES)	150.75
TROUBLESHOOTING (VARIOUS EMPLOYEES)	33.25
BRAKES, STEERING & SUSPENSION (VARIOUS EMPLOYEES)	27.50
BODY SHOP & ELECTRICAL	18.50
INSPECTIONS & ROAD CALLS (VARIOUS EMPLOYEES)	36.00
WHEEL LIFT	1.50

PLANNING

SWITCHING GEARS TRAINING CONFERENCE	16.00
ESRI USERS TRAINING CONFERENCE	40.00

TOTAL FOR JULY 2017 **678.75**

YEAR-TO-DATE TOTAL FOR 2017 **9,907.75**

**COMMITTEE ASSIGNMENT:
HUMAN RESOURCES**

RESOLUTION 2017-17

A resolution approving the collective bargaining agreement with International Brotherhood of Teamsters, Local 348.

WHEREAS, METRO's management and union officials have been meeting to negotiate a new agreement, and

WHEREAS, the two sides were able to reach an agreement, and

WHEREAS, International Brotherhood of Teamster members voted and ratified the proposed contract on August 9, 2017.

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

1. This contract between METRO and Teamsters, Local 348 is approved.
2. The Executive Director/Secretary-Treasurer is hereby authorized to execute this contract.
3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code

DATE ADOPTED: August 29, 2017

**HEATHER HESLOP-LICATA,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

Other

METRO REGIONAL TRANSIT AUTHORITY
MONTHLY ATTENDANCE / LABOR

MTD 2017	MTD 2016	(VAR)	JUNE	YTD 2017	YTD 2016	(VAR)
2	0	#N/A	NO PHYSICAL	4	0	#N/A
13	13	0.0%	RANDOM	79	66	19.7%
185	187	-1.1%	FMLA	1,189	1,258	-5.5%
41	37	10.8%	TEMP ASSIGN	373	226	65.0%
217	250	-13.2%	SICK	1,823	1,672	9.0%
97	82	18.3%	PERS LV	525	471	11.5%
22	18	22.2%	LOA	84	68	23.5%
0	17	#N/A	TRADE	23	27	-14.8%
17	11	54.5%	BIRTHDAY	51	50	2.0%
24	23	4.3%	UNION BUS	90	94	-4.3%
11	22	-50.0%	SUSPENSION	73	102	-28.4%
18	6	200.0%	FUNERAL LV	58	55	5.5%
0	4	#N/A	JURY DUTY	7	15	-53.3%
0	0	#N/A	REPORT OFF	0	0	#N/A
0	0	#N/A	TRADE, UNION	0	0	#N/A
0	0	#N/A	OK OFFICE	9	10	-10.0%
0	0	#N/A	LICENSE EXP	0	0	#N/A
0	0	#N/A	EXCUSED	0	0	#N/A
0	0	#N/A	WITNESS TIME	5	4	25.0%
9	0	#N/A	ADT POST ACCIDENT	31	8	287.5%
0	0	#N/A	TRANSIT AMBASSADOR	0	0	#N/A
31	0	#N/A	TRANSITIONAL WORK	140	116	20.7%
687	670	2.5%		4,564	4,242	7.6%
47	13	261.5%	MISS OUTS	149	97	53.6%
5,915	6,201	-4.6%	UNSCHEDULED OT	23,848	28,040	-15.0%
417	387	7.8%	SCHEDULED OT	2,516	2,339	7.6%
225	176	27.8%	PAD TIME	1,131	1,127	0.4%
47	69	-31.9%	MINIMUM DAILY GUAR	251	360	-30.3%
27,557	26,461	4.1%	PLATFORM LINE TIME	165,334	155,676	6.2%
10,923	9,762	11.9%	SCAT PLATFORM TIME	59,664	57,524	3.7%
1,273	1,165	9.3%	DEADHEAD TRAVEL	7,422	7,120	4.2%
5	5	0.0%	BOE PLT	446	533	-16.3%
45,095	44,270	1.9%	TOTAL LABOR	261,906	256,764	2.0%
13.12%	14.01%		UOT/LABOR	9.11%	10.92%	
22	22	0.0%	WKDYS	130	127	2.4%
4	4	0.0%	SUN	25	26	-3.8%
4	4	0.0%	SAT	25	26	-3.8%
2,695	2,695	METRO	PULL OUT PERFORMANCE	1,951	1,952	SCAT
2	4	LATE		37	65	LATE
99.93%	99.85%	% ON TIME		98.10%	96.67%	% ON TIME

METRO REGIONAL TRANSIT AUTHORITY
MONTHLY ATTENDANCE / LABOR

MTD 2017	MTD 2016	(VAR)	JULY	YTD 2017	YTD 2016	(VAR)
0	0	#N/A	NO PHYSICAL	4	0	#N/A
12	9	33.3%	RANDOM	91	75	21.3%
179	147	21.8%	FMLA	1,368	1,405	-2.6%
40	40	0.0%	TEMP ASSIGN	413	266	55.3%
177	216	-18.1%	SICK	2,000	1,888	5.9%
79	110	-28.2%	PERS LV	604	581	4.0%
19	34	-44.1%	LOA	103	102	1.0%
1	2	-50.0%	TRADE	24	29	-17.2%
14	10	40.0%	BIRTHDAY	65	60	8.3%
36	9	300.0%	UNION BUS	126	103	22.3%
13	15	-13.3%	SUSPENSION	86	117	-26.5%
3	9	-66.7%	FUNERAL LV	61	64	-4.7%
0	1	#N/A	JURY DUTY	7	16	-56.3%
0	0	#N/A	REPORT OFF	0	0	#N/A
0	0	#N/A	TRADE, UNION	0	0	#N/A
2	0	#N/A	OK OFFICE	11	10	10.0%
1	0	#N/A	LICENSE EXP	1	0	#N/A
0	0	#N/A	EXCUSED	0	0	#N/A
0	2	#N/A	WITNESS TIME	5	6	-16.7%
2	10	-80.0%	ADT POST ACCIDENT	33	18	83.3%
0	0	#N/A	TRANSIT AMBASSADOR	0	0	#N/A
44	3	1366.7%	TRANSITIONAL WORK	184	119	54.6%
622	617	0.8%		5,186	4,859	6.7%
34	16	112.5%	MISS OUTS	183	113	61.9%
4,935	5,030	-1.9%	UNSCHEDULED OT	28,783	33,070	-13.0%
337	443	-23.9%	SCHEDULED OT	2,853	2,782	2.6%
217	180	20.6%	PAD TIME	1,348	1,307	3.1%
25	13	92.3%	MINIMUM DAILY GUAR	276	373	-26.0%
26,035	26,552	-1.9%	PLATFORM LINE TIME	191,369	182,228	5.0%
9,988	10,467	-4.6%	SCAT PLATFORM TIME	69,652	67,991	2.4%
1,146	1,215	-5.7%	DEADHEAD TRAVEL	8,568	8,335	2.8%
0	0	#N/A	BOE PLT	446	533	-16.3%
41,152	43,793	-6.0%	TOTAL LABOR	303,058	300,557	0.8%
11.99%	11.49%		UOT/LABOR	9.50%	11.00%	
21	23	-8.7%	WKDYS	151	150	0.7%
5	4	25.0%	SUN	30	30	0.0%
5	3	66.7%	SAT	30	29	3.4%
2,695	2,695	METRO	PULL OUT PERFORMANCE	1,801	1,751	SCAT
0	7	LATE		119	47	LATE
100.00%	99.74%	% ON TIME		93.39%	97.32%	% ON TIME